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**POSTING FOR**

June 06, 2016

**PROPOSED PERSONAL SERVICES CONTRACTS – REGULAR****Commission Hearing Date**

2016-06-06

**APPLY**

| <b>PSC No</b> | <b>Dept Designation</b>                 | <b>PSC Amount</b> | <b>Description of Work</b>   | <b>PSC Estimated Start Date</b> | <b>PSC Estimated End Date</b> | <b>Type of Approval</b> |
|---------------|---|-------------------|--|---------------------------------|-------------------------------|-------------------------|
| 49312 - 15/16 | GENERAL SERVICES AGENCY<br>- CITY ADMIN | \$950,000.00      | The contractor will provide consulting services for the modification and customization of Customer Relationship Management (CRM) proprietary software used to manage the City's service requests. When required, vendor services assist City staff extend the functionality of the application while training staff to make additional improvements.   | June 1, 2016                    | May 30, 2019                  | REGULAR                 |
| 42376 - 15/16 | DEPARTMENT OF EMERGENCY MANAGEMENT      | \$950,000.00      | Department of Emergency Management (DEM) is seeking a product vendor to replace the current Digital Logging Recorder (DLR) System which was purchased in year 2004 and now is obsolete. Service to be provided by the qualified vendor will include: 1) Design/Configure/Install/Implement a DLR system which meets all mandatory requirements listed in the attached Request For Quote (RFQ); 2) Form a project team to execute/test/cutover the system without disruption of daily operation; 3) Provide warranty/maintenance and technical support after go-live of the system and meet agreed service level agreement.   | July 1, 2016                    | December 31, 2022             | REGULAR                 |
| 44779 - 15/16 | DEPARTMENT OF EMERGENCY MANAGEMENT      | \$450,000.00      | Xybiz systems is a manufacturer of proprietary workstation for 9-1-1 call centers. Department of Emergency Management (DEM) purchased the existing workstations in 2008 and need to renew the maintenance service for another 5 years. DEM has currently 42 Xybiz workstations installed in use for 24/7/365 with over 200 dispatchers since workstations meet ergonomic functional standards to accommodate a range of dispatchers. The equipment requires adjustments and reconfiguration hourly to suit the ergonomic requirements of various staff members assigned to workstation as well as the business flow. The demands on the workstations require service such as having lifts, cable tray and environmental control units connected to the workstations. Under the new contract, Xybiz will furnish parts and dispatch factory trained technician when repairs/replacements are required. The new contract will extend the life of the equipment an additional 5 years. DEM is also in the process of expand the dispatch center with 8 extra positions in year 2017-2018. This contract includes the expansion services with Xybiz to cover the expansion need. | June 1, 2016                    | June 30, 2021                 | REGULAR                 |
| 40379 - 15/16 | MUNICIPAL TRANSPORTATION AGENCY         | \$40,000,000.00   | The consultant will provide fareboxes, a Revenue Transfer and Collection System, which includes mobile safes to securely collect and transport revenues, Ancillary Field Equipment for servicing fareboxes when vehicles are in revenue service and not in the divisions, and a Data Collection and Reporting System, to track individual fare transactions and support analyses of farebox revenues. The Transit Vehicle Farebox System (TVFS) project will revamp the San Francisco Municipal Transportation Agency's (SFMTA) cash fare revenue collection system onboard its vehicles.  | June 15, 2016                   | June 14, 2031                 | REGULAR                 |
| 42585 - 15/16 | GENERAL SERVICES AGENCY<br>- TECHNOLOGY | \$7,500,000.00    | The primary objective of this project is to enhance the citywide Web Content Management (WCM) solution to ensure that is both scalable and customizable to address the growing needs of the City's websites  | June 20, 2016                   | June 30, 2021                 | REGULAR                 |

| PSC No        | Dept Designation    | PSC Amount   | Description of Work  | PSC Estimated Start Date | PSC Estimated End Date | Type of Approval |
|---------------|---------------------|--------------|--|--------------------------|------------------------|------------------|
|               |                     |              | while offering the flexibility required to satisfy City departments' unique needs. The project envisions a qualified pool of web development vendors working with City staff to build custom solutions and enhancing the 100+ City websites created over the years by City departments.  |                          |                        |                  |
| 48921 - 15/16 | ASSESSOR / RECORDER | \$852,000.00 | <p>The proposed work is a one-time project to</p> <ul style="list-style-type: none"> <li>a. identify Social Security Numbers (SSN) on publicly available official records between 1980 and 1999;</li> <li>b. truncate the first five digits of any SSN found; and</li> <li>c. provide a redacted version of the image for public viewing, and an original, un-redacted version for official City use.</li> </ul> <p>The Assessor-Recorder's existing vendor, BMI Imaging Systems, stores and manages electronic images of the Office of the Assessor-Recorder's Official Records from January 1, 1980 through December 31, 1999, using its proprietary Digital Reel website platform. This contract will require the vendor to truncate records from the estimated 7,699,397 images of Official Records for the 20-year period. The scope of work also includes upgrading to the most recent current version of BMI Imaging Systems Digital Reel software, and a re-imaging of the microfilm to improve optical character recognition of various document characteristics including the SSN identification for more accurate truncation. The project is expected to be completed within twelve months.</p> | July 1, 2016             | June 30, 2018          | REGULAR          |

**TOTAL AMOUNT \$50,702,000**

