City and County of San Francisco

Edwin M. Lee Mayor



Department of Human Resources

Micki Callahan Human Resources Director

Date:

April 2, 2012

To:

The Honorable Civil Service Commission

Through:

Micki Callahan

Human Resources Director

From:

Cynthia Avakian, AIR Jesusa Bushong, FIR Gordon Choy, DPW Jacquie Hale, DPH Greg Kato, TTX Will Lee, DEM

Joan Lubamersky, GSA Shawn Wallace, POL Jeannie Wong, CON

Subject:

Personal Services Contracts Approval Request

This report contains ten (10) personal services contracts (PSCs) in accordance with the revised Civil Service Commission (CSC) procedures for processing PSCs that became effective on July 1, 1996.

The services proposed by these contracts have been reviewed by Department of Human Resources (DHR) staff to evaluate whether the requesting departments have complied with City policy and procedures regarding PSCs. The proposed PSCs have been posted on the DHR website for seven (7) calendar days. CSC procedures for processing PSCs require that any appeal of these contracts be filed in the office of the CSC, Executive Officer during the posting period.

No timely appeals have been filed regarding the PSCs contained in this report. These proposed PSCs are being submitted to the CSC for ratification/approval.

DHR has prepared the following cost summary for personal services contracts that have been processed through the Department of Human Resources to date:

Total of this Report	YTD Expedited Approvals FY 2011-2012	Total for FY 2011-2012*
\$609,956,914	\$2,379,103	\$612,336,017

*Notes:

- PSC #4003-11/12 for \$500,000 for Temporary Parking Restriction Signage was withdrawn by SFMTA on 7/28/11
- PSC#4053-11/12 for \$3.4million for Design for University Mound North Basin Upgrades was withdrawn by PUC on 11/15/11
- PSC#4060-11/12 for \$500,000 for Lighting Design Services Build LED Streetlight Conversion was withdrawn by PUC on 11/21/11
- Modification of PSC#4097-08/09 for \$2.2million for regional water and energy washing machine rebate program was withdrawn on 11/30/11
- PSC#4075-11/12 for \$1.5million for Outreach and Marketing Services Power Enterprise withdrawn by PUC on 1/9/12

POSTING FOR 4/2/2012

PROPOSED PERSONAL SERVICES CONTRACTS - Regular

oN OSe	Dept No.	t Dent Name	Approval Tvne	Contract	Description of Work	Duration
4102-11/12	ŢŢ		Regular	\$6,566,042	DEM is upgrading its current CAD software to the new Total Command Computer Aided Dispatching Platform. This will consist of deploying hardware and customized, proprietary software developed by Tiburon Inc. The system connects to several interfaces including Police Records, Fire Records, CLETS/NCIC, 911 Telephones to provide the best form of communications.	4/1/2012 _11/30/2017
4103-11/12	31	Fire Department	Regular	\$300,000	Provider must be available to perform maintenance and repair, as needed, 24 hours per day, seven days per week. Additionally, work must be performed by a qualified, certified vendor recognized by the exhaust extractor manufacturer; otherwise, the warrantly would be nullified.	1/1/2012 _ 6/30/2015
4104-11/12	70	General Services Agency	Regular	\$90,000	To provide 22 card key entry systems throughout the building, complete with suppresors, electrical locking, card keys and elevator access control.	1/1/2012 _ 6/30/2012
4105-11/12	70	General Services Agency	Regular	\$5,000,000	Contractor will provide structural pest control work for City facilities. This includes inpsections of buildings, recommendations for pest prevention, use of mechanical, physical, and chemical controls (including pesticides), monitoring of pest propulations, record keeping of infestations, and compliance with the Integrated Pest Management Ordinance. Duties also include the control of mosquitoes in a wide variety of situations such as storm sewer catchment basins and the control of rats in sewers and other structures. Contractor will perform an as needed basis dependent on actual levles of infestation and mosquito populations. Contractor will work with IPM managers at Dept. of Environment and individual City facilities managers to identify IPM needs and review work completed and potential changes to IPM plan at monthly IPM meetings conducted by the Dept of Environment.	4/1/2012 _ 3/31/2015
4106-11/12	82	Public Health	Regular	\$1,800,000	For continued support and custom development of the One-e-App system used by the Healthy San Francisco and San Francisco Provides Access to Health Care (SF PATH) programs. The scope of work includes continued use of One-e-App as a system of record or enrollment database, electronic application system, enrollment system, and eligibility system for program providers. One an annual basis, 200 trained application assistors use One-e-App to screen over 70,000 unique San Francisco applicants in the system for eligibility for health care programs. Continuation of the contract will facilitate several thousand new enrollments in Healthy San Francisco and SF PATH. The proposed work requires supporting sysem end users, completing quarterly system modifications to reflect required program changes, and conducting detailed quality assurance activities to monitor system performance.	7/1/2012 _ 6/30/2017

Posting Date: March 16, 2012

POSTING FOR 4/2/2012

PROPOSED PERSONAL SERVICES CONTRACTS - Regular

No.	Dept PSC No No Dept Name	Approval Contrac Type Amount	Contract Amount	Description of Work	Duration
Pub	107-11/12 90 Public Works	Regular	\$325,000	Consultant shall advance and manage funds related to the Youth and Young Adult Summer Employment Program. Consultant to directly supervise and administer the summer employment program with an anticipated 120 high-risk participants aged 16-24 on various projects, at locations as agreed upon with DPW staff. Activities include litter collection, debris removal, weeding, maintenance of plant material, street sweeping, sidewalk cleaning and maintenance, graffiti removal.	4/1/2012 _ 3/31/2013

Total Amount - Regular: \$14,081,042

POSTING FOR

4/2/2012

MODIFICATION TO INCREASE CONTRACT AMOUNT/DURATION PROPOSED PERSONAL SERVICES CONTRACTS

			Modified	Cumulative			
PSC No De	DeptNo Dept Description	Approval Type	Amount	Total	Description of Work	Start Date - End Date	End Date
4056-10/11 08	Treasurer/Tax Collector	Regular	À	\$200,000	Conduct and its of utility users tax and access line tax of service providers' records; provide legislative and technological updates and analysis; train City's audit staff to continue to audit and enforcement of UUT and ALT tax requirements; and provide tax revenue enhancement and detection services.	1/4/2011 -	1/4/2011 - 6/30/2014
						1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	
3027-11/12 09	Controller	Regular	\$52,000	\$100,000	Augment the scoping of the City's Financial Accounting and Management Information System (FAMIS) replacement project by documenting the financial functions of major ancillary, departmental systems which interface to FAMIS and depend upon FAMIS data for operation. These ancillary systems include purchasing, contract tracking, reporting, inventory, ordering and other	9/6/2011 -	9/6/2013
					key departmental tinancial related systems that run in parallel with FAMIS. The contractor will review and document, at a high level, the functionality and data of those systems to identify common or unique functions which could be considered for inclusion in the scope of a FAMIS replacement. The contractor will also review and document key, specialized FAMIS processes and related		
					procedures, to help determine which must be included in a FAMIS replacement, and which can also be improved by more immediate, cost-effective, changes in the current environment. The contractor may further define and test those immediate changes. This work will ultimately be used to help define the scope of a new Citywide financial system.		
4033-10/11 27	Airport Commission	Regular	\$1,800,000	\$2,250,000	To provide SFO Operations & Security with on-site maintenance and technical and installation services for hardware and software upgrades to the Intergraph computer-aided dispatch (I/CAD) system which includes I/Backup, I/LEADS and I-Mobile product software implementation at SFO Airport, integrated into the existing I/CAD, Mapping Upgrade and Maintenance Support. In the past, the Airport's Operations & Security Division, which includes Communications and SFPD Airport Bureau, would each enter into a separate contract. The Airport has determined that is more effective to have one maintenance contract for this system since we estimate the system has at least a five (5) year useful life remaining (possibly 10 years).	10/10/2010 -	- 6/30/2017
4093-09/10 38	Police	Regular	\$600,000	\$1,000,000	Contractor will provide pre employement polygraph screening on an as needed basis for entry level police officers, police reserve officers, police cadets and police service aides. Such screening shall include questions about prior police history, criminal activity, illegal drug use, drinking habits and incidents of domestic violence. Contractor shall have a business site with adequate interrogation facilities divided by one way mirrors and equipped with sound devices, and video and audio recording equipment.	7/1/2010	- 6/30/2014
	Sum of Modified Amounts:	₩.	2,452,000				1

Posting Date: March 16, 2012

CCSF: DHR PCSCP Posting

Cynthia Avakian Airport Commission Contracts Administration Unit P.O. Box 8907 San Francisco, CA 94128

Jesusa Bushong Fire Department 698 2nd Street, Rm 209 San Francisco, CA 94107

Gordon Choy Department of Public Works 875 Stevenson St, Rm 420 San Francisco, CA 94103

Jacquie Hale Department of Public Health 101 Grove St, Rm. 307 San Francisco, CA 94102

Greg Kato Treasurer Tax Collector City Hall, Room 140 San Francisco, CA 94102

Will Lee Department of Emergency Mgmt 1011 Turk Street San Francisco, CA 94102

Joan Lubamersky General Services Agency One Carlton Goodlett, Rm 362 San Francisco, CA 94102

Shawn Wallace Police Department 850 Bryant Street San Francisco, CA 94103

Jeannie Wong Controller's Office City Hall, Room 316 1 Dr. Carlton B. Goodlett Pl. San Francisco, CA 94102

Table of Contents PSC Submissions

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DATE: February 17, 2012	AKY
DEPARTMENT NAME: Emergency Management	DEPARTMENT NUMBER 77
TYPE OF APPROVAL: EXPEDITED X REGULAR CONTINUING ANNUAL	(OMIT POSTING)
TYPE OF REQUEST: INITIAL REQUEST MODIFICATION (PSC#)	
TYPE OF SERVICE: E911 Computer Assisted Dispatch Services	
FUNDING SOURCE: General Fund (1A AGF ACP)	
	- N/3 e/เป - Nov. 2019 (7 years, 8 months) -
 DESCRIPTION OF WORK A. Concise description of proposed work: DEM is upgrading its current CAD software to the new Total Command Computer Aided consist of deploying hardware and customized, proprietary software developed by Tibur several interfaces including Police Records, Fire Records, CLETS/NCIC, 911 Telephonic communications for the department. B. Explain why this service is necessary and the consequences of denial: 	on Inc. The system connects to
 This is complex, proprietary software system that is critical for public safety. Denial of the dispatchers, police officers, and fire fighters accessibility to mission critical information respectively. C. Explain how this service has been provided in the past (if this service was possible to service Commission, indicate most recent personal services contract approximately. D. Will the contract(s) be renewed: Unknown at this time – This contract was system and 5 years of maintenance. 	needed to perform their duties. A reviously approved by the Civil (2011) A reviously approved by the Civil (2011)
UNION NOTIFICATION: Copy of this summary is to be sent to employee organ instructions for specific procedures): Local 21 July 1 Local 21	izations as appropriate (refer to
Union Name Signature of person mailing/faxing form	Date
SEIU 1021 Zuv	2/17/2012
Union Name Signature of person mailing/faxing form	Date
RFP sent to, on	
Union Name Date	Signature
PSC# 4102-11/12 FOR DEPARTMENT OF HUMAN RESOURCE	**************************************
STAFF ANALYSIS/RECOMMENDATION:	w/L

3. <u>DESCRIPTION OF REQUIRED SKILLS/EXPERTISE</u>

A. Specify required skills and/or expertise: Expertise in proprietary application

B. Which, if any, civil service class normally performs this work? A combination of positions equivalent to the 104x series (to provide software engineering expertise and system administration), a 1043 IS Senior Engineer (to provide DB support), and a 1064 IS Principal Programmer Analyst (to provide programming support).

C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:

1. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable:

A combination of classes 1044 IS Principal Engineer, 1043 IS Senior Engineer and 1064 IS Principal Programmer Analyst's applicable. However, the software is proprietary and the City does not have access to the software's source code.

Would it be practical to adopt a new civil service class to perform this work? Explain,

Vo. The software is proprietary. ADDITIONAL INFORMATION (if "yes," attach explanation) A. Will the contractor directly supervise City and County employees? B. Will the contractor train City and County employees? Describe the training and indicate approximate number of hours. System administration and end-user training using proprietary software. Indicate occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate number to be trained. IT classes: 6-1022s for 40 hours total, 2-1023s for 8 hours total, & 2-1042s & 1-1044 for 56 hours total C. Are there legal mandates requiring the use of contractual services? D. Are there federal or state grant requirements regarding the use of contractual services? E. Has a board or commission determined that contracting is the most effective way to provide this service? F. Will the proposed work be completed by a contractor that has a current personal services contract with your department? The City's current CAD system is maintained by Tiburon, Inc. THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD: Signature of Departmental Personal Services Contract Coordinator William Lee 415 558 3866

1011 Turk Street
San Francisco, CA 94102
Address

Telephone Number

Print or Type Name

Ryan, Maria

From:

Lee, William

Sent:

Thursday, March 08, 2012 9:37 AM

To:

DHR-PSCCoordinator, DHR; Ryan, Maria

Cc:

Sutton, Mitch; Geddes, Michelle

Subject:

FW: PSC-ES E911 Computer Assisted Dispatch Services -Request for 30-day Wavier

Importance:

High

Dear Maria - our request to waive 30-day notice from L21 has been granted by Mr. Larry Wong (see below).

Please let us know if we can be moved from our previously calendared 4/16 meeting date.

Thanks!

Will

William T. Lee

Deputy Director of Administration and Support

Department of Emergency Management.

1011 Turk Street

San Francisco, CA 94102

Tel.: 415-558-3866 Fax: 415-558-3841

From: Larry Wong [mailto:lwong@ifpte21.org] **Sent:** Thursday, March 08, 2012 9:17 AM

To: Geddes, Michelle; L21PSC Review; Sutton, Mitch

Cc: Lee, William; khughes@ibew6.org

Subject: RE: PSC-ES E911 Computer Assisted Dispatch Services -Request for 30-day Wavier

Michelle,

As discussed, the new PSC will to upgrade the existing and the upgrade will consist entirely of software and no hardware including any electrical work will be involved.

Local #21 has no objection to this PSC and will waiver the 30-day notice.

Larry Wong

Local #21

(415) 864-2100 X-225

Professional Advancement thru Collective Bargaining

From: Geddes, Michelle [michelle.geddes@sfgov.org]

Sent: Wednesday, March 07, 2012 4:25 PM **To:** L21PSC Review; Sutton, Mitch; Larry Wong

Cc: Lee, William; khughes@ibew6.org

Subject: RE: PSC-ES E911 Computer Assisted Dispatch Services -Request for 30-day Wavier

Larry -

Thanks for your time today. As I mentioned there are 2 PSC contracts recently submitted by DEM for the CAD System.

- 1) Modification to the Tiburon Maintenance and Enhancements Contract for eCAD \$3,497,495 for 3/12 to 12/14. As I mentioned, this was approved by the Civil Service Commission on March 5th and DEM is moving forward with this contract renewal
- 2) PSC for E911 Computer Assisted Dispatch Services for \$6,566,042 for 3/12 to 11/19 term duration. This will be a new contract with Tiburon to upgrade our existing system. We would like to request a waiver of the 30-day rule for this, so we can calendar the hearing sooner than April 16th. As part of this, no electrical work will be included in the contract.

Let us know if you are comfortable with granting the waiver.

Thank you,

Michelle Geddes Office: 415-558-3825 Cell: 415-518-8126

Email: michelle.geddes@sfgov.org

From: L21PSC Review [mailto:L21PSCReview@ifpte21.org]

Sent: Wednesday, March 07, 2012 11:54 AM

To: Sutton, Mitch; Larry Wong

Cc: Lee, William; Geddes, Michelle; khughes@ibew6.org

Subject: PSC-ES E911 Computer Assisted Dispatch Services -Request for 30-day Wavier

February 17, 2012 email DES submitted a PSC for E911 Computer Assisted Dispatch Services for \$6,566,042 for 3/12 to 11/19 term duration.

March 2, 2012 email from DES is a Modification to E911 Computer Assisted Dispatch for \$3,497,495 for 3/12 to 12/14.

Does DES plan to withdraw the February 17, 2012 PSC and continued with March 2, 2012 email PSC Mod?

If the installation requires electrical work, should IBEW union also be notified?

Larry Wong L21 PSC Reviewer (415) 864-2100

From: Sutton, Mitch [mitch.sutton@sfgov.org] **Sent:** Friday, March 02, 2012 12:06 AM

To: Larry Wong; L21PSC Review
Cc: Lee, William; Geddes, Michelle

Subject: FW: PSC Submission (Regular) for E911 Computer Assisted Dispatch Services [request for waiver of 30 day

union notice period]

Dear Mr. Wong:

The Department of Emergency Management respectfully requests a waiver of the normal 30 day union notice period for this contract. We are sending this request to you because we are told that Local 21 is the only union that could be impacted by this work.

Since this contract involves proprietary software, the work identified in the contract (software programming, system configuration, and software maintenance), cannot be performed by City personnel.

We are asking for a waiver of the normal 30 day notice period in order to move up our CSC meeting date for this critical 9-1-1 system. Our CSC meeting date is currently scheduled on 4/16/12 and this is causing a negative impact on our implementation.

If you have any questions, please call

Thank you for your consideration.
Mitch Sutton, IT Manager
City of San Francisco
Department of Emergency Management
415-558-3811
415-269-8330 (cell)
Mitch.Sutton@sfgov.org

From: Lee, William

Sent: Friday, February 17, 2012 4:25 PM

To: DHR-PSCCoordinator, DHR

Cc: Sutton, Mitch; Geddes, Michelle; L21PSCReview@ifpte21.org; pattie.tamura@seiu1021.org;

ed.warshauer@seiu1021.org; Brook.Demmerle@seiu1021.org

Subject: PSC Submission (Regular) for E911 Computer Assisted Dispatch Services

Dear DHR PSC Coordinator:

On behalf of the Department of Emergency Management, I am submitting the attached PSC request (see attached PDF) for proprietary E911 Computer Assisted Dispatch Services.

Please note that the appropriate unions have been included as part of this email correspondence.

Please let me know if you have any questions or concerns.

Thank You!

Will

William T. Lee Deputy Director of Administration and Support Department of Emergency Management 1011 Turk Street San Francisco, CA 94102

Tel.: 415-558-3866 Fax: 415-558-3841

Ryan, Maria

From:

Lee, William

Sent:

Wednesday, February 22, 2012 10:18 AM

To:

DHR-PSCCoordinator, DHR

Cc:

Sutton, Mitch; Geddes, Michelle

Subject:

RE: PSC Submission (Regular) for E911 Computer Assisted Dispatch Services

Attachments:

RE: PSC Submission (Regular) for E911 Computer Assisted Dispatch Services

Hi Maria,

Sorry about that! Here's the response to the info you need:

What is the exact startdate and enddate? Those dates are: 4/1/2012 - 11/30/2017

In terms of the meeting date, I know that you stated the 30-day requirement below, but is there any leeway given that this contract involves proprietary software? We are trying to fast-track the approval because this involves the City's critical 9-1-1 CAD System.

Please let me know.

Thanks!

Will

William T. Lee
Deputy Director of Administration and Support
Department of Emergency Management
1011 Turk Street
San Francisco, CA 94102

Tel.: 415-558-3866 Fax: 415-558-3841

Department of Human Resources

PER DATE: November 30, 2011	RSONAL SERVICES CONTI	RACT SUMMA	RY
DEPARTMENT NAME: Fire			DEPARTMENT NUMBER 031
	. —		
TYPE OF APPROVAL:	EXPEDITED	REGULAR	(OMIT POSTING)
C	CONTINUING	ANNUAL	
TYPE OF REQUEST: ✓ INITIAL REQUEST	MODIFICATION (PSC# .)	
· · · · · · · · · · · · · · · · · · ·	tractor maintenance, testing and r	epair	
FUNDING SOURCE: General Fun	nd	· · · · · · · · · · · · · · · · · · ·	
Original Amount: \$300,000	PSC Duration:	January 1, 2	012 through June 30, 2015
Modification Amount Total Amount \$300,000	PSC Duration: Total PSC Duration	n; Three years	
1. DESCRIPTION OF WORK		•	
A. Concise description of prop Provider must be available to perfor	m maintenance and repair, as needed		seven days per week. Additionally, manufacturer; otherwise, the warranty
If exhaust extractors are not mainted could be found against the SFFD. C. Explain how this service has Service Commission, indicates	necessary and the consequences of ained and repaired as necessary, mental as been provided in the past (if the cate most recent personal services and through approved PSC #4060-060	nbers' health may b is service was pre contract approval	number):
D. Will the contract(s) be	renewed: Yes, the service must	be provided on an d	annual basis.
2. <u>UNION NOTIFICATION</u> : Copy instructions for specific procedure Auto Mach L1414 Union Name	y of this summary is to be sent to res): Via email Sc. Signature of person mailing/fa	in y	ations as appropriate (refer to //- 30 - 11 Date
Electricians L 6	June Bus	homa	
Union Name	Signature of person mailing/fa	xing form	Date
Sheet Metal L 104	Olsusa Bu	Mono	11-30-11
Union Name	Signature of person mailing/fa	ixing form	Date
RFP sent toUnion Name	, on	·	Signature
*************************		*****	
PSC# 4103 - 11 / 12 STAFF ANALYSIS/RECOMMENDA	OR DEPARTMENT OF HUMA ATION:	N RESOURCES	USE Received 3/1/12

CIVIL SERVICE COMMISSION ACTION:

3.	DESCRI	PTION	OF	REQUIRED	SKILL	S/EXPE	RTISE

- A. Specify required skills and/or expertise: A certified, authorized vendor recognized by the manufacturer must be able to provide repair and/or maintenance service(s), as needed, 24 hours per day, seven days per week.
- Which, if any, civil service class normally performs this work? There is no one civil service class that could perform the necessary work. However, certain parts of the repair/maintenance work could be performed by 7332 Maintenance Machinist, 7345 Electrician, 7376 Sheetmetal Worker. However, since these City employees are not certified by the manufacturer, it would render the warranty null and void.
- Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain; No.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

Explain why civil service classes are not applicable:

There is currently no civil service class that meets the certification required by the manufacturer to perform the necessary repair and maintenance work. Additionally, the fluctuating volume and frequency of work would not sustain full-time, civil service classes.

В. Would it be practical to adopt a new civil service class to perform this work? Explain. It would not be practical to adopt a new civil service class to perform this work due to the certification required from the manufacturer, and the fluctuating volume and frequency of repair and maintenance work.

		San Francisco, CA 94107		
		698 2 nd Street, Rm 209	-	
		Print or Type Name Telephone Number		
		Jesusa Bushong, Departmental Personnel Officer (415) 558-3615	ų.	
		Signature of Departmental Personal Services Contract Coordinator		. •
		Jesusa Busheng	• .	
		ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHARTEMENT HEAD:	TÈ OI	THE
		contract with your department?		, 1
	F.	Will the proposed work be completed by a contractor that has a current personal services	\neg	V
	E.	Has a board or commission determined that contracting is the most effective way to provide this service?		
		Are there federal or state grant requirements regarding the use of contractual services?		✓
		Are there legal mandates requiring the use of contractual services?		✓
		 Describe the training and indicate approximate number of hours. Indicate occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate number to be trained. 	<u> </u>	
	В.	Will the contractor train City and County employees?		V
		Will the contractor directly supervise City and County employees?		✓
5.	ΑI	DDITIONAL INFORMATION (if "yes," attach explanation)	Yes	No

Address

SAN FRANCISCO



FIRE DEPARTMENT

TELEFAX TRANSMITTAL COVER SHEET

HUMAN RESOURCES DIVISION 698 Second Street, Room 209 San Francisco, CA 94107

Voice Line: (415) 558-3462 Telefax Line: (415) 558-3463

DATE:	November 30, 2011		
TO:	Timothy O'Connell		
FAX NUMBER:	621-2554	•	
FROM:	Jesusa Bushong		
TOTAL NUMBE	R OF PAGES (including cover sheet):	3	
•			
• • • • • • • • • • • • • • • • • • •	Attached for your review and comment is the Services Contract request for maintenance, textractors at our fire stations. These services fiscal year 2008-09 for three years, and we another three.	esting and re were previo	epair of exhaust ously approved in
· .	If you have any questions or concerns, pleas Division of Support Services at 558-3355 as knowledgeable regarding this contract.		
	Thank you for your consideration.		

The faxed document is intended only for the use of the individual or addressee indicated above. The document may contain information that is privileged, confidential, and or exempt from disclosure under applicable law. Should you receive this communication in error, please notify the San Francisco Fire Department immediately and return the original to us at the above address via the U.S. Postal Service. You are hereby notified that any unauthorized dissemination, distribution, and or photocopying of this communication are strictly prohibited.

TRANSMISSION VERIFICATION REPORT

11/30/2011 10:07 SFFD HR 4155583463 4155583462 000G5J413491 TIME : NAME : FAX : TEL : SER.#;

DATE,TIME FAX NO./NAME DURATION PAGE(S) RESULT MODE

11/30 10:06 96212554 00:01:12 03 OK STANDARD ECM

SAN FRANCISCO



FIRE DEPARTMENT

TELEFAX TRANSMITTAL COVER SHEET

HUMAN RESOURCES DIVISION 698 Second Street, Room 209 San Francisco, CA 94107

Voice Line: (415) 558-3462 Telefax Line: (415) 558-3463

DATE:	November 30, 2011	· ·	· <u>·</u>		Wasairan
TO:	Business Representative				
FAX NUMBER:	861-0734				
FROM:	Jesusa Bushong				
TOTAL NUMBE	R OF PAGES (including cover sheet):	3		•	
	Attached for your review and comment is the Services Contract request for maintenance, extractors at our fire stations. These service fiscal year 2008-09 for three years, and we another three.	testing s were	and rep	air of ext ly appro	naust ved in
	If you have any questions or concerns, plea Division of Support Services at 558-3355 as knowledgeable regarding this contract.				
	Thank you for your consideration.		i		

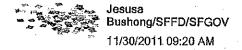
The faxed document is intended only for the use of the individual or addressee indicated above. The document may contain information that is privileged, confidential, and or exempt from disclosure under applicable law. Should you receive this communication in error, please notify the San Francisco Fire Department immediately and return the original to us at the above address via the U.S. Postal Service. You are hereby notified that any unauthorized dissemination, distribution, and or photocopying of this communication are strictly prohibited.

TRANSMISSION VERIFICATION REPORT

TIME : 11/30/2011 10:04 NAME : SFFD HR FAX : 4155583463 TEL : 4155583462 SER.#: 000G5J413491

DATE, TIME FAX NO./NAME DURATION PAGE(S) RESULT MODE

11/30 10:03 98610734 00:01:08 03 OK STANDARD ECM



To Speedy4864@aol.com

cc Tania Fokin/SFFD/SFGOV@SFGOV

bco

Subject Personal Services Contract for Review

Good morning Mr. Gonzalez:

Attached for your review and comment is the Fire Department's Personal Services Contract request for maintenance, testing and repair of exhaust extractors at our fire stations. These services were previously approved in fiscal year 2008-09 for three years, and we are now seeking renewal for another three.

If you have any questions or concerns, please contact Tania Fokin in our Division of Support Services at 558-3355 as she is the person most knowledgeable regarding this contract.

Thank you for your consideration.

Jesusa Bushong Departmental Personnel Officer Fire Human Resources (415) 558-3615 - Voice (415) 558-3463 - Fax



Ryan, Maria

From:

Jesusa.Bushong@SFGOV.ORG

Sent:

Thursday, March 01, 2012 2:54 PM

To:

DHR-PSCCoordinator, DHR

Cc:

Kotake, Donna; Ryan, Maria

Subject:

FIR - Exhaust Extractors - PSC for March 19, 2012

Attachments:

PSC Exhaust Extractors Final.doc; 20120301145143236.pdf; 20120301145305955.pdf

To whom it may concern:

Attached is PSC Form 1 (Word), the signed version in PDF, the fax covers and fax transmittals in PDF, the one email notification in PDF, and an email from SFFD staff confirming that issues with Local 104 have been resolved. We respectfully request that the matter be calendared for the March 19, 2012 CSC meeting.

Please let me know if you have any questions or require further information. Thank you for your assistance.

Jesusa Bushong Departmental Personnel Officer Fire Human Resources (415) 558-3615 (415) 558-3463 - FAX

PERSONAL SERVICES CONTRACT SUMMARY

DATE: February 6, 2012 DEPT. NAME GSA, Real Estate Division DEPT NUMBER 70
TYPE OF APPROVAL: EXPEDITED X REGULAR (OMIT POSTING)
☐ CONTINUING ☐ ANNUAL
TYPE OF REQUEST: x INITIAL REQUEST
TYPE OF SERVICE: Card Key Security System at 555 7th Street
FUNDING SOURCE: General Fund
PSC AMOUNT: \$90,000 PSC DURATION: January 01, 2012 to June 30, 2012
 DESCRIPTION OF WORK A. Concise description of proposed work: To provide 22 card key entry systems throughout the building, complete with suppressors, electric locking, card keys and elevator access control.
B. Explain why this service is necessary and the consequences of denial: Security is crucial in this high profile building occupied by Public Defender and Sheriff's Department. The building contains confidential legal documents and high value audio/visual equipment. Employee safety is also an issue as staff in this building frequently work after-hours/weekends and are often very isolated in the building Consequences of denial would be continued break-ins which have resulted in theft of files and a significant risk to the safety of building staff.
C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number). This service has not been provided in the past for this building. The building currently has a simple lock and key entry. Other City buildings (30 Van Ness. 25 Van Ness, One South Van Ness, 1660 Mission, 1650 Mission) already use a card key systems that either were in place when the City bought the building or which were installed by other means.
D. Will the contract(s) be renewed: No
2. <u>UNION NOTIFICATION</u> : Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures) IFPTE Local 21 Union Name Signature of person mailing / faxing form Date
RFP sent to on .
Union Name Date Signature ***********************************
FOR DEPARTMENT OF HUMAN RESOURCES USE PSC# 4104-11/12 STAFF ANALYSIS/RECOMMENDATION: Received 47/12 CHAR
CIVIL SERVICE COMMISSION ACTION:

3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE

- A. Extensive experience installing, programming, and running Prowatch server based system running Prowatch 3.8 software over 100 different access levels and 150 plus card readers. Extensive experience using the higher level Prowatch ESG, and Prowatch panels and boards.
- B. Which, if any, civil service class normally performs this work?
 1051 Business Analyst Assistant and 1062 Programmer Analyst may perform some of the less complex work similar to the 1062 aspects of this PSC such as analyzing and developing processes.
 May also generate reports and determine and analyze operating characteristics.
- C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: Yes See attached

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable: There is no Civil Service classification that performs the duties required for installing the higher level Honeywell Winpak ESG, and Prowatch panels and boards that the City has chosen to utilize for its access card system. Additionally, if a City employee were to work on the City's existing custom designed system, it would invalidate and void all warranty and maintenance agreements in place. The entire system is interconnected and cannot be parceled into parts

B. Would it be practical to adopt a new civil service class to perform this work? Explain. No. This is a onetime installation with no ongoing work.

 ADDITIONAL INFORMATION (if "yes", attach explanation) A. Will the contractor directly supervise City and County employees? 	Yes No □ X
 B. Will the contractor train City and County employees? - Describe training and indicate approximate number of hours. - Indicate occupational type of City and County employees to receive training (e.g., clerks, civil engineers, etc.) and approximate number to be trained. 	□ x
C. Are there legal mandates requiring the use of contractual services?	\square X
D. Are there federal or state grant requirements regarding the use of contractual services?	□ x
E. Has a board or commission determined that contracting is the most effective way to provide this service?	□ x
F. Will the proposed work be completed by a contractor that has a current personal services contract with your department?	□ x
THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACC	CURATE ON BEHALF OF
THE DEPARTMENT HEAD: Signature of Departmental Personal Services Contract Co	oordinator
Joan Lubamersky (415	5)554-4859

One Carlton Goodlett Rm 362, San Francisco 94102

Attachment for 3C: Equipment not currently possessed by the City

	The state of the s
22	Indala/Motorola Readers Indala FlexPass Arch Wall, 4-16 VDC 5" Black
1	Elevator input/output board, metal enclosure and power supply
1	PW6000 Intelligent Controller PW-6000 Intelligent Controller for 32 I/O and/or
	reader boards combined. Includes onboard ethernet device
18	HES Electrified Door Strikes
4	8amp 24VDC electrified power supplies individually fused
1	Electrified Schlage Cylindrical Locks and transfer hinge
2	Adams Rite Electrified Crash Bars
2	PW5K1ENC3 PW-Series Remote Enclosure includes plug-in 110V Transformer
	Power Supply and Battery
21	Suppressor Kit for outputs providing proper protection against electrical spikes
11	PW6K1R2 PW-Series Dual Reader Module Includes 2 inputs/2 outputs per read
	board
2	PW5K high density enclosure for additional reader boards
1	PW5K2ENC1 PW-Series Small Enclosure Power Supply. Daisy Chain Cable an
	Battery not included.
2	PW5K2ENC1 PW-Series High Density Enclosure Power Supply.
8	712BNP 12 V, 7 A Battery
2	PW5K1DCC PW-Series Daisy Chain Cable Use with PW5K2ENC1 and
	PW5K2ENC2
1	Single concurrent user license add-on
1	32 reader license expansion for main Prowatch Server at City Hall



<u>To</u>:

L21PSCReview@ifpte21.org, sjenkins@ifpte21.org,

Cc:

Bcc:

Subject: PSC Form 1 OLSE mod add ~\$1 million to 6.30.15

From:

Joan Lubamersky/ADMSVC/SFGOV - Tuesday 02/07/2012 01:42 PM

Attached is a proposed modification to the contract with Elation for payroll reporting for OLSE.



Form 1 OLSE mod add ~\$1 million and to 6.30.15.pdf

Joan Lubamersky : General Services Agency/City Administrator City Hall, Room 362 One Carlton Goodlett Place San Francisco, CA 94102

Phone: 415-554-4859 Fax: 415-554-4849

e mail address: Joan.Lubamersky@sfgov.org

PERSONAL SERVICES CONTRACT SUMMARY

DATE: 2/6/12
DEPARTMENT NAME: GSA/Office of Contract Administration DEPARTMENT NUMBER: 70
TYPE OF APPROVAL: EXPEDITED X REGULAR (OMIT POSTING) CONTINUING ANNUAL
TYPE OF REQUEST: X INITIAL REQUEST MODIFICATION (PSC #)
TYPE OF SERVICE: Integrated Pest Management Services
FUNDING SOURCE: General Fund and Enterprise Department Budgets
PSC AMOUNT: \$5,000,000 PSC DURATION: 4/1/12 – 3/31/15 1. DESCRIPTION OF WORK A. Concise description of proposed work: Contractor will provide structural pest control work for City facilities. This includes inspections of buildings, recommendations for pest prevention, use of mechanical, physical, and chemical controls (including pesticides), monitoring of pest populations, record keeping of infestations, and compliance with the Integrated Pest Management Ordinance. Duties also include the control of mosquitoes in a wide variety of situations such as storm sewer catchment basins and the control of rats in sewers and other structures. Contractor will perform work on an as needed basis dependent on actual levels of infestation and mosquito populations. Contractor will work with IPM managers at Dept of Environment and individual City facility managers to identify IPM needs and review work completed and potential change to IPM plan at monthly IPM meetings conducted by the Dept of Environment. B. Explain why this service is necessary and the consequence of denial: Pests must be managed for both public health/public safety and aesthetic reasons. Lack of structural/public health pest control could result in widespread health hazards such as West Nile virus, various rat-borne diseases, and contamination of food by cockroaches. The City does not employ people who provide structural pest control services. C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number): This service has previously been provided as approved by PSC4015-06/07.
D. Will the contract(s) be renewed? Unknown
2. <u>UNION NOTIFICATION</u> : Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedure): Local 261 Union Name Signature of person mailing/faxing form Date
Union Name Signature of person mailing/faxing form Date
RFP sent to
PSC# 4105-11/12 FOR DEPARTMENT OF HUMAN RESOURCES USE Received 2/7/12
STAFF ANALYSIS/RECOMMENDATION:

CIVIL SERVICE COMMISSION ACTION:

3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE

A. Specify required skills and/or expertise:

Specific licensing from the California Structural Pest Control Board (Branch 2) and the Department of Pesticide Regulation. Demonstrated track record in applying integrated pest management approach in urban settings. For some situations, confined space entry and hazardous materials training is required in addition to pesticide handling and respirator fit testing.

- B. Which, if any, civil service class normally performs this work? None. Class 3424 Integrated Pest Management (IPM) Specialist and Class 3425 Senior IPM Specialist handle pests in trees, grass, rights of way and bodies of water but do not do structural work.
- C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: Yes, a variety of specialized sprayers, vacuums, dust injection equipment, inspection and identification equipment.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable:

Structural pest control requires special licensing, equipment, knowledge and skills not possessed by City employees. The contractor will serve hundreds of facilities Citywide, and efforts to prevent West Nile virus in recent years covered almost 20,000 catchment basins between June-August.

B. Would it be practical to adopt a new civil service class to perform this work? Explain. No, the workload in structural/public health pest control is cyclical in nature and varies with the weather. During the mosquito season, for example, the number of staff needed is greatly increased. An outbreak at a health facility must be addressed immediately by multiple workers, some of whom are specialists in abating specific infestations. 5. <u>ADDITIONAL INFORMATION</u> (if "yes," attach explanation) A. Will the contractor directly supervise City and County employees? Χ B. Will the contractor train City and County employees? Describe the training and indicate approximate number of hours. Indicate occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate numbers to be trained. 100 City employees (e.g., Maintenance Managers Class 7263, Carpenters Classes 7266 and 7272, Airport Facilities Service Managers Class 9248) may be trained on how to prevent pest infestations, recording pest sighting and their responsibilities under IPM **Ordinance** C. Are there legal mandates requiring the use of contractual services? D. Are there federal or state grant requirements regarding the use of contractual services? E. Has a board or commission determined that contracting is the most effective way to provide this service? F. Will the proposed work be completed by a contractor that has a current personal services contract with your department? THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD: Signature of Departmental Personal Services Contract Coordinator Joan Lubamersky 415-554-4859 Print or Type Name Telephone Number

One Carlton Goodlett PI, Room 362
San Francisco, CA 94102

Address



<u>To</u>: Cc: vince@liuna261.org,

Bcc;

From:

Subject: Amended PSC Form 1 Pest Control Office of Contract Administration

Joan Lubamersky/ADMSVC/SFGOV - Tuesday 02/07/2012 12:10 PM

This replaces the form sent to you earlier, \$5 million for 2012 - 2015 structural pest control for City buildings.

The text is identical, but the department name and signature are updated. We apologize for any confusion.

Please let me know if you have any questions or desire additional information.

Thank you.



Form 1 OCA Pest Control \$5 million 2012 - 2015 pdf

Joan Lubamersky General Services Agency/City Administrator City Hall, Room 362 One Carlton Goodlett Place San Francisco, CA 94102

Phone: 415-554-4859 Fax: 415-554-4849

e mail address: Joan.Lubamersky@sfgov.org

City and County of San Francisco

Office of Contract Administration



Edwin M. Lee Mayor

Jaci Fond **Acting Director**

Purchasing

Memorandum

Date: November 4, 2011

To: PSC Contract Coordinator, Department of Human Resources

From: Jennifer Browne, Assistant Director Office of Contract Administration

Re: Request for Administrative Approval of PSC Modification

PSC No. 4015-06/07

Approval Date: 8/7/2006

Description of Services: integrated pest management for City departments including PUC Wastewater, Recreation and Parks Department and Hospitals. Vendor will provide training to City contractor and City employees.

Original Approved Duration: 02/01/2008 - 12/31/2010 Original Approved Amount: \$5,000,000

Modification #1 Amount: \$2,500,000 Modification #1 Duration: 01/05/2010 - 12/31/2010

Modification #2 Amount: \$0 Modification #2 Duration: 03/15/2010 – 12/31/2011

Modification #3 Amount: \$1,000,000 Modification #3 Duration: 06/20/2011 – 12/31/2011

Modification #4 Amount: \$500,000 Modification #4 Duration: 12/31/2011 – 3/31/2012

Modification #5 Amount: \$750,000 Modification #5 Duration: no change

Total Amount as Modified: \$9,750,000 Total Duration as Modified: 2/01/2008 - 3/31/2012

Reason for Modification: Spike in pest control usage due to weather conditions. OCA putting this contract out for bid but needs additional time to conduct competitive solicitations for new RFP/contract.

FOR DEPARTMENT OF HUMAN RESOURCES USE

DHR Action: Approved

Approval Date:

And Micki Callahan, Human Resources Director



PERSONAL SERVICES CONTRACT SUMMARY

11:11:1				THE P	4.1	29		
	TE: July 10, 2006 PARTMENT NAME PARTMENT NUMB		ONTRACT AI	DMINISTRATION/	PURCHASIN	o di e Gai		
ΤΥ	PE OF APPROVAL:	Пехредіт	E D	X REGULAR (O	MIT POSTING	3		#1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
w *		□ continu	JING	□annual.			10	oney Ser
2000	PE OF REQUEST; INITIAL REQUEST	Пмори	FICATION (P.	SC#)			 	
ΤY	PE OP SERVICE: _	Structural	and Public F	lealth Pest Control			ഥ	4. <u>-</u> 1844 - 1
FU	NDING SOURCE: (GENERAL FUN	DING				CO:	i Na ann i 1
PSC	AMOUNT: 5,000,000). 00	PSC DURA	FION : Approximate	ly: January 1, 20	07 through Dece	mber 3	1, 2010
1.	DESCRIPTION OF W	<u>ORK</u>			er enisteri			alalinegi gares
A,	Concise description	of proposed work					3.1	
	Contractor provides str prevention, use of vari- recordkeeping of infest mosquitoes in a wide v	ructural pest contro ous mechanical, ph lations, and compli	l work for City ysical, and cher ance with the It	nical controls (including a line of the control of	ing pesticides), n ement Ordinance	nonitoring of pest . Duties also incl	population of the population o	tions, control of
В.	Explain why this serv	ice is necessary	and the conse	quences of denial:				
	Pests must be managed buildings and up to 20, perform these services, various rat-borne disea	.000 sewer catchme Lack of structura	ent basins), as v Voublic health i	vell as specialized lice pest control could resu	nsing requiremen	nts, mean that Cir	staff o	annot possibly
C.	Explain how this service Commiss	ce has been provide iion, indicate most	ed in the past (is recent personal	f this service was prev services contract app	riously approved roval number):	by the		
	The previous term con	tract had Prop J ap	proval from the	Board of Supervisor'	s and not the Civ	vil Service Commi	ssion.	or or file to go the end of the or namedoing in
1 - 1 - 11 1	This service has previo	ously been provided	d by Citywide c	ontractors Agurto Cor	poration Dba Pe	stec and Applied	Pest M	anagement.
D.	Will the contract(s) be	renewed:						
	This contract may be re	enewed depending	on quality and	price of service.	野野野 門 1			
2.	UNION NOTIFICATION (refer to instructions for	<u>DN</u> : Copy of this s or specific procedur	ummary is to be	e sent to employee org	ganizations as ap	propriate		
	Local 261 Union Name	Renie Signature		line		7/14/06 Date]]]]	
	TILL NI						G	
	Union Name		e or berson m	ailing / faxing form	Harris de la companya de la company La companya de la co	Date	A	
		OCAL 261, nion Name	Date			Signature		-50°
	SC# 40/5-0 TAFF ANALYSIS/REC	6/07FOR DI		NT OF HUMAN	RESOURCE	s use	gozog	W A

DESCRIPTION OF REQUIRED SKILLS/EXPERTISE



A. Specify required skills and/or expertise:

Specific licensing from the California Structural Pest Control Board (Branch 2) and the Department of Pesticide Regulation. Demonstrated track record in applying integrated pest management approach in urban settings. For some situations, confined spectury and hazardous materials training is required in addition to pesticide handling and respirator fit testing.

B. Which, if any, civil service class normally performs this work?

No civil service class performs all of the duties required. The Pest Control Specialist (Class 3424) comes closest.

C. C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:

Yes - A variety of specialized sprayers, vacuums, dust injection equipment, inspection and identification equipment

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable:

Structural pest control requires special licensing and skills not possessed by City employees. The contractor services hundreds of facilities Citywide, and mosquito control efforts in 2005 covered almost 20,000 catchment basins. The sheer scale of this effort means that even if City staff were appropriately licensed and trained, a large number of them would be required.

B. Would it be practical to adopt a new civil service class to perform this work? Explain.

No. The work load in structural/public health pest control varies from week to week. During the mosquito season, for example, the number of staff needed is increased. This situation alone makes a civil service category unrealistic. Also, the specialized licensing, skills, and experience described above would be very difficult to establish within the City system.

5.	ADDITIONAL INFORMATION (If "yes", attach explanation) Yes	<u>No</u>
Α.	Will the contractor directly supervise City and County employees?	X
В.	Will the contractor train City and County employees?	
: 41°	 Describe training and indicate approximate number of hours. Indicate occupational type of City and County employees to receive training (e.g., clerks, civil engineers, etc.) and approximate number to be trained. (See attached) 	. ₹
C.	Are there legal mandates requiring the use of contractual services?	Х
	While the IPM Ordinance Integrated Pest Management Ordinance (Chap 3, Environment Code) does not specifically require contracting, it does specifically require that the Citywide Pest Control contractor follow the IPM approach.	
D.	ranga kanan kalan dari dari dari dari dari dari dari dari	X
E.	Has a board or commission determined that contracting is the most effective way to provide this service?	. X .
F.	Will the proposed work be completed by a contractor that has a current personal services contract with your department?	×
тыг	E A DOME PAROTA CONTROL TO CONTRACT	: .

AS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD

Signalure of Departmental Personal Services Confrict Coordinated

(5)



ADDITIONAL INFORMATION ON ITEM 5B

escribe training and indicate approximate number of hours. Indicate occupational type of City and County employees to receive training (e.g., clerks, civil engineers, etc.) and approximate number to be trained)

The contractor may be asked to assist in one or more trainings on integrated pest management (IPM) for City facilities managers, in conjunction with the SF Dept. of the Environment. Up to 100 employees might be trained at this event. City personnel likely to attend these trainings include Maintenance Managers (7263), Carpenter Supervisors I and II (7266, 7272), and Airport Facilities Service Managers (9248). The purpose of the event will be to educate City staff on IPM, clarify responsibilities and improve communication. A high level of communication between the contractor and various facilities managers is essential in order to prevent pest infestations. For example, a system of recording pest sightings may be needed for certain facilities, and a procedure must be in place to direct this information to the contractor. The facility managers own pest prevention responsibilities are also critical, and training is required to remind them of this fact. For example, minor repairs to screens, doors, or plumbing are often necessary to block routes of entry for ants, mice or rats. Facilities managers must take responsibility for these repairs as an integral part of the IPM program, in order to avoid unnecessary pesticide use. Finally, pesticide use data must be accurately directed from the contractor to the appropriate City personnel, in keeping with the IPM Ordinance requirements. Such training is needed in order to effectively implement integrated pest management in these facilities.

FEB 0 6 2012 PERSONAL SERVICES CONTRACT SUMMARY

DATE:			•		
DEPARTMENT NAME	: Public Health			DEPARTMENT	NUMBER 82
TYPE OF APPROVAL:	EXPEDITED		X REGULAR	(OMIT POSTIN	IG)
	CONTINUING		ANNUAL		
TYPE OF REQUEST: INITIAL REQUI	EST MODIFIC	ATION (PSC#)		
TYPE OF SERVICE:	Ongoing Support and Acc	ess to the Web	Based One-e-App	System	
FUNDING SOURCE:	General Fund (50%) / Fed	deral Low Incon	ne Health Program	(50%)	
PSC AMOUNT: \$1,8	800,000	PSC DURATIO)N: <u>7/1/2012-6/</u>	30/2017	
For continued support and Francisco Provides Acces as a system of record or a program providers. On a francisco applicants in the thousand new enrollment users, completing quarter assurance activities to make a participant of the sole application and enrollment this system. A contract of participants to programs of the contract of the sole application and enrollment of the system. A contract of the system	ption of proposed work: d custom development of to ss to Health Care (SF PAT enrollment database, elect in annual basis, 200 trained is system for eligibility for th is in Healthy San Francisco infly system modifications to conitor system performance his service is necessary and polication and enrollment sy is to Health Care (SF PAT specific business rules for it service experience for ne denial would compromise Co under federal health reform this service has been provi- mission, indicate most rece	TH) programs. The properties of application as the programs of and SF PATH. The reflect required of the consequents of the consequents of the programs. It is and renewing the programs of the	The scope of work in system, enrollmer sistors use One-e-Arams. Continuation The proposed work program changes, ces of denial: m of record for the Between 2007 and 2 A contract continuation for the successful of this service was	ncludes continued of system, and elight of screen over of the contract with requires support and conducting defends of the system vertion is critical to eligible transition of eligible previously approvioual number):	use of One-e-App ibility system for 70,000 unique San ill facilitate several ting system end etailed quality sisco and San was significantly nsuring a seamless o clients is stored in ole program
2. <u>UNION NOTIFICA</u>	TION: Copy of this sumn				priate (refer to
instructions for spec	eific procedures):			. *	FEB 06 2012
IFPTE Local 21, ME	Α	Jacquie Hale			I CD 40 min
Union Name		person mailing/	faxing form		Date
		*		•	
Union Name	Signature of	person mailing/	faxing form		Date
RFP sent to	, on				
Uni	on Name	Date		Signa	ature
*************************************	V2_ COMMENDATION:		**************************************	************* ES USE Reco	************* Eived 3/6/12 MR

3. <u>DESCRIPTION OF REQUIRED SKILLS/EXPERTISE</u>

A. Specify required skills and/or expertise:

The contractor must have a commercially available web-based California specific health program application, enrollment, and eligibility system with Healthy Families and Medicaid program logic that can be customized with Healthy San Francisco and San Francisco Provides Access to Health Care business rules. The system must have the capability to 1) exchange HIPPA compliant enrollment data through a 834 two-way interface with a billing system, 2) exchange eligibility data via an interface with the HDX eligibility system at San Francisco General Hospital, 3) perform California birth record index matching, and 4) to serve as a system of record or enrollment database for a local coverage program. The contractor must be able to continually update their product to reflect regulatory changes in health programs.

- B. Which, if any, civil service class normally performs this work?

 IS Administrators (1022, 1023, 1024); IS Business Analysts (1052, 1053, 1054), IS Engineers (1042, 1043, 1044); IS Programmers (1062, 1063, 1064); IS Project Manager (1070); IS Manager (1071).
- C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: Yes, contractor will provide the Department with licensed software available only from the developer. In order to maintain the warranties, implementation and support services must be provided by the developer of the software. In addition, the vendor will provide an off-site fully hosted and secure environment for the application.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable:

Civil service classes are not applicable because of the complex nature of this non-profit agency's proprietary product.

B. Would it be practical to adopt a new civil service class to perform this work? Explain. It is not practical to adopt a new civil service class because the services are intermittent and as-needed and deal with a proprietary product. Civil service staff will work with the contractor in order to obtain the necessary knowledge for the day to day upkeep of the application. Once implemented, ongoing support agreements are required to maintain licensing for all current versions of the systems, as well as to enable staff support for the implementation of new functions, regulatory changes, customization and emergency response to system problems.

5.	<u>AI</u>	DITIONAL I	NFORMATIO	V (if "yes," attach e	xplanation)		*.	Yes	<u>No</u>
	Á.	Will the cont	ractor directly	supervise City and C	County employ	rees?			X
	В.	• Describe	the training and	y and County emplo l indicate approxima	te number of l				X
-				e of City and Count approximate numbe			ning (i.e., clerk	as,	
	Ċ.	Are there leg	al mandates rec	quiring the use of co	ntractual servi	ces?	• .		X
	D.	Are there fed	eral or state gr	ant requirements reg	arding the use	of contractua	al services?		X
	E.	Has a board of to provide the		determined that cont	tracting is the	most effective	e way		X
	F.		osed work be o	completed by a contract?	actor that has	a current pers	sonal services	X	
		BOVE INFO RTMENT HE	AD:	SUBMITTED AS		<u>La</u>		EHALF O	FTHE
				of Departmental Fer	sonal Services	s Contract Co	ordinator		
			Jac	quie Hale		554-20	609		
			Print o	or Type Name		Telephone	Number	•	
				101 Gro	ve St. Rm. 307	7			r
				San Franc	cisco, CA 941	02			
					Address		•		

Robert Longhitano/DPH/SFGOV 02/06/2012 01:50 PM To L21PSCReview@ifpte21.org

CC

bcc

Subject Fw: Union Notification of PSC Summary to DHR

Resending to Local21PSC review mail box w/ the correct email address.

---- Forwarded by Robert Longhitano/DPH/SFGOV on 02/06/2012 01:49 PM -----

Robert

Longhitano/DPH/SFGOV 02/06/2012 12:11 PM

To atonisson@ifpte21.org, pcovington@ifpte21.org, sjenkins@ifpte21.org, local21pscreview@ifpte21.org

CC

Subject Union Notification of PSC Summary to DHR

TO: Rebecca Rhine, Executive Director MEA (via FAX / US Mail)
TO: Alex Tonnison, IFPTE, Local 21 (via Email Only)
TO: Sharon Jenkins, IFPTE, Local 21 (via Email Only)

TO: Pam Convington, IFPTE, Local 21 (via Email Only)

TO: Local 21pscreview (via Email Only)

FROM: Jacquie Hale, Director of Contract Management and Compliance

DATE: February 6, 2012

SUBJECT: Union Notification of PSC Summary to DHR

Attached is the following personal services contract summary, which will be submitted to the Department of Human Resources for Civil Service Commission review and approval for the meeting of April 2, 2012:

1. Ongoing Support and Access to the Web Based One-E-App System

The PDF File for the Item listed above is attached to this email.



02/06/2012 11:49 Serial No. 57AE04423

TC: 596083

Destination	Start Time	Time	Prints	Result	Note	
MEA 989-7077	02-06 11:46	00:02:38	013/013	OK	L1	

Note

L1: Main Circuit, L2: Sub Circuit, TMR: Timer, POL: Poll, ORG: Original, FME: Frame Erase TX, MIX: Mixed Original, CALL: Manual Communication, CSRC: CSRC, FWD: Forward, PC: PC-FAX, BND: Bind, SP: Special Original, FCODE: F-Code, RTX: Re-Tx, RLY: Relay, MBX: Secure, BUL: Bulletin

Result OK: TX OK, S-OK: Stop Communication, PW-OFF: Power Switch OFF, TEL: RX from TEL, NG: Other Error, Cont: Continue, No Ans: No Answer, Refuse: Receipt Refused.

Busy: Busy, M-Full:Memory Full.

OFFICE OF CONTRACT MANAGEMENT AND COMPLIANCE 101 Grove Street, Room 307 San Francisco, CA 94102 Telephone: (415) 554-2607 FAX: (415) 554-2555

TRANSMITTAL PAGE

DATE:	February 6, 2012		4.	
ro:	Rebecca Rhine, Executive Dirctor, MEA	FAX NO.	(415) 989-707	7
		- -		
FROM:	Jacquie Hale Director, Office of Contract Management	FAX NO.	(415) 554-255	5
RE:	Professional Service Contract Summary for the April 2, 2012 Civil Service meeting.		٠.	
	Number of Pages (including this transmittal	oage)	13	
2				

OFFICE OF CONTRACT MANAGEMENT AND COMPLIANCE 101 Grove Street, Room 307 San Francisco, California 94102

Telephone: 554-2607

MEMORANDUM

TO: Rebecca Rhine, Executive Director MEA (via FAX / US Mail)

TO: Alex Tonnison, IFPTE, Local 21 (via Email Only)

TO: Sharon Jenkins, IFPTE, Local 21 (via Email Only)

TO: Pam Convington, IFPTE, Local 21 (via Email Only)

FROM: Jacquie Hale, Director of Contract Management and Compliance

DATE: February 6, 2012

SUBJECT: Union Notification of PSC Summary to DHR

Attached is the following personal services contract summary, which will be submitted to the Department of Human Resources for Civil Service Commission review and approval for the meeting of April 2, 2012:

1. Ongoing Support and Access to the Web Based One-E-App System

Greg Wagner Mark Morewitz, Health Commission File, w/a



CIVIL SERVICE COMMISSION CITY AND COUNTY OF SAN FRANCISCO

GAVIN NEWSOM MAYOR

MORGAN R. GORRONO
PRESIDENT

E. DENNIS NORMANDY VICE PRESIDENT

JOY Y. BOATWRIGHT COMMISSIONER

DONALD A. CASPER COMMISSIONER

> MARY Y. JUNG COMMISSIONER

ANITA SANCHEZ EXECUTIVE OFFICER July 22, 2009

NOTICE OF CIVIL SERVICE COMMISSION ACTION

SUBJECT:

REVIEW OF REQUEST FOR APPROVAL OF PROPOSED PERSONAL SERVICES CONTRACT NUMBERS 4012-09/10 THROUGH 4019-09/10; 4110-06/07; 4002-07/08; 4046-04/05; 4062-04/05; 4020-06/07 AND 4031-08/09.

At its meeting of <u>July 20, 2009</u> the Civil Service Commission had for its consideration the above matter.

PLEASE NOTE:

It is important that a copy of this action be kept in the department files as you will need it in the future as proof of Civil Service Commission approval. Please share it with everyone responsible for follow-up.

It was the decision of the Commission to adopt the Human Resources Director's report. Notify the offices of the Controller and the Department of Contract Administration.

If this matter is subject to Code of Civil Procedure (CCP) Section 1094.5, the time within which judicial review must be sought is set forth in CCP Section 1094.6.

CIVIL SERVICE COMMISSION

ANITA SANCHEZ
Executive Officer

Attachment

c: Cynthia Avakian, Airport Commission
Parveen Boparai, Municipal Transportation Agency
Rachel Buerkle, Department of Environment
Micki Callahan, Human Resources Director
Gordon Choy, Department of Public Works
Jacquie Hale, Department of Public Health
Jessica Huey, Department of Human Resources
Shamica Jackson, Public Utilities Commission
Florence Kyann, Public Utilities Commission
William Lee, Department of Emergency Management
Artina Lim, Department of Children, Youth and Their Families
Joan Lubamersky, GSA/Office of Labor Standards Enforcement
Briggette Rockett, Department of Human Resources
Commission File
Chron

Page 1 of 1

Amended POSTING FOR July 20, 2009

RECOMMENDED APPROVAL OF PROPOSED PERSONAL SERVICES CONTRACTS

	•					
PSC No.	. DeptNa	DeptName	Approval - Type	Confract Amount	Description of work	Duration
04700 0444	ş	Environment	Remiar	Will provid with PG&s	Will provide implementation support for major elements of a three-year energy efficiency partnership program with PG&E and for projects funded through AARA Energy Block Grants (Federal stimulus funds to San Brancisco.	01-Jul-14
4017-03110	7					
4013-09/10	91	Public Health	Regular	\$200,000.000	Will provide 15-20 hours of art instruction for a maximum of 100 residents at Laguna Honda Hospital. As part \$200,000,000,00 of the Art with Eriers program, services also include developing and coordinating art exhibits.	30-Jun-14
4014-09/10	84	Public Health	Regular	\$80,000.00\	\$80,000.00 Will provide approximately 80 hours per month of neurology services for residents of Laguna Honda Hospital.	30-Jun-10
4015-09/10	25	Public Health	Regular	\$80,000.00	Will provide a medical doctor (MD) with a specialization in the field of radiology for approximately (70) hours \$80,000.00 per month of professional and clinical radiologist services for LHH.	30-Jun-10
4016-09/10	35	San Francisco Municipal Transportation Agency	Regular	7 100.000,001\$	Will provide federally mandated urine analysis for safety-sensitive employees with the San Francisco Municipal \$100,000.00 Transportation Agency (SFMTA).	31-Oct-12
4017-09/10	9	San Francisco Public Utilities Commission	Regular	1 89,000,000,000,00	Will provide specialized and technical as-needed services in the area of wastewater and storm water services; asset management services; security, asset control and emergency response services; environmental, \$9,000,000,00 hazardous material and waste.	31-Oct-14
4018-09/10	06	Department of Public Works	Regular	1 8 84,500,000,00	Will provide highly specialized Architectural and Structural, Mechanical, Electrical and Plumbing Engineering services related to Cruise Terminal design, programming, planning and operations, maritime engineering, and \$4,500,000,000 geotechnical engineering.	31-Mar-14
4019-09/10	π.	Department of Emergency Management	Regular	Will de potent \$145,000.00 report	Will develop a list of the Bay Area UASI region's most important and critical infrastructure assets, identify potential vulnarabilities, perform a customized Risk Analysis on the identified data, and draft a risk assessment report.	30-Jun-12

RECOMMENDED APPROVAL OF PROPOSED PERSONAL SERVICES CONTRACTS MODIFICATION TO INCREASE CONTRACT AMOUNT/DURATION POSTING FOR July 20, 2009

Duration	30~Jun-11	31-Mar-14	31-Dec-18	30-Jun-15	28-Sep-10	30-Jun-10
Dura	7-06	31-1		98	28-5	ੂ ਜ਼
Description of work	Will provide design, build, install, and maintain a smart-card based automatic fare collection system for taxicab Airport trip fees. Services will also include a transaction \$595,000.00 processing and oustomer assistance call center to resolve problems.	Will perform a central control operational study, analyze the MTA's requirements for a new radio communications system, make recommendations based on analysis, \$8,600,000.00 design a system to meet those requirements and needs.	Will provide labor, materials, and equipment necessary to package and ramove hazardous wastes on an intermittent and as-needed basis from City work sites, and to \$8,400,000.00 transport those wastes to permitted disposal facilities.	Will provide programmatic and information systems support to various programs and \$7,848,212.00 related consulting/training.	Will monitor and report contractors and subcontractors located outside of the San Francisco Bay Area and in countries other than the United States who provide goods \$100,000,00,00 to the City in compliance with the City's Sweatfree Contracting Ordinance.	Will evaluate \$7.7 million dollars in grants to 41 community based organizations \$75,000.00 funded to provide violence prevention and intervention.
New Amound	\$595,000.00	\$8,500,000.00	\$8,400,006.00	\$7,848,212.00	\$100,000.00	\$75,000.00
Increase Amount	\$295,000.00	\$5,000,000.00	00'000'000'8\$	\$1,948,212.00	\$0.00	\$0.00
Approval Type	Modification	Modification	Modification	Modification	Modification	Modification
DeptMante	Alrpart Commission	San Francisco Municipal Transportation Agency	Department of Public Health Modification	Department of Public Health Modification	GSA-Office of Labor Standards Enforcement	Department of Children, Youth and Their Families
Depths	12	35	82	82	69	123
PSC No. Depting	4110-08/07	4002-07/08	4048-04/05	4082-04/05	4020-06/07	4031-08/09

City a	nd	County	of San	Francisco
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Department of Human Resources

SERVICES CONTR	

DATE: 4/2/2009 (rev		ERVICES CONT	RACI SUMM	IAKI
DEPARTMENT NAME:	DEPARTMENT O	F PUBLIC HEALTH		DEPARTMENT NUMBER 81 & 82
TYPE OF APPROVAL:	EXPEDITED	X	REGULAR	(OMIT POSTING)
TYPE OF REQUEST: INITIAL REQUEST:	CONTINUING EST MODIF	L TCATION (PSC# PS	ANNUAL C 4062-04/05)	
TYPE OF SERVICE:	Programmatic and Inf		······································	
FUNDING SOURCE:	General Fund, Private			
Original Amount:	\$2,000,000	PSC Duration:	07/01/2005 -	6/30/2009
Modification Amount #1:	\$2,100,000	PSC Duration:	04/1/2007 -	6/30/2012
Modification Amount #2	\$1,000,000	PSC Duration:	07/10/2008 -	6/30/2015
Modification Amount #3	\$800,000	PSC Duration:	07/11/2008 -	6/30/2015
Modification Amount #4	\$1,948,212	PSC Duration:	07/01/2009 -	6/30/2015
Total Amount	\$7,848,212	Total PSC Duration		
1. <u>DESCRIPTION OF</u>	WORK			
pe upgraded during the term applications or services that \$150,000 to cover unanticip services (please see attache maintenance and support se requesting CSC approval. Do to hospital accreditation and C. Explain how the Service Commonthese services were previous. D. Will the compaping applications of the commonthese services with the commonthese services.	of this approval. There are are already in use by the Dated, urgent needs for incred) are for software providervices. It is because these enial of this modification will would negatively impact the his service has been provided in the pro	no new services in the lepartment (please see leases to existing service d under an Application of services includes support It result in noncompliance e ability of the Department rided in the past (if the lent personal services antity accessed through it	requested amour attached). Also in es with new or cur Service Provider (ort and are not once with many rules ent to fulfill its missis service was prontract approved to 100 a	reviously approved by the Civil
instructions for speci	ific procedures):	mary is to be sent to	employee organ	izations as appropriate (refer to
IFPTE Local 21		Jacquie Hale		APR 0 3 2009
Union Name	Signature of	person mailing/faxir	ig form	Date
Union Name RFP sent to	, on	person mailing/faxir	g form	Date
	on Name	Date		Signature ***********
PSC# 4062-04/05		rment of huma		
STAFF ANALYSIS/REC	OMMENDATION:	_		
CIVIL SERVICE COMM	ISSION ACTION:	July 20, 2000		

PSC FORM 1 (9/96)

DESCRIPTION OF REQUIRED SKILLS/EXPERTISE

Specify required skills and/or expertise:

Knowledge of clinical, business and operations (including health, safety, finance, managed care) software applications. Proven project management and software implementation, integration, and training experience. Analysis and programming skills as well as Local Area (LAN) and Wide Area (WAN) network technical support including the ability to maintain and establish secure communication through a multitude of firewall applications.

- Which, if any, civil service class normally performs this work? IS Administrators (1022, 1023, 1024); IS Business Analysts (1052, 1053, 1054), IS Engineers (1042, 1043, 1044); IS Programmers (1062, 1063, 1064); IS Project Manager (1070); IS Manager (1071).
- Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: Yes, off-site application and data hosting/warehousing services will be provided for internet-based (remote) applications. Contractors will also provide access to software licenses for specific applications. Support services for the applications, or hardware covered under this request must be performed by contract staff or vendor-certified contractors. If support is provided by customers (i.e., civil service employees), warranties and guaranties included in the software or hardware license will be invalidated.

WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

Explain why civil service classes are not applicable:

Civil Service classes which are applicable are utilized as much as practically feasible. There typically is a partnership between the contractor and DPH IT teams to implement and support IT systems successfully. The contracts listed represent proprietary products and services which meet specific business and functional needs for the Department, and which contain technical components which are beyond the scope of expertise of existing Civil Service classes to develop within practical time and quality parameters. DPH must continue support agreements in order to maintain licensing for current versions of the required systems, as well as to enable staff support for the implementation of new functions, regulatory changes, customization and emergency response to system problems. To enable knowledge transfers, contractors routinely provide training to in-house staff as new technologies are introduced. Also, DPH has added in-house staff to address emerging IT needs in new program areas where funding is available, so that work may be completed in-house. New services included in this modification include enhancements to the Shared Youth Database to include the ability to track the use of evidence-based practices, and instituting a case management system to integrate performance and outcome tracking report protocols, with the ability to customize protocols and forms inhouse. New services are also included for Computer Based Training (expected to be RFP'd in 09/10), which greatly improves DPH's capability to maintain compliance with many federal, State, and accreditation requirements, while enable DPH staff with the expertise needed to provide direct services and the daily training needed for efficient operations.

Would it be practical to adopt a new civil service class to perform this work? Explain. Not at this time. Civil service classes do exist and work in conjunction with contract providers on the projects or the ongoing system support, and DPH regularly incorporates effective ways to transfer knowledge and develop City staff to maximize their involvement in the various pro

pro	edge affected. DPH is examining ways to further incorporate non-proprietary services in the future.
5.	ADDITIONAL INFORMATION (if "yes," attach explanation) Yes No
	A. Will the contractor directly supervise City and County employees?
÷	B. Will the contractor train City and County employees?
	Describe the training and indicate approximate number of hours.
	 Indicate occupational type of City and County employees to receive training (i.e., clerks,
	civil engineers, etc.) and approximate number to be trained.
	All contracts in this request require training and ongoing support of civil service IT staff in system use and support, and new products are developed in consultation with civil service staff in order to maximize the development of new products to match and enhance staff skills. As a result, IT staff are able to acquire new skills through opportunities which would not otherwise be available through CCSF employment Additional technical training sessions are routinely scheduled to enable IT staff to stay updated on the systems used, and both technical and end-user staff are trained as needed.
	C. Are there legal mandates requiring the use of contractual services?
	D. Are there federal or state grant requirements regarding the use of contractual services?
	E. Has a board or commission determined that contracting is the most effective way to provide this service?
	F. Will the proposed work be completed by a contractor that has a current personal services
	contract with your department?
TH	IE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE
DE	PARTMENT HEAD:
	Signature of Departmental Personal Services Contract Coordinator
•	Jacquie Hale 554-2609

101 Grove St. Rm. 307

Attachment to Personal Services Contract Summary from DPH requesting modification to PSC 4062-04/05:

Department of Human Resources

		0	New?			
Contractor	Service Description	prietary?	approved?	· .	Service Description (expanded)	
Andrew J. Wong	Children's System of Care database	yes	approved	\$349,216	Services are to develop and maintain an integrated, 7/1/2008 - 6/30/2012 web-based Shared Youth Database of child and 2/1/2008 - 6/20/2013 adolescent clients who are part of the	rated, nd
			S	\$649,216	interdepartmental Children's System of Care and are served by Public Health's Community Rehavioral Health Services Health Services	and
					Agency, and the Juvenile Probation Department. The existing proprietary database enables DPH to	ont.
				•	track clients' progress in a specialized security environment for sharing of data and workflows	}
·					among these departments. Enhancements will	. = '
					include incorporation of a new database to track the use of evidence-based practices, and instituting	ck Ituting
					a case management system to integrate performance and outcome tracking report	٠
<i>x</i> *					protocols. Alf services are to allow for in-house customization	ation
					and editing of protocols and forms, providing 24/7/365 support and access for the application.	
					and maintenance of security protocols consistent with HIPAA guidelines and local and State privacy	ent acy
	Nurse acuity program for				laws.	
Catalyst	level of care mgt.	yes	approved	\$66,000	Services are to provide support, maintenance, and 10/1/2005-9/30/2009 any needed upgrades for a proprietary Patient Classification System (PCS) at San Francisco	and

General Hospital, enabling better management of the care of groups of patients according to the most cost effective nursing skill levels required and

compliance with State licensing requirements which include maintenance of a valid PCS tied to

staffing by shift and unit.

Department of Human Resources

Services include management and monitoring of 7/1/2005-6/30/2009 the DPH's integrated Enterprise Network system 7/1/2009-6/30/2015 security infrastructure, which is integrated with the		(SFCCC), enabling essential patient records sharing. In collaboration with DPH technical staff,	the contractor designed the security infrastructure	manages and maintains the security infrastructures	of UCSF's and the SFCCC's respective networks. By using a single provider, the three networks are	able to maintain more coherent network security for network intrusion protection and to obtain financial	management that meets Federal and State	mandates for the protection of patient information. In collaboration with DPH technical staff, the	contractor will also provide system security	consultation as new software applications are interfered outsite outside the current persons.
7/1/2005-6/30/2009										
\$425,000 \$600,000	\$1,025,000									
approved new						. •				
yes										
and										
Network security and management		*								
Dataway			٠.							

						interfaced onto the current network.
HA Software	HA Software DPH voicemail system					Services require 24-hour administration of the
Services	administration	yes	approved	\$651,420	7/1/2005-6/30/2012	711/2005-6/30/2012 voice, voicemail and fax communications at San
				\$651.420	•	Francisco General and Laguna Honda Hospitals for
						over 5,000 users, including regular management of
						client requests, system upgrades, system
						programming and analysis, billing, record keeping,
				٠		installations, and reporting for the Intuity AUDIX
						Voice Messaging System. Services include
	•					training of hospital personnel on end-user
			7			telephone equipment and special software
					-	£004

Department of Human Resources

Health Stream	Online computer-based training	yes	approved	\$411,235	9/1/2005 - 8/31/2009	Provides computer based training specifically 9/1/2005 - 8/31/2009 designed for healthcare organizations to help meet
				\$411,235		annual training requirements for the Joint
						Commission, Office of Safety and Health and California Medical Services Concentration
						regulatory training requirements online allows
		- V				better use of educators through nearly 50 online courses, including bilingual courses. Course
						content, especially that specifically related to State
						requirements, is usually created by City start. Courses cover a broad range of tonics, including
				. •		advance directives, diversity, ergonomics, hand
						itygiene, dornestic violence, mrv, pain management, bloodborne pathogens, medical ethics, and fire safety.
	Web-based long-term				PRINTELLA PROPRIATA DE LA PERSONA POR APPRADO A PROPRIATA A PROPRI	Services are to continue access to "SF GetCare,"
RTZ	care application	yes	approved	\$2,168,788	7/1/2005-6/30/2015	a proprietary, web-based application developed for
			new	\$1,048,212	7/1/2009-6/30/2015	UPH to manage the discharge of Laguna Honda Hospital (LHH) residents and the diversion of San
			. *	\$3,217,000	-	Francisco General Hospital (SFGH) patients, and
						to develop tools to implement the settlement
				٠		agreement related to Chambers, et al. v. CGSF by creating a Diversion and Community Integration
						Program (DCIP), in collaboration with the
						Department of Aging and Adult Services (DAAS).
						The contractor will provide a service planning tool will include chanderdized accommentalistical
						which will include standardized assessificins in Ked to available services to enable creation of a
-						Community Living Plan (CLP), electronic referrals
						to DCIP, scheduling and documentation of follow-
		-				ups, monitoring of waiver referrals, management of
				1		waitlists, and facilitation of provider outreach and
						dotal SECH diversion data. DDU bought
					٠	data, or off diversion data, brittingsing placement data, and LHH/TCM intake.
						assessment, and discharge planning data, as well
						as DPH consumer preference data.
			•			

The Center to		-			Selvices are to provide the One-e-App web-
Promote	3 r				system for the Healthy San Francisco progra
Healthcare	Healthy San Francisco				One-e-App was developed specifically by the
Access	One-E App application	yes	approved	\$1,828,341	6/1/2007 - 6/30/2012 nonprofit California HealthCare Foundation a

\$1,828,341

Department of Human Resources

Services are to provide the One-e-App web-based system for the Healthy San Francisco program. One-e-App was developed specifically by the nonprofit California HealthCare Foundation and the California Endowment to enhance the eligibility determination and enrollment processes in California counties for programs such as MediCal, Healthy Families and local health insurance programs such as Healthy San Francisco. It provides a cost-effective, one-stop approach to improve the efficiency and user-friendliness of the eligibility process for families seeking coverage for county and community based agencies to provide better service to uninsured individuals and families and to maximize the use of State and federal resources.

PI DATE: <u>2/01/2012 (Revised 2</u>	ERSONAL SERVICES CONTRA (03/2012)	ACT SUMMARY
DEPARTMENT NAME: PUB	LIC WORKS	DEPARTMENT NUMBER _90
<u></u>	EXPEDITED CONTINUING	REGULAR (OMIT POSTING) ANNUAL
TYPE OF REQUEST: ✓ INITIAL REQUEST	MODIFICATION (PSC#	
· · · · · · · · · · · · · · · · · · ·	d Young Adult Summer Employment I	Program
· · · · · · · · · · · · · · · · · · ·	Services/ID Program	
PSC AMOUNT: \$325,000 1. DESCRIPTION OF WORK	PSC DURATION:	04/1/12 - 03/31/13
participants aged 16-24 on various	age funds related to the Youth and You I administer the summer employment projects, at locations as agreed upon to	ung Adult Summer Employment Program. program with an anticipated 120 high-risk with DPW staff. Activities include litter collection, sidewalk cleaning and maintenance, graffiti
B. Explain why this service The Youth and Young Adult Program and professional development to at	is necessary and the consequences of one has been in effect for several conserisk youth and young adults in San Frances for those with the greatest need.	denial: cutive years and provides needed employment ancisco. Denial of this PSC would result in a direct
Service Commission, inc	licate most recent personal services co	service was previously approved by the Civil ontract approval number): Iren, Youth, and their Families to a non-profit
D. Will the contract(s)	pe renewed: NO	
2. <u>UNION NOTIFICATION</u> : Co instructions for specific proced	ppy of this summary is to be sent to emures):	ployee organizations as appropriate (refer to
Local 21	Carlos	2/03/12
Union Name	Signature of person mailing/faxing	form Date
Local 1021	Carlos	2/03/12
Union Name	Signature of person mailing/faxing f	form Date
RFP sent to	. on	
Union Name	Date	Signature
*********	*********	**********
PSC# 4107-11/12 STAFF ANALYSIS/RECOMMENI	OR DEPARTMENT OF HUMAN R DATION	RESOURCES USE Received 2/3/12
CIVIL SERVICE COMMISSION A		

3. <u>DESCRIPTION OF REQUIRED SKILLS/EXPERTISE</u>

A. Specify required skills and/or expertise:

Experience in supervision and administration of youth and young adult employment programs involving high risk populations, including funds management and budgeting. Experience in employment of minors. Experience in invoice generation, file maintenance, and the advance and management of funds for salaries, and related enrichment expenses.

B. Which, if any, civil service class normally performs this work?

None Program management can be done by:
1823 Sr. Administrative Analyst
1824 Principal Administrative Analyst
2217 Program Support Analyst

C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: Contractor will be required to furnish tools and personal protective equipment that meet DPW guidelines for field operations in the public rights-of-way for all participants.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable:

It is not possible to find a single class responsible for administering and supervising a summer employment program. Further, because this is a seasonal program, no permanent position would be applicable were a position to exist. Currently, there are no Civil Service classifications that are able to advance and manage funds for the program.

B. Would it be practical to adopt a new civil service class to perform this work? Explain. No, because this is by definition a seasonal program, no permanent civil service position could perform this work; it wouldn't be practical to adopt a new class for temporary/seasonal duty of this nature.

5.	<u>A</u> I	DDITIONAL INFORMATION (if "yes," attach explanation)	Yes	No
	A.	Will the contractor directly supervise City and County employees?		<u> </u>
	В.	 Will the contractor train City and County employees? Describe the training and indicate approximate number of hours. Indicate occupational type of City and County employees to receive training (i.e., clerk civil engineers, etc.) and approximate number to be trained. 	s,	✓
	C.	Are there legal mandates requiring the use of contractual services?		1
	D.	Are there federal or state grant requirements regarding the use of contractual services?		✓
	E.	Has a board or commission determined that contracting is the most effective way to provide this service?		✓
	F.	Will the proposed work be completed by a contractor that has a current personal services contract with your department?		V
TH DE	Œ A PAI	BOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BIRTMENT HEAD: Signature of Departmental Personal Services Contract Coordinator	EHALF OF	THE
		Print or Type Name Telephone Number		
	٠	875 Stevenson Street, Room 420	. 1	
		San Francisco, CA 94103	-	
		Address		

Ryan, Maria

From:

Carlos, Carina < Carina. Carlos@sfdpw.org>

Sent:

Friday, February 03, 2012 2:27 PM

To:

Pattie Tamura -; Ed Warshauer -; Brook Demmerle -; Margot Reed -

Cc:

Fernandez, Mike; Choy, Gordon; Kim, Sung

Subject:

RE: PSC for Youth & Young Adult Summer Employment Program

Attachments:

PSC - Youth & Young Adult Summer Employment Program dated 2-01-12 (REVISED

2-03-12).PDF

Good afternoon,

The funding source on the PSC form was changed to "Support Services/ID Program". Everything else remains the same.

Thank you,

Carina

Carina C. Carlos
Department of Public Works
Contract Administration Division
875 Stevenson Street, Room 420
San Francisco, CA 94103

San Francisco, CA 94103

Tel: (415) 554-6416 | Fax: (415) 554-6232

Carina.Carlos@sfdpw.org

From: Carlos, Carina

Sent: Friday, February 03, 2012 11:17 AM

To: 'Pattie Tamura -'; 'Ed Warshauer -'; 'Brook Demmerle -'; 'Margot Reed -'

Cc: Fernandez, Mike; Choy, Gordon; Kim, Sung

Subject: PSC for Youth & Young Adult Summer Employment Program

Good morning,

Please see the attached PSC form.

In Compliance with Local 1021's MOU and the Civil Service Commission's Instructions for Processing Proposed Personal Services Contract Approval Requests, this is your advance notice of the proposed services.

An RFP will be sent to you at a later date when this office has received a copy from the Contract Manager.

Should you have any questions, the Contract Manager is Mike Fernandez, who is cc'd in this email and can also be reached at (415) 641-2668.

Carina

Carina C. Carlos
Department of Public Works
Contract Administration Division
875 Stevenson Street, Room 420
San Francisco, CA 94103
Tol. (415) EE4 6416 | East (415) EE6

Tel: (415) 554-6416 | Fax: (415) 554-6232

Carina.Carlos@sfdpw.org

Ryan, Maria

From:

Carlos, Carina < Carina. Carlos@sfdpw.org>

Sent:

Friday, February 03, 2012 2:27 PM

To:

'Ging Louie (glouie@ifpte21.org)'; L21PSCReview@ifpte21.org

Cc:

Fernandez, Mike; Choy, Gordon; Kim, Sung

Subject:

RE: PSC for Youth & Young Adult Summer Employment Program

Attachments:

PSC - Youth & Young Adult Summer Employment Program dated 2-01-12 (REVISED

2-03-12).PDF

Good afternoon,

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Thank you,

Carina

Carina C. Carlos
Department of Public Works
Contract Administration Division
875 Stevenson Street, Room 420

San Francisco, CA 94103

Tel: (415) 554-6416 | Fax: (415) 554-6232

Carina.Carlos@sfdpw.org

From: Carlos, Carina

Sent: Friday, February 03, 2012 11:17 AM

To: 'Ging Louie (glouie@ifpte21.org)'; 'L21PSCReview@ifpte21.org'

Cc: Fernandez, Mike; Choy, Gordon; Kim, Sung

Subject: PSC for Youth & Young Adult Summer Employment Program

Good morning,

Attached is the PSC Summary Form for Youth & Young Adult Summer Employment Program Services.

An RFP will be sent to you at a later date when this office has received a copy.

Should you have any questions, the Contract Manager is Mike Fernandez, who is cc'd in this email and can also be reached at (415) 641-2668.

Carina

Carina C. Carlos
Department of Public Works
Contract Administration Division
875 Stevenson Street, Room 420
San Francisco, CA 94103
Tol: (415) 554 6416 L Fay: (415) 555

Tel: (415) 554-6416 | Fax: (415) 554-6232

Carina.Carlos@sfdpw.org

PERSONAL SERVICES CONTRACT SUM	IMARY
DATE: March 13, 2012	
DEPARTMENT NAME: Office of the Treasurer & Tax Collector	DEPARTMENT NUMBER 08
TYPE OF APPROVAL: EXPEDITED X REGULATION CONTINUING ANNUAL	
TYPE OF REQUEST: INITIAL REQUEST x MODIFICATION (PSC# 4056-10/11	
TYPE OF SERVICE: Utility Users Tax (UUT) and Access Line Tax (ALT) Audit	Services
FUNDING SOURCE: Percentage of UUT and/or ALT tax income recovered on	City's behalf.
Modification Amount \$ PSC Duration: January	4, 2011 – December 31, 2011 1, 2012 – June 30, 2014 4, 2011 – June 30, 2014
DESCRIPTION OF WORK A. Concise description of proposed work: Conduct audits of utility users tax and access line tax of service providers' records; updates and analysis; train City's audit staff to continue audit and enforcement of Uprovide tax revenue enhancement and detection services.	provide legislative and technological JUT and ALT tax requirements; and
 B. Explain why this service is necessary and the consequences of denial: Underreporting or non-reporting of these taxes occur due to various reporting or cat technological field. Without expertise in auditing, consultation, data collection and r will continue to lose potential tax revenue. C. Explain how this service has been provided in the past (if this service was Service Commission, indicate most recent personal services contract approvided in the past. Previous Civil Service Commission 	as previously approved by the Civil proval number):
D. Will the contract(s) be renewed: The contract may be renewed for all services have been provided.	or one year depending on whether
2. <u>UNION NOTIFICATION</u> : Copy of this summary is to be sent to employee or	ganizations as appropriate (refer to
instructions for specific procedures): Local 21 Union Name Signature of person mailing/faxing form	3/13/12 (priginal) 3/13/12 (priginal)
Union Name Signature of person mailing/faxing form	Date
Union Name Signature of person mailing/faxing form	Date
RFP sent to n/a , on will be published on Controller's website	Date
Union Name Date	Signature
*****************	**********
PSC# 4056-10/11 FOR DEPARTMENT OF HUMAN RESOUR	
STAFF ANALYSIS/RECOMMENDATION: CIVIL SERVICE COMMISSION ACTION:	Received original 3/9/12 Revision received 3/13/12

		SKILLS/EXPERTISE

A. Specify required skills and/or expertise:

Selected contractor is required to have experience conducting UUT and/or ALT audit services for cities in CA, including knowledge of procedures and practices of major public utilities providers and of the Public Utilities Commission regulations and requirements, as well as proof of successfully providing revenue to local governments as a direct outcome of its services. The contractor must work closely with City departments, businesses including service providers, taxpayers, and monitor changes in proposed related legislation and technology.

B. Which, if any, civil service class normally performs this work?

No civil service class has performed this specific function. Classes appropriate to perform such auditing services are: 4220 Personal Property Auditor, 4222 Senior Personal Property Auditor, and 4224 Principal Personal Property Auditor.

C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: No.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable:

City employees do not possess the specialized expertise to audit UUT and/or ALT areas. Such expertise includes knowledge of the various utility services utilized, including electricity, gas, water, steam, and telephone communication services utilized, and the various trunk lines that are taxable. Such expertise also includes keeping abreast of the legislative and technological changes, and analyze its impact on tax revenue.

B. Would it be practical to adopt a new civil service class to perform this work? Explain.

No.	TH			lized, but included					
5.				ΓΙΟΝ (if "yes," a		•		Yes	No
	A.	Will the co.	ntractor direc	tly supervise City	and County en	nployees?			Х
	В.	 Describe guidanc Indicate civil eng Persona 	e the training e, workshops occupationa gineers, etc.)	City and County and indicate approximate and technical as type of City and and approximate auditors (6), 42	roximate number sistance for 3 m. County employ number to be tra	onths. rees to receive thined. Classes r	raining (i.e., cler eceiving training	ks, g include: 42:	22 Senior
	C.	Are there le	egal mandate	s requiring the use	e of contractual	services?			х
	D.	Are there fe	ederal or state	grant requirement	nts regarding the	e use of contrac	ctual services?		х
	E.		d or commiss this service?	on determined th	at contracting is	the most effec	tive way		×
	F.			be completed by a tment? Yes, subj				х	
TH.	E A PAJ	BOVE INFO RTMENT H	ORMATIO	IS SUBMITTE	ED AS COMPL	ETE AND AC	CURATE ON I	BEHALF O	FTHE
			Signat	ure of Departmen					
				- 6070		<u> </u>	8418		
		4	Pr	nt or Type Name		Telepho	ne Number		
ż			Offic	e of the Treasurer & T	ax Collector, City F 94102	lall, Room 140, Sar	n Francisco, CA		

Address

Ryan, Maria

From:

Greg.Kato@sfgov.org

Sent:

Tuesday, March 13, 2012 4:53 PM

To:

DHR-PSCCoordinator, DHR; sjenkins@ifpte21.org; L21PSCReview@ifpte21.org

Cc:

Shah, Tajel

Subject:

PSC: Modifying 4056-10/11

Attachments:

PSC Modification 4056 10.11 3.13.12.pdf

Good afternoon-

Please find the PSC modifying 4056-10/11 to add time. I have corrected the dates in the form.

Thank you.

(See attached file: PSC Modification 4056 10.11 3.13.12.pdf)

Greg M Kato
Policy and Legislative Manager
Office of the Treasurer & Tax Collector
City & County of San Francisco
City Hall - Room 140
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Phone: 415/554-6888 Fax: 415/554-5507

Email: Greg.Kato@sfgov.org

Twitter: @gregkato

Ryan, Maria

From:

Greg.Kato@sfgov.org

Sent:

Friday, March 09, 2012 4:51 PM

To:

sjenkins@ifpte21.org; L21PSCReview@ifpte21.org

Cc:

Shah, Tajel; Ryan, Maria

Subject:

PSC: Modifying 4056-10/11 to Add Time

Attachments:

PSC Modification 4056 10.11.PDF

Good afternoon-

Attached, please find the Office of Treasurer-Tax Collector's PSC modifying 4056-10/11 to add time. I am happy to answer any questions.

Thank you.

(See attached file: PSC Modification 4056 10.11.PDF)

Greg M Kato
Policy and Legislative Manager
Office of the Treasurer & Tax Collector
City & County of San Francisco
City Hall - Room 140
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Phone: 415/554-6888 Fax: 415/554-5507

Email: Greg.Kato@sfgov.org

Twitter: @gregkato

CIVIL SERVICE COMMISSION ACTION:

PERSONAL SERVICES CONTRACT SUMMARY
DATE: February 6, 2012
DEPARTMENT NAME: Office of the Controller DEPARTMENT NUMBER 09
TYPE OF APPROVAL: EXPEDITED x REGULAR (OMIT POSTING)
CONTINUING ANNUAL
TYPE OF REQUEST: INITIAL REQUEST MODIFICATION (PSC# 3027-11/12)
TYPE OF SERVICE: As-needed software analysis and documentation
FUNDING SOURCE: General Fund
Original Amount: \$48,000 PSC DURATION: September 6, 2011 through September 6, 2013 1st Mod Amount: \$52,000 \$100,000
1. DESCRIPTION OF WORK
A. Concise description of proposed work: Augment the scoping of the City's Financial Accounting and Management Information System (FAMIS) replacement project by documenting the financial functions of major ancillary, departmental systems which interface to FAMIS and depend upon FAMIS data for operation. These ancillary systems include purchasing, contract tracking, reporting, inventory, ordering and other key departmental financial related systems that run in parallel with FAMIS. The contractor will review and document, at a high level, the functionality and data of those systems to identify common or unique functions which could be considered for inclusion in the scope of a FAMIS replacement. The contractor will also review and document key, specialized FAMIS processes and related procedures, to help determine which must be included in a FAMIS replacement, and which can also be improved by more immediate, cost-effective, changes in the current environment. The contractor may further define and test those immediate changes. This work will ultimately be used to help define the scope of a new Citywide financial system.
B. Explain why this service is necessary and the consequences of denial: The City plans to replace the current financial system and requires unique expertise to augment City staff in understanding and scoping the functionality needed in replacing the City's highly complex requirements prior to implementation. Correctly identifying and defining City specific business and technical requirements is imperative to a successful software implementation.
C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number): This specific service is currently being provided by Mardave Compu, Inc, a San Francisco Local Business Enterprise. The current contract is for \$48,000. The Controller's Office would like to extend the current contract to continue the identification, and documentation of the interfaces, extracts and financial systems surrounding FAMIS. This environment is larger than previously documented, involving more input, and coordination, and lapse time than anticipated. This gives us the opportunity to complete work now that would be needed for any system replacement, and provides a better picture of possibilities for short term improvements,
D. Will the contract(s) be renewed: Yes, however, the work continues to be a short-term project. If longer-term services are required, they will be solicited under a formal RFP process.
2. <u>UNION NOTIFICATION</u> : Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):
Union Name Signature of person mailing/faxing form Date
Union Name Local 21 Signature of person mailing/faxing form Date 7 - (2 - 1 2
Union Name Signature of person mailing/faxing form MEA Date 2 - C - Date
Union Name Signature of person mailing/faxing form Date
RFq sent to Local 21, Local 21, on $Q - Q - Q - Q$
Union Name Date Signature

PSC# 3027-11/12 FOR DEPARTMENT OF HUMAN RESOURCES USE Received 2/6/12
STAFF ANALYSIS/RECOMMENDATION:

5.

CIVIL SERVICE COMMISSION ACTION:

?	THECCE	IDTION O	F REOUIRED	CVITIC	/EVDED TICE
J.,	DESCR		r neouned	ONLLLO	/EAFEKTISE

Specify required skills and/or expertise:

Contractor will be required to have expert knowledge of the capabilities and functions of the City's FAMIS suite, including ADPICS. The contactor must have experience working with large City Enterprise departments and must have worked as a project lead on financial system project implementations. The contractor will be required to have a strong understanding of FAMIS interfaces and how to manipulate instances of data structure.

Which, if any, civil service class normally performs this work? City employees generally do not perform this work as it is short-term, time sensitive, and highly specialized in its nature. The Contractor may assist 1070, 1054, 1053, and 1657.

Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: C. No.

WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

Explain why civil service classes are not applicable:

This is a unique, short-term project requiring focused, specialized expertise not currently available from City staff as they are fulfilling existing responsibilities.

Would it be practical to adopt a new civil service class to perform this work? Explain. No. This is a temporary need for specialized skills.

5.	AΓ	DDITIONAL INFORMATION (if "yes," attach explanation)	Yes	No
		Will the contractor directly supervise City and County employees?		X
	В.	 Will the contractor train City and County employees? Describe the training and indicate approximate number of hours. Indicate occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate number to be trained. 		X
	C.	Are there legal mandates requiring the use of contractual services?		X
	D.	Are there federal or state grant requirements regarding the use of contractual services?		Х
	E.	Has a board or commission determined that contracting is the most effective way to provide this service?		Х
,	F.	Will the proposed work be completed by a contractor that has a current personal services contract with your department?	X	
		BOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEF RTMENT HEAD:	IALF OF	THE
		Signature of Departmental Personal Services Contract Coordinator		
		Print or Type Name SC4 -76 54 Telephone Number		

Address



PSC Review - RFq#CON2011-06 Modification Rachel Cukierman to: staff

02/06/2012 05:19 PM

Attached for your review is the PSC Modification for the Controller's Office, Accounting Operations and System Department.

Please let me know if you have any questions.



RFq#CON2011-06 PSC Form 1st Mod.PDF Rachel Cukierman Office of the Controller, City Services Auditor City & County of San Francisco (415)554-5391 rachel.cukierman@sfgov.org

I am out of the office on Fridays.



PSC Review - RFq#CON2011-06 Modification Rachel Cuklerman to: L21PSCReview

02/06/2012 05:18 PM

Attached for your review is the PSC Modification for the Controller's Office, Accounting Operations and System Department.

Please let me know if you have any questions.

RFq#CON2011-06 PSC Form 1st Mod.PDF

Rachel Cukierman Office of the Controller, City Services Auditor City & County of San Francisco (415)554-5391 rachel.cukierman@sfgov.org

I am out of the office on Fridays.



PSC Review - RFq#CON2011-06 Modification

Rachel Cuklerman to: pattie.tamura, ed.warshauer, Brook.Demmerle

02/06/2012 05:18 PM

Attached for your review is the PSC Modification for the Controller's Office, Accounting Operations and System Department.

Please let me know if you have any questions.



RFq#CON2011-06 PSC Form 1st Mod.PDF Rachel Cukierman Office of the Controller, City Services Auditor City & County of San Francisco (415)554-5391 rachel.cukierman@sfgov.org

I am out of the office on Fridays.

PERSONAL SERVICES CONTRACT SUMMARY

DATE: February 6, 2012		
DEPARTMENT NAME: AIRPORT	COMMISSION DEPA	ARTMENT NUMBER: 27
TYPE OF APPROVAL: EX	PEDITED X REGULAR	(OMIT POSTING)
TYPE OF REQUEST: INITIAL REQUEST	NTINUING ANNUAL X MODIFICATION [PSC N	No. 4033-10/11]
	Technical Service Support and Upgrade ed dispatch (CAD) system	s to the Intergraph
FUNDING SOURCE: Airport Operat	ting Funds	
Original PSC Amount: \$450 Admin. Mod. 1 Amount Proposed Modification* \$1,800 TOTAL PSC AMOUNT: \$2,250	— montpleation is Distriction	10/10/10 – 10/9/11 10/10/11 – 4/8/12 2. <u>4/9/12 – 6/30/17</u> 10/10/10 – 6/30/17
maintenance and technical and install Intergraph computer-aided dispatch (I product software implementation at S and Maintenance Support. In the past Communications and SFPD Airport B determined that is more effective to his system has at least a five (5) year use B. Explain why this service is necessary. Vendor is the sole provider service, the Airport would not be able C. Explain how this service has be	d work: To provide SFO Operations & Selation services for hardware and software I/CAD) system which includes I/Backup, FO Airport, integrated into the existing I/GS, the Airport's Operations & Security Divureau, would each enter into a separate ave one maintenance contract for this system life remaining (possibly 10 years). Essary and the consequences of denial: CAD and support of the system is essential to a and no one else can provide/implement to maintain this system, which could implement provided in the past (if this service was cate most recent personal services contract	e upgrades to the I/LEADS and I-Mobile CAD, Mapping Upgrade vision, which includes contract. The Airport has stem since we estimate the D is a mission critical Airport Operations and the software. Without this pact public safety.
	rovided through a contract, most recently	·
 D. Will the contract(s) be renewed Airport. 	1? Yes, if there continues to be a need for	or such services at the
 UNION NOTIFICATION: Copy of (refer to instructions for specific process) 	f this summary is to be sent to employee organization.	anizations as appropriate
IFPTE Local 21 and SEIU 1021	apothia C- auch	February 6, 2012
Union Name	Signature of person mailing/faxing form	Date
RFP sent to: Union Name	onDate	Signature
		Danie al 3 tm (in

Received 3/7/12
Revision received 3/8/12
onle

PSC# 4033-10/11

FOR DEPARTMENT OF HUMAN RESOURCES USE
PSC# 4033-10/11
STAFF ANALYSIS/RECOMMENDATION:
CIVIL SERVICE COMMISSION ACTION:
3. <u>DESCRIPTION OF REQUIRED SKILLS/EXPERTISE</u>
A. Specify required skills and/or expertise: Knowledge and expertise with the Intergraph system is required to ensure that maintenance and upgrade installation are handled appropriately. The knowledge and experience are the intellectual property of Intergraph Corporation. Currently, Intergraph doesn't release this information or provide training for its software and systems upgrade. The maintenance portion of the service provides for routine software improvements that only Intergraph employees are allowed to create and distribute.
B. Which, if any, civil service class normally performs this work? None. The Airport Communication Supervisor – CAD administrator (9204 Communications Supervisor) updates the database and the Airports Information Technology section (1043 IS Engineer Senior and 1044 IS Engineer Principal) maintains the proprietary system that the contractor developed for use at the Airport.
C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
No.
4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM
A. Explain why civil service classes are not applicable: Civil service classifications are not applicable because the services needed must include access to proprietary software and at this time the developer of the system has not granted access to anyone outside of the company.
B. Would it be practical to adopt a new civil service class to perform this work? Explain. No. Civil service classifications are not applicable because the services needed must include access to proprietary software.
5. <u>ADDITIONAL INFORMATION</u> (if "yes," attach explanation) Yes No
A. Will the contractor directly supervise City and County employees?
B. Will the contractor train City and County employees?
Describe the training and indicate approximate number of hours. The contractor will provide at least three 8-hour-days of training.
 Indicate occupational type of City and County employees to receive training (e.g., clerks, civil engineers, etc.) and approximate numbers to be trained. System Administrators and Officers will receive at least a total of 24 hours of upgrade and maintenance training.
C. Are there legal mandates requiring the use of contractual services?
D. Are there federal or state grant requirements regarding the use of contractual services?
E. Has a board or commission determined that contracting is the most effective way to provide this service?

City a	and	County	of San	Francisco
--------	-----	--------	--------	-----------

Department of Human Resources

	tract with your department? If approve ontract with Intergraph Corporation.	ed, the Airport will enter into a	
THE ABOVE INFO	DRMATION IS SUBMITTED AS COMEAD:	IPLETE AND ACCURATE ON BI	EHALF OF THE.
	Ceprothia ("anh	
	Signature of Departmental Personal	Services Contract Coordinator	
	Cynthia P. Avakian	(650) 821-2014	
	Print or Type Name	Telephone Number	
	Airport Commission, Contra P.O. Box 8097, San Fra		
0	Addres	SS	

F. Will the proposed work be completed by a contractor that has a current personal

Ryan, Maria

From:

Cynthia Avakian < Cynthia. Avakian@flysfo.com>

Sent:

Wednesday, March 07, 2012 3:44 PM

To:

DHR-PSCCoordinator, DHR

Cc:

Nishil Bali; Enriquez, Jelina; Adams, William; Lee, Lily

Subject:

PSC 4033-10/11 Mod 2-SFO Maintenance, Technical Service Support and Upgrades to

the Intergraph computer-aided dispatch (CAD) system

Attachments:

PSC 4033-10_11 Form 1 Intergraph 2012 Mod 2 120307 Final .docx; PSC 4033-10_11

Form 1 Intergraph 2012 Mod 2 120307 Final.pdf; PSC 4033-10_11 Form 1 Intergraph.pdf; PSC 4033-10_11 Form 1 Intergraph 2011 Admin approval.pdf

Maria,

Attached is the Airport's PSC 4033-10/11 Mod 2-SFO Maintenance, Technical Service Support and Upgrades to the Intergraph computer-aided dispatch (CAD) system.

Please let me know if you have further questions. Thanks,

Cynthia Avakian

Contracts Administration Unit

San Francisco International Airport

P. O. Box 8097, San Francisco, CA 94128

E-mail: cynthia.avakian@flysfo.com

Phone: (650) 821-2014, Fax: (650) 821-2011

----Original Message----

From: Larry Wong [mailto:lwong@ifpte21.org]

Sent: Tuesday, March 06, 2012 6:07 PM To: Cynthia Avakian; L21PSC Review

Cc: Ging Louie; Joe Brenner; Pam Covington; Alexander Tonisson

Subject: RE: PSC-SFO Main, Tech Support and Upgrades to the Intergraph CAD - \$1.8M/5 years MOD

Forward around for comments.

Larry Wong

Local #21

(415) 864-2100 X-225

Professional Advancement thru Collective Bargaining

From: Cynthia Avakian [Cynthia.Avakian@flysfo.com]

Sent: Tuesday, March 06, 2012 5:59 PM

To: Larry Wong; L21PSC Review

Cc: Ging Louie; Joe Brenner; Pam Covington; Alexander Tonisson

Subject: RE: PSC-SFO Main, Tech Support and Upgrades to the Intergraph CAD - \$1.8M/5 years MOD

Larry,

Just checking back to see if Local 21 has further questions.

Thanks,

Cynthia

Phone: (650) 821-2014

From: Cynthia Avakian

Sent: Friday, March 02, 2012 5:05 PM To: 'Larry Wong'; L21PSC Review

Cc: Ging Louie; Joe Brenner; Pam Covington; Alexander Tonisson

Subject: RE: PSC-SFO Main, Tech Support and Upgrades to the Intergraph CAD - \$1.8M/5 years MOD

Larry,

Please see the answers to your questions below in bold red and let me know if I answers your concerns.

Thanks,

Cynthia

Phone: (650) 821-2014

From: Larry Wong [mailto:lwong@ifpte21.org]

Sent: Friday, March 02, 2012 4:40 PM To: Cynthia Avakian; L21PSC Review

Cc: Ging Louie; Joe Brenner; Pam Covington; Alexander Tonisson

Subject: PSC-SFO Main, Tech Support and Upgrades to the Intergraph CAD - \$1.8M/5 years MOD

Importance: High

Cynthia,

The original PSC was for \$450K for very define work scope while the Modification is for \$1.8M for similar work scope but not in as great detail.

- 1. What is the exact nature of the modification? It is for the 5 year maintenance of the proprietary software for the Intergraph CAD system. The SFPD Airport Bureau and Airport Communications are part of the Airport Operations Division and both areas were submitting requests for the Intergraph product maintenance. We have decided to consolidate this maintenance under one approval.
- 2. Is Intergraph quoting two prices for the same work? No, this is the estimated cost for 5-years.
- 3. Why was L21 made aware that there would be an additional modification? Airport staff has recently determined a 5-year maintenance is a better approach for this service than an annual maintenance.
- 4. Is there another modification in the future? We don't know at this time. We believe that the system has at least 5 more years of useful life (maybe 10 years) so that is why we chose 5-year increments.

Larry Wong
Local #21
(415) 864-2100 X-225
Professional Advancement thru Collective Bargaining

From: Cynthia Avakian [Cynthia.Avakian@flysfo.com]

Sent: Friday, March 02, 2012 11:35 AM

To: L21PSC Review; Larry Wong Cc: Ging Louie; Joe Brenner

Subject: FW: PSC-SFO Maintenance, Technical Service Support and Upgrades to the Intergraph computer-aided dispatch (CAD) system Larry,

I don't recall if Local 21 had any questions about this item. Please let me know since we would like to get this on the April 2nd CSC meeting.

Thanks,

Cynthia

Phone: (650) 821-2014

From: Cynthia Avakian

Sent: Monday, February 06, 2012 4:57 PM

To: 'L21PSC Review'; Larry Wong; jtanner940@aol.com; pattie.tamura@seiu1021.org; 'Brook.Demmerle@seiu1021.org';

'Ed.Warshauer@seiu1021.org' Cc: Ging Louie; Joe Brenner

Subject: PSC-SFO Maintenance, Technical Service Support and Upgrades to the Intergraph computer-aided dispatch

(CAD) system

All,

Attached is the SFO's DRAFT MODIFICATION to PSC 4033-10/11 Maintenance, Technical Service Support and Upgrades to the Intergraph computer-aided dispatch (CAD) system as well as the original PSC 4033-10/11 and the Administrative Modification.

Please let me know if you have further questions. Thanks,

Cynthia Avakian Contracts Administration Unit San Francisco International Airport P. O. Box 8097, San Francisco, CA 94128

E-mail: cynthia.avakian@flysfo.com<mailto:cynthia.avakian@flysfo.com>

Phone: (650) 821-2014, Fax: (650) 821-2011

•			
City and County of Sa	n Francisco		Department of Human Resources
	PERSONAL SERVICES	S CONTRACT SUN	- ·
DATE: September 3	3,2010 - Amended	•	
DEPARTMENT NAM	E: AIRPORT COMMISSIO	N	DEPARTMENT NUMBER: 27
TYPE OF APPROVAL	EXPEDITED	X REGU	ULAR (OMIT POSTING)
	CONTINUING	ANN	UAL
TYPE OF REQUEST:	· · · · · · · · · · · · · · · · · · ·		•
X INITIAL R	EQUEST MOD	IFICATION	
TYPE OF SERVICE:	I/Backup and I-Mobile prod integrated into the existing Upgrade and Maintenance	I/CAD (Computer Aid	entation at SFO Airport, ded Dispatch) System, Mapping
FUNDING SOURCE:	Airport Operating Funds		
PSC AMOUNT: \$45	0,000	PSC DURATION:	10/10/1010 - 10/09/2011
1. DESCRIPTION O	F WORK		
A. Concise descri	ption of proposed work:	•	
existing Terminal 1 floor which defines the updat incorporate the data to t installation training while CAD map. Intergraph w implementation services	ed date for the CAD map, conve the CAD map. The scope of the the intergraph map developer	nnector area. Contract ert the data to Micro State effort consists of remo- is on-site performing the Felephone support to State e onto 13 licenses of I/	tor will utilize SFO Auto CAD format ation dgn output files, and then ote CAD mapping followed by SFO he implementation and test of the SFO's IT Division. Intergraph's onsite
	is service is necessary and the	•	
Vendor is the sole propurchase.	ovider and no one else can prov	de/implement the soft	ware. This is a safety related
Civil Service C These services	commission, indicate most rece have been previously provided	ent personal services of through a maintenance	, 11
	ATION: Copy of this summary for specific procedure):	is to be sent to emplo	oyee organizations as appropriate
IFPTE Loca	121	Cynthia P. Avakian	August 13, 2010
Union Nar		of person mailing/faxi	
SEU 102	1	Cynthia P. Avakian	August 13, 2010

Union Name Signature of person mailing/faxing form Date

SEIU 1021 Cynthia P. Avakian August 13, 2010

Union Name Signature of person mailing/faxing form Date

RFP sent to: on

Union Name Date Signature

FOR DEPARTMENT OF HUMAN RESOURCES USE

PSC # 4033 - 10/11

STAFF ANALYSIS/RECOMMENDATION: Approved 10/4/10

CIVIL SERVICE COMMISSION ACTION:

3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE

A. Specify required skills and/or expertise:

Knowledge and expertise with the vendor's proprietary system are required to ensure the upgrade installation is handled appropriately. The vendor does not release this information, nor do they provide training to clients to do the software and systems upgrade work in this contract.

B. Which, if any, civil service class normally performs this work?

None. The Airport Communications Supervisor – CAD administrator (9204 Communications Supervisor) updates the database and the Airport's Information Technology section (1043 IS Engineer Senior and 1044 IS Engineer Principal) maintains the proprietary system that the contractor developed for use at the Airport.

C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable:

Civil service classifications are not applicable because the services needed must include access to proprietary software.

B. Would it be practical to adopt a new civil service class to perform this work? Explain.

No, because the vendor does not release this information, nor do they provide clients with the source code to do the software or systems upgrades.

 B. Will the contractor train City and County employees? Describe the training and indicate approximate number of hours. Training will be provided to IT personnel on the use of I/Backup, I-Mobile and how to maintain it. Additional training will be provided to the Dispatch Supervisor who administers CAD by Intergraph's cartographer on how to manipulate the Map functions for Dispatch purposes. Indicate occupational type of City and County employees to receive training (e.g., clerks, civil engineers, etc.) and approximate numbers to be trained. Approximately 40 hours training for two (2) IS Engineers class 1043/1044. Approximately 8 hours training for one (1) 9204 Communications Dispatch Supervisor C. Are there legal mandates requiring the use of contractual services? X D. Are there federal or state grant requirements regarding the use of contractual services?	5. <u>£</u>	AD	DITIONAL INFORMATION (if "yes," attach explanation)	<u>Yes</u>	No
Describe the training and indicate approximate number of hours. Training will be provided to IT personnel on the use of I/Backup, I-Mobile and how to maintain it. Additional training will be provided to the Dispatch Supervisor who administers CAD by Intergraph's cartographer on how to manipulate the Map functions for Dispatch purposes. Indicate occupational type of City and County employees to receive training (e.g., clerks, civil engineers, etc.) and approximate numbers to be trained. Approximately 40 hours training for two (2) IS Engineers class 1043/1044. Approximately 48 hours training for one (1) 9204 Communications Dispatch Supervisor C. Are there legal mandates requiring the use of contractual services? D. Are there federal or state grant requirements regarding the use of contractual services? E. Has a board or commission determined that contracting is the most effective way to provide this service? F. Will the proposed work be completed by a contractor that has a current personal services contract with your department? THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD: Signature of Departmental Personal Services Contract Coordinator Cynthia P. Avakian Frint or Type Name Telephone Number Airport Commission, Contracts Administration Unit P.O. Box 8097, San Francisco, CA 94128	A	A.	Will the contractor directly supervise City and County employees?		X
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THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD: Signature of Departmental Personal Services Contract Coordinator Cynthia P. Avakian Print or Type Name Airport Commission, Contracts Administration Unit P.O. Box 8097, San Francisco, CA 94128]	D.	Are there federal or state grant requirements regarding the use of contractual services?		X
Signature of Departmental Personal Services Contract Coordinator Cynthia P. Avakian Airport Commission, Contracts Administration Unit P.O. Box 8097, San Francisco, CA 94128	l	E.			X
DEPARTMENT HEAD: Cyrthria C Curla Signature of Departmental Personal Services Contract Coordinator Cynthia P. Avakian (650) 821-2014 Print or Type Name Telephone Number Airport Commission, Contracts Administration Unit P.O. Box 8097, San Francisco, CA 94128	. 1	F.	- · · · · · · · · · · · · · · · · · · ·	X	
Signature of Departmental Personal Services Contract Coordinator Cynthia P. Avakian (650) 821-2014 Print or Type Name Telephone Number Airport Commission, Contracts Administration Unit P.O. Box 8097, San Francisco, CA 94128				ALF O	FTHE
Cynthia P. Avakian (650) 821-2014 Print or Type Name Telephone Number Airport Commission, Contracts Administration Unit P.O. Box 8097, San Francisco, CA 94128			aprothia C. anh		
Print or Type Name Telephone Number Airport Commission, Contracts Administration Unit P.O. Box 8097, San Francisco, CA 94128			Signature of Departmental Personal Services Contract Coordinator	•	
Airport Commission, Contracts Administration Unit P.O. Box 8097, San Francisco, CA 94128			Cynthia P. Avakian (650) 821-2014		
P.O. Box 8097, San Francisco, CA 94128			Print or Type Name Telephone Number		

PERSONAL SERVICES CONTRACT SUMMARY

DATE: <u>February 29, 2012</u>	
DEPARTMENT NAME: Police	DEPARTMENT NUMBER 38
TYPE OF APPROVAL: EXPEDITED REGULAR	(OMIT POSTING)
CONTINUING ANNUAL	
TYPE OF REQUEST:	
INITIAL REQUEST ✓ MODIFICATION (PSC# 4093-09/10)	
TYPE OF SERVICE: Pre Employment Polygraph Services	
FUNDING SOURCE: General Fund	
Original Amount: \$400,000 PSC Duration: <u>7-1-10 - 6-3</u>	
Modification Amount \$600,000 PSC Duration: 7-1-12 – 6-3	
Total Amount \$1,000,000 Total PSC Duration: 7-1-10 - 6-30	0-14
1. <u>DESCRIPTION OF WORK</u>	
A. Concise description of proposed work: Contractor will provide pre employment polygraph screening on an as needed basis for reserve officers, police cadets and police service aides. Such screening shall include a criminal activity, illegal drug use, drinking habits and incidents of domestic violence. Con with adequate interrogation facilities divided by one way mirrors and equipped with sour recording equipment.	uestions about prior police history, ntractor shall have a business site
 B. Explain why this service is necessary and the consequences of denial: Screening is extremely useful and a necessary tool in the pre employment selection pro about to go through an accelerated hiring period and denial will adversely affect the bac candidates. C. Explain how this service has been provided in the past (if this service was provided Commission, indicate most recent personal services contract approximation). 	previously approved by the Civil
Through PSC 4093 – 09/10	
D. Will the contract(s) be renewed: The service will be going out to be	id.
2. <u>UNION NOTIFICATION</u> : Copy of this summary is to be sent to employee organinstructions for specific procedures):	nizations as appropriate (refer to
Local 1021 hand Walford	2-29-12
Union Name Signature of person mailing/faxing form	Date
Local 21 Many Wald	2-29-12
Union Name Signature of person mailing/faxing form	Date
RFP sent to Local 1021 / 21 , on 2-29-12	C:
Union Name Date	Signature
FOR DEPARTMENT OF HUMAN RESOURCE STAFF ANALYSIS/RECOMMENDATION:	
CIVIL SERVICE COMMISSION ACTION:	
	•

3. <u>DESCRIPTION OF REQUIRED SKILLS/EXPERTISE</u>

A. Specify required skills and/or expertise:

Pre Employment Polygraph screening is an essential element in the background process. The examiner must be highly skilled to interpret test data and read body language. The examiner must also have graduated from a polygraph school that is certified with the American Polygraph Association, (APA) and must be in possession of a final polygraph certificate from an APA certified school. Examiner must be an active member of the following associations: American Polygraph Association, American Association of Polygraphists and the California Association of Polygraph Examiners

- B. Which, if any, civil service class normally performs this work? There is no civil service class that performs this work.
- C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: Yes, the contractor will have their own unique equipment, and all of the screening is done at their facility.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable:

Civil Service classes are not applicable because the specialized knowledge, experience and training are not classified in the City.

B. Would it be practical to adopt a new civil service class to perform this work? Explain.

No the service is provided on an as needed basis. The contractual service will include all of the necessary facilities and equipment, which the City is unable to provide.

5	ΑD	ODITIONAL INFORMATION (if "yes," attach explanation)	Yes	No
		Will the contractor directly supervise City and County employees?		X
	В.	 Will the contractor train City and County employees? Describe the training and indicate approximate number of hours. Indicate occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate number to be trained. 		Х
	C.	Are there legal mandates requiring the use of contractual services?		X
	D.	Are there federal or state grant requirements regarding the use of contractual services?		X
	E.	Has a board or commission determined that contracting is the most effective way to provide this service?		X
	F.	Will the proposed work be completed by a contractor that has a current personal services contract with your department? Service is going back out to bid.		X
	. *	ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHARITMENT HEAD: Signature of Departmental Personal Services Contract Coordinator	ALF OF	THE
		Officer Shawn Wallace #1104 553-1096		
		Print or Type Name Telephone Number		
		850 Bryant Street San Francisco, Calif. 94103 Address		
1.3.		Tutti 622		*



PSC and RFP for Polygraph Services

Wednesday, February 29, 2012 7:24 AM

From: "Shawn Wallace" <sfpd.contracts@sbcglobal.net>

2 Files (347KB)





Pre Empl...

Pre Empl...

Hello All,

Please see the above PSC and RFP for Polygraph Services. If you have any questions, please contact Sgt. Mike Zurcher at 553-7966 or Michael Zurcher@sfgov.org

Thanks Shawn

Officer Shawn Wallace # 1104 SFPD, Legal Division. 415-553-1096

DATE: 1-6-2010 PERSONAL SERVICES CONTRACT SUMM	ARY
DEPARTMENT NAME: Police	DEPARTMENT NUMBER 38
TYPE OF APPROVAL: EXPEDITED X REGULAR CONTINUING ANNUAL	(OMIT POSTING)
TYPE OF REQUEST: MODIFICATION (PSC#) TYPE OF SERVICE: Pre Employment Polygraph Services	
FUNDING SOURCE: General Fund	
PSC AMOUNT: \$400,000.00 PSC DURATION: 7-1-10 6-3	
1. <u>DESCRIPTION OF WORK</u> A. Concise description of proposed work: Vendor will provide pre employment polygraph screening on an as needed basis for ent officers, police cadets and police service aides. Such screening shall include questions criminal activity, illegal drug use, drinking habits and incidents of domestic violence. Conwith adequate interrogation facilities divided by one way mirrors and equipped with one recording equipment. B. Explain why this service is necessary and the consequences of denial: Screening is extremely useful and a necessary tool in the pre employment selection probackground investigation process of the candidates.	regarding prior police history, ntractor shall have a business site way sound devices, video and audio
C. Explain how this service has been provided in the past (if this service was previous Commission, indicate most recent personal services contract approxime service was previously provided through PSC # 4132-06/07. D. Will the contract(s) be renewed: Service is currently out to bid.	
2. <u>UNION NOTIFICATION</u> : Copy of this summary is to be sent to employee organinstructions for specific procedures): Local 1021 Source Work	izations as appropriate (refer to
Union Name Signature of person mailing/faxing form Local 21 Union Name Signature of person mailing/faxing form	Date /-13-/0 Date
RFP sent to Local 1012/21, on /-//- /O	Mant. Wallas
Union Name Date	dignature
PSC#	

DESCRIPTION OF REQUIRED SKILLS/EXPERTISE

Specify required skills and/or expertise:

The polygraph screening is an essential element in the background process. The examiner must be highly skilled to interpret test data and read body language. The examiner must also have graduated from a polygraph school that is certified with the American Polygraph Association, (APA) and must be in possession of a final polygraph certificate from an APA certified school. Examiner must be an active member of the following Associations: American Polygraph Association, American Association of Polygraphists and the California Association of Polygraph Examiners.

- Which, if any, civil service class normally performs this work? There is no Civil Service Class that performs this work.
- Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: Yes, The contractor will has their own unique equipment, and all screening is done at their facility.

WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

Explain why civil service classes are not applicable:

Civil Service classes are not applicable because the specialized knowledge, experience and training are not classified in the City.

Would it be practical to adopt a new civil service class to perform this work? Explain. No, The service is provided on an as needed basis. The contractual service will include all necessary facilities and equipment which the City is unable to provide

equipment, which the Oity is unable to provide.	
5. <u>ADDITIONAL INFORMATION</u> (if "yes," attach explanation)	<u>Yes No</u>
A. Will the contractor directly supervise City and County employees?	X
 B. Will the contractor train City and County employees? Describe the training and indicate approximate number of hours. Indicate occupational type of City and County employees to receive training (i.e., cle civil engineers, etc.) and approximate number to be trained. 	erks,
C. Are there legal mandates requiring the use of contractual services?	X
D. Are there federal or state grant requirements regarding the use of contractual services?	X
E. Has a board or commission determined that contracting is the most effective way to provide this service?	X
F. Will the proposed work be completed by a contractor that has a current personal service contract with your department?	s X
THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON DEPARTMENT HEAD:	BEHALF OF THE
Signature of Departmental Personal Services Contract Coordinator	
Officer Shawn Wallace #1104 553-1096	
Print or Type Name Telephone Number	
850 Bryant Street	

San Francisco, CA 94103

Address



CIVIL SERVICE COMMISSION CITY AND COUNTY OF SAN FRANCISCO

GAVIN NEWSOM MAYOR

MORGAN R. GORRONO PRESIDENT

E. DENNIS NORMANDY
VICE PRESIDENT

SUBJECT:

REVIEW OF REQUEST FOR APPROVAL OF PROPOSED PERSONAL SERVICES CONTRACT NUMBERS 4093-09/10 THROUGH 4101-09/10: 4092-09/10 AND 4102-07/08.

NOTICE OF CIVIL SERVICE COMMISSION ACTION

March 18, 2010

DONALD A. CASPER COMMISSIONER

At its meeting of <u>March 15, 2010</u> the Civil Service Commission had for its consideration the above matter.

MARY Y. JUNG COMMISSIONER

PLEASE NOTE:

It is important that a copy of this action be kept in the department files as you will need it in the future as proof of Civil Service Commission approval. Please share it with everyone responsible for follow-up.

ANITA SANCHEZ EXECUTIVE OFFICER It was the decision of the Commission to:

- (1) Approve request for proposed personal services contract #4096-09/10 on the condition that the Department of Public Works engage in discussions with SEIU Local 1021. Should SEIU continue to have concerns about the contract, it may be put back on calendar for further discussion and action at the next regular meeting of April 5, 2010. In no case will the approval of the contract be delayed beyond the April 5, 2010 meeting. Notify the offices of the Controller and the Office of Contract Administration.
- (2) Approve request for proposed personal services contract #4097-09/10 on the condition that contact be made with SEIU Local 1021 within 24 hours to address concerns they have with the PSC. In addition, that a response be provided to Local 1021 by the Recreation and Parks Department within the following 24 hours addressing their concerns after which the conditions of the Civil Service Commission approval would have been met. Notify the offices of the Controller and the Office of Contract Administration.
- (3) Approve request for proposed personal services contracts on all remaining contracts. Notify the offices of the Controller and the Office of Contract Administration.

If this matter is subject to Code of Civil Procedure (CCP) Section 1094.5, the time within which judicial review must be sought is set forth in CCP Section 1094.6.

CIVIL SERVICE COMMISSION

ANITA SANCHEZ
Executive Officer

Attachment

c: Cynthia Avakian, Airport Commission
Micki Callahan, Human Resources Director
Gordon Choy, Department of Public Works
Jacquie Hale, Department of Public Health
Mary Ng, Department of Human Resources
Shawn Wallace, San Francisco Police Department
Commission File

Chron

PROPOSED PERSONAL SERVICES CONTRACTS - Regular POSTING FOR 3/1/2010

Regular \$1,300,000 F Regular \$1,200,000 F Regular \$1,200,000		į		Annroval Tyne	Contract Amount	Contract Amount Description of Work	Duration
82 Public Health Regular \$1,300,000 P 90 Public Works Regular \$3,000,000 90 Public Works Regular \$1,200,000		Dept Name		Regular	\$400,000	Provide pre-employment polygraph screening on an as-needed basis for entry level police officers, police reserve officers, police cadets and police service aides. Such screening shall include questions regarding prior police history, criminal activity, illegal drug use, drinking habits and incidents of domestic violence. Services also include providing a business site with adequate hiterogation facilities divided by one-way nitrors, and equipped with one way equind reviews, video and audio recording equipment.	6/30/2014
90 Public Works Regular \$3,000,000 90 Public Works Regular \$1,200,000		Public Health	,	Regular	\$1,300,000	Provide as-needed and after-hours security guard services, and as-needed guard/driver services for the Community Health Network, specifically for the Substance Abuse Services Unit of Ward 93, Opiate Treatment Outpatient Program (OTOP) at San Francisco General Hospital, the Silver Avenue Health Center Methadone/Office based opiate treatment program, Building 80/90 adjacent to the OTOP program, and armed guard/driver services for the operation of the Mobile Methadone Van(s).	6/30/2015
90 Public Works Regular \$1,200,000	ļ	Public Works		Regular	\$3,000,000	Provide architectural services on an as-needed basis, for public building projects including but not limited to master plans, environmental reviews, programming and planning studies, assessments of existing facilities, green building evaluations, utility studies, design drawings, specifications, cost estimates, project schedules, adaptive re-use of existing facilities, modifications to life safety systems and other Infrastructure, and new facilities.	8/30/2015
המתר המתר המתר המתר המתר המתר המתר המתר		Public Works		Regular	\$1,200,000	The Materials Testing & Special Inspection (MTSI) Team will provide specialized materials testing & special inspection services for the SFPUC Headquarters Building Project located at 525 Golden Gate Ave. Consultant will be City's representative leading & coordinating the materials testing & special inspection activities for the Project to ensure compliance with all requirements of state & activities for the Project to ensure compliance with all requirements of state & local regulatory agencies including the international Building Code, California Building Code, SF Dept. of Building Inspection, Special Inspection & Structural Observation, and Contract Documents.	8/1/2012

Posting Date: February 11, 2010



POLICE DEPARTMENT CITY AND COUNTY OF SAN FRANCISCO

THOMAS J. CAHILL HALL OF JUSTICE 850 BRYANT STREET SAN FRANCISCO, CALIFORNIA 94103-4603



February 29, 2012

Department of Human Resources Attn: PSC Coordinator #1 South Van Ness Ave. 4th floor San Francisco, Calif. 94103

Maria,

Enclosed is a Modification PSC request. If you should have any questions, please don't hesitate to contact me. I still don't have scanning capabilities, Sorry.

Sincerely,

OFFICER SHAWN T. WALLACE Contract Coordinator San Francisco Police Department Hall of Justice Legal Division, Room #575 850 Bryant Street San Francisco, CA 94104 Phone # 553-1096

E-Mail Address: SFPD.Contracts@SBCGLOBAL.net