



Now is the time to take action to protect vulnerable populations and the community at large

Dear City Employee,

Thank you to all our City employees who are contributing to the City's coordinated response to the COVID-19 pandemic. In an effort to support the health and safety of first responders, health care providers, and others on the front lines, the City has opened a new testing site for City employees who have symptoms that could be COVID-19. CityTestSF is located at Piers 30-32 at the Port of San Francisco. Eligible employees have received an email, which will allow them to report their symptoms and make an appointment for a test. All testing at the site is by appointment. Click here for more information about CityTestSF. If you are eligible and have symptoms, you can make an appointment.

As many of you continue to work every day to support our City's response, please be sure to take care of yourselves and your loved ones. In the coming weeks, the City expects additional shipments of personal protective equipment ("PPE"), which will be made available to employees based on public health guidelines. Additionally, if you need support during these times, please contact the Employee Assistance Program.

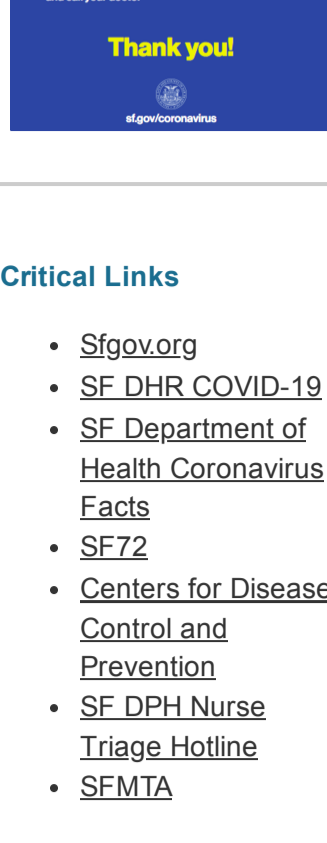
Thank you again to all of you who have stepped forward to serve in this time of need.

Be well,

Micki Callahan
Human Resources Director

In this newsletter, you will find:

- COVID-19 Testing for City Employees
- First Field Care Clinic Opens in the Bayview
- Well-Being During COVID-19
- Keeping Track of COVID-19
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- Peace of Mind for Your Retirement Savings
- CCSF Employee Spotlight
- Employee Resources During COVID-19
- Stay Connected through the Department of Human Resources



Critical Links

- Sfgov.org
- SF DHR COVID-19
- SF Department of Health Coronavirus Facts
- SF72
- Centers for Disease Control and Prevention
- SF DPH Nurse Triage Hotline
- SFMTA

Other Updates

SF Schools to Remain Closed Until End of School Year

Refill your Personal Hand Sanitizer Bottles at Work

In keeping with best practices to reduce exposing yourself and others to COVID-19, please continue to wash your hands regularly and throughout the course of the day.

If you are using personal hand sanitizer bottles, feel free to refill them using hand sanitizer dispensing stations located in your department or at your on-site work location.



SFUSD has announced that schools will remain closed through the academic year (June 2). The remainder of the school year will transition from in-person classroom instruction to distance learning and support beginning Monday, April 13.

Visit the SFUSD website for more information.

The City has expanded its testing capacity for City employees who have symptoms that could be COVID-19.

Employees eligible for testing will receive an invitation by email, followed by an opportunity to schedule an in-person appointment if they are exhibiting COVID-19 symptoms.

Check in with your Human Resources representative for more information, or click here.

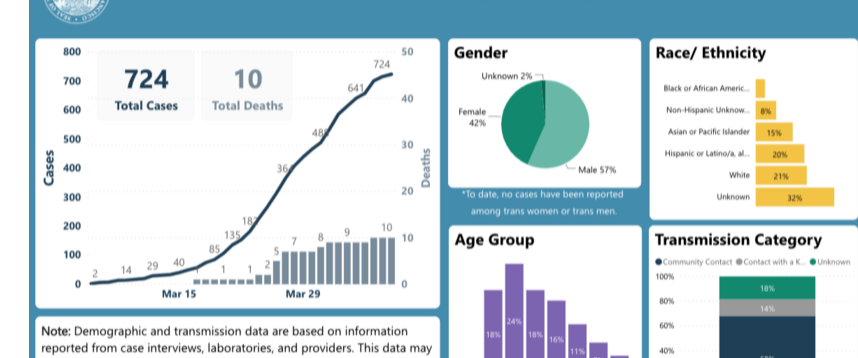
First Field Care Clinic Opens in the Bayview

The City opened its first Field Care Clinic to preserve hospital beds and help reduce the number of patients who need to go to urgent care and the emergency room. This new effort is part of a comprehensive plan to relieve the burden on the City's current health care system in preparation for an expected surge of patients in hospitals due to COVID-19.

The clinic will be adjacent to the Southeast Health Center in the Bayview-Hunters Point neighborhood and will provide Bayview-Hunters Point residents with primary care, urgent care and screening for COVID-19, without requiring them to travel outside of their neighborhood.

Learn more about the clinic from Mayor Breed's press release.

Well-Being During COVID-19



Week 2 – Mental Well-Being

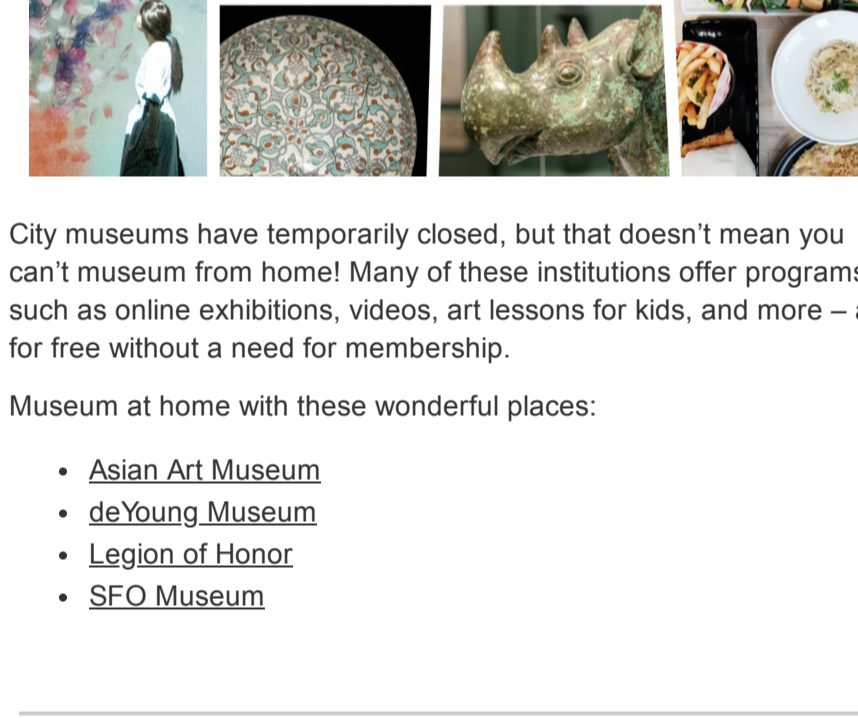
The COVID-19 pandemic has impacted everyone's life, from loss of work and income to illness to social isolation, and it's completely normal to feel more stress and anxiety during this difficult time. Everyone responds to stress differently, and focusing on your mental well-being can help you build resiliency to better cope with this pandemic. Prioritizing your mental well-being will help you get through these challenging times and better support your loved ones. Below are a few resources to help you stay connected and informed.

- Employee Assistance Program - We're Here for You
- Managing worry around COVID-19 and tips on how to practice self-care
- Coronavirus: Mental Health and Well-being Support

We'd love for you to join the SFHSS Well-Being team on Facebook for daily mental well-being activities that we can practice together!

For more support and information check our resource guide.

Keeping Track of COVID-19



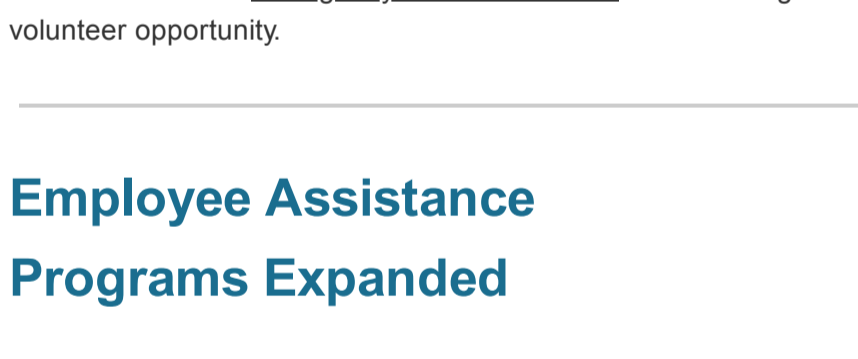
The City announced the release of a COVID-19 Data Tracker to provide the public with more frequently updated information about the coronavirus in San Francisco. This information will be updated daily online and will include data about confirmed cases, testing, and hospitalization across San Francisco's health care system. Additional data points will be added as more information becomes available.

The tracker will provide the most important information about COVID-19 cases in one place:

- COVID-19 Case Information:
 - Number of positive cases reported over time
 - Number of deaths over time
 - Mode of transmission data
 - Demographic information
- Laboratory Testing
 - Historic total of COVID-19 tests and the percentage of which are positive
 - Daily total of COVID-19 tests and the percentage of which are positive
- Hospitals
 - Total number of hospitalized patients with COVID-19 across all San Francisco hospitals
 - Number of patients in the intensive care unit (ICU)
 - Number of patients in acute hospital beds

Read the Mayor's full press release
Access the Data Tracker

Museum from Home



City museums have temporarily closed, but that doesn't mean you can't museum from home! Many of these institutions offer programs such as online exhibitions, videos, art lessons for kids, and more – all for free without a need for membership.

Museum at home with these wonderful places:

- Asian Art Museum
- deYoung Museum
- Legion of Honor
- SFO Museum

A Call to Action: Volunteering During COVID-19



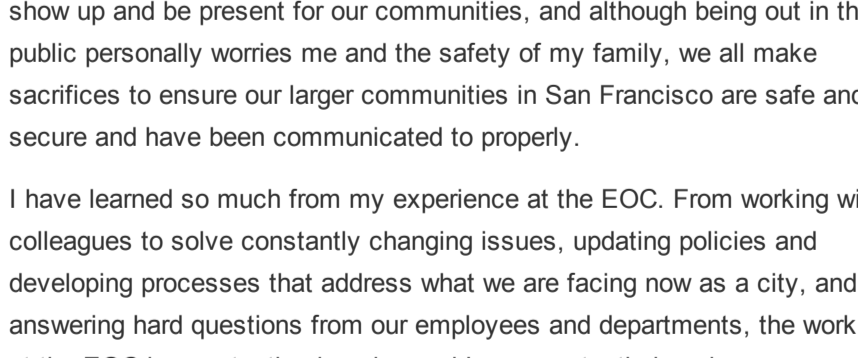
To beat COVID-19, it will take all of us coming together to support our community. The San Francisco Department of Human Resources is connecting residents in San Francisco and beyond to volunteer opportunities to support the response to the coronavirus. If you or someone you know would like to volunteer to play a role in confronting COVID-19, check out the opportunities available today and register using the link below.

Health Care Volunteer Opportunities - Health care workers are on the front line of this public health emergency and we need to ensure we have enough professionals available to support the medical care system. We're looking for health care providers, public health professionals, and members of medical disaster response teams.

Other Volunteer Opportunities - If you would like to volunteer during the COVID-19 pandemic in a non-healthcare capacity, DHR will connect you with other City departments and non-profit organizations in San Francisco to assist some of the City's most vulnerable populations.

Please contact the Emergency Volunteer Center to find the right volunteer opportunity.

Employee Assistance Programs Expanded



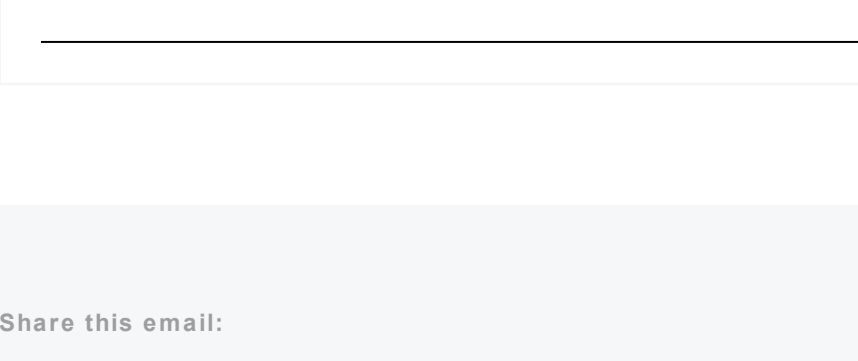
The City is enhancing its mental health resources for City's first responders and health care workers to help build resiliency and support recovery from trauma caused by COVID-19.

The first of these new resources is a customizable application will connect employees to existing and newly expanded City mental health resources within each department, including additional counseling services and 24/7 mental health care for all City employees.

The City also launched Heal San Francisco, a comprehensive effort to provide immediate and coordinated mental health services for public, private and non-profit health care workers.

For more information about the new resources, read Mayor Breed's press release.

Peace of Mind for Your Retirement Savings



Worried about your retirement savings during this difficult time? Don't worry, San Francisco's Deferred Compensation Plan (SFDCP) counselors are here to answer all your questions and concerns. To serve you better, SFDCP has adjusted its daily operations and augmented its phone and online communications. In addition, SFDCP offers a loan program for participants to borrow against their account for any reason with distribution options that work for participants.

CCSF Employee Spotlight



Who: Susanna Luong, Management Assistant, Department of Human Resources

Being a civil servant means that even in the most difficult times, I still show up and be present for our communities, and although being out in the public personally worries me and the safety of my family, we all make sacrifices to ensure our larger communities in San Francisco are safe and secure and have been communicated to properly.

I have learned so much from my experience at the EOC. From working with colleagues to solve constantly changing issues, updating policies and developing processes that address what we are facing now as a city, and answering hard questions from our employees and departments, the work at the EOC is constantly changing and I am constantly learning new ways to deal with different and ever evolving situations.

Employee Resources During COVID-19

Employee FAQs

We've gathered the most commonly asked questions regarding employment and the COVID-19 public health emergency into a single handy reference tool for you. Looking for answers about using sick leave or how DSW appointments work? Visit DHR's COVID-19 FAQs page.

Disaster Service Worker (DSW) Update

To date, over 900 requests for DSWs have been submitted to the Emergency Operations Center in response to the COVID-19 public health emergency. The need for DSWs will grow in the next 1-2 weeks. Please fill out our City Worker Skills Survey to help the City respond to this crisis.

Stay Connected through the Department of Human Resources

Whether you are on-site reporting for essential work, deployed as a Disaster Service Worker or sheltering in place, the Department of Human Resources is here to provide you with key information and helpful resources.

- Need individual confidential telephone counseling? Contact the Employee Assistance Program.
- Find out the latest updates through DHR's COVID-19 page.

Do your part. Stop the spread. Together we can save lives.

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