



Now is the time to take action to protect vulnerable populations and the community at large

Dear City Employee,

As we move into the third week of the City's shelter-in-place public health order, we must remember why our commitment to this mandate is so important – to protect the ones we love from being exposed to COVID-19 (Coronavirus). As Mayor Breed has said, "This is not about any one person, it's about all of us doing our part to keep our community healthy. We can each do our part to stop the spread. Together, we can save lives."

Let's do our part. Thank you for all that you do—we are here to support you.

Be well,

Micki Callahan

Human Resources Director



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Critical Links

- [Sfgov.org](#)
- [SF DHR COVID-19](#)
- [SF Department of Health Coronavirus Facts](#)
- [SF72](#)
- [Centers for Disease Control and Prevention](#)

Other Updates

Public Transit

Beginning today, March 30, all Muni Metro and light rail routes will be replaced by buses (J/KT/L/M/N). Metro subway stations will be closed, except for downtown stations which will remain open for BART service during their operating hours. Customers may use the same bus stops as the early morning Metro bus service.

Stay updated on [SFMTA's COVID-19 developments and response](#).

Update on City Public Health Order

The Public Health Order for people to shelter-in-place safely in their homes has been [extended until at least May 1, 2020](#). Additional details about the updated order will be available when it is finalized by regional public health officers in the coming days.

For more information on the public health order, visit the [Department of Public Health's COVID-19 page](#).

Priority COVID-19 Testing for First Responders and Health Care Workers

All San Francisco Health Service System health plans—Kaiser Permanente, Blue Shield of California and United Healthcare—will prioritize COVID-19 testing for all City first responders and healthcare workers who have confirmed COVID-19 symptom to ensure our frontline employees have access to testing. The City will continue to advocate for and leverage available local, state, and federal resources to expand testing.

For details about priority testing, please visit [www.sfhss.org/testing](#).

If you have concerns about your health or potential exposure to COVID-19, please contact your personal health care provider or the City's [Nurse Triage Hotline](#). The Nurse Triage Hotline can be reached at (855) 850-2249. For public safety employees, please contact

(866)-932-5321.

Update on Expedited Nurse Hiring

San Francisco has been experiencing a shortage of nurses in our public hospitals. At the direction of Mayor Breed and through a partnership with the Department of Public Health and the Department of Human Resources, the City has expedited hiring for nurses to fill nearly 200 vacancies. Over the last two weeks, DPH has held hiring events to fill these vacancies. **To date, we have hired 82 registered nurses to fill a number of critical positions in the Emergency Department, ICU, and other units.**

Calling Licensed Medical Professionals: Emergency Volunteer Center (EVC)

The Department of Public Health (DPH) is offering a unique opportunity for licensed health professionals to volunteer their talents and experience to fight against COVID-19. From physicians to nurses to EMTs to therapists and other medical professions, there will be roles for all types of licensed medical professionals.

Healthcare providers with active licenses, public health professionals, and members of medical disaster response teams may register immediately. For more information, email DHR-EVC@sfgov.org.

Please share this opportunity with qualified individuals in your community.

Employee Resources During COVID-19

Employee FAQs

We've gathered the most commonly asked questions regarding employment and the COVID-19 public health emergency into a single handy reference tool for you. Wondering about **employee leave and compensation, telecommuting or workers' compensation?** Visit DHR's [COVID-19 FAQs page](#).

Disaster Service Worker (DSW) Update

To date, over 600 City employees have been deployed as DSWs through the Emergency Operations Center in response to the COVID-19 public health emergency.

We Need Your Help: Volunteer

The City is ramping up efforts to slow the spread of COVID-19 (Coronavirus). We are facing a growing need for Disaster Service Worker support, and we need your help.

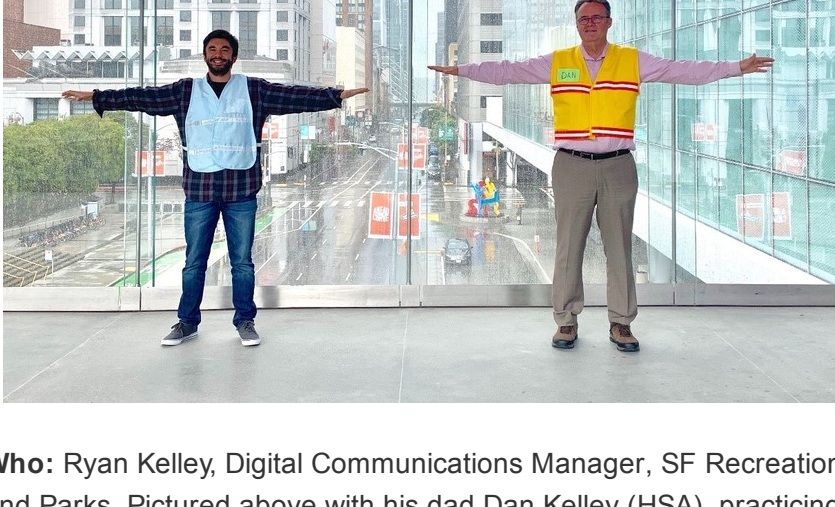
Among the emerging needs necessary to support our most vulnerable residents are:

- Community outreach
- Food preparation, packaging, and delivery
- Health service site services
- Custodial services
- Administrative Support

Please take [our volunteer survey](#) to help us anticipate and manage future needs as the City's response evolves. This is an opportunity for employees to volunteer as a Disaster Service Worker in areas that may be outside of their normal day-to-day work. For any questions regarding this survey, please email DHR-DOC@sfgov.org.

Note that your survey response does not mean you are being deployed as a Disaster Service Worker.

CCSF Employee Spotlight



Who: Ryan Kelley, Digital Communications Manager, SF Recreation and Parks. Pictured above with his dad Dan Kelley (HSA), practicing social distancing.

Role: "I'm on the content creation team at the Joint Information Center, normally working on the Policy and Public Affairs team at Rec and Park.

It's important to give back to society. It's also important to give back to the place that raised you. Being a civil servant has provided this opportunity to better the parks I grew up playing in, and serve the city I love.

I come from a family of civil servants, with various relatives through the years serving in civil service positions ranging from first responders in New Jersey to school teachers in New Mexico. I'm honored to join my family's legacy, as well as my dad, Dan Kelly, who works at the Human Services Agency and is currently at the EOC. The bright side of being here this week is that I've been able to see him regularly – as we have not been able to spend time together since the Stay Home Order has been put in effect."

Read of the Week

The City is maintaining an [updated list of City services](#) that are available during the shelter-in-place public health order. This directory includes how to contact the county clerk regarding specific inquiries and file for a Public Works permit remotely, among other resources.

Stay Connected through the Department of Human Resources

Whether you are onsite reporting for essential work, Deployed as a Disaster Service Worker or sheltering-in-place, the Department of Human Resources is here to provide you with key information and helpful resources.

- **Need individual confidential telephone counseling?** Contact the [Employee Assistance Program](#).
- Find out the **latest updates** through [DHR's COVID-19 page](#).

Do your part: Stop the spread. Together we can save lives.

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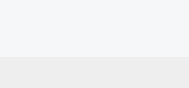
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