NOTICE OF PROPOSED CLASSIFICATION ACTIONS BY
THE HUMAN RESOURCES DIRECTOR

The following actions are being posted in accordance with Civil Service Rule 109. In the absence of a protest addressed to the Human Resources Director, the proposed changes will become final seven (7) calendar days from the posting date.

Posting No: 51
Fiscal Year: 2014/2015
Posted Date: 03/25/2015
Reposted Date: N/A

AMEND THE FOLLOWING JOB SPECIFICATION(S):
(Job specification(s) attached.)

<table>
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<tr>
<th>Item #</th>
<th>Job Code</th>
<th>Title</th>
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<tr>
<td>1</td>
<td>2806</td>
<td>Disease Control Investigator</td>
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Protests on an item should be addressed to the Human Resources Director and can be submitted by mail to the City and County of San Francisco, Department of Human Resources, 1 South Van Ness Ave, 4th Floor, San Francisco, CA 94103 or by email to DHR,ClassificationActionPostings@sfgov.org. All protests must be received in writing no later than close of business seven (7) calendar days from the posting date, and must include the posting and item number(s), the basis on which the protest is submitted and identify the affected parties.

For additional information regarding this proposed classification action, please contact Megan Siems, Senior Classification and Compensation Analyst, at (415) 557-4898 or by email at Megan.Siems@sfgov.org.


cc: All Employee Organizations
   All Departmental Personnel Officers
   DHR – Class and Comp Unit
   DHR – Client Services Unit
   DHR – Employee Relations Unit
   DHR – Recruitment and Assessment Unit
   DHR – Client Services Support Services
   Micki Callahan, DHR
   Michael Brown, CSC
   Sandra Eng, CSC
   Linda Cosico, DHR
   Maria Newport, SFERS
   Risa Sandler, Controller/Budget Division
   Devin Macaulay, Controller/ Budget Division
   Theresa Kao, Controller/ Budget Division
   Drew Murrell, Controller/ Budget Division
   Alex Koskinen, Controller/ Budget Division
   E-File
INTRODUCTION

Under direction, conducts interviews and field investigations of patients with communicable and other disease diagnoses and individuals named as contacts with such patients; evaluates information concerning individual patients and contacts; makes routine follow-ups in order to progress investigations to successful conclusions; keeps detailed records and files pertaining to contacts and investigations; and performs related duties as required.

Requires responsibility for: carrying out, interpreting, explaining and enforcing existing policies, rules and regulations pertaining to the investigation of communicable and other diseases contacts; making regular contacts with the general public and specific individuals designated as disease contacts and other persons who may be concerned, for the purpose of sharing and obtaining specific information and specialized information of a highly confidential nature concerning communicable and other diseases; gathering, preparing, and maintaining specialized information of a highly confidential nature; preparing related reports. Nature of work requires sustained physical effort involving continuous light work, potentially including considerable walking with frequent exposure to health, accident and injury hazards and disagreeable elements.

DISTINGUISHING FEATURES

The 2806 Disease Control Investigator is distinguished from the next higher class, 2808 Senior Disease Control Investigator, in that the latter supervises and trains a staff of disease control investigators, coordinates their investigative activities, and supervises the maintenance of important disease control records and files pertaining to investigations, and data received from Federal and State agencies and other City agencies.

SUPERVISION EXERCISED

None.

MAJOR, IMPORTANT, AND ESSENTIAL DUTIES

According to Civil Service Commission Rule 109, the duties specified below are representative of the range of duties assigned to this job code/class and are not intended to be an inclusive list.

1. Arranges personal interviews with selected communicable and other disease patients; endeavors to obtain their confidence and cooperation; attempts to ascertain the identity of all contacts; explains nature of repeated infections and gives communicable and other disease education including information regarding repeated infections; and explains possible means to avoid subsequent infections and transmission to others; elicits attempts to ascertain names of patients, sex partners for certain diseases, and studies evaluates information provided by the patient to determine sex source and spread patterns in venereal disease cases.

2. Conducts field and telephone investigations of individuals named as contacts with patients diagnosed and under treatment for with communicable and other diseases and their contacts; receives contact reports for investigation from several reporting agencies and sources and ; investigates each such reports; for the purpose of locating and referring the persons named for
medical examination and necessary treatment in conformance with the communicable disease control program; makes routine follow-ups to check and probe possibilities for all information and clues to bring each investigation to a successful conclusion collects and reviews pertinent health information from medical providers, clinics, hospitals and the patient to formulate appropriate recommendations for follow up based on existing local, state and federal protocols.

3. Makes inquiries among many persons, in homes, hotels, bars, cafeterias, taverns, theatres, amusement parks, public parks, bus terminals, railroad stations, airline offices, ships, piers, amusement areas, parking lots, stores, medical facilities, various places of employment, and other locations where cases and contacts are reported to frequent, in order to secure information relative to the identification and location of contacts; devises methods of obtaining information in the field and various sources through legitimate divergent methods; applies lay psychological techniques in tactfully handling situations.

4. Applies knowledge of applicable state and local laws, and public health regulations and various provisions of the state health and safety code governing the procedures in combating communicable and other diseases; applies working knowledge of medical terms and technology to enable discussion and explanation of communicable and other diseases complications with professional and lay people.

5. Admits patients and contacts to clinics and initiates their medical record; gives communicable and other disease information; answers inquiries about clinic procedures during time patients may be under observation; instructs them as to proper conduct while awaiting diagnosis; distributes communicable disease pamphlet information; makes new appointments for delinquent cases; may serve isolation orders.

6. Confers with adult probation department for assistance in identifying and locating certain contacts; confers with adult authority parole officers and officials of school districts to locate teen-age contacts or identify and locate adult contacts who may have children in certain schools.

7. Promotes general understanding of the disease control program; appears and discusses program measures before trade and civic groups and other organizations.

8. Maintains various records of individual patients and contacts and reports of investigations for comparative data and clues that may be necessary to complete the identification investigation; keeps personal log book containing specific information of many individuals, accurate record of disease investigations using designated forms, spreadsheets and databases including the number of visits and, interviews made-conducted and other pertinent information pertaining to the case.

IMPORTANT AND ESSENTIAL KNOWLEDGES, SKILLS, AND ABILITIES

Requires thorough knowledge of the laws, regulations and programs applicable to general disease control, including communicable, chronic and occupational diseases.

Requires exceptional skill, ability and personality to satisfactorily perform highly specialized field investigative and interviewing work.
Title: Disease Control Investigator  
Job Code: 2806

MINIMUM QUALIFICATIONS

These minimum qualifications establish the education, training, experience, special skills and/or license(s) which are required for employment in the classification. Please note, additional qualifications (i.e., special conditions) may apply to a particular position and will be stated on the exam/job announcement.

Education:

Requires completion Possession of a baccalaureate degree from an accredited college or university, with baccalaureate degree, with major course work in a biologic science, public health, sociology or social work.

Experience:

Requires at least two Six years months of experience within the last five years conducting interviews or investigations in the field of epidemiology, or as a field investigator conducting field investigations dealing with the general public in a specialized public health or sanitation field in connection with disease control programs; or an equivalent combination of training and experience.

License and Certification:

Substitution:

Additional experience as described above may be substituted for the required degree on a year-for-year basis (up to a maximum of 2 years). Thirty (30) semester units or forty-five (45) quarter units equal one year.

SUPPLEMENTAL INFORMATION

PROMOTIVE LINES

To: 2808 Senior Control Investigator

ORIGINATION DATE:

AMENDED DATE:

REASON FOR AMENDMENT: To accurately reflect the current tasks, knowledge, skills and abilities defined in the most recent job analysis conducted for this job code.

BUSINESS UNIT(S): COMMN, SFMTA