Date: December 02, 2013
To: The Honorable Civil Service Commission
Through: Micki Callahan
Human Resources Director
From: Parveen Boparai, MTA
Cynthia Avakian, AIR
Bree Mawhorter, SHF
Lily Conover, CON
Merrick Pascual, ECN

Subject: Personal Services Contracts Approval Request

This report contains eight (8) personal services contracts (PSCs) in accordance with the revised Civil Service Commission (CSC) procedures for processing PSCs that became effective on July 1, 1996.

The services proposed by these contracts have been reviewed by Department of Human Resources (DHR) staff to evaluate whether the requesting departments have complied with City policy and procedures regarding PSCs. The proposed PSCs have been posted on the DHR website for seven (7) calendar days. CSC procedures for processing PSCs require that any appeal of these contracts be filed in the office of the CSC, Executive Officer during the posting period.

No timely appeals have been filed regarding the PSCs contained in this report. These proposed PSCs are being submitted to the CSC for ratification/approval.

DHR has prepared the following cost summary for personal services contracts that have been processed through the Department of Human Resources to date:

<table>
<thead>
<tr>
<th>Total of this Report</th>
<th>YTD Expedited Approvals FY 2013-2014</th>
<th>Total for FY 2013-2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>$52,553,200</td>
<td>$2,021,853</td>
<td>$255,227,241</td>
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### POSTING FOR

**12/02/2013**

PROPOSED PERSONAL SERVICES CONTRACTS - Regular

<table>
<thead>
<tr>
<th>PSC No</th>
<th>Dept No</th>
<th>Dept Name</th>
<th>Approval Type</th>
<th>Contract Amount</th>
<th>Description of Work</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>4053-13/14</td>
<td>68</td>
<td>Municipal Transportation Agency</td>
<td>Regular</td>
<td>$24,700,000</td>
<td>The consultant will provide proprietary software and hardware for the Advanced Train Control System (ATCS) to automatically control the movements of the trains within Central Subway. This system is similar to the existing ATCS currently used in the Muni Metro Subway. The consultant will configure, program, upgrade, and expand the system so that the new train control systems computerize the automatic movement of the trains within the Central Subway to work with the existing Muni Metro system. The contract duration is a result of working within the scope of service of the larger construction contract. The development portion of the work is within the first two years with the implementation and testing phase to be done in the last 18 months prior to start of revenue services.</td>
<td>11/18/2013 - 2/21/2018</td>
</tr>
</tbody>
</table>

**Total Amount - Regular:** $24,700,000
# DHR Posting for December 02, 2013

## Proposed Personal Services Contracts - Regular

<table>
<thead>
<tr>
<th>PSC No</th>
<th>Dept Description</th>
<th>PSC Amount</th>
<th>Description of Work</th>
<th>PSC Estimated Start Date</th>
<th>PSC Estimated End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>44422 - 13/14</td>
<td>AIRPORT COMMISSION</td>
<td>$3,000,000.00</td>
<td>Contractor will provide architectural and engineering support services for facilities improvements at San Francisco International Airport (SFO), including but not limited to maintenance tasks in the schematic, design, development, and construction support phases. Contractor will be required to work on time sensitive tasks initiated through the Design, Construction and Technology Division’s Help Requests as approved by the Airport Deputy Director. A Contractor with airport expertise is needed to ensure proper and timely development and implementation of tasks.</td>
<td>1/1/2014</td>
<td>1/31/2019</td>
</tr>
<tr>
<td>43208 - 13/14</td>
<td>AIRPORT COMMISSION</td>
<td>$16,000,000.00</td>
<td>Project Management Support Services (PMSS) teams with experience at airports to manage the design and construction of the Terminal 1 Redevelopment Program (T1 Program) Enabling Projects. Work will include project planning, controls, reporting, scheduling, budgeting, document control, coordination, design management, contracts management and constructability review for the following enabling projects: 1) Temporary Boarding Area B and Passenger Security Screening Checkpoint; 2) South Field demolition and hazardous material abatement; 3) Utility infrastructure upgrades and relocations; 4) Security and Special Systems improvements; 5) Various airport, airline, and agency related tenant relocations; and 6) South Field facility relocations, including the vehicle screening checkpoint, emergency response facility, aircraft taxi lanes, Ground Transportation Unit, Airport Commission car wash, gas station, and radio shop.</td>
<td>12/1/2013</td>
<td>12/1/2018</td>
</tr>
<tr>
<td>49930 - 13/14</td>
<td>AIRPORT COMMISSION</td>
<td>$8,000,000.00</td>
<td>Contractor will provide program management support services for the San Francisco International Airport’s (SFO) multi-year phased Consolidated Administration Campus (CAC) Program, including but not limited to: program planning (development of a design guideline, master plan redevelopment, market analysis, reporting, scheduling/phasing and budgeting); design management; document control (including contracts management); and constructability review.</td>
<td>1/1/2014</td>
<td>12/31/2021</td>
</tr>
</tbody>
</table>

**Total Amount:** $27,000,000.00
## PROPOSAL FOR

**12/02/2013**

### PROPOSED PERSONAL SERVICES CONTRACTS

#### MODIFICATION TO INCREASE CONTRACT AMOUNT/DURATION

<table>
<thead>
<tr>
<th>PSC No</th>
<th>DeptNo</th>
<th>Dept Description</th>
<th>Approval Type</th>
<th>Modified Amount</th>
<th>Cumulative Total</th>
<th>Description of Work</th>
<th>Start Date - End Date</th>
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<tr>
<td>4125-11/12 06</td>
<td>Sheriff</td>
<td>Regular</td>
<td>$0</td>
<td>$1,150,000</td>
<td>Services are needed to provide electronic home detention monitoring and case management services for inmates who qualify for home detention as an alternative to incarceration. Services include adjunct case management to monitor inmate’s outpatient participation in substance abuse or mental health programs and urinalysis to monitor sobriety.</td>
<td>7/1/2010 - 3/31/2014</td>
<td></td>
</tr>
<tr>
<td>4026-06/07 09</td>
<td>Controller</td>
<td>Regular</td>
<td>$500,000</td>
<td>$1,535,000</td>
<td>In 2006, the City selected JobAps through a Request for Proposals (RFP) process to provide the City a website and web-based vendor-hosted job application system. The City currently uses JobAps to post, accept and process job applications, including examinations, as an integral component of the City's hiring/referral process. The JobAps applications is integral to Project eMorga's ability to implement a full-service Human Capital Management system that satisfies the City's civil service employee appointment business requirements. Additionally, the application furthers the cloud computing direction of the City. The JobAps contract requires an annual hosting fee. On an as-needed basis, JobAps must configure the proprietary system to meet the City's changing business requirements.</td>
<td>9/1/2006 - 1/31/2016</td>
<td></td>
</tr>
<tr>
<td>3071-12/13 21</td>
<td>Business, Economic Development</td>
<td>Regular</td>
<td>$103,100</td>
<td>$153,000</td>
<td>The Office of Economic and Workforce Development (OEWD) is working with the Golden State Warriors to build a multi-purpose venue on Piers 30-32 and on Seawall Lot 330. An 18-member Citizen Advisory Committee (CAC) has been established to solicit public feedback and provide recommendations around various topics pertaining to the proposal. To this end, OEWD requires consultation assistance in facilitating, gathering, and synthesizing information from multiple CAC meetings; requiring coordination, interviews, and consistent communication with members and the City, technical support, developing a toolkit and templates to guide the committee and subcommittees, and in developing summaries of feedback and recommendations based on public/member input.</td>
<td>2/5/2013 - 6/30/2015</td>
<td></td>
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<tr>
<td>3092-12/13 21</td>
<td>Business, Economic Development</td>
<td>Regular</td>
<td>$250,100</td>
<td>$300,000</td>
<td>The Office of Economic and Workforce Development (OEWD) is working with the Golden State Warriors to build a multi-purpose venue on Piers 30-32 and on Seawall Lot 330. To this end, OEWD requires assistance in evaluating and analyzing the project’s impact on a qualitative basis. The in-depth real estate economic analysis is required to determine whether the proposed benefits and impacts are commensurate with the negotiation process with the developer.</td>
<td>4/15/2013 - 6/30/2015</td>
<td></td>
</tr>
</tbody>
</table>

**Sum of Modified Amounts:** $853,200
Parveen Boparai
Municipal Transportation Agency
1 South Van Ness, 6th Flr
San Francisco, CA 94103
(415) 701-5377

Cynthia Avakian
Airport Commission
Contracts Administration Unit
PO Box 8097
San Francisco, CA 94128
(650) 821-2014

Bree Mawhorter
San Francisco Sheriff's Department
One Carlton B. Goodlett Place, Rm. 450
San Francisco, CA 94102
(415) 554-4316

Lily Conover
Controller's Office
1 Dr. Carlton B. Goodlett Pl., Rm. 306
San Francisco, CA 94102
(415) 554-7525

Merrick Pascual
Economic & Workforce Development
1 South Van Ness, 5th Floor
San Francisco, CA 94102
(415) 701-4811
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**PSC Submissions**

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<tr>
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<td>Municipal Transportation Agency</td>
<td>1</td>
</tr>
<tr>
<td>44422-13/14</td>
<td>Airport</td>
<td>10</td>
</tr>
<tr>
<td>43208-13/14</td>
<td>Airport</td>
<td>15</td>
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<tr>
<td>49930-13/14</td>
<td>Airport</td>
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</tbody>
</table>

<table>
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<tr>
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<th>Department</th>
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<td>Sheriff</td>
<td>28</td>
</tr>
<tr>
<td>4026-06/07</td>
<td>Controller</td>
<td>43</td>
</tr>
<tr>
<td>3071-12/13</td>
<td>Economic and Workforce Development</td>
<td>60</td>
</tr>
<tr>
<td>3092-12/13</td>
<td>Economic and Workforce Development</td>
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</table>
PERSONAL SERVICES CONTRACT SUMMARY

DATE: October 7, 2013

DEPARTMENT NAME: San Francisco Municipal Transportation Agency
DEPARTMENT NUMBER: 68

TYPE OF APPROVAL: ( ) EXPEDITED  (X) REGULAR (OMIT POSTING)
( ) CONTINUING  ( ) ANNUAL

TYPE OF REQUEST: (X) INITIAL REQUEST  ( ) MODIFICATION (PSC#)

TYPE OF SERVICE: Advanced Train Control Systems for Central Subway

FUNDING SOURCE: Federal Funds

PSC AMOUNT: $24,700,000.00  PSC DURATION: November 18, 2013 to December 31, 2018

1. DESCRIPTION OF WORK
   A. Concise description of proposed work:
      The consultant will provide proprietary software and hardware for the Advanced Train Control System (ATCS) to automatically control the movements of the trains within Central Subway. This system is similar to the existing ATCS currently used in the Muni Metro Subway. The consultant will configure, program, upgrade, and expand the system so that the new train control systems computerize the automatic movement of the trains within the Central Subway to work with the existing Muni Metro system. The contract duration is a result of working within the scope of service of the larger construction contract. The development portion of the work is within the first two years with the implementation and testing phase to be done in the last 18 months prior to start of revenue services.

   B. Explain why this service is necessary and the consequences of denial:
      The Federal Transportation Administration (FTA) and California Public Utilities Commission (CPUC) require an automatic train control system in order to operate within the subway for the safety of the employees and the public. If this service is denied, the San Francisco Municipal Transportation Agency will not be able to operate the trains within the Central Subway.

   C. Explain how this service has been provided in the past (If this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):
      The ATCS exists within the current Muni Metro Subway and has been in place since the 1990's. The Muni Metro system has been maintained and upgraded on an as-needed basis to improve the various software and hardware using PSC #4029-06/07.

   D. Will the contract(s) be renewed:
      No.

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):

   [Signature]  [Date]  [Signature]  [Date]

   RFP sent to _______________________________ on _______________________________ by _______________________________.

   FOR DEPARTMENT OF HUMAN RESOURCES USE

   PSC# 4053-13/14

   STAFF ANALYSIS/RECOMMENDATION: CIVIL SERVICE COMMISSION ACTION:

   Approved 11/15/2013 10-7-13

   PSC FORM 1 (9/96)
3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE
   A. Specify required skills and/or expertise:
      The consultant must have expertise in the development and manufacturing of specialized electronic boards
      including electrical circuit design. Must possess proprietary software knowledge in order to program logic
      and electronic boards that will operate all automatic train movements within the subway to maintain safe
      conditions.

   B. Which, if any, civil service class normally performs this work? None.

   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
      Yes. The contractor will provide a Thales System Management Computer and peripherals for train control
      operation.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM
   A. Explain why civil service classes are not applicable:
      Civil Service classes do not possess the knowledge of the proprietary Thales software and electrical
      circuitry needed to customize the automatic train control system.

   B. Would it be practical to adopt a new civil service class to perform this work? Explain. No. This service is project driven using the experience of a very limited pool of experts.

5. ADDITIONAL INFORMATION (if "yes", attach explanation) Yes No
   A. Will the contractor directly supervise City and County employees? (x)
   B. Will the contractor train City and County employees? (x)
      - Describe training and indicate approximate number of hours.
      - Indicate occupational type of City and County employees to receive training
        (i.e., clerks, civil engineers, etc.) and approximate number to be trained.
   C. Are there legal mandates requiring the use of contractual services? (x)
   D. Are there federal or state grant requirements regarding the use of contractual services? (x)
   E. Has a board or commission determined that contracting is the most effective way to provide this service? (x)
   F. Will the proposed work be completed by a contractor that has a current personal services contract with your department? (x)

   Thales Transport and Security acquired Alcatel Rail Signaling Solutions Division

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

______________________________
Parveen Boparei
Signature of Departmental Personal Services Contract Coordinator

______________________________
Parveen Boparei
Print or Type Name

415.701.5377
Telephone Number

San Francisco Municipal Transportation Agency

______________________________
One South Van Ness Avenue, 6th Floor, San Francisco, CA 94103
Address
Union Notification(s)
♦ Local 21
DHR-PSC Coordinator - Attached please find PSC Summary for your review and processing.

IFPTE L21 - For your information.

If you have any questions, please contact Cynthia Hamada at 701-5381. Thx.

Parveen Boparai
SFMTA, Employee & Labor Relations
415.701.5377
Prior Notice of CSC Action – Initial – Similar
Prior PSC Form 1 – Initial – Similar

PSC #4029-06/07
September 7, 2006

NOTICE OF CIVIL SERVICE COMMISSION ACTION

SUBJECT: REVIEW OF REQUEST FOR APPROVAL OF PROPOSED PERSONAL SERVICES CONTRACT NUMBERS 4027-06/07 THROUGH 4033-06/07.

At its meeting of September 5, 2006 the Civil Service Commission had for its consideration the above matter.

It was the decision of the Commission to adopt the Human Resources Director’s report. Notify the offices of the Controller and the Purchaser.

If this matter is subject to Code of Civil Procedure (CCP) Section 1094.5, the time within which judicial review must be sought is set forth in CCP Section 1094.6.

CIVIL SERVICE COMMISSION

KATE FAVETTI
Executive Officer

Attachment

c: Parveen Beparai, Municipal Transportation Agency
Connie Chang, Public Utilities Commission
Gordon Choy, Department of Public Works
Philip Ginsburg, Human Resources Director
Ed Harrington, Controller
Elizabeth Jacobi, Department of Human Resources
Naomi Kelly, Office of Contract Administration
Donna Marion, San Francisco Public Library
Jonathan Nelly, Department of Human Resources
Commission File
Chron
# POSTING FOR
September 5, 2006

## RECOMMENDED APPROVAL OF PROPOSED PERSONAL SERVICES CONTRACTS

<table>
<thead>
<tr>
<th>PSC No.</th>
<th>DeptNo</th>
<th>DeptName</th>
<th>Approval Type</th>
<th>Contract Amount</th>
<th>Description of work</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>4027-06/07</td>
<td>40</td>
<td>Public Utilities Commission</td>
<td>Regular</td>
<td>$9,500,000.00</td>
<td>Will provide specialized engineering and construction support services in the design, rehabilitation, and construction of the San Joaquin Pipeline System for both San Joaquin Pipeline and Rehabilitation of Existing San Joaquin Pipelines projects.</td>
<td>01-Dec-15</td>
</tr>
<tr>
<td>4028-06/07</td>
<td>41</td>
<td>Public Library</td>
<td>Regular</td>
<td>$750,000.00</td>
<td>Will develop a program to interpret and coordinate data, design form format, and issue notices and forms for the Library in multiple languages.</td>
<td>30-Jun-12</td>
</tr>
<tr>
<td>4029-06/07</td>
<td>35</td>
<td>Municipal Transportation Agency</td>
<td>Regular</td>
<td>$5,000,000.00</td>
<td>Will provide professional services, technical support, replace and upgrade equipment to maintain the Advanced Train Control System (ATCS) for MTA's subway rail vehicles.</td>
<td>31-Aug-16</td>
</tr>
<tr>
<td>4030-06/07</td>
<td>35</td>
<td>Municipal Transportation Agency</td>
<td>Regular</td>
<td>$13,500,000.00</td>
<td>Will provide separate professional parking garage management services at various garages throughout San Francisco, which include but are not limited to: providing parking personnel for cashiering, security, janitorial services and valet parking.</td>
<td>31-Aug-09</td>
</tr>
<tr>
<td>4031-06/07</td>
<td>35</td>
<td>Municipal Transportation Agency</td>
<td>Regular</td>
<td>$175,905.00</td>
<td>Will provide parts, labor, and software system to install 110 Automatic Passenger Counter devices on to select MTA Revenue Vehicles.</td>
<td>31-Dec-06</td>
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<tr>
<td>4032-06/07</td>
<td>35</td>
<td>Municipal Transportation Agency</td>
<td>Regular</td>
<td>$100,000.00</td>
<td>Will provide federally mandated urine analysis for safety-sensitive employees with the Municipal Transportation Agency (MTA).</td>
<td>31-Oct-09</td>
</tr>
<tr>
<td>4033-06/07</td>
<td>90</td>
<td>Public Works</td>
<td>Regular</td>
<td>$1,000,000.00</td>
<td>Will perform highly specialized geotechnical engineering tasks that include geotechnical investigations, reports, presentations, field inspection, and consultation for the San Francisco General Hospital (SFGH) Rebuild Program.</td>
<td>30-Sep-16</td>
</tr>
</tbody>
</table>
PERSONAL SERVICES CONTRACT SUMMARY

DATE: July 11, 2006

DEPARTMENT NAME: Municipal Transportation Agency
DEPARTMENT NUMBER: 35

TYPE OF APPROVAL: ( ) EXPEDITED (X) REGULAR (OMIT POSTING)
( ) CONTINUING ( ) ANNUAL

TYPE OF REQUEST: (X) INITIAL REQUEST ( ) MODIFICATION (PSC#)

TYPE OF SERVICE: Professional Services, Technical Support, and Equipment for ATCS

FUNDING SOURCE: Federal, State, and Local Funds

PSC AMOUNT: $5,000,000.00 PSC DURATION: 9/01/06-8/31/16

1. DESCRIPTION OF WORK
A. Concise description of proposed work:
Contractor shall provide professional services, technical support, replace and upgrade equipment to maintain the Advanced Train Control System (ATCS) for MTA’s subway rail vehicles. The ATCS is a proprietary technology of Alcatel Transport Automation (U.S.).

The MTA has negotiated with Alcatel for a framework master agreement to set the general terms and conditions of service and equipment procurements necessary to support the operation and maintenance of the ATCS.

B. Explain why this service is necessary and the consequences of denial:
The ATCS controls train speed, braking, train-routing, and headways (the time between trains). The ATCS also transmits train arrival information to platform level information systems. Most replacement parts and all ATCS software upgrades must be purchased from Alcatel Transport Automation (U.S.), there is no other supplier. Our MTA subway cannot operate without the ATCS.

C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):
All services were previously provided by Alcatel under the original contract for procurement of the system. The original Contract No. MR-1034R with Alcatel to procure and install the ATCS is currently in the close-out phase. Similar services were approved by CSC: PSC # 033R-94/95, approved 5/18/95; PSC # 4076-97/98, approved 1/6/98.

D. Will the contract(s) be renewed: No

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures): N/A

<table>
<thead>
<tr>
<th>Union Name</th>
<th>Signature of person mailing / faxing form</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
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</table>

RFP sent to

<table>
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<tr>
<th>Union Name</th>
<th>Date</th>
<th>Signature</th>
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</tbody>
</table>

FOR DEPARTMENT OF HUMAN RESOURCES USE

PSC# _

MTA APPROVED 8/16/06

STAFF ANALYSIS/RECOMMENDATION: CIVIL SERVICE COMMISSION ACTION: 18

PSC FORM 1 (9/96)
3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE
   A. Specify required skills and/or expertise:
      Specific technical knowledge of the proprietary features and design of the Advanced Train Control System.
   B. Which, if any, civil service class normally performs this work?
      None.
   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
      Replacement of hardware only.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM
   A. Explain why civil service classes are not applicable:
      There are no civil service classes with the specific trade-secret knowledge of the proprietary technologies supplied by Alcatel in the ATCS.
   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
      No. The technical expertise required is trade secret information proprietary to Alcatel.

5. ADDITIONAL INFORMATION (if "yes", attach explanation)
   A. Will the contractor directly supervise City and County employees? ( ) (x)
   B. Will the contractor train City and County employees? ( ) (x)
   C. Are there legal mandates requiring the use of contractual services? ( ) (x)
   D. Are there federal or state grant requirements regarding the use of contractual services? ( ) (x)
   E. Has a board or commission determined that contracting is the most effective way to provide this service? MTA Board will consider contracting at its meeting of August 15, 2006. (x) ( )
   F. Will the proposed work be completed by a contractor that has a current personal services contract with your department? ( ) (x)

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

Parveen Boparai, Sr. Personnel Analyst

Signature of Departmental Personal Services Contract Coordinator

Parveen Boparai

Print or Type Name

(415) 554-4160

Telephone Number

Municipal Transportation Agency

401 Van Ness Ave., Room 320 San Francisco, CA 94103

Address
MUNICIPAL TRANSPORTATION AGENCY  
BOARD OF DIRECTORS  
CITY AND COUNTY OF SAN FRANCISCO  
RESOLUTION No. _06-104_ 

WHEREAS, The MTA wishes to obtain software, hardware, and related services for ongoing support of the MTA’s existing Advanced Train Control System (“ATCS”); and,

WHEREAS, The ATCS is a proprietary system supplied to the MTA by Alcatel Transport Automation (U.S.) Inc. and Alcatel Canada, Inc. (“the Contractor”) under Contract No. MR-1034R; and,

WHEREAS, MTA seeks to procure additional software, hardware, and related services from the Contractor, under general terms and conditions set forth in a framework master agreement and under any supplemental purchase orders agreed between the parties from time to time in respect to a specific work package, hardware supply or service to be performed by the Contractor; and,

WHEREAS, Contract No. 1221, Advanced Train Control System Software, Hardware and Associated Services, is a framework master agreement for the provision of incremental works in respect of the operation and maintenance of the ATCS and shall not be applicable to procurement of extensions of the ATCS to new rail lines or to new systems as a whole, or to any other design and/or development activities; and,

WHEREAS, Each purchase order against Contract No. 1221 will document sole-source approval from the MTA Executive Director/CEO before negotiation with the Contractor; and,

WHEREAS, A funding plan will be developed specific to each purchase order; and,

WHEREAS, MTA’s Contract Compliance Office will review each purchase order to determine whether there are any subcontracting opportunities therein; and,

WHEREAS, Contract No. 1221 is contingent upon approval by the Civil Service Commission; now, therefore, be it

RESOLVED, That the MTA Board of Directors approves the framework master agreement and authorizes the Executive Director/CEO to execute Contract No. 1221, Advanced Train Control System Software, Hardware and Associated Services, with Alcatel Transport Automation (U.S.) for an amount not to exceed $5,000,000 and an initial term of two years with options to extend annually for an additional eight years.

I certify that the foregoing resolution was adopted by the Municipal Transportation Agency Board of Directors at its meeting of August 15, 2006.

[Signature]
Secretary, Municipal Transportation Agency Board
City and County of San Francisco

Department of Human Resources

PERSONAL SERVICES CONTRACT SUMMARY ("PSC FORM 1")

Department: AIRPORT COMMISSION -- AIR
Dept. Code: AIR

Type of Request: ☑ Initial
☐ Modification of an existing PSC (PSC # __________)

Type of Approval: ☐ Expedited
☑ Regular
(☐ Omit Posting)

Type of Service: As-Needed Architectural and Engineering Support Services

Funding Source: Airport Operating Funds
PSC Amount: $3,000,000
PSC Duration: 5 years 4 weeks
PSC Est. Start Date: 01/01/2014
PSC Est. End Date: 01/31/2019

1. Description of Work
   A. Scope of Work:
   Contractor will provide architectural and engineering support services for facilities improvements at San Francisco International Airport (SFO), including but not limited to maintenance tasks in the schematic, design, development, and construction support phases. Contractor will be required to work on time sensitive tasks initiated through the Design, Construction and Technology Division's Help Requests as approved by the Airport Deputy Director. A Contractor with airport expertise is needed to ensure proper and timely development and implementation of tasks.

   B. Explain why this service is necessary and the consequence of denial:
   Along with the aging infrastructure, SFO continues to experience strong passenger growth, both of which require the Airport to upgrade its facilities to improve operational efficiency, safety, and meet forecast demand. Facilities improvement and maintenance tasks are required to maintain terminal and office building interiors, industrial waste and drainage pump stations, fire and police stations, power distribution, underground infrastructure, heat ventilation and air-conditioning systems. Denial will cause projects delays, which will affect customer service, and result in lost revenues.

   C. Has this service been provided in the past. If so, how? If the service was provided via a PSC, provide the most recently approved PSC # and upload a copy of the PSC.
   This is a new request.

   D. Will the contract(s) be renewed? Yes, if there is a continued need for such services at SFO.

2. Union Notification: On 10/07/2013, the Department notified the following employee organizations of this PSC/RFP request: Architect & Engineers, Local 21.

FOR DEPARTMENT OF HUMAN RESOURCES USE

PSC # 44422 - 13/14
DHR Analysis/Recommendation: Commission Approval Required
DHR Approved for 12/02/2013

Civil Service Commission Action:

July 2013
3. **Description of Required Skills/Expertise**
   A. Specify required skills and/or expertise:
      Architectural and engineering firms with specialized experience in airport projects including, but not limited to specific expertise in airport development, design and remodel, utilities engineering, drainage and industrial waste pump stations, related structural engineering, security access and monitoring, fire protection, fire alarm, telecommunications, and system integration.

   B. Which, if any, civil service class(es) normally perform(s) this work?
      5201, 5203, 5207, 5211, 5218, 5241, 5260, 5261, 5265, 5266, 5268, 5364,

   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
      To be determined based on the nature of the task.

4. **Why Classified Civil Service Cannot Perform**
   A. Explain why civil service classes are not applicable:
      The existing classifications do not have the required expertise and specialized skills related to the field of airport facilities improvements. Contracted work will be supervised by City project managers with the appropriate expertise in managing Airport asset development and construction including unique special systems commissioned at the Airport.

   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
      No, these as-needed projects do not justify permanent staffing.

5. **Additional Information (if “yes”, attach explanation)**
   YES NO
   A. Will the contractor directly supervise City and County employee? □ ☑
   B. Will the contractor train City and County employee? □ ☑
   C. Are there legal mandates requiring the use of contractual services? □ ☑
   D. Are there federal or state grant requirements regarding the use of contractual services? □ ☑
   E. Has a board or commission determined that contracting is the most effective way to provide this service? □ ☑
   F. Will the proposed work be completed by a contractor that has a current PSC contract with your department? □ ☑

☑ THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD ON 11/06/2013 BY:

Name: Cynthia Avakian Phone: 650-821-2014 Email: cynthia.avakian@flysfo.com
Address: P.O. Box 8097 San Francisco, CA 94128

July 2013
Additional Attachment(s)

Airport Commission
City and County of San Francisco
Resolution No.: 13-0205
AIRPORT COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
RESOLUTION NO. 13-0205

AUTHORIZATION TO ISSUE A RFP FOR CONTRACT NO. 9005, AS-NEEDED
ARCHITECTURAL AND ENGINEERING SUPPORT SERVICES

WHEREAS, the DC&T Division introduced DCHelp, a small project support system for all Airport
divisions to use when requesting assistance and support for various types of architectural
and/or engineering construction tasks; and

WHEREAS, requests in general have included minor repairs, evaluations, system studies,
modifications, remodel and safety improvements; and

WHEREAS, implementation of these important and immediate tasks can disrupt ongoing Capital and
Facilities Maintenance design projects assigned to in-house Architectural and
Engineering staff; and

WHEREAS, Staff proposes to issue a RFP for as-needed design services to supplement Airport staff in
order to be able to manage the increased workload, minimize disruptions to in-progress
design efforts, and meet the needs of client divisions in a timely manner; and

WHEREAS, Staff proposes to award two contracts to the two highest ranked proposers, with an annual
budget of $400,000 per contract and a total budget of $1,200,000 per contract, with a
contract duration of five years; now, therefore, be it

RESOLVED, that the Commission hereby authorizes the Director to issue a RFP for professional
services for Contract No. 9005, As-Needed Architectural and Engineering Support
Services, and to negotiate with the two highest ranked proposers for two separate as-
needed contracts, and failing successful negotiation with either of the two highest ranked
proposers, the Commission authorizes the Director to negotiate with the next successively
ranked proposers in order until negotiations are successful with the two qualified firms;
and, further be it

RESOLVED, that following successful negotiations, Staff will present for Commission approval a
recommendation to award two separate contracts for As-Needed Architectural and
Engineering Services.

I hereby certify that the foregoing resolution was adopted by the Airport Commission
at its meeting of SEP 17 2013

[Signature]
Secretary

Page 13
Union Notification(s)

♦ Local 21
Dang, Leorah

From: dhr-psccoordinator@sfgov.org
Sent: Monday, October 14, 2013 7:59 PM
To: L21PSCReview@ifpte21.org; christina.chiong@flysfo.com; DHR-PSCCoordinator, DHR; Isen, Richard
Subject: 7 day posting period ended for Expedited PSC # 44422 - 13/14

Requesting Department: AIRPORT COMMISSION -- AIR

Type of Request: REGULAR - Initial

Type of Service: Initial Request

PSC Amount: $3,000,000

PSC Duration: 01/01/2014 – 01/31/2019

The 7 day posting period has now ended. Any further questions about the services should be directed to the Department directly.

http://apps.sfgov.org/dhrdrupal/node/616
City and County of San Francisco

Department of Human Resources

PERSONAL SERVICES CONTRACT SUMMARY ("PSC FORM 1")

Department: AIRPORT COMMISSION -- AIR

Depr. Code: AIR

Type of Request: [ ] Initial [ ] Modification of an existing PSC (PSC #__________)

Type of Approval: [ ] Expedited [ ] Regular

[ ] Omit Posting

Type of Service: Professional Services - Project Management Support Services: Terminal 1 Enabling Projects

Funding Source: Airport Capital Funds

PSC Amount: $16,000,000

PSC Duration: 5 years

PSC Est. Start Date: 12/02/2013

PSC Est. End Date: 12/01/2018

1. Description of Work

   A. Scope of Work:

   Project Management Support Services (PMSS) teams with experience at airports to manage the design and construction of the Terminal 1 Redevelopment Program (T1 Program) Enabling Projects. Work will include project planning, controls, reporting, scheduling, budgeting, document control, coordination, design management, contracts management and constructability review for the following enabling projects: 1) Temporary Boarding Area B and Passenger Security Screening Checkpoint; 2) South Field demolition and hazardous material abatement; 3) Utility infrastructure upgrades and relocations; 4) Security and Special Systems improvements; 5) Various airport, airline, and agency related tenant relocations; and 6) South Field facility relocations, including the vehicle screening checkpoint, emergency response facility, aircraft taxi lanes, Ground Transportation Unit, Airport Commission car wash, gas station, and radio shop.

   B. Explain why this service is necessary and the consequence of denial:

   San Francisco International Airport (SFO) must replace the existing Terminal 1 and Boarding Area B due to significant infrastructure and gate capacity deficiencies. The enabling projects must be completed to allow for construction of the new facilities. If the PMSS teams for the enabling projects are denied, the T1 Program cannot proceed and existing facilities may need to close due to unsafe facilities and airlines may cease operation at SFO.

   C. Has this service been provided in the past? If so, how? If the service was provided via a PSC, provide the most recently approved PSC # and upload a copy of the PSC.

   This is a new service.

   D. Will the contract(s) be renewed? Yes, if there continues a need for such services at SFO.

2. Union Notification: On 10/07/2013, the Department notified the following employee organizations of this PSC/RFP request: Architect & Engineers, Local 21.

   ********************************************************************************

FOR DEPARTMENT OF HUMAN RESOURCES USE

PSC# 43208 - 13/14

DHR Analysis/Recommendation:

Commission Approval Required

DHR Approved for 12/02/2013

Civil Service Commission Action:

July 2013
3. **Description of Required Skills/Expertise**
   A. Specify required skills and/or expertise:
      Project design and construction management skills with direct and current experience related to airport terminals and associated facilities; demolition and hazardous material abatement; utility infrastructure upgrades; security and special systems; redevelopment of interior spaces; airfield and landside site work including taxi lanes, roadways, parking lots, and checkpoints; emergency response facilities; gas stations and car washes; and industrial buildings.
   B. Which, if any, civil service class(es) normally perform(s) this work? 1044,1070,5201,5211,5502,5508,6318,6319,5203,5207,5209,5504,5506.
   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: No.

4. **Why Classified Civil Service Cannot Perform**
   A. Explain why civil service classes are not applicable:
      The existing staff does not have the required expertise and specialized skills related to services listed above. The Airport will use experienced project and construction management staff integrated with the consultant staff to provide the required services. Depending on the projects, current Airport staff will perform the following duties: project and construction management, and IT/engineering/architectural design.
   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
      As stated above, classifications exist but not with the specialized knowledge of airport requirements. Major construction and terminal projects do not occur frequently enough to justify permanent staffing.

5. **Additional Information (if “yes”, attach explanation)**
   A. Will the contractor directly supervise City and County employee? □ ☑
   B. Will the contractor train City and County employee? □ ☑
   C. Are there legal mandates requiring the use of contractual services? □ ☑
   D. Are there federal or state grant requirements regarding the use of contractual services? □ ☑
   E. Has a board or commission determined that contracting is the most effective way to provide this service? □ ☑
   F. Will the proposed work be completed by a contractor that has a current PSC contract with your department? □ ☑

☑ THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD ON 11/06/2013 BY:

Name: Cynthia Avakian Phone: 650-821-2014 Email: cynthia.avakian@flysfo.com
Address: P.O. Box 8097 San Francisco, CA 94128

July 2013
Notice of Intent

Request for Qualifications and Proposals (RFQ/RFP)

- Project Management Support Services for the Terminal 1 Redevelopment Enabling Projects at San Francisco International Airport
NOTICE OF INTENT

DATE: September 26, 2013

TO: Public Utilities Commission, Department of Public Works, Port of San Francisco, San Francisco Municipal Transportation Agency

SUBJECT: NOTICE OF INTENT FOR: Request for Proposals (RFP) for Project Management Support Services for the Terminal 1 Redevelopment Enabling Projects at San Francisco International Airport

REQUESTED RESPONSE DATE IS CLOSE OF BUSINESS DAY: October 4, 2013

The San Francisco International Airport Design, Construction & Technology Division is seeking professional services for: Project Management Support Services for the Terminal 1 Redevelopment Enabling Projects at San Francisco International Airport as listed below. If your Department is interested please fill out one of the boxes below, sign, date and send back this form via email. If the Airport has not received a response from your organization by October 4, 2013 it shall be assumed that your staff is not available to perform these services and the Airport will execute a contract service order for completion of these services.

Estimated duration of PMSS contracts: January 2014 – October 2018

Summary of Scope of Work:
The Airport must replace existing Terminal 1 and Boarding Area B due to significant infrastructure and gate capacity deficiencies. The enabling projects must be completed to allow for construction of the new terminal and boarding area facilities.
The Airport requires Project Management Support Services (PMSS) teams with design, design-build, construction management at risk, and design-bid-build experience at airports to manage the design and construction of the Terminal 1 Redevelopment Program (T1 Program) Enabling Projects. Work will include project planning, controls, reporting, scheduling, budgeting, document control, coordination, design management, contracts management and constructability review for the following enabling projects:

- Temporary Boarding Area B and Passenger Security Screening Checkpoint with all required Airport security and operational systems.
- South Field demolition and hazardous material abatement.
- Utility infrastructure upgrades and relocations.
- Security and Special Systems improvements.
- Various airport, airline and agency related tenant relocations.
- South Field facility relocations, including the vehicle screening checkpoint, emergency response facility, aircraft taxi lanes, Ground Transportation Unit, Airport Commission car wash, gas station, and radio shop.

Multiple Request for Proposals will be sent for the enabling projects listed above.
SFO, DESIGN, CONSTRUCTION, & TECHNOLOGY DIVISION
NOTICE OF INTENT

RFPs, Project Management Support Services for the Terminal 1 Redevelopment Enabling Projects at San Francisco International Airport

Please provide the information check one of the boxes below, sign, date and email back by due date.

☐ Our Department is interested.

If your department is interested in providing these services, the Project Managers for these RFPs will contact you for further discussions.

☐ Our Department is not interested or available to perform these services.

NAME: ________________________________

DEPARTMENT: __________________________

SIGNATURE: ____________________________ Date: ____________________

Questions regarding this request should be sent via email to: Geoff Neumayr at Geoff.Neumayr@flysfo.com or Kristin Allen at Kristin.Allen@flysfo.com

Thank you in advance for your consideration.

Sincerely,

Geoffrey W. Neumayr
Associate Deputy Director
Design, Construction, & Technology Division
San Francisco International Airport

cc: Cynthia Avakian
Union Notification(s)
♦ Local 21
From: dhr-psccoordinator@sfgov.org
Sent: Monday, October 14, 2013 6:59 PM
To: L21PSCReview@ifpte21.org; Theresa.Lopez@flysfo.com; DHR-PSCCoordinator, DHR; Isen, Richard
Subject: 7 day posting period ended for Expedited PSC # 43208 - 13/14

Requesting Department: AIRPORT COMMISSION -- AIR

Type of Request: REGULAR - Initial

Type of Service: Initial Request

PSC Amount: $16,000,000

PSC Duration: 12/02/2013 – 12/01/2018

The 7 day posting period has now ended. Any further questions about the services should be directed to the Department directly.

http://apps.sfgov.org/dhdrupal/node/604
City and County of San Francisco

PERSONAL SERVICES CONTRACT SUMMARY ("PSC FORM 1")

Department: AIRPORT COMMISSION -- AIR
Dept. Code: AIR

Type of Request: ☑ Initial
☐ Modification of an existing PSC (PSC # ____________)

Type of Approval: ☐ Expedited
☑ Regular
☐ Omit Posting

Type of Service: Professional Program Management Support Services

Funding Source: Airport Capital Funds
PSC Amount: $8,000,000
PSC Duration: 8 years 1 day
PSC Est. Start Date: 01/01/2014 PSC Est. End Date: 12/31/2021

1. Description of Work:
   A. Scope of Work:
   Contractor will provide program management support services for the San Francisco International Airport's (SFO) multi-year phased Consolidated Administration Campus (CAC) Program, including but not limited to: program planning (development of a design guideline, master plan redevelopment, market analysis, reporting, scheduling/phasing and budgeting); design management; document control (including contracts management); and constructability review.

   B. Explain why this service is necessary and the consequence of denial:
   SFO's CAC Program will develop a centralized staff campus by consolidating administrative and technical departments into a new stand-alone administration campus. Renovations and reorganization of existing structures were determined unfeasible and existing terminal office locations can be re-programmed to optimally meet terminal-related needs. If denied, administrative functions will continue to be decentralized throughout various SFO buildings, inefficiently utilizing terminal space, resulting in lost revenues.

   C. Has this service been provided in the past. If so, how? If the service was provided via a PSC, provide the most recently approved PSC # and upload a copy of the PSC.
   This is a new service.

   D. Will the contract(s) be renewed? Yes, if there is a continued need for such services at SFO.

2. Union Notification: On 10/07/2013, the Department notified the following employee organizations of this PSC/RFP request: Architect & Engineers, Local 21.

FOR DEPARTMENT OF HUMAN RESOURCES USE

PSC# 49930 - 13/14
DHR Analysis/Recommendation: Commission Approval Required
DHR Approved for 12/02/2013

Civil Service Commission Action:

July 2013
3. **Description of Required Skills/Expertise**
   A. Specify required skills and/or expertise:
      Urban planning, program management and market analysis skills with expertise in campus/central plant development, and construction, including special knowledge of lease space development within an airport environment.

   B. Which, if any, civil service class(es) normally perform(s) this work? 550X,

   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain: No.

4. **Why Classified Civil Service Cannot Perform**
   A. Explain why civil service classes are not applicable:
      The existing architectural, engineering and construction related classifications do not have the required expertise and specialized skills related to large campus and central plant development.

   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
      As stated above, existing classifications do not possess specialized knowledge of airport campus requirements. Major airport campus development programs are infrequent and do not justify permanent staffing, with the exception of project management staff.

5. **Additional Information (if “yes”, attach explanation)**
   YES NO
   A. Will the contractor directly supervise City and County employee?  
   B. Will the contractor train City and County employee?  
   C. Are there legal mandates requiring the use of contractual services?  
   D. Are there federal or state grant requirements regarding the use of contractual services?  
   E. Has a board or commission determined that contracting is the most effective way to provide this service?  
   F. Will the proposed work be completed by a contractor that has a current PSC contract with your department?  

☑ THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD ON 11/06/2013 BY:

Name: Cynthia Avakian  Phone: 650-821-2014  Email: cynthia.avakian@flysfo.com

Address: P.O. Box 8097  San Francisco, CA 94128

July 2013
Additional Attachment(s)

Airport Commission
City and County of San Francisco
Resolution No.: 13-0173
AIRPORT COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
RESOLUTION NO. 13-0173

AUTHORIZATION TO ISSUE A REQUEST FOR QUALIFICATIONS/PROPOSALS FOR PROFESSIONAL SERVICES FOR CONTRACT NO. 8872-9, CONSOLIDATED ADMINISTRATION CAMPUS PROGRAM SUPPORT SERVICES

WHEREAS, Airport Staff has evaluated the need for staff consolidation to provide a better workplace to reflect our core values, maximize operational and cost efficiencies, improve interdepartmental effectiveness, reduce congestion and create new leasing opportunities in existing terminals, realize energy efficiencies and environmental benefits through innovative building technologies and sustainable design, and provide a single and recognizable Airport Commission staff destination (civic center); and

WHEREAS, the existing Jason Yuen Architecture & Engineering Building cannot be renovated to accommodate all Design, Construction & Technology Staff, but it is a good location for a combined campus site, including other administrative staff; and

WHEREAS, further study is needed to develop and define a Consolidated Campus Program that could be implemented in a multi-year phased approach; and

WHEREAS, the Airport Staff seeks to hire a program support consultant (Consultant) that has proven ability to work in a highly collaborative environment with the appropriate expertise in campus development programs; and

WHEREAS, the Consultant will assist Airport staff in developing a strategy to deliver the Program in a well-coordinated and methodical process, and support the Airport Staff with specific areas of expertise including: campus planning and phasing, program design guidelines, market feasibility and analysis of staff spaces, program-level cost/schedule controls, solicitations and contracts preparation, alternative project delivery processes, program management/construction management coordination, cost estimating, industry outreach/workshops, document control, program management systems, sustainability management, partnering, and other administrative support functions and operations; and

WHEREAS, the Consultant may also be required to assist in the development of scoping documents for RFQ’s and RFP’s for design consultants, construction management consultants, and design/build contractors; and

WHEREAS, the estimated duration for these services is 6 years at an estimated total cost of $6 million, with an initial contract term of 1 year with 5 subsequent yearly renewals as needed; and

WHEREAS, the Airport will be encouraging all proposers to develop prime-level joint ventures and joint associations with small, local and LBE firms, and will work with the (CMD) to develop an LBE sub-consultant participation program; now, therefore be it
RESOLVED, that the Commission approves this resolution authorizing the Director to issue a Request for Qualifications/Proposals for Contract No. 8872.9, Consolidated Administration Campus Program Support Services, and to negotiate with the highest ranked proposer; and

RESOLVED, that, failing successful negotiation with the highest ranked proposer, the Commission authorizes the Director to negotiate with the next ranked proposers in order until negotiations are successful with the selected firms.
Union Notification(s)
♦ Local 21
From: dhr-psccoordinator@sfgov.org
Sent: Monday, October 14, 2013 7:59 PM
To: L21PSCReview@flysfo.com; christina.chiong@flysfo.com; DHR-PSCCoordinator, DHR; Isen, Richard
Subject: 7 day posting period ended for Expedited PSC # 49930 - 13/14

Requesting Department: AIRPORT COMMISSION -- AIR

Type of Request: REGULAR - Initial

Type of Service: Initial Request

PSC Amount: $8,000,000

PSC Duration: 01/01/2014 – 12/31/2021

The 7 day posting period has now ended. Any further questions about the services should be directed to the Department directly.

http://apps.sfgov.org/dhrdrupal/node/619
PERSONAL SERVICES CONTRACT SUMMARY

DATE: 10/18/2013
DEPARTMENT NAME: SHERIFF
DEPARTMENT NUMBER: 06

TYPE OF APPROVAL: [X] REGULAR (OMIT POSTING □)
[□] EXPEDITED
[□] CONTINUING
[□] ANNUAL

TYPE OF REQUEST:
[□] INITIAL REQUEST
[X] MODIFICATION (PSC # 4125-11/12)

TYPE OF SERVICE: Electronic Home Detention and Monitoring Services

FUNDING SOURCE: General Funds

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<th>Original Amount:</th>
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<th>Original Duration:</th>
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1. DESCRIPTION OF WORK
   A. Concise description of proposed work:
   Services are needed to provide electronic home detention monitoring and case management services for inmates who qualify for home detention as an alternative to incarceration. Services include adjunct case management to monitor inmate's outpatient participation in substance abuse or mental health programs and urinalysis to monitor sobriety.

   B. Explain why this service is necessary and the consequence of denial:
   This service is necessary so participants can return to their community with the opportunity for the Department to track their compliance with sentencing requirements. If this contract extension is denied, persons released to electronic monitoring will remain in custody. Additionally, all existing participants in electronic monitoring would be removed from the program and returned to custody.

   C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):
   This service is currently performed under PSC #4125-11/12 and PSC #1002-09/10.

   D. Will the contract(s) be renewed? The department issued RFP #2014-01 on October 16, 2013

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedure):

[X] MSA
[□] DSA
[□] SEIU 1021
[□] IPFTE Local 21
Union Name
Signature of person mailing/faxing form
Date
11/15/13

FOR DEPARTMENT OF HUMAN RESOURCES USE

PSC# 4125-11/12
STAFF ANALYSIS/RECOMMENDATION: Approved 11/15/2013

PSC FORM 1 (9/96)

CIVIL SERVICE COMMISSION ACTION:

0028
3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE
   A. Specify required skills and/or expertise:
      Contractor's staff must be trained and experienced in monitoring participants with proprietary electronic
      bracelets, alcohol testing and urinalysis. In addition, staff must be able to track participants on real-time
digital maps, via proprietary specialized communication systems. Contractor's staff notifies sworn staff when
participants violate the terms of their monitoring.
   B. Which, if any, civil service class normally performs this work?
      There is currently no civil service classification that combines the following duties: monitoring persons who
are sentenced to home detention via a specialized system that communicates with electronic bracelets, case
management and alcohol testing services.
   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
Yes, the Contractor must possess a facility to house communications systems and provide electronic bracelets and
alcohol testing devices.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM
   A. Explain why civil service classes are not applicable:
      No civil service class provides all the duties enumerated in 3B above. Further, the Sheriff's Department cannot
accurately predict on a month-to-month basis how many jail inmates will qualify for electronic monitoring.
   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
      No, given the duties associated with the services, it would not be practical to adopt a civil service classification to
combine electronic bracelet monitoring via specialized communication systems, with case management and alcohol
testing services.

5. ADDITIONAL INFORMATION (if "yes," attach explanation)
   A. Will the contractor directly supervise City and County employees? [Yes/No] [Yes/No]
   B. Will the contractor train City and County employees?
      o Describe the training and indicate approximate number of hours.
      o Indicate occupational type of City and County employees to receive training (i.e., clerks, civil
      engineers, etc.) and approximate numbers to be trained.
   C. Are there legal mandates requiring the use of contractual services? [Yes/No]
   D. Are there federal or state grant requirements regarding the use of contractual services? [Yes/No]
   E. Has a board or commission determined that contracting is the most effective way
      to provide this service? [Yes/No]
   F. Will the proposed work be completed by a contractor that has a current personal services
contract with your department? We are currently under contract with Sentinal Offender
Services, LLC. [Yes/No]

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE
DEPARTMENT HEAD:

[Signature]

Signature of Departmental Personal Services Contract Coordinator

Bree Manwiler [554 4316]

Print or Type Name

Telephone Number

O:\FORGS\CONTRACT\PSCFORM1.DOC

FSC FORM 1 (9/96)

0029
Department's Explanation Memo

- PSC # 1002-09/10 and PSC # 4125-11/12
MEMORANDUM

To: Civil Service Commission Members
From: Bree Mawhorter, CFO
Subject: Request for Amendment to PSC# 4125-11/12

In FY09-10, the Civil Service Commission (CSC) approved the San Francisco Sheriff's Department's (SFSD) request for a Professional Services Contract for Electronic Monitoring services through December 31, 2011, as requested via PSC Form 1 #1002-09/10. CSC approval of the PSC was transmitted via the Notice of Civil Service Commission Action (NOA) from the Commission Meeting held April 5, 2010. This Notice of Civil Service Commission Action referenced PSC #1002-09/10.

In FY11/12 the CSC approved SFSD's request to increase PSC #1002-09/10 by $400,000. PSC #1002-09/10 expired on December 31, 2011. In order to continue providing professional services related to Electronic Monitoring, SFSD submitted a new PSC Summary Form 1 on March 13, 2012, which resulted in a new PSC number, PSC# 4125-11/12. On May 21, 2012 the CSC reviewed PSC# 4125-11/12 and determined that the scope of work was the same as PSC #1002-09/10. Based on this determination, the CSC directed the Department of Human Resources (DHR) to modify PSC #1002-09/10 rather than create a new PSC as requested by the Department. During processing, PSC# 4125-11/12 was used inadvertently. As a result, the May 21, 2012 Personal Services Contracts Approval Request memo from the Civil Service Commission noted the PSC number as PSC# 4125-11/12.

SFSD is now requesting an extension of PSC# 4125-11/12 to March 31, 2014 to allow the Department sufficient time to competitively bid a new Electronic Monitoring Contract. Civil Service Commission staff advise that, should this request for an extension be granted, the extension should be recorded as modification #3 combining modifying PSC #1002-09/10 with PSC# 4125-11/12 for a continuous flow and record purposes.

Please call Bree Mawhorter at (415) 554-4316 with any questions you may have regarding this request.
Union Notification(s)

♦ MSA
♦ DSA
♦ Local 1021
♦ Local 21
Dang, Leorah

From: Mawhorter, Bree
Sent: Friday, October 18, 2013 11:07 AM
To: L21PSCReview@ifpte21.org; pattie.tamura@seiu1021.org; brook.demmerle@seiu1021.org; Tonette.Garcia@seiu1021.org; david.canham@seiu1021.org; Kirsten.Clemons@SEIU1021.org; sharizinn@yahoo.com; roxanne.sanchez@seiu1021.org; dwilson1877@yahoo.com; Lisette Adams (leadams1@yahoo.com)
Cc: Long, Marybeth; DHR-SCCoordinator, DHR
Subject: Notification of Modification to PSC#4125 11-12
Attachments: Extension to PSC4125 11-12.pdf

Please see attached Notification of Modification to PSC#4125 11-12
Bree Mawhorter
San Francisco Sheriff’s Department
Deputy Director / CFO
415.554.4316

1 Dr. Carlton B Goodlett Place, 456
San Francisco, CA 94102
Prior Notice of Civil Service Commission Action – Initial – Current
Prior DHR Approved PSC Form 1– Initial – Current

PSC #4125-11/12

Prior Notice of Civil Service Commission Action – Initial – Expired
Prior DHR Approved PSC Form 1– Initial – Expired
Prior DHR Administrative Approval Request – Mod1 - Expired

PSC #1002-09/10
NOTICE OF CIVIL SERVICE COMMISSION ACTION

SUBJECT: REVIEW OF REQUEST FOR APPROVAL OF PROPOSED PERSONAL SERVICES CONTRACT NUMBERS 4122-11/12 THROUGH 4125-11/12; 4040-09/10; 4085-07/08; 4155-05/06; AND 3035-11/12.

At its meeting of May 21, 2012 the Civil Service Commission had for its consideration the above matter.

PLEASE NOTE: It is important that a copy of this action be kept in the department files as you will need it in the future as proof of Civil Service Commission approval. Please share it with everyone responsible for follow-up.

The Commission:
(1) Postponed PSC #4085-07/08 to the meeting of June 4, 2012 at the request of the Public Utilities Commission.
(2) Adopted the report; Approved the request for PSC #4125-11/12 as a modification. Notified the Office of the Controller and the Office of Contract Administration.
(3) Adopted the report; Approved the request for all remaining contracts. Notified the Office of the Controller and the Office of Contract Administration.

If this matter is subject to Code of Civil Procedure (CCP) Section 1094.5, the time within which judicial review must be sought is set forth in CCP Section 1094.6.

CIVIL SERVICE COMMISSION

ANITA SANCHEZ
Executive Officer

Attachment

c: Cynthia Avakian, Airport Commission
Parveen Boparai, Municipal Transportation Agency
Micki Callahan, Human Resources Director
Aleric Degraff, Public Utilities Commission
Maureen Gannon, Office of the Sheriff
Marie de Vera, Department of Human Resources
Jaci Fong, Office of Contract Administration
Jacque Hale, Department of Public Health
Shamina Jackson, Public Utilities Commission
LaWan Jones, Public Utilities Commission
Brent Lewis, Department of Human Resources
Joan Lubamersky, General Services Agency
Ben Rosenfield, Controller
Maria Ryan, Department of Human Resources
Commission File
Chron
## POSTING FOR

5/21/2012

### PROPOSED PERSONAL SERVICES CONTRACTS - Regular

<table>
<thead>
<tr>
<th>PSC No</th>
<th>Dept No.</th>
<th>Dept Name</th>
<th>Approval Type</th>
<th>Contract Amount</th>
<th>Description of Work</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>4122-11/12</td>
<td>27</td>
<td>Airport Commission</td>
<td>Regular</td>
<td>$1,000,000</td>
<td>Services include implementation of a Job-Order-Contract (JOC) program. The JOC contract is a unique, variable-quantity type of contract that will enable Airport Design and Construction to accomplish a number of smaller repairs, maintenance and critical construction projects under a single contract, decreasing overall project duration and cost. Services will include: 1) Prepare and update a unit price book containing at least 60,000 to 100,000 unit prices covering material, equipment and labor costs for various units of construction; 2) Provide procurement support, execution procedures and Windows compatible software to manage the contracts for construction; 3) Conduct outreach to maximize contractor participation in bidding; 4) Conduct attend evaluation meetings, program review conferences, and program briefings as needed.</td>
<td>6/1/2012 - 6/1/2017</td>
</tr>
<tr>
<td>4123-11/12</td>
<td>70</td>
<td>General Services Agency</td>
<td>Regular</td>
<td>$800,000</td>
<td>Specialized toxicology analyses performed by an accredited laboratory.</td>
<td>6/1/2012 - 5/31/2017</td>
</tr>
<tr>
<td>4124-11/12</td>
<td>33</td>
<td>Human Resources</td>
<td>Regular</td>
<td>$1,250,000</td>
<td>Contractor will provide services for software upgrades, ongoing software maintenance and support services and software hosting of the Workers' Compensation Division's (&quot;WCD&quot;) claims management web-based platform.</td>
<td>8/1/2012 - 8/30/2017</td>
</tr>
<tr>
<td>4125-11/12</td>
<td>06</td>
<td>Sheriff</td>
<td>Regular</td>
<td>$400,000</td>
<td>Services are needed to provide electronic home detention monitoring and case management services for inmates who qualify for home detention as an alternative to jail incarceration. Program participants wear electronic bracelets that communicate via radio frequency to land line telephone, or via cellular transmission, to a centralized system that monitors the participants. Services include adjunct case management to monitor inmates' attendance in outpatient substance abuse and/or mental health programs, and urinalysis test to monitor sobriety.</td>
<td>1/1/2012 - 8/31/2013</td>
</tr>
</tbody>
</table>

**Total Amount - Regular:** $3,450,000
City and County of San Francisco  

PERSONAL SERVICES CONTRACT SUMMARY

DATE: March 13, 2012

DEPARTMENT NAME: Sheriff  

DEPARTMENT NUMBER 06

TYPE OF APPROVAL:  

☐ EXPEDITED  

☒ REGULAR  

(OMIT POSTING _______ )

☐ CONTINUING  

☐ ANNUAL

TYPE OF REQUEST:  

☒ INITIAL REQUEST  

☐ MODIFICATION (PSC# _________ )

TYPE OF SERVICE:  

Electronic Home Detention and Monitoring Services

FUNDING SOURCE:  

General Funds

Original Amount: $400,000  

PSC Duration: January 1, 2012 – August 31, 2013

Modification Amount  

PSC Duration:

Total Amount: $400,000  

Total PSC Duration: January 1, 2012 – August 31, 2013

1. DESCRIPTION OF WORK

A. Concise description of proposed work:

Services are needed to provide electronic home detention monitoring and case management services for inmates who qualify for home detention as an alternative to jail incarceration. Program participants wear electronic bracelets that communicate via radio frequency to land line telephone, or via cellular transmission, to a centralized system that monitors the participants. Services includeadjunct case management to monitor inmates’ attendance in outpatient substance abuse and/or mental health programs, and urinalysis tests to monitor sobriety.

B. Explain why this service is necessary and the consequences of denial:

These services are needed to help maintain the jail population (to reduce possible overcrowding). By placing participants on electronic monitoring, along with case management, the participant can return to their community sooner, with the opportunity for the department to track their compliance with sentencing requirements.

C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):

These services have been provided through personal services contracts with an electronic monitoring home detention and case management program.

PSC #1002-09/10

D. Will the contract(s) be renewed: No, the Sheriff's Department will issue an RFP in early 2013 and a new contract will be issued upon completion.

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):

<table>
<thead>
<tr>
<th>Union Name</th>
<th>Signature of person emailing form</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>IFPTE Local 21</td>
<td>Marshall Long</td>
<td>March 13, 2012</td>
</tr>
</tbody>
</table>

PSC# 4125 - 11/12

STAFF ANALYSIS/RECOMMENDATION: 

CIVIL SERVICE COMMISSION ACTION:
3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE
   A. Specify required skills and/or expertise:
      Contractor's staff must be trained and experienced in monitoring participants with electronic bracelets, alcohol testing and urinalysis. In addition, contractor must be able to track participants on real-time digital maps, via a specialized communication system. Contractor's staff notify sworn staff when participants violate inclusion zones, disconnect tracking devices or failed drug or alcohol testing.

   B. Which, if any, civil service class normally performs this work?
      There is currently no civil service classification that combines the following duties: monitoring persons who are sentenced to home detention via a specialized system that communicates with electronic bracelets, case management, and urinalysis services.

   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
      Yes, the Contractor must possess a facility to house its communications system, provide case management, electronic bracelets, and urinalysis services.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM
   A. Explain why civil service classes are not applicable:
      Explain why civil service classes are not applicable: No civil service classification provides all the duties enumerated in 3B above. The Sheriff's Dept cannot accurately predict, on a month-to-month basis, how many jail inmates will qualify for these services as an alternative to incarceration.

   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
      No. Given the duties associated with the services, it would not be practical to adopt a specialized civil service classification to combine electronic bracelet monitoring via specialized communications system, with case management and urinalysis duties.

5. ADDITIONAL INFORMATION (if "yes," attach explanation)
   A. Will the contractor directly supervise City and County employees?
      No

   B. Will the contractor train City and County employees?
      No

   C. Are there legal mandates requiring the use of contractual services?
      No

   D. Are there federal or state grant requirements regarding the use of contractual services?
      No

   E. Has a board or commission determined that contracting is the most effective way to provide this service?
      No

   F. Will the proposed work be completed by a contractor that has a current personal services contract with your department? Yes, G4S Justice Services LLC.

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

Signature of Departmental Personal Services Contract Coordinator

Maureen Gannon, CFO

Print or Type Name

415 554-4316

Telephone Number

City Hall, Room 456
San Francisco, CA 94102

Address
April 8, 2010

NOTICE OF CIVIL SERVICE COMMISSION ACTION

SUBJECT: REVIEW OF REQUEST FOR APPROVAL OF PROPOSED PERSONAL SERVICES CONTRACT NUMBERS 1001-09/10 THROUGH 1003-09/10; 4108-09/10 THROUGH 4120-09/10; 4135-05/06; 4096-07/08; 4019-07/08; 4161-08/09 AND 4120-05/06.

At its meeting of April 5, 2010 the Civil Service Commission had for its consideration the above matter.

PLEASE NOTE: It is important that a copy of this action be kept in the department files as you will need it in the future as proof of Civil Service Commission approval. Please share it with everyone responsible for follow-up.

It was the decision of the Commission to:
(1) Postpone PSC #4114-09/10, 4019-07/08 and 4161-08/09 to the meeting of April 19, 2010 at the request of the Public Utilities Commission.
(2) Postpone PSC #4113-09/10 to the meeting of April 19, 2010 at the request of IPFTE Local 21.
(3) Approve request for PSC #4108-09/10 on the condition that the Art Commission meet with representatives of SEIU Local 1021 to discuss its concerns regarding SEIU work to be performed at the San Francisco International Airport. Notify the offices of the Controller and the Office of Contract Administration.
(4) Approve request for PSC #4109-09/10 on the condition that the Airport Commission and IPFTE Local 21 meet to discuss issues of concern to IPFTE Local 21. Notify the offices of the Controller and the Office of Contract Administration.
(5) Approve request for all remaining contracts. Notify the offices of the Controller and the Office of Contract Administration.

If this matter is subject to Code of Civil Procedure (CCP) Section 1094.5, the time within which judicial review must be sought is set forth in CCP Section 1094.6.

CIVIL SERVICE COMMISSION

ANITA SANCHEZ
Executive Officer

Attachment

c: Sheila Arcelona, District Attorney
Cynthia Avakian, Airport Commission
Parveen Boparmal, Municipal Transportation Agency
Micki Callahan, Human Resources Director
Gordon Choy, Department of Public Works
Maureen Giannoni, Sheriff's Department
Kendall Gary, Department of Technology
Jacqui Hale, Department of Public Health
Lavena Holmes-Williams, Port Commission
Ken Hun, Arts Commission
Shamica Jackson, Public Utilities Commission
Naomi Kelly, Office of Contract Administration
Florence Kyaun, Public Utilities Commission
Sean McFadden, Recreation and Parks Department
Mary Ng, Department of Human Resources
Ben Rosenfield, Controller
Commission File
Chron
### PROPOSED PERSONAL SERVICES CONTRACTS - Annual

<table>
<thead>
<tr>
<th>PSC No</th>
<th>Dept No</th>
<th>Dept Name</th>
<th>Approval Type</th>
<th>Contract Amount</th>
<th>Description of Work</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>1001-09/10</td>
<td>27</td>
<td>Airport Commission</td>
<td>Annual</td>
<td>$170,000</td>
<td>This is an agreement to partially fund SamTrans owl bus service between SFO and San Francisco to the north and Palo Alto to the south. SamTrans is the bus operator that uses its own buses and facilities to operate in San Mateo County. This is a late night service that operates 7 days per week between the hours of 12:45 a.m. and 6:00 a.m.</td>
<td>6/30/2011</td>
</tr>
<tr>
<td>1002-09/10</td>
<td>06</td>
<td>Sheriff</td>
<td>Annual</td>
<td>$750,000</td>
<td>Services are needed to provide electronic home detention monitoring and case management services for inmates who qualify for home detention as an alternative to jail incarceration. Program participants wear electronic bracelets that communicate via radio frequency to land line telephone, or via cellular transmission, to a centralized system that monitors the participants. Services include adjunct case management to monitor inmates' attendance in outpatient substance abuse and/or mental health programs, and urinalysis tests to monitor sobriety.</td>
<td>6/30/2011</td>
</tr>
<tr>
<td>1003-09/10</td>
<td>06</td>
<td>Sheriff</td>
<td>Annual</td>
<td>$100,000</td>
<td>The contractor will provide timely transportation of prisoners throughout California and the United States, pursuant to court orders or lawful arrest warrants. Transportation could possibly include required overnight lodging of the prisoners.</td>
<td>6/30/2011</td>
</tr>
</tbody>
</table>
City and County of San Francisco

Department of Human Resources

PERSONAL SERVICES CONTRACT SUMMARY

DATE: March 9, 2010
DEPARTMENT NAME San Francisco Sheriff's Department  DEPARTMENT NUMBER 06

TYPE OF APPROVAL: ☐ EXPEDITED ☐ REGULAR (OMIT POSTING ___)

☐ CONTINUING  ☒ ANNUAL

TYPE OF REQUEST:

☐ INITIAL REQUEST  ☐ MODIFICATION (PSC#_______)

TYPE OF SERVICE: Electronic Home Detention and Monitoring Services
FUNDING SOURCE: General Fund

PSC AMOUNT: $750,000  PSC DURATION: 07/01/2010-06/30/2011

1. DESCRIPTION OF WORK
   A. Concise description of proposed work:
   Services are needed to provide electronic home detention monitoring and case management services for inmates who qualify for home detention as an alternative to jail incarceration. Program participants wear electronic bracelets that communicate via radio frequency to land line telephone, or via cellular transmission, to a centralized system that monitors the participants. Services include adjunct case management to monitor inmates' attendance in outpatient substance abuse and/or mental health programs, and urinalysis tests to monitor sobriety.

   B. Explain why this service is necessary and the consequences of denial:
   These services are needed to reduce jail overcrowding and allow inmates who pose no danger to society to complete their sentences in an electronic home detention/monitoring programs.

   C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):
   These services have been provided through personal services contracts with an electronic monitoring home detention and case management program. (Previous PSC #1020-08/09).

   D. Will the contract(s) be renewed: Yes the contract will be renewed, providing the Department determines that there is a need to continue to provide these services, and funding is available.

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):
   X IFPTE Local 21  ________________  ________________  03/09/10
   Union Name  Signature of person mailing / faxing form  Date
   X SEIU 1021  ________________  ________________  03/09/10
   Union Name  Signature of person mailing / faxing form  Date

   RFP sent to ____________________  on ________________  by ________________

   ********************************************************************************

   FOR DEPARTMENT OF HUMAN RESOURCES USE

   PSC# 1002-09/10

   STAFF ANALYSIS/RECOMMENDATION:

   CIVIL SERVICE COMMISSION ACTION:
3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE

A. Specify required skills and/or expertise: Contractor's staff must be trained and experienced in monitoring electronic bracelets via a specialized communications system, administering urinalysis tests, and providing case management services to arrested persons who meet the criteria for home detention as an alternative to jail incarceration.

B. Which, if any, civil service class normally performs this work? There is currently no civil service classification that combines the following duties: monitoring persons who are sentenced to home detention via a specialized system that communicates with electronic bracelets, case management, and urinalysis services.

C. Will contractor provide facilities and or equipment not currently possessed by the City? If yes, explain: Yes, the Contractor must possess a facility to house its communications system, provide case management, electronic bracelets, and urinalysis services.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

A. Explain why civil service classes are not applicable: No civil service classification provides all the duties enumerated in 3B above. Furthermore, these services are provided to qualifying inmates on an as needed, intermittent basis. The Sheriff's Dept cannot accurately predict, on a month-to-month basis, how many jail inmates will qualify for these services as an alternative to incarceration.

B. Would it be practical to adopt a new civil service class to perform this work? Explain: No. Given the intermittent basis of the duties associated with these services, it would not be practical to adopt a specialized civil service classification to combine electronic bracelet monitoring via specialized communications system with case management and urinalysis duties.

5. ADDITIONAL INFORMATION (if "yes", attach explanation)

A. Will the contractor directly supervise City and County employees? Yes ☑ No ☐

B. Will the contractor train City and County employees?
   - Describe training and indicate approximate number of hours.
   - Indicate occupational type of City and County employees to receive training (e.g., clerks, civil engineers, etc.) and approximate number to be trained.

C. Are there legal mandates requiring the use of contractual services? Yes ☑ No ☐

D. Are there federal or state grant requirements regarding the use of contractual services? Yes ☑ No ☐

E. Has a board or commission determined that contracting is the most effective way to provide this service? Yes ☑ No ☐

F. Will the proposed work be completed by a contractor that has a current personal services contract with your department? Yes, G4S Justice Services, LLC. ☑ No ☐

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

Maureen Gannon, CFO
Print or Type Name

415-554-4316
Telephone Number

City Hall, Room 456
San Francisco, CA 94102
City and County of San Francisco

OFFICE OF THE SHERIFF

Date: July 22, 2011
To: Maria Ryan, DHR-PSC Coordinator
From: Maureen Gannon, CFO
Re: Request for Administrative Approval of PSC Modification (less than 50%)

PSC NO: 1002-9/10

Description of Service(s):
Services are needed to provide electronic home detention monitoring and case management services for inmates who qualify for home detention as an alternative to jail incarceration. Program participants wear electronic bracelets that communicate via radio frequency to land line telephone, or via cellular transmission, to a centralized system that monitors the participants. Services include adjunct case management to monitor inmates' attendance in outpatient substance abuse and/or mental health programs, and urinalysis test to monitor sobriety.

Original Approved Amount: $750,000
Modification One Amount: 30
Total Amount as Modified: $750,000

Original Approved Duration: 06-01-2010 to 06-30-2011
Modification of Duration: 07-01-2011 to 12-31-2011
Total Duration as Modified: 06-01-2010 to 12-31-2011

Reason for the modification:
To extend the contracting authority and services as the Sheriff's Department assesses the increased need for the state assignment of prisoners.

Attachments: Copy of PSC Summary sent to DHR

FOR DEPARTMENT OF HUMAN RESOURCES USE

[Signature]
Human Resources Director

[signature]
Human Resources Director

[Signature]
Human Resources Director

[Signature]
Human Resources Director
City and County of San Francisco

Department of Human Resources

PERSONAL SERVICES CONTRACT SUMMARY

DATE: October 7, 2013

DEPARTMENT NAME: Office of the Controller

DEPARTMENT NUMBER 09

TYPE OF APPROVAL: [X] REGULAR (omit posting)

TYPE OF REQUEST: [X] MODIFICATION (PSC# 4026-0607)

TYPE OF SERVICE: Configuration of proprietary software, hosting of proprietary software

FUNDING SOURCE:

Original Amount: $250,000
1st Mod Amount: $50,000
2nd Mod Amount: $185,000
3rd Mod Amount: $250,000
4th Mod Amount: $300,000
5th Mod Amount: $500,000
TOTAL Amount: $1,535,000

PSC Duration: 09/01/2006 - 08/31/2009
PSC Duration: 02/09/2009 - 01/31/2010
PSC Duration: 11/01/2009 - 01/31/2012
PSC Duration: 01/30/2012 - 01/31/2015
PSC Duration: No increase
PSC Duration: 01/31/2015 - 01/31/2016

TOTAL PSC Duration: 09/01/2006 - 01/31/2016

1. DESCRIPTION OF WORK
A. Concise description of proposed work:
In 2006, the City selected JobAps through a Request for Proposals (RFP) process to provide the City a website and web-based vendor-hosted job application system. The City currently uses JobAps, Inc. to post, accept and process job applications, including examinations, as an integral component of the City's hiring/referral process. The JobAps application is integral to Project eMerge's ability to implement a full-service Human Capital Management system that satisfies the City's civil service employee appointment business requirements. Additionally, the application furthers the cloud computing direction of the City. The JobAps contract requires an annual hosting fee. On an as-needed basis, JobAps must configure the proprietary system to meet the City's changing business requirements.

B. Explain why this service is necessary and the consequences of denial:
If the City is unable to enter into an agreement with JobAps, the City will no longer have access to a job-application system. Without JobAps, the City will not have the ability to deploy the full functionality of the Project eMerge solution as promised.

C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):
The City was able to enter into an agreement with JobAps through PSC#4026-0607.

D. Will the contract(s) be renewed: No.

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):

Local 21
Union Name

Signature of person mailing/faxing form

Date 10/7/13

FOR DEPARTMENT OF HUMAN RESOURCES USE

PSC# 4026-0607
STAFF ANALYSIS/RECOMMENDATION: Approved [MV] 11/15/2013
CIVIL SERVICE COMMISSION ACTION:

PSC FORM 1 (9/96)
3. **DESCRIPTION OF REQUIRED SKILLS/EXPERTISE**
   A. Specify required skills and/or expertise:
   *You must be a JobAps employee to perform this work.*

   B. Which, if any, civil service class normally performs this work?
   *City employees are not able to perform this work.*

   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
   *No.*

4. **WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM**
   A. Explain why civil service classes are not applicable:
   *This is proprietary/hosted software. Only JobAps employees are able to configure and/or support the system.*

   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
   *No. This is proprietary/hosted software. City employees will never be able to perform this work.*

5. **ADDITIONAL INFORMATION** (if "yes," attach explanation)
   A. Will the contractor directly supervise City and County employees?  
   *No*  

   B. Will the contractor train City and County employees?
   - Describe the training and indicate approximate number of hours.
   - Indicate occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate number to be trained.

   C. Are there legal mandates requiring the use of contractual services?  
   *No*  

   D. Are there federal or state grant requirements regarding the use of contractual services?  
   *No*  

   E. Has a board or commission determined that contracting is the most effective way to provide this service?  
   *No*  

   F. Will the proposed work be completed by a contractor that has a current personal services contract with your department?  
   *No*  

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

Signature of Departmental Personal Services Contract Coordinator  
Lily Conover  
Print or Type Name  
415-654-7525  
Telephone Number  
1 Dr Carlton B. Goodlett Pl, Rm 306  
San Francisco, CA 94102  
Address
Union Notification(s)
• Local 21
Dang, Leorah

From: Conover, Lily
Sent: Monday, October 07, 2013 5:18 PM
To: DHR-PSCCoordinator, DHR
Cc: L21PSCReview@ifpte21.org
Subject: PSC #4026-06/07 Mod5 Request: Configuration and Hosting of Proprietary Software (CON-9)
Attachments: PSC 4026.06.07 - Modification 5.PDF; 4026-06 07 Mod 4 - Admin Approval.pdf; CSC Approval.pdf

DHR PSC Coordinator,

Attached for your review and submittal to the Civil Service Commission is a modification request for PSC #4026-06/07. Copies of the most recent Administrative and CSC Approvals are attached. This email also serves as the Union notification for this request.

Please let me know if you have questions or require additional information.

Best Regards,

Lily Conover
Contracts Manager
Office of the Controller
City and County of San Francisco
(415) 554-7525
lily.conover@sfgov.org
From: Conover, Lily
Sent: Tuesday, October 08, 2013 5:00 PM
To: DHR-PSCCoordinator, DHR
Cc: L21PSCReview@ifpste21.org
Subject: PSC #4026-06/07 Mod5 Request: Configuration and Hosting of Proprietary Software (CON-9)
Attachments: PSC 4026.06.07 - Modification 5 - REVISED.PDF

DHR PSC Coordinator,

There was an error on the form I submitted yesterday. Here is the revised submittal.

Please let me know if you have any questions.

Best Regards,

Lily Conover
Contracts Manager
Office of the Controller
City and County of San Francisco
(415) 554-7525
lily.conover@sfgov.org
DHR PSC Coordinator,

Here is the second revised submission of this PSC request.

Please let me know if you have any questions.

Best Regards,

Lily Conover
Contracts Manager
Office of the Controller
City and County of San Francisco
(415) 554-7525
lily.conover@sfgov.org
Prior Notice of CSC Minutes – Mod3 – Current
Prior DHR Approved PSC Form 1– Mod3 – Current
Prior DHR Administrative Approval Request – Mod4 - Current

PSC #4026-06/07
CIVIL SERVICE COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
EDWIN M. LEE
MAYOR

AMENDED
MINUTES
Regular Meeting
December 19, 2011
2:00 p.m.
ROOM 400, CITY HALL
1 Dr. Carlton B. Goodlett Place

CALL TO ORDER
2:15 p.m.

ROLL CALL
President E. Dennis Normandy Present
Vice President Kate Favetti Present
Commissioner Mary Jung Present

President E. Dennis Normandy presided.

REQUEST TO SPEAK ON ANY MATTER WITHIN THE JURISDICTION OF THE CIVIL SERVICE COMMISSION AND WHICH IS NOT APPEARING ON TODAY'S AGENDA

Steve Zeltzer, United Public Workers for Action spoke again to the need to have the meetings of the Civil Service Commission televised for public view.

He also requested that the Minutes for the December 5, 2011 meeting be amended to reflect what he actually stated regarding the Municipal Transportation Agency.

Kevin Hughes, IBEW Local 6 spoke regarding PSC #4058-11/12 in which the Municipal Transportation Agency (MTA) sought a $300,000 contract related to some video equipment. His understanding at the meeting of December 5, 2011, was that MTA stated they were understaffed in the classification that performs the work outlined in the contract and as a result did not have the personnel to the work. Vice President Kate Favetti inquired if the MTA planned to ask for more people in this classification and the MTA responded that they did. After pointing out several points regarding staffing, he concluded that he felt it was important for the Commissioners to have the information in order to get a better understanding of how the Department works.
Civil Service Commission Meeting Minutes

APPROVAL OF MINUTES

Regular Meeting of December 5, 2011

Action: Continue to the meeting of January 9, 2012. (Vote of 3 to 0)

HUMAN RESOURCES DIRECTOR’S REPORT

0331-11-6 Report by the Department of Human Resources Department of Age Discrimination Complaints in the City and County of San Francisco. (File No. 5)

Speakers: Linda Simon, Department of Human Resources
Lois Scott, Former Planning Commission employee
Steve Zeltzer, United Public Workers for Action
Steve Pitochi, SEIU Local 1021

Action: Accepted the report. (Vote of 3 to 0)

EXECUTIVE OFFICER’S REPORT

0332-11-1 Fiscal Years 2012-13 and 2013-14 Mayor’s Budget Instructions and Department Budget Preparation Schedule. (Item No. 6)

Speakers: Sandra Eng, Civil Service Commission

Action: Directed Commission staff to prepare Fiscal Years 2012-13 and 2013-14 Budget Request at current service and staff levels; continue to negotiate amounts; present Budget Request at the Commission Meeting of January 9, 2012; incorporate changes by the Commission up to the budget request submission deadline; and approve to submit the Fiscal Years 2012-13 and 2013-14 Budget Request to the Controller and the Office of the Mayor by February 21, 2012. (Vote of 3 to 0)

0333-11-8 Review of request for approval of proposed personal services contracts. (Item No. 7)

<table>
<thead>
<tr>
<th>PSC#</th>
<th>Department</th>
<th>Amount</th>
<th>Type of Service</th>
<th>Type of Approval</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>4065-11/12</td>
<td>Airport</td>
<td>$500,000</td>
<td>As-needed executive search firms with specialized recruitment expertise (e.g., industry nation- and worldwide contacts, specialized backgrounds and security experience) are needed will to assist the Airport in meeting its hiring needs for senior managers and other employees with specialized knowledge of Airport facilities, operations, safety and security, or financial and aviation planning backgrounds.</td>
<td>Regular</td>
<td>12/31/15</td>
</tr>
<tr>
<td>Item Number</td>
<td>Agency</td>
<td>Amount</td>
<td>Description</td>
<td>Status</td>
<td>Date</td>
</tr>
<tr>
<td>-------------</td>
<td>----------------------</td>
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</tr>
<tr>
<td>4066-11/12</td>
<td>Airport Commission</td>
<td>$8,000,000</td>
<td>The SMPOE Data Center project includes the development (both design and construction) of a new &quot;Greenfield-built&quot; Data Center Facility; that will include data processing equipment room, mechanical systems room, battery storage room, office, restroom and utility room. SFO requires construction management support with design-build experience in Data Centers design and construction experience to manage the programming, design and construction of this project. This project also includes the coordination of the construction of new fiber cable communications connections to be brought within the building envelope (by others) and all additional utilities/services necessary to service the building in its functional intent. The DB team will be responsible for providing the specialized expertise to complete the design and construct this project using a fast-track approach.</td>
<td>Regular</td>
<td>02/28/13</td>
</tr>
<tr>
<td>4067-11/12</td>
<td>Controller</td>
<td>$500,000</td>
<td>Augment City staff in the scoping of the City’s Financial Accounting and Management Information System (FAMIS) replacement project by 1) analyzing and documenting high level department accounting operations and financial system requirements; 2) assessing and analyzing requirements through stakeholder workshops, meetings and interviews to develop a replacement system concept design; and 3) managing vendor solicitation and selection.</td>
<td>Regular</td>
<td>02/28/14</td>
</tr>
<tr>
<td>4068-11/12</td>
<td>Emergency Management</td>
<td>$200,000</td>
<td>Under the direction of the General Services Agency and the Department of Emergency Management, the Citywide Post-Disaster Resilience and Recovery Initiative requires highly specialized consulting services to support long-term recovery and reconstruction projects. Consultant will develop a policy paper and strategy to guide the City’s efforts over the next several years.</td>
<td>Regular</td>
<td>10/31/13</td>
</tr>
<tr>
<td>4026-06/07</td>
<td>Controller</td>
<td>Increase Amount $250,000 New Amount $735,000</td>
<td>In 2006, the City selected JobAps through an RFP process to provide the City a website and web-based vendor-hosted job application system. The City currently uses JobAps to post, accept and process job applications, including examinations, as an integral component of the City's hiring/referral process. The JobAps applications is integral to Project eMerge’s ability to implement a full-service Human Capital Management system that satisfies the City's civil service employee appointment business requirements. Additionally, the application furthers the cloud computing direction of the City. The JobAps contract requires an annual hosting fee. On an as-needed basis, JobAps must configure the proprietary system to meet the City's changing business requirements.</td>
<td>Modification</td>
<td>01/31/15</td>
</tr>
<tr>
<td>4009-08/09</td>
<td>Arts Commission</td>
<td>Increase Amount $0 New Amount $300,000</td>
<td>Provide design, fabrication, and consultation on installation for original artworks for each of the following San Francisco Public Library branches: Bayview/Anna E. Walder, Ortega, North Beach, and Visitacion Valley</td>
<td>Modification</td>
<td>12/31/14</td>
</tr>
</tbody>
</table>

Action: Adopted the report; Approved request for proposed personal services contracts. Notified the Office of the Controller and the Office of Contract Administration. (Vote of 3 to 0)


Speakers: Joron Coleman, Department of Human Resources
Dave Johnson, Department of Human Resources
Floyd Rollins, Firefighters Local 798

Action: Accepted the recommendation of the Human Resources Director and approved the proposed Secondary Criteria for H-22 Lieutenant, Fire Prevention and H-24 Lieutenant, Fire Investigation. (Vote of 3 to 0)

0335-11-7 Request by Kevin Mattias to lift the ban on his future employment with the San Francisco International Airport. (Item No. 9)

Speakers: Jennifer Johnston, Department of Human Resources
Kevin Mattias, Appellant
Steve Zeltzer, United Public Workers for Action

Action: Adopted the report. Approved the removal of employment restriction banning Mr. Mattias from future employment with the San Francisco International Airport. (Vote of 3 to 0)

0047-11-6 Appeal by Prince Hallowell of the Human Resources Director’s determination of insufficient evidence to support a claim of discrimination and retaliation due to age or national origin. (Item No. 10)

Speakers: None.

Action: Postponed to the meeting of March 5, 2012 at the request of Prince Hallowell. (Vote of 3 to 0)
Appeal by Sonya Knudsen of the Human Resources Director’s determination of insufficient evidence to support her charge of discrimination – EEO File #1371. (Item No. 11)

July 18, 2011: Postpone to the meeting of August 15, 2011 at the request of Sonya Knudsen.

August 15, 2011: No action taken.

September 23, 2011: Postpone to the meeting of October 17, 2011, after 5:00 p.m. at the request of SEIU Local 1021.

October 17, 2011: Postponed to the meeting of December 19, 2011 at the request of SEIU Local 1021. Stipulated this will be the last continuance granted.

Speakers: Silvia Castellanos, Department of Human Resources
Steve Pitochi, SEIU Local 1021
Sonya Knudsen, Appellant
Linda Simon, Department of Human Resources
Gloria Louie, San Francisco International Airport
Cecilia Jaroslawsky, Planning Commission
Brenda Barros, Department of Public Health
Larry Bradshaw, SEIU Local 1021
Steve Zeltzer, United Public Workers for Action

Action: Adopt the report. Sustain the decision of the Human Resources Director; Deny the appeal by Sonya Knudsen. (Vote of 1 to 2; Commissioners Normandy and Jung dissented.) Continued to a meeting when there is a full Commission seated. (Three (3) votes are needed for Commission action.)

Determination of future employability: permanent civil service appointment of Cynthia Carter, Transit Operator (Job Code 9163) with the Municipal Transportation Agency. (Item No. 12)

October 3, 2011: Postponed to the meeting of November 7, 2011 at the request of Cynthia Carter.

November 7, 2011: Cancelled due to lack of quorum due to illness.

December 5, 2011: Postponed to the meeting of December 19, 2011.

Note: At President Normandy’s request he was recused from voting on this item. (Vote of 3 to 0)
Speakers:

**Steve Zeltzer**, United Public Workers for Action stated that he was concerned that the action (of President Normandy to recuse himself), although it may be appropriate means that there is not a quorum and that there have not been people appointed to make a quorum on this Commission. He thinks there should be some urgency that we have a quorum so that we can go forth with this case as well as other cases. People have lost their jobs and are trying to get justice. It is incumbent on the Mayor, Ed Lee to appoint a full panel on the Commission so that we can take action. **Dorian Maxwell**, Muni employee appreciated President Normandy for asking to be recused but he felt he needed to ask for another recusal of Vice President Kate Favetti because of her **biased** remarks at the meeting of December 5, 2011, regarding Paul Jones and the “no free rides” comments. He felt that was a point that shows she has animosity and negativity towards Muni operators.

He also stated in regards to the quorum, they need to find people that are fair and nonbiased who will hopefully be able to make an intelligent decision based on the facts presented and not bring personal feelings towards Muni. Make sure the panel have a neutral attitude in the whole matter. Not for the appellant, not for the City but for the facts that’s presented. That is very important because in order to get a fair decision, you must have a fair panel. **Vice President Kate Favetti** responded to Mr. Maxwell by stating: The last meeting when the Commissioners were addressing this issue, she under-scored Commissioner Jung’s remarks with regards to the hard work that Muni operators do. She understands that as being a life-long Muni rider on a daily basis. She does not wish that her remarks in any way was meant to be biased and she does not believe that she is biased because she has the utmost, profound respect, PROFOUND RESPECT, for the Captains of each one of those ships. Because in a sense, each Muni bus, each LRV, each Cable Car and as far as the buses, whether they are **tuculated**, whether they are diesel, whether they are electric, whether they are hybrids, whatever, they are the Captains of that ship and you cannot understand the profound respect I have for those individuals. And to that end, I think that it is not inappropriate that Muni operators meet the highest standards because she believes they do the best job. They keep our City alive. No, I do not think I will be recusing myself. I will seek the City Attorney’s advice when the time comes, however, I want to underscore the profound respect that I have for Muni operators.

Action:

President Normandy recused from voting. (Vote of 3 to 0) Continued to a meeting when there is a full Commission seated. (Three (3) votes are needed for Commission action.)
0125-09-7  Determination of future employability: permanent civil service appointment of Hue (Janet) Luu, Clerk Typist (Job Code 1424) with the San Francisco Unified School District. (Item No. 13)

Speakers: Candy Kronick, San Francisco Unified School District

Action: No future employment with San Francisco Unified School District. (Vote of 3 to 0) Ms. Luu failed to appear. (Ms. Luu received Notice of the meeting and was present at the meeting until 3:23 p.m. when the meeting recessed. Ms. Luu did not return to the hearing room when the meeting reconvened at 4:12 p.m.)

COMMISSIONERS’ ANNOUNCEMENTS/REQUESTS (Item No. 14)

None.

ADJOURNMENT (Item No. 15)

6:53 p.m.
PERSONAL SERVICES CONTRACT SUMMARY

DATE: November 17, 2011, revised 11/30/11

DEPARTMENT NAME: Office of the Controller

TYPE OF APPROVAL: □ EXPEDITED
□ REGULAR
□ CONTINUING
□ ANNUAL

DEPARTMENT NUMBER

TYPE OF REQUEST: □ INITIAL REQUEST
☑ MODIFICATION (PSC# 4026 - 06/07)

TYPE OF SERVICE: Configuration of proprietary software, hosting of proprietary software

FUNDING SOURCE:

Original Amount: $250,000
1st Mod Amount: $50,000
2nd Mod Amount: $185,000
3rd Mod Amount: $250,000
TOTAL Amount: $735,000

Office of the Controller (CON)

PSC Duration: 09/01/2006 - 08/31/2009
PSC Duration: 02/09/2009 - 1/31/2010
PSC Duration: 11/01/2009 - 1/31/2012
PSC Duration: 1/30/2012 - 1/31/2015
TOTAL PSC Duration: 09/01/2006 - 1/31/2015

1. DESCRIPTION OF WORK
   A. Concise description of proposed work:
      In 2006, the City selected JobAps through a RFP process to provide the City a website and web-based vendor-hosted job application system. The City currently uses JobAps to post, accept and process job applications, including examinations, as an integral component of the City's hiring/referral process. The JobAps application is integral to Project eMerge's ability to implement a full-service Human Capital Management system that satisfies the City's civil service employee appointment business requirements. Additionally, the application furthers the cloud computing direction of the City. The JobAps contract requires an annual hosting fee. On an as-need basis, JobAps must configure the proprietary system to meet the City's changing busin requirements.

   B. Explain why this service is necessary and the consequences of denial:
      If the City is unable to enter into an agreement with JobAps, the City will no longer have access to a job-application system. Without JobAps, the City will not have the ability to deploy the full functionality of the Project eMerge solution as promised.

   C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):
      The City was able to enter into an agreement with JobAps through PSC#4026-06/07.

   D. Will the contract(s) be renewed:

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):

   Local 1021
   Union Name
   Signature of person mailing/faxing form
   11/30/11 Date

   Local 21
   Union Name
   Signature of person mailing/faxing form
   11/30/11 Date

   MEA
   Union Name
   Signature of person mailing/faxing form
   11/30/11 Date

RFP sent to _________ , on _________ Date

Signature

************************************************************************************

FOR DEPARTMENT OF HUMAN RESOURCES USE

SC# 4026 - 06/07

TAFF ANALYSIS/RECOMMENDATION:

CIVIL SERVICE COMMISSION ACTION:

50
3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE
   A. Specify required skills and/or expertise:
      You must be a JobAps employee to perform this work.

   B. Which, if any, civil service class normally performs this work?
      City employees are not able to perform this work.

   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
      No.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM
   A. Explain why civil service classes are not applicable:
      This is proprietary/hosted software. Only JobAps employees are able to configure and/or support the system.

   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
      No. This is proprietary/hosted software. City employees will never be able to perform this work.

5. ADDITIONAL INFORMATION (if "yes," attach explanation)
   A. Will the contractor directly supervise City and County employees?
      No

   B. Will the contractor train City and County employees?
      No

   C. Are there legal mandates requiring the use of contractual services?
      No

   D. Are there federal or state grant requirements regarding the use of contractual services?
      No

   E. Has a board or commission determined that contracting is the most effective way to provide this service?
      No

   F. Will the proposed work be completed by a contractor that has a current personal services contract with your department?
      Yes

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

[Signature]

Print or Type Name

[Print Name]

Telephone Number

[Telephone Number]

[Address]
MEMORANDUM

TO: Leorah Dang, PSC Analyst

FROM: Lily Conover, Contracts Manager – Office of the Controller (Dept #9)

DATE: 11/28/12

SUBJECT: Request for Administrative Approval of PSC Modification (less than 50%)

PSC No: 4026-06/07

Description of Service(s):

Configuration and hosting services of the City's web-based job application software tracking product.

<table>
<thead>
<tr>
<th>Original Approved Amount:</th>
<th>$250,000</th>
<th>Original Approved Duration:</th>
<th>09/01/2006 - 08/31/2009</th>
</tr>
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<tbody>
<tr>
<td>Mod #1 Amount:</td>
<td>$50,000</td>
<td>Mod #1 Duration:</td>
<td>02/09/2009 - 01/31/2010</td>
</tr>
<tr>
<td>Mod #2 Amount:</td>
<td>$185,000</td>
<td>Mod #2 Duration:</td>
<td>11/01/2009 - 01/31/2012</td>
</tr>
<tr>
<td>Mod #3 Amount:</td>
<td>$250,000</td>
<td>Mod #3 Duration:</td>
<td>01/30/2012 - 01/31/2015</td>
</tr>
<tr>
<td>Mod #4 Amount:</td>
<td>$300,000</td>
<td>Modification #4 Duration:</td>
<td>N/A</td>
</tr>
<tr>
<td>Total PSC Amount:</td>
<td>$1,035,000</td>
<td>Total PSC Duration:</td>
<td>09/01/2006 - 01/31/2015</td>
</tr>
</tbody>
</table>

Reason for the modification:

This request will allow the Contractor to provide professional services for an additional year.

Attachment: Copy of approved PSC Summary

FOR DEPARTMENT OF HUMAN RESOURCES USE

DHR ACTION: ☑ Approved

Approval Date: 11/28/2012

By: Micki Callahan, Human Resources Director
PERSONAL SERVICES CONTRACT SUMMARY

DATE: 10/02/13

DEPARTMENT NAME: Economic and Workforce Development

DEPARTMENT NUMBER: 21

TYPE OF APPROVAL: ☑ REGULAR (OMIT POSTING _________)

TYPE OF REQUEST: ☑ MODIFICATION (PSC# 3071-12/13)

TYPE OF SERVICE: Professional Services: Facilitation and Technical Support for the Piers 30-32 Citizens Advisory Committee (CAC)

FUNDING SOURCE: General Fund

Original Amount: $49,900  PSC Duration: March 5, 2013 – December 30, 2013
Total Amount: $153,000  Total PSC Duration: March 5, 2013 – June, 30, 2015

1. DESCRIPTION OF WORK
   A. Concise description of proposed work:
      The Office of Economic and Workforce Development (OEWD) is working with the Golden State Warriors to build a multi-purpose venue on Piers 30-32 and on Seawall Lot 330. A 16-member Citizens Advisory Committee (CAC) has been established to solicit public feedback and provide recommendations around various topics pertaining to the proposal. To this end, OEWD requires consultation assistance in facilitating, gathering, and synthesizing information from multiple CAC meetings; requiring coordination, interviews, and consistent communication with members and the City, technical support, developing a toolkit and templates to guide the committee and subcommittees, and in developing summaries of feedback and recommendations based on public/member input.

   B. Explain why this service is necessary and the consequences of denial:
      Under a resolution adopted by the Board of Supervisors (BOS), the Port of San Francisco was directed to establish this CAC and provide recommendations to the BOS on the Piers 30-32 project proposal. Since the establishment of the CAC, four subcommittees have also been established to solicit feedback from the public and provide guidance on topics including the project's term sheet, impacts/services to the quality of life in the neighborhood, transportation, and design/land use. These committees and subcommittees were created to ensure feedback from stakeholders and the public are being incorporated into the project proposal. If this service is denied, public/member input will not provide solutions to project’s potential impacts in the community.

   C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):
      This is a modification to PSC#3071-12/13 approved on March 4, 2013.

   D. Will the contract(s) be renewed: No

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):

   IFPTE Local 21
   Signature of person mailing/faxing form
   10/12/13
   Date

   RFP sent to IFPTE Local 21 on 10/12/2013
   Date
   Signature

   ********************
   FOR DEPARTMENT OF HUMAN RESOURCES USE

   PSC# 3071-12/13
   STAFF ANALYSIS/RECOMMENDATION: Approved (MC) 11/13/2013

   CIVIL SERVICE COMMISSION ACTION:

   PSC FORM 1 (9/96)
3. **DESCRIPTION OF REQUIRED SKILLS/EXPERTISE**
   A. Specify required skills and/or expertise:
      Contractor must be able to have extensive expertise in cross-sector planning, facilitating complex processes involving stakeholders with diverse and deeply held points of views, managing conflict; being able to identify key areas of divergence, areas for common solutions, and integrate data and analysis to clarify community needs and priorities.
   B. Which, if any, civil service class normally performs this work?
      Certain employees in the Administrative Analyst series (1824 – Principal Administrative Analyst, 1823 – Senior Administrative Analyst) may be qualified to perform some of the required tasks.
   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
      No.

4. **WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM**
   A. Explain why civil service classes are not applicable:
      The work required for this project is so highly specialized that few civil service staff have the capacity or skill set to perform. This project is intense and is only needed for a specific timeframe. Qualified staff members will be utilized to oversee and direct the consultant's work and their product.
   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
      No, this type of work is typically needed on an as-needed basis. Because the size and type of project being proposed is not typical for San Francisco, it will require an often intense amount of activity that require specific skills and expertise that no sole classification currently offers. The lack of regularity and predictability would not be conducive to a dedicated civil service class. In particular, the City is seeking an independent, third party to perform the facilitation services and technical support work specified.

5. **ADDITIONAL INFORMATION** (if "yes," attach explanation)
   A. Will the contractor directly supervise City and County employees? [ ] Yes [X] No
   B. Will the contractor train City and County employees?
      Yes [ ] No [X]
      Describe the training and indicate approximate number of hours.
      Indicate occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate number to be trained.
   C. Are there legal mandates requiring the use of contractual services? [ ] Yes [X] No
   D. Are there federal or state grant requirements regarding the use of contractual services? [ ] Yes [X] No
   E. Has a board or commission determined that contracting is the most effective way to provide this service? [ ] Yes [X] No
   F. Will the proposed work be completed by a contractor that has a current personal services contract with your department? 
      Harder+Company Community Research [ ] Yes [X] No

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

[Signature]

Signature of Departmental Personal Services Contract Coordinator

MERRICK PASCUAL

Print or Type Name

(415) 701-4811

Telephone Number

1 South Van Ness Ave., 5th Floor

San Francisco, CA 94103

Address
Union Notification(s)
♦ Local 21
Dear Representatives of Local 21:

Please see attached PSC Summary for professional outreach and engagement services. I am also attaching the RFQ for your reference.

If you have questions, please feel free to contact Gloria Chan at gloria.chan@sfgov.org.

Best,

Phillip C. Wong

--

Project Assistant
Office of Economic and Workforce Development
City Hall, Room 448
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4653
Office: 415-554-6512
Email: phillip.c.wong@sfgov.org
Prior DHR Approved PSC Form 1– Initial – Current

Expedited PSC #3071-12/13
City and County of San Francisco

Department of Human Resources

PERSONAL SERVICES CONTRACT SUMMARY

DATE:    February 21, 2013

DEPARTMENT NAME: Office of Economic and Workforce Development (OEWD)    DEPARTMENT NUMBER: 21

TYPE OF APPROVAL:  X EXPEDITED    REGULAR (OMIT POSTING    )

TYPE OF REQUEST:    X INITIAL REQUEST    MODIFICATION (PSC#    )

TYPE OF SERVICE: Professional Services: Facilitation Services and Technical Support for the Plera 30-32 Citizens Advisory Committee (CAC)

FUNDING SOURCE: General Fund


1. DESCRIPTION OF WORK
   A. Concise description of proposed work:
   OEWD is working with the Golden State Warriors to build a multi-purpose venue on Plera 30-32 and on Seawall Lot 330, A16-member Citizens Advisory Committee (CAC) has been established to solicit public feedback and provide recommendations around various topics pertaining to the proposal. To this end, OEWD requires consultation assistance in facilitating, gathering, and synthesizing information from multiple CAC meetings, requiring coordination, interviews, and consistent communication with members and the city, technical support, developing a toolkit and templates to guide the committee and subcommittees, and in developing summaries of feedback and recommendations based on public member input.

   B. Explain why this service is necessary and the consequences of denial:
   Under a resolution adopted by the Board of Supervisors (BOS), the Port was directed to establish this CAC and provide recommendations to the BOS on the Plera 30-32 project proposal. Since the establishment of the CAC, four subcommittees have also been established to solicit feedback from the public and provide guidance on topics including the project’s term sheet, impacts/services to the quality of life in the neighborhood, transportation, and designated use. These committees and subcommittees were created to ensure feedback from stakeholders and the public are being incorporated into the project proposal. If this service is denied, public/member input will not provide solutions to project’s potential impacts in the community.

   C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):
   This specific service has not been provided to the past.

   D. Will the contract(s) be renewed: No

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):

   IFPTE Local 21  
   ____________________  
   Signature of person mailing/filing form  
   Date  
   ____________________  
   Signature of person mailing/filing form  
   Date  
   RFP sent to Local 21 on  
   ____________________  
   Signature  
   Date  

FOR DEPARTMENT OF HUMAN RESOURCES USE

PSC# 2971-12/13

Approval Date:    3/4/2013

By:  
Micki Callahan, Human Resources Director

FEB 26 2013
PSC FORM 1 (9/96)
3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE
   A. Specify required skills and/or expertise:
   Contractor must be able to have extensive experience in cross-sector planning, facilitating complex processes involving stakeholders with diverse and deeply held viewpoints, managing conflict, and being able to identify key areas of divergence, areas for common solutions, and integrate data and analysis to clarify community needs and priorities.

   B. Which, if any, civil service class normally performs this work?
   Certain employees in the Administrative Analyst series (1994 - Principal Administrative Analyst, 1922 - Principal Administrative Analyst II) may be qualified to perform some of the required tasks.

   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
   No.

   WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM

4. Explain why civil service classes are not applicable:
   The work required for this project is so highly specialized that few civil service staff have the capacity or skillset to perform all the tasks. This project is intense and is only needed for a specific timeframe. Qualifying staff members will be utilized to oversee and direct the consultant's work and their project.

   B. Would it be practical to adopt a new civil service class to perform this work? Explain:
   No, this type of work is typically needed on an as-needed basis. Because the size and type of the project being proposed is not typical for San Francisco, it will require an intense amount of activity that requires specific skills and expertise that no sole classification offers. The lack of portability and predictability would not be conducive to a dedicated civil service class. In particular, the City is seeking an independent, third party to perform these facilitation services and technical support work specified.

5. ADDITIONAL INFORMATION (If "yes," attach explanation)
   A. Will the contractor directly supervise City and County employees?
      [ ] Yes [x] No

   B. Will the contractor train City and County employees?
      [ ] Yes [x] No
      - Describe the training and indicate approximate number of hours.
      - Identify occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate number to be trained.

   C. Are there legal mandates requiring the use of contractual services?
      [ ] Yes [x] No

   D. Are there federal or state grant requirements regarding the use of contractual services?
      [ ] Yes [x] No

   E. Has a board or commission determined that contracting is the most effective way to provide this service?
      [ ] Yes [x] No

   F. Will the proposed work be completed by a contractor that has a current personal services contract with your department?
      [ ] Yes [x] No

   THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

   [Signature]

   Signature of Departmental Personal Services Contract Coordinator

   Merrick Pascual
   Print or Type Name

   (415) 701-4811
   Telephone Number

   One South Van Ness, 5th Floor
   San Francisco, CA 94103
   Address

   PSC FORM 1 (9/96)
Dang, Leorah

From: Chan, Gloria
Sent: Thursday, February 21, 2013 11:00 AM
To: sjenkins@ifpte21.org; kcarter@ifpte21.org; L21PSCReview@ifpte21.org
Cc: Pascual, Merrick
Subject: Personal Services Contract Summary
Attachments: PSC Contract Form Professional Services 2-20.pdf

Dear Representatives of Local 21,...

Please see attached contract summary of professional services for your review.

If you have questions, please feel free to contact me. Thank you.

Best,
Gloria

Gloria Chan
Communications Director, Piers 30-32 Project
Office of Economic and Workforce Development
City Hall, Room 448
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102
Tel: (415) 554-6926
www.sfgov.org/landers3032
www.oewd.org
Hi...I am also attaching the RFQ for your information and reference for this PSC Summary.

Please let me know if you have questions. I apologize for any confusion.

Best,
Gloria

Dear Representatives of Local 21....

Please see attached contract summary of professional services for your review.

If you have questions, please feel free to contact me. Thank you.

Best,
Gloria

Gloria Chan
Communications Director, Piers 30-32 Project
Office of Economic and Workforce Development
City Hall, Room 448
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102
Tel: (415) 554-6926
www.sfgov.org/piers3032
www.oewd.org
REQUEST FOR QUALIFICATIONS FOR
STAKEHOLDER OUTREACH AND ENGAGEMENT SERVICES
RFQ#CON2012-09
CONTACT: Richard Kurylo, richard.kurylo@sfgov.org, 415-554-7538

Background
San Francisco is the fourth largest city in California and serves as a center for business, commerce and culture for the West Coast. The City and County of San Francisco ("the City") established by Charter in 1850, is a legal subdivision of the State of California with the governmental powers of both a city and a county under California law. The City's powers are exercised through a Board of Supervisors serving as the legislative authority, and a Mayor and other independent elected officials serving as the executive authority.

The City seeks responses from firms demonstrating successful experience in stakeholder outreach, stakeholder engagement (i.e. soliciting input), and related research and analysis to inform departmental planning, decision-making, and process improvement efforts. This RFQ also serves to identify firms qualified to conduct the City's biennial citywide survey. Respondents must have experience conducting public and stakeholder outreach, engagement, and/or data analysis, as described later in this document.

This RFQ specifies three distinct categories related to stakeholder outreach and engagement for which the City may require service; respondents are encouraged to respond only for those Service Areas in which they can demonstrate experience and qualifications.

Intent of this RFQ
It is the intent of the Controller's Office to create a pre-qualified list of firms from which interested City departments, boards, or commissions may choose prospective contractors on an as-needed basis.

Anticipated Prequalified List Duration
Respondents pre-qualified under this RFQ will remain eligible for consideration and contract negotiation on an as-needed basis for two years from the pre-qualification notification date. Firms pre-qualified under this RFQ are not guaranteed a contract.

Subcontracting Requirement
The S.F. Administrative Code Chapter 14B Local Business Enterprise (LBE) subcontracting goal for this RFQ and resulting contracts is 8% (eight percent) of the total value of the goods and/or services procured. In order to be responsive, Respondents must meet the LBE goal and perform the requisite Good Faith Outreach. If Respondent meets/exceeds LBE participation by 35% (i.e. 10.8% LBE participation), Good Faith Outreach requirements will be waived. See RFQ Attachment II for more information.

City-Respondent Communications
The City will not be holding a pre-response conference. Please e-mail any questions to Richard Kurylo at richard.kurylo@sfgov.org. Questions must be in writing and received before 12:00 pm PT on Wednesday, September 19, 2012. The Controller's Office will not accept any questions after this time with the exception of City vendor compliance.

A summary of the questions and answers pertaining to this RFQ will be posted on the Controller's Office website at http://www.sfcontroller.org/requests.

Interested parties, including Respondents, are specifically directed NOT to contact any employees or officials of the City other than those specifically designated in this RFQ and its Attachments. Unauthorized contact may be cause for rejection of the response at the City's sole and absolute discretion.
1. Introduction

1.1 General terms used in this RFQ

Terms and abbreviations used throughout this RFQ include:

- The City — The City and County of San Francisco.
- City Services Auditor (CSA) — A division of the Controller’s Office.
- Contractor — The Respondent(s) awarded a contract for services subsequent to pre-qualification under this Request for Qualifications (RFQ).
- Controller’s Office — The City and County of San Francisco Controller’s Office.
- Firm — Any business entity including, but not limited to, companies, nonprofit organizations, educational institutions, and individuals.
- Local Business Enterprise (LBE) — A business that is certified as an LBE under S.F. Administrative Code §14B.3. Only certified Small and Micro-LBEs can be used to satisfy the LBE subcontracting participation goal.
- Respondent — Any entity submitting a response to this RFQ.
- Stakeholders — Individuals and groups that are affected by or can affect a City department’s decisions or actions, e.g. City staff, customers/users, partnering agencies, community organizations, and the general public.
- Stakeholder Outreach — Efforts to reach stakeholders and disseminate information.
- Stakeholder Engagement — Efforts to gather input from stakeholders to inform city departmental planning, decision-making and process improvement.

1.2 Background of the City Services Auditor

The City Controller is the chief accounting officer and auditor for the City and responsible for all financial management systems, procedures, internal control processes and reports that disclose the fiscal condition of the City to managers, policy makers and citizens. The City Controller is also the auditor for the City performing financial and performance audits of departments, agencies, concessions and contracts.

Proposition C, passed by the City’s voters in November 2003, amended City Charter Section 3.105 to instruct the Controller to also serve as City Services Auditor. With this role, the Controller’s Office is responsible for providing objective, rigorous assessment and measurement of City service levels and effectiveness and is authorized to contract with outside, independent experts for a variety of audit services. For more information regarding City Services Auditor roles and responsibilities, visit http://www.sfcontroller.org.

1.3 Statement of Need and Intent

What Does the City Seek?

The City and County of San Francisco, California ("City") seeks responses from firms demonstrating successful experience in providing stakeholder outreach and engagement services across a range of project types and subject matter areas. The purpose is two-fold: (1) to reach stakeholders and disseminate information, and (2) to collect and analyze input from stakeholders to inform city departmental planning, decision-making, and process improvement efforts. Stakeholders include individuals and groups that are affected by or can affect a City department’s decisions or actions, e.g. City staff, customers/users, partnering agencies, community organizations, and the general public.
The RFQ is broadly divided into three Service Areas, including:

1. Stakeholder outreach services, including development and implementation of electronic, print, media, and community-based outreach strategies.

2. Stakeholder engagement services, including managing engagement processes and data collection plans, collecting and analyzing input via a range of data collection instruments, and reporting results and recommendations.

3. Citywide surveying for the biennial San Francisco City Survey, including large-scale, multi-lingual, random sample phone and mail surveying, statistical analysis, and reporting.

Respondents must have experience working with municipalities (or similar government agencies) on stakeholder outreach, engagement, and/or related research and analysis.

With Whom Will Contractors Work?

Firms on the pre-qualified list may be selected by City departments, boards and/or commissions for selection and negotiation of contracts for the scope of services described herein. Firms selected for Service Area 3, City Survey, will work directly with the Controller’s Office.

What is the City’s Intent with this RFQ?

It is the intent of the City to create a pre-qualified list of firms from which the City may select prospective Contractors on an as-needed basis for services indicated below in Section 2, Scope of Work. The City may use the pre-qualified list, at its sole and absolute discretion, for selection of firms and negotiations of contracts for two years following establishment of the pre-qualification notification date. Contracts issued to pre-qualified firms will have terms of varying lengths depending on the City’s needs, but in no case longer than 9 years. The City reserves the right to procure services similar or identical to the services specified in this RFQ by any other means. No pre-qualified Respondent is guaranteed a contract.

2. Scope of Work

This scope of work is a general guide to the work the City anticipates and is not a complete listing of all services that may be required or desired. The City is soliciting qualifications to create a pre-qualified list of firms that may be selected in accordance with RFQ Section 4, Evaluation Criteria below, to provide a comprehensive range of services related to stakeholder outreach and engagement.

2.1 Service Area 1: Stakeholder Outreach

Firms pre-qualified for work in this Service Area may be requested to provide outreach services to stakeholders (e.g. staff, customers/users, community groups, general public). Services include (but are not limited to) designing, producing, and managing outreach tools and strategies, such as:

- Electronic outreach (e.g. e-newsletters, project websites)
- Social media (e.g. facebook, twitter, blogs, cell phone apps)
- Graphic design, printing, and mail services (e.g. mailings, posters, newspaper display ads, construction signage)
- Translation and interpretation for non-English speaking populations
- On-the-ground community outreach (e.g. tabling at community events, attending community groups' meetings, door-to-door flyering)
- Media relations (e.g. media advisories, TV/radio/billboard advertisements, ethnic news media outreach)
- Communication plans

2.2 Service Area 2: Stakeholder Engagement, Research, and Analysis

Firms pre-qualified for work in this Service Area may be requested to provide stakeholder engagement, research, and analysis services. The purpose of these services is to collect, analyze, and use stakeholder input to inform city departmental planning, decision-making, and process improvement efforts. Services include (but are not limited to) the following:

- Design, conduct, and manage stakeholder engagement processes, including coordination, communication, facilitation, strategic advising, consensus-building, and conflict resolution services.
- Design, conduct, and manage data collection plans to collect input from stakeholders using data collection instruments, such as:
  - Surveys (online, mail, phone, in-person)
  - Opinion polling (and other large, random sample, statistically significant surveying)
  - Focus groups
  - Public meetings (e.g. open houses, community forums, planning charrettes)
  - Stakeholder strategic planning sessions, advisory committees, or working groups
- Design, conduct, and manage data analysis plans to analyze stakeholder input:
  - Collect, compile, and transmit data into usable formats
  - Develop and execute data analysis plan using quantitative and qualitative methods
  - Create data analysis reports, including summary reports and detailed final reports, and display results in various formats, e.g. PowerPoint, interactive/web-friendly, etc.
  - Develop recommendations and implementation plans based on findings and analysis
  - Present findings and recommendations to staff, commissioners or elected officials
- Design, conduct and manage secondary research and data analysis to support primary research methods and findings, e.g. literature review, contextual research, market research, GIS mapping, US census data analysis.

2.3 Service Area 3: Biennial City Survey

Firms pre-qualified for work in this Service Area may be requested to conduct the biennial San Francisco City Survey in 2013 and 2015. The City Survey is a large-scale citywide survey using random sampling via phone and mail surveying to assess San Francisco residents' perceptions and experiences of City services and community issues, e.g. public safety, public transportation, streets and sidewalks, parks and recreation, and libraries. The survey remains relatively constant over time, with some variation in topics and questions. For reference, the City Survey 2011 Report can be viewed at http://www.sffaccontroller.org/index.aspx?page=406.

The City Survey requires a firm that can design and execute large-scale, scientifically-rigorous survey research design, methods, analysis, and reporting. The contract timeframe is five months, starting in December of 2012 and 2014, with the option to extend the Agreement an
additional six months at the City's sole and absolute discretion. The budget range is approximately $95,000 to $120,000, and is not to exceed $120,000.

The scope for firms pre-qualified for Service Area 3 may include:

- **Work Plan:** Develop a high-level outline of the project, including a specific timeline and a work plan describing strategies to ensure completion of deliverables.

- **Research Plan and Methodology:** Draft a survey methodology that follows generally accepted survey research or best practice protocols within the industry and results in statistically representative responses, particularly regarding demographic or geographic subgroups of the population.

- **Survey Materials and Administration:** Develop and administer a large-scale, random sample, multi-lingual questionnaire using mail and telephone data collection methods. Ensure desired response rate through follow-up data collection efforts; consider supplemental findings through web-based surveying.

- **Data Analysis and Management:** Translate all data to English; conduct analysis on collected survey data, focusing on insights that are actionable for City service planning; conduct regression analysis to determine statistically significant findings; analyze year-over-year trends; conduct benchmarking with other jurisdictions; combine survey responses with past results into a multi-year data file for public use on the City's website.

- **Final Report:** Produce a clear, well-written final report emphasizing key and actionable findings; use graphic and contextual explanations of findings that are understandable to a lay audience; produce a user-friendly spreadsheet encompassing all findings, including analyses not included in the Final Report.

3. **Response Requirements**

3.1 **Time and Place for Submission of Responses**

Responses and all related materials must be received by 12:00 pm PT on Friday, October 12, 2012. Responses may be delivered to the Reception Desk at City Hall, Room 316 or to:

Richard Kurylo  
Office of the Controller  
City Hall, Room 306  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102

Postmarks will not be considered in judging the timeliness of submissions. Responses submitted by e-mail will not be accepted. Late submissions will not be considered, including those submitted late due to mail or delivery service failure. Note that Respondents handling delivering responses to City Hall may be required to open and make packages accessible for examination by security staff.

3.2 **Response Package**

The following items must be included in your response and packaged in a box or envelope clearly marked RFQ#CON2010-09 Stakeholder Outreach and Engagement Services RFQ.
Complete, but concise responses, are recommended for ease of review by the Evaluation Team. Responses should provide a straightforward, concise description of the Respondent’s capabilities to satisfy the requirements of the RFQ. Marketing and sales type information should be excluded. All parts, pages, figures, and tables should be numbered and clearly labeled.

A. One (1) original printed response (with original signatures) labeled as “Original.” The pages should be bound by a method in which the sheets may be easily separated (e.g. 3-hole binder, binder clip, comb binding, velcro binding, etc).

   RFQ Attachment I  Acknowledgement of RFQ Terms and Conditions

   RFQ Attachment II  Human Rights Commission Local Business Enterprise Forms

   RFQ Attachment III  City’s Administrative Requirements

   RFQ Attachment IV  City’s Agreement Terms and Conditions

   RFQ Attachment V  Response Template

B. One (1) flash drive or CD-ROM containing entire contents of response, including all Attachments. All files should be submitted in unprotected PDF or Word format. Electronic files should include signatures, where applicable.

3.3 Redact Confidential or Proprietary Information

All documents under this solicitation process are subject to public disclosure per section 67.24 of the San Francisco Administrative Code, "The San Francisco Sunshine Ordinance of 1999."

3.3.1 Responses to RFQs, contracts, and all other records of communications between the City and Respondents shall be open to inspection immediately after a contract has been awarded. Nothing in this Administrative Code provision requires the disclosure of a private person’s or organization’s net worth or other proprietary financial data submitted for qualification for a contract or other benefit until and unless that person or organization is awarded the contract.

3.3.2 Respondents may mark any confidential or proprietary information, as appropriate, prior to submitting a response to this RFQ.

3.3.3. Respondents should clearly indicate net worth or other proprietary financial data if in the Respondent’s view it should be redacted. In the event an RFQ response is publicly disclosed, with the understanding that this information cannot be redacted or withheld should a contract be awarded to the Respondent.

4. Evaluation Criteria

This section describes the guidelines used for analyzing and evaluating the responses and for Respondent pre-qualification. It is the City’s intent to pre-qualify Respondent(s) that provide the best overall qualifications to the City inclusive of fee considerations. Consultant firms selected for pre-qualification are not guaranteed a contract. This RFQ does not in any way limit the City’s right to solicit contracts for similar or identical services if, in the City’s sole and absolute discretion, it determines the pre-qualified list is inadequate to satisfy its needs.
4.1 Evaluation Team

City representatives will serve as the Evaluation Team responsible for evaluating Respondents. Specifically, the team will be responsible for the evaluation and rating of the responses for pre-qualification, for conducting reference checks, and for interviews, if desired by the City.

4.2 Minimum Qualifications

Any response that does not demonstrate that the Respondent meets these minimum qualifications by the response deadline will be considered non-responsive and will not be evaluated or eligible for award of any subsequent contract(s).

A) **RFQ ATTACHMENTS:**
   
   Has completed the requirements and submitted the forms described in RFQ Attachments I, II, III, IV, and V as part of its RFQ response, as applicable.

B) **EXPERIENCE:**
   
   Has submitted two (2) Prior Project Descriptions as part of the RFQ Attachment V response FOR EACH SERVICE AREA for which it would like to be considered for pre-qualification, which meet all of the following criteria:

   1. The services/experiences described in each of the Prior Project Descriptions FOR EACH SERVICE AREA must be comparable to the services the City is requesting.

   2. The services described in both of the Prior Project Descriptions FOR EACH SERVICE AREA must have been provided to public sector municipalities or similar government agency clients.

   3. Both Prior Project Descriptions FOR EACH SERVICE AREA must demonstrate successful completion within five (5) years from the issuance date of this RFQ (successful completion means project deliverables have been completed as required).

   For Service Areas 1 and 2, respondents should have expertise in at least one type of outreach or engagement strategy (listed or of similar nature). Respondents will not be penalized for narrow expertise (i.e. only one type of service offered) as long as they demonstrate sufficient experience in that strategy.

C) **STAFFING:**
   
   The lead staff proposed to be assigned to the City's project(s) must individually have had a similar lead role in both of the Prior Project Descriptions submitted FOR EACH SERVICE AREA.

4.3 Evaluation Criteria for Pre-qualification

Each RFQ response will be evaluated in accordance with the criteria below. A Respondent must receive a score of 70 points or above out of the 100 total possible points to be pre-qualified.
4.3.1 Firm Qualifications – 20 points

a) Respondent's firm history and structure, including total staff size and composition.
b) Respondent's experience providing stakeholder outreach and engagement services to public sector municipal or similar government agency clients.
c) Litigation, pending litigation, or threatened litigation related to stakeholder outreach and engagement services provided by the firm within the past five years of this RFQ issue date.
d) Client relationships severed for reasons other than convenience.
c) Respondent's capacity and resources to provide the services under this RFQ.

4.3.2 Staff Qualifications – 40 points

a) Clarity and appropriateness of proposed staffing structure.
b) Roles and responsibilities, qualifications, and educational backgrounds of lead staff members, including subcontractor staff, if applicable, proposed to perform services for the City are appropriately demonstrated for each Service Area indicated in response.

4.3.3 Approach and Cost – 30 points

a) City's involvement or level of effort is appropriate.
b) Experience providing services to comparable clients.
c) Sufficient expertise or methodology to create competitive differences that will be beneficial to the City is demonstrated.
d) Cost response is sufficiently detailed, reasonable and appropriate.

e) For Service Area 3 only:
   Proposed methodology and timeline for deliverables, if applicable, are appropriate.

4.3.4 Completeness of Response Submission – 10 points

a) Response conforms with RFQ requirements and concisely but comprehensively addresses RFQ requirements.
b) Response is professionally presented and contains organized content and format.

4.4 Contractor Selection Processes

Respondents scoring 70 points and above for each Service Area will be added to the pre-qualified list for as-needed services in that Service Area. Due to the varied nature of the services to be performed, the City reserves the right to contract with any or all pre-qualified Respondents.

Selection Interviews
Following the Response Evaluation process, Respondents may be invited to interviews with the Evaluation Team. Interviews, if pursued by the City, will consist of standard questions asked of selected Respondents, and specific questions regarding individual proposals.

The City has sole and absolute discretion over whether interviews will be conducted or not to select Respondents for contract negotiations.
Reference Checks
Reference checks, including, but not limited to, prior clients as indicated in Attachment V Prior Project Description(s), may be used to determine the applicability of Respondent experience to the services the City is requesting and the quality of services and staffing provided to prior clients, as well as adherence to schedules/budgets and Respondent's problem-solving, project management and communication abilities, as well as performance on deliverables and outcomes, and effectiveness in meeting or exceeding project objectives.

Other Terms and Conditions
The selection of any pre-qualified Respondent for contract negotiations shall not imply acceptance by the City of all terms of the response, which may be subject to further negotiation and approvals before the City may be legally bound thereby.

If a satisfactory contract cannot be negotiated in a reasonable time with any pre-qualified Respondent, then the City, in its sole discretion, may terminate negotiations and begin contract negotiations with any other remaining pre-qualified Respondents.

The City, in its sole discretion, has the right to approve or disapprove any staff person assigned to a firm's projects before and throughout the contract term. The City reserves the right at any time to approve, disapprove, or modify proposed project plans, timelines and deliverables.

5. Protest Procedures

5.1 Protest of Non-Responsiveness Determination

Within five (5) working days of the City's issuance of a notice of non-responsiveness, any consultant firm that has submitted a response and believes that the City has incorrectly determined that its response is non-responsive may submit a written notice of protest. Such notice of protest must be received by the City on or before the fifth (5th) working day following the City's issuance of the notice of non-responsiveness. The notice of protest must include a written statement specifying in detail each and every one of the grounds asserted for the protest. The protest must be signed by an individual authorized to represent the Respondent, and must cite the law, rule, local ordinance, procedure or RFQ provision on which the protest is based. In addition, the protestor must specify facts and evidence sufficient for the City to determine the validity of the protest.

5.2 Protest of Establishment of Pre-Qualified Consultant List

Within five (5) working days of the City's issuance of a notice of intent to establish a pre-qualified consultant list, any consultant firm that has submitted a responsive response and believes that the City has incorrectly selected another Respondent for pre-qualification may submit a written notice of protest. Such notice of protest must be received by the City on or before the fifth (5th) working day after the City's issuance of the notice of intent to establish a pre-qualified consultant list.

The notice of protest must include a written statement specifying in detail each and every one of the grounds asserted for the protest. The protest must be signed by an individual authorized to represent the Respondent, and must cite the law, rule, local ordinance, procedure or RFQ provision on which the protest is based. In addition, the protestor must specify facts and evidence sufficient for the City to determine the validity of the protest.
6.3 Delivery of Protests

All protests must be received by the due date. If a protest is mailed, the protestor bears the risk of non-delivery within the deadlines specified herein. Protests should be transmitted by a means that will objectively establish the date the City received the protest. Protests or notice of protests made orally (e.g., by telephone) or by FAX will not be considered.

Protests must be delivered to:

E-mail:
lily.conover@sfgov.org

Mall:
Lily Conover, Contracts Manager
Office of the Controller
City Hall, Room 306
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102
Personal Services Contract Summary

Date: 10/2/13

Department Name: Economic and Workforce Development

Department Number: 21

Type of Approval: ☑ Regular  (Omit Posting _______)

Type of Request: ☑ Modification (PSC# 3092-12/13)

Type of Service: Professional Service: Real Estate Economic Evaluation and Analysis

Funding Source: General Fund

Original Amount: $49,900

Modification Amount: $250,100

Total Amount: $300,000

PSC Duration: April 15, 2013 – December 13, 2013


Total PSC Duration: April 15, 2013 – June 30, 2015

1. Description of Work

A. Concise description of proposed work:
The Office of Economic and Workforce Development (OEWD) is working with the Golden State Warriors to build a multi-purpose venue on Piers 30-32 and on Seawall Lot 330. To this end, OEWD requires assistance in evaluating and analyzing the project’s impacts on a qualitative basis. The in-depth real estate economic analysis is required to determine whether the proposed benefits and impacts are commensurate with the negotiation process with the developer.

B. Explain why this service is necessary and the consequences of denial:

Without this service, OEWD and the City would be unable to ensure the City is undertaking a fair burden in the partnership described above. Working with an economic consultant will provide the data needed to insist on the best terms possible (i.e. Greater benefits for the public from the developer and/or a diminished City contribution if the development were shown to be more lucrative than the developer proposal).

C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):

This is a modification to PSC#3092-12/13 approved on April 11, 2013 – 2013

D. Will the contract(s) be renewed: N/A

2. Union Notification: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):

IFPTE Local 21

Union Name:________________________ Signature of person mailing/faxing form:________________________ Date: 10/2/2013

RFP sent to: IFPTE Local 21

Date sent: 10/2/2013

Signature:________________________

Fort Department of Human Resources Use

PSC# 3092-12/13

Staff analysis/recommendation: Approved: ____________________________ Date: ____________

Civil Service Commission Action: ____________________________

PSC Form 1 (9/96)
3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE
   A. Specify required skills and/or expertise:
   This consultant will perform market-based analysis and review of the project proposal, develop an overview of case studies, economic planning and strategy, develop a business plan, and fiscal and financial analysis. It will require extensive expertise in pro forma analysis, real estate market analysis, and quantitative modeling of finance sources.
   
   B. Which, if any, civil service class normally performs this work?
   Certain employees in the Administrative Analyst series (1624 - Principal Administrative Analyst, 1625 - Principal Administrative Analyst II) may be qualified to perform some of the required tasks.
   
   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
   No.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM
   A. Explain why civil service classes are not applicable:
   The work required for this project is highly specialized that few civil service staff have the capacity or skill set to perform. This project is intense and is only needed for a specific timeframe. Qualified staff members will be utilized to oversee and direct the consultant's work and their product.
   
   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
   No, this type of work is typically needed on an as-needed basis. Because the size and type of project being proposed is not typical for San Francisco, it will require an often intense amount of activity that requires multiple consultants to work concurrently. The lack of regularity and predictability would not be conducive to a dedicated civil service class.

5. ADDITIONAL INFORMATION (if "yes," attach explanation)
   A. Will the contractor directly supervise City and County employees?
   [ ] Yes [X] No
   
   B. Will the contractor train City and County employees?
   [ ] Yes [X] No
   - Describe the training and indicate approximate number of hours.
   - Indicate occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate number to be trained.
   
   C. Are there legal mandates requiring the use of contractual services?
   [ ] Yes [X] No
   
   D. Are there federal or state grant requirements regarding the use of contractual services?
   [ ] Yes [X] No
   
   E. Has a board or commission determined that contracting is the most effective way to provide this service?
   [ ] Yes [X] No
   
   F. Will the proposed work be completed by a contractor that has a current personal services contract with your department? Economic and Planning Systems, Inc.
   [X] Yes [ ] No

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

[Signature]

Signature of Departmental Personal Services Contract Coordinator

MERRICK PASCUAL
Print or Type Name

(415) 701-4811
Telephone Number

1 South Van Ness Ave., 5th Floor
San Francisco, CA 94103
Address

PSC FORM 1 (9/96)
Union Notification(s)

♦ Local 21
Dear Representatives of Local 21:

Please see attached PSC Summary for professional economic consulting services. I am also attaching the RFQ for your reference.

If you have questions, please feel free to contact Gloria Chan at gloria.chan@sfgov.org.

Best regards,

Phillip C. Wong

Project Assistant
Office of Economic and Workforce Development
City Hall, Room 448
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4653
Office: 415-554-6512
Email: phillip.c.wong@sfgov.org
Prior DHR Approved PSC Form 1 – Initial – Current

Expedited PSC #3092-12/13
City and County of San Francisco

Department of Human Resources

PERSONAL SERVICES CONTRACT SUMMARY

DATE: April 4, 2013

DEPARTMENT NAME: Office of Economic and Workforce Development

DEPARTMENT NUMBER: 21

TYPE OF APPROVAL: X EXPEDITED

REGULAR

OMIT POSTING

CONTINUING

ANNUAL

TYPE OF REQUEST: X INITIAL REQUEST

MODIFICATION (PSC#)

TYPE OF SERVICE: Real Estate Economic Evaluation and Analysis

FUNDING SOURCE: General Fund

PSC AMOUNT: $49,900


1. DESCRIPTION OF WORK

A. Concise description of proposed work:
The Office of Economic and Workforce Development (OEWD) is working with the Golden State Warriors to build a multi-purpose venue on Piers 30-32 and on Seawall Lot 33C. To this end, OEWD requires assistance in evaluating and analyzing the project's impact on a qualitative basis. The in-depth real estate economic analysis is required to determine whether the proposed benefits and impacts commensurate with the negotiation process with the developer.

B. Explain why this service is necessary and the consequences of denial:
Without this service, OEWD and the City would be unable to ensure the City is undertaking a fair burden in the partnership described above. Working with an economic consultant will provide the data needed to insist on the best terms possible (i.e., greater benefits for the public from the developer and/or a diminished City contribution if the development were shown to be more lucrative than the developer proposal).

C. Explain how this service has been provided in the past (if this service was previously approved by the Civil Service Commission, indicate most recent personal services contract approval number):
OEWD periodically relies on this type of consulting service given its breadth of real estate projects. The services are often contracted through other partnering city agencies. The Port of San Francisco currently relies on consultants for this type of specific work (PSC# 4015-11/12).

D. Will the contract(s) be renewed: N/A

2. UNION NOTIFICATION: Copy of this summary is to be sent to employee organizations as appropriate (refer to instructions for specific procedures):

Local 21

Union Name

Signature of person mailing/faxing form

Date

Union Name

Signature of person mailing/faxing form

Date

RFP sent to Local 21, on 4/4/13

Signature

Union Name

Date

FOR DEPARTMENT OF HUMAN RESOURCES USE

PSC# 3092-12/13

Approval Date: 4/11/2013

By: Micki Callahan, Human Resources Director

PSC FORM 1 (9/96)
3. DESCRIPTION OF REQUIRED SKILLS/EXPERTISE
   A. Specify required skills and/or expertise:
      This consultant will perform market base analysis and review of the project proposal, develop an overview of case studies, economic planning and strategy, develop a business plan, and fiscal and financial analysis. It will require extensive expertise in pro forma financial analysis, real estate market analysis, and quantitative modeling of finance sources.
   B. Which, if any, civil service class normally performs this work?
      Certain employees in the Administrative Analyst series (1824, 1825) may be qualified to perform some of the required tasks.
   C. Will contractor provide facilities and/or equipment not currently possessed by the City? If yes, explain:
      No.

4. WHY CLASSIFIED CIVIL SERVICE CANNOT PERFORM
   A. Explain why civil service classes are not applicable:
      The work required for this project is highly specialized that few civil service staff have the capacity or skillset to perform. This project is intense and is only needed for a specific timeframe. Qualified staff members will be utilized to oversee and direct the consultant's work and their product.
   B. Would it be practical to adopt a new civil service class to perform this work? Explain.
      No, this type of work is typically needed on an as needed basis. Because the size and type of project being proposed is not typical for San Francisco, it will require often intense amount of activity that require multiple consultants to work concurrently. The lack of regularity and predictability would not be conducive to a dedicated civil service class.

5. ADDITIONAL INFORMATION (if "yes," attach explanation)
   A. Will the contractor directly supervise City and County employees?
      Yes  No
   B. Will the contractor train City and County employees?
      Yes  No
      • Describe the training and indicate approximate number of hours.
      • Indicate occupational type of City and County employees to receive training (i.e., clerks, civil engineers, etc.) and approximate number to be trained.
   C. Are there legal mandates requiring the use of contractual services?
      Yes  No
   D. Are there federal or state grant requirements regarding the use of contractual services?
      Yes  No
   E. Has a board or commission determined that contracting is the most effective way to provide this service?
      Yes  No
   F. Will the proposed work be completed by a contractor that has a current personal services contract with your department?
      Yes  No

THE ABOVE INFORMATION IS SUBMITTED AS COMPLETE AND ACCURATE ON BEHALF OF THE DEPARTMENT HEAD:

_______________________________
Signature of Departmental Personal Services Contract Coordinator

___________________________
Marrick Pascual
Print or Type Name

(415) 701-4811
Telephone Number

One South Van Ness, 6th Floor
San Francisco, CA 94103
Address

PSC FORM 1 (9/96)
Dang, Leorah

From: Chan, Gloria
Sent: Thursday, April 04, 2013 1:17 PM
To: sjenkins@lfp21.org; kcarte@lfp21.org; L21PSCReview@lfp21.org
Cc: Pascual, Merrick
Subject: RE: Personal Services Contract Summary
Attachments: PSC Summary EPS_4-4-13.pdf; RFQ_CON2012-07_RFQ_6-26-12.pdf

Please see attached signed summary for your review. Also, I am attaching the RFQ.

Thank you.

Gloria

From: Chan, Gloria
Sent: Thursday, April 04, 2013 12:57 PM
To: 'sjenkins@lfp21.org'; 'kcarte@lfp21.org'; 'L21PSCReview@lfp21.org'
Cc: Pascual, Merrick
Subject: Personal Services Contract Summary

Dear Representatives of Local 21....

Please see attached contract summary of professional services for your review.

If you have questions, please feel free to contact me. Thank you.

Best,
Gloria

Gloria Chan
Communications Director
Office of Economic and Workforce Development
City Hall, Room 448
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102
Tel: (415) 554-6926
www.oewd.org