

Posting for March 3, 2014
Proposed Personal Services Contract - Regular
Modification to Increase/Decrease Contract Amount/Duration

PSC No	Dept Description	Modified Amount	Cumulative Amount	Description of Work	PSC Estimated	
					Start Date	End Date
3044-13/14	EMERGENCY MANAGEMENT	\$400,000.00	\$475,000.00	Contractor will plan and coordinate the Bay Area UASI Chemical Biological, Radiological, Nuclear, Explosives (CBRNE) project portfolio. This portfolio consists of \$1 million of investments in equipment necessary to strengthen CBRNE detection, response, and decontamination capabilities throughout the entire Bay Area UASI Region. The contractor will provide a secure and up to date inventory of regional resources that can be easily accessed, understood, and utilized by the region for planning and mutual aid purposes. Contractor will provide input, guidance, and feedback on UASI risk management reports such as the Threat and Hazard Identification and Risk Assessment (THIRA), Bay Area Homeland Security Strategy, and Core Capability Assessment.	7/1/2014	3/31/2017
4049-11/12	PUBLIC HEALTH	\$1,500,000.00	\$3,000,000.00	This modification is for the inclusion of additional trainings in support of the service excellence projects currently underway within the Department of Public Health. Additional trainings will focus on expanding the Kaizen and LEAN trainings(Toyota Production System)in support of the SFGH rebuild, roll out of the Affordable Care Act, and various service delivery integration initiatives underway within the Department. As a component of these additional services Department staff are learning the skills to be in-house subject matter experts in the areas of interest. By having in-house experts the Department can better incorporate the service excellence initiatives into existing work practices thereby limiting the need for ongoing outside consultants to the initial phase of any given project.	1/1/2012	6/30/2023
4049-09/10	TREASURER/TAX COLLECTOR	\$0.00	\$120,000.00	Perform supplemental collection services on delinquent accounts referred by various city departments; also perform credit reporting, skip-tracing, notice issuance and negotiation of payments plans. Contractor receives the maximum of 20% of collected funds as a commission fee.	1/1/2014	12/31/2018
4041-10/11	AIRPORT	\$1,200,000.00	\$1,840,000.00	Mod 1 - Add required software maintenance and licensing fees to the software service. Mod 2 - Extend term of service through 2017 and upgrade software version.	3/4/2014	2/9/2017

4085-11/12	JUVENILE PROBATION	\$48,000.00	\$144,000.00	The Ombudsperson is responsible for resolving grievances submitted by detained youth at Juvenile Probation Department (JPD) detention facilities. Contractor will serve as a neutral and independent agent who is a liaison between detainees, their parents/guardians and Department staff. When a youth files a grievance, contractor shall investigate and resolve through appropriate means including mediation between the youth and the Department and where appropriate shall recommend procedural changes as part of the recommended resolution of a grievance.	4/1/2014	3/31/2015
4021-10/11	GENERAL SERVICES AGENCY - CITY ADM	\$90,000,000.00	\$179,000,000.00	The Risk Management Division of the Office of the City Administrator seeks to reestablish a pool of as-needed insurance brokers and to place insurance and provide specialized support and independent analysis (e.g., act as independent insurance advisor, proactively analyze the City's insurance programs and identify risk transfers and risk financing options), risk analysis and Enterprise Risk Management consultant services (e.g., assess risks and propose an enterprise solution to mitigate/measure/improve the City's risk profile), insurance services (e.g., design policies and programs most advantageous to the City for coverage of exposures), and claims support services (e.g., represent the City in policy interpretation and negotiations with carriers.) The pool will be utilized by multiple departments including the Airport, SFMTA, SFPUC, and Port. During the six year period, approximately \$53 million will be for insurance premiums and approximately \$7 million for risk management consultant services. Vendors will also train City managers on new international standards for Enterprise Risk Management.	9/1/2010	11/26/2021

Total Modified Amount: \$93,148,000.00