

Published on *Personal Services Request Database* (<http://apps.sfgov.org/dhrdrupal>)[Home >](#)**Posting For March 19, 2018****Proposed Modifications to Personal Services Contracts****Commission Hearing Date**

2018-03-19

**APPLY**

<b>PSC Number</b>	<b>Commission Hearing Date</b>	<b>Department</b>	<b>Additional Amount</b>	<b>Cumulative Total</b>	<b>Description</b>	<b>Start Date</b>	<b>End Date</b>	<b>Approval Type</b>
40922 - 14/15 - MODIFICATIONS	March 19, 2018	GENERAL SERVICES AGENCY - PUBLIC WORKS -- DPW	\$1,600,000	\$3,100,000	Provide specialized services in pavement condition data collection and surveys to support the Public Works Paving Program on an as-needed basis. Work shall include providing expert examination, analysis, reports, graphs, raw data and other information of San Francisco's roadway network. We intend to award one contract with \$1,000,000 limit.	02/01/2022	12/31/2025	REGULAR
34995 - 17/18 - MODIFICATIONS	March 19, 2018	HUMAN SERVICES -- DSS	\$568,234	\$657,022	The Contractor will: a. Resolve issues and complaints regarding the FCS Division as an Ombudsman. San Francisco Human Services Agency (HSA) shall be responsible for reviewing and taking the final action on any recommendations. The contractor is expected to respond to three levels of concerns: i. Requests for information, including identification of resources and clarification of policies ii. Issues requiring facilitation by the Ombudsman iii. Assist parties in submitting formal written complaints directed to FCS Management regarding issues that cannot be resolved through direct meetings with the Child Welfare Worker. b. Meet with clients and/or their care provider at HSA offices and/or community locations as necessary to provide information, make referrals, and conduct complaint intakes. c. Consult with FCS Management and staff to resolve the issues or complaints. d. Assist the complainant in resolving the issue. Resolution may include, but is not limited to, the following: i. Clarification of FCS rules and policies ii. Mediation between the client and staff as appropriate iii. Forged agreements between staff, client, or other parties involved in the complaint e. Meet with FCS Deputy Director or his/her designee at least quarterly to provide feedback regarding client service issues and to make policy recommendations. f. Compile program data for monthly reports summarizing the number, source, nature, and outcome of complaints handled and reporting hours of service provided. g. Develop and maintain individual case files for every complaint. Issue a letter outlining the complaint, findings, and recommendations to the complainant, as appropriate. h. Participate in FCS's Parent Advisory Committee (PAC), and other	07/01/2018	06/30/2022	REGULAR

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					committees relevant to client concerns, as needed.			
43283 - 15/16 - MODIFICATIONS 2018	March 19, 2018	MAYOR -- MYR	\$250,000	\$770,000	Preparation on background studies necessary for completion of environmental reviews required for federally supported housing and community development projects. Studies would include air quality analyses using California Emission Estimator Model, health risk analyses, traffic studies, noise assessments, toxic substance analyses, geotechnical reports. Preparation of Environmental Impact Studies for housing developments.	02/12/2018	06/30/2021	REGULAR
					<b>Scope Change:</b> Preparation on background studies necessary for completion of environmental reviews required for federally supported housing and community development projects. Studies would include air quality analyses using California Emission Estimator Model, health risk analyses, traffic studies, noise assessments, toxic substance analyses, geotechnical reports. Preparation of Environmental impact studies for housing developments.			

**TOTAL AMOUNT \$2,418,234**