NOTICE OF PROPOSED CLASSIFICATION ACTIONS BY
THE HUMAN RESOURCES DIRECTOR

The following actions are being posted in accordance with Civil Service Rule 109. In the absence of a protest addressed
to the Human Resources Director, the proposed changes will become final seven (7) calendar days from the posting date.

Posting No: 28
Fiscal Year: 2017/2018
Posted Date: 03/06/2018
Reposted Date: N/A

AMEND THE FOLLOWING JOB SPECIFICATION(S):
(Job specification(s) attached.)

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<th>Item #</th>
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<td>Senior Real Property Appraiser</td>
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Protests on an item should be addressed to the Human Resources Director and can be submitted by mail to the City
and County of San Francisco, Department of Human Resources, 1 South Van Ness Ave, 4th Floor, San Francisco, CA
94103 or by email to DHR.ClassificationActionPostings@sfgov.org. All protests must be received in writing no later
than close of business seven (7) calendar days from the posting date, and must include the posting and item number(s),
the basis on which the protest is submitted and identify the affected parties.

For additional information regarding this proposed classification action, please contact Stephen Fu, Management
Assistant, at (415) 701-5680 or by email at Stephen.Fu@sfgov.org.

Copies of this notice may be obtained from the Department of Human Resources or from the website at:
http://sfdhr.org/index.aspx?page=109. Copies of Civil Service Rule 109 may be obtained from the Department of
Human Resources, the office of the Civil Service Commission at 25 Van Ness Ave, Suite 720, San Francisco, CA 94102
or from the website at: Rule 109 Position Classification and Related Rules | Civil Service Commission.

cc:  All Employee Organizations
     All Departmental Personnel Officers
     DHR – Class and Comp Unit
     DHR – Client Services Unit
     DHR – Employee Relations Unit
     DHR – Recruitment and Assessment Unit
     DHR – Client Services Operations
     Micki Callahan, DHR
     Michael Brown, CSC
     Sandra Eng, CSC
     Christopher Colandene, SFERS
     Theresa Kao, Controller/ Budget Division
     E-File
Title: Real Property Appraiser
Job Code: 4261

DEFINITION
Under general supervision, performs professional appraisal work in connection with examining, analyzing and evaluating real property of moderate complexity for tax assessment purposes. The 4261 is the journey level class in the Real Property Appraisal series.

DISTINGUISHING FEATURES
The 4261 Real Property Appraiser is the journey level class in the professional appraisal series and performs the full range of moderately complex appraisal duties within a framework of established procedures working independently with only occasional instruction or assistance. 4261 Real Property Appraiser

This class is distinguished from Class 4260 Real Property Appraiser Trainee in that the latter is an entry-level trainee position responsible for performing simple and routine appraisals under immediate supervision. 4261 Real Property Appraiser

This class is further distinguished from the 4265 Senior Real Property Appraiser in that the latter performs more complex appraisal work and may act as lead worker the work of subordinate staff engaged in appraisal activities.

SUPERVISION EXERCISED
None.

EXAMPLES OF IMPORTANT AND ESSENTIAL DUTIES
According to Civil Service Commission Rule 109, the duties specified below are representative of the range of duties assigned to this job code/class and are not intended to be an inclusive list.

1. Appraise various types of moderately complex real property, to establish values for tax assessment purposes, and to make and recommend changes to valuation.

2. Estimate property value by conducting site inspections and using standardized market, cost and income valuation approaches.

3. Gather and analyze information from a variety of sources in order to maintain current information on real property. Investigate complaints on property assessments; make recommendations regarding the resolution of such complaints; explain findings to property owners.

4. Perform special investigations and appraisal surveys, such as commercial area rent surveys.

5. Prepare appeal packages for properties under assessment appeal; testify and or present before Assessment Appeals Board; may present at other quasi-judicial bodies.

6. Prepare and maintain various records and reports, including those related to appraisal of real property.
Title: Real Property Appraiser  
Job Code: 4261

7. Explain appraisal and assessment procedures to property owners and general public.

8. Interact with members of the public, City staff of other departments and City officials during the course of business.

9. Performs other duties as required.

KNOWLEDGES, SKILLS, AND ABILITIES

Knowledge of: Real property appraisal methods, theory, practices and procedures used in establishing current value accessibility for all types of real property; Market, cost and income valuation approaches; Government codes, regulations and laws, as they apply to appraisal of real property for tax assessment purposes; Methods and techniques used to analyze and draw conclusions regarding market and building trends from general economic data; Economic factors relating to property values; Modern office procedures, methods, and equipment including computer equipment; Basic business letter writing and report preparation principles and techniques; English usage, spelling, grammar, and punctuation; Word processing and spreadsheet programs;

Ability and Skill to: Understand, interpret and explain laws, regulations and policies governing appraisal program operations; Analyze and interpret data/information to determine tax assessment valuations; Identify and recommend reasonable conclusions and/or courses of action; Prioritize multiple assignments in order to meet deadlines; Apply basic arithmetic skills to calculate property value; Interact effectively, tactfully and courteously with the all persons encountered during the course of business; Establish and maintain effective and cooperative working relationships with all persons encountered during the course of business; Collect information necessary for the correct appraisal of real property; Prepare clear, concise and accurate reports, records, and other documents related to the appraisal of real property for tax assessment purposes; Use a computer to research and process information, enter appraisal data into database and prepare correspondence and reports.

MINIMUM QUALIFICATIONS

These minimum qualifications establish the education, training, experience, special skills and/or license(s) which are required for employment in the classification. Please note, additional qualifications (i.e., special conditions) may apply to a particular position and will be stated on the exam/job announcement.

Education:

Requires a baccalaureate degree from an accredited college or university. Additional relevant experience in the appraisal of real property, building, cost estimating, engineering and accounting or in buying, selling or managing real estate, or in a related area defined by the State of California, see the note below, may be substituted for the education on a year for year basis. One (1) year of education is equivalent to either thirty (30) semester units or forty-five (45) quarter units.
Title: Real Property Appraiser  
Job Code: 4261

Experience:

One (1) year of verifiable experience in the past 10 years appraising real property in a County Assessor’s Office, or as a fee, institutional or government appraiser.

License and Certification:

Possession of a valid California Class C driver’s license; AND

Eligibility for certification from the California State Board of Equalization as an appraiser for property tax purposes. In accordance with the California State Board of Equalization, appointees to this class, must possess or obtain permanent certification as an appraiser for property tax purposes, within one (1) year of appointment, and must maintain certification as a condition of continued employment.

Substitution:

Additional relevant experience in the appraisal of real property, building, cost estimating, engineering and accounting or in buying, selling or managing real estate, or in a related area defined by the State of California, may be substituted for the education on a year for year basis (up to a maximum of two (2) years). One (1) year of education is equivalent to either thirty (30) semester units or forty-five (45) quarter units.

Three (3) years of verifiable experience in the past 10 years appraising real property as a fee, institutional or government appraiser may substitute for the required experience.

Completion of a 12 month real property appraiser trainee program equivalent to the City and County of San Francisco’s 4260 Real Property Appraiser Trainee Program may substitute for one (1) year of professional experience.

NOTE: Education Substitution.

Relevant experience as referenced above means employment experience within the last ten (10) years in any of the following occupations:

A. Experience as an accountauditor, real property appraiser, building cost estimator, engineer, real estate loan agent, real estate loan underwriter, right-of-way agent, licensed building contractor; OR

B. Experience as a real estate licensee, licensed by the California Department of Real Estate, engaged in buying, selling, leasing or managing real estate; OR
Title: Real Property Appraiser
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C. Experience as an Appraiser’s Aide or Appraiser Trainee in an assessor’s office or the Property Tax Department of the California State Board of Equalization; OR

D. Experience as an employee, other than an Appraiser, Appraiser Aide, or Appraiser Trainee, of an assessor’s office or of the Property Tax Department of the California State Board of Equalization, except that such employment time shall be limited to qualifying for only two-thirds of the four-year experience requirement. The remaining one-third of time shall be accumulated by other relevant experience as described in subparagraphs (A), (B), and (C) above or by education in an accredited institution of higher education.

SUPPLEMENTAL INFORMATION

PROMOTIVE LINES

To: 4265 Senior Real Property Appraiser
From: 4260 Real Property Appraiser Trainee

ORIGINATION DATE: 6/23/1966
AMENDED DATE: 10/25/2011; 03/XX/18
REASON FOR AMENDMENT To accurately reflect the current tasks, knowledge, skills & abilities, and minimum qualifications.
BUSINESS UNIT(S) COMMN
Title: Senior Real Property Appraiser
Job Code: 4265

DEFINITION

Under direction, performs and may lead staff in the performance of responsible appraisal work in connection with examining, analyzing and evaluating complex real property for tax assessment purposes. This is the senior level in the Real Property Appraiser series.

DISTINGUISHING FEATURES

This is the senior level in the Real Property Appraiser series, performs the more complex appraisal work and may lead the work of subordinate staff engaged in appraisal activities. It is distinguished from the 4261 Real Property Appraiser in that the 4265 Senior Real Property Appraiser performs the full range of appraisal duties as the journey level in the series and does not perform lead worker responsibilities. This class is further distinguished from the 4267 Principal Real Property Appraiser by the latter's broader supervisory duties and responsibility for performing more difficult and complex appraisal work.

SUPERVISION EXERCISED

May act as a lead worker to subordinate professional, technical and clerical employees involved in real property appraisal.

EXAMPLES OF IMPORTANT AND ESSENTIAL DUTIES

According to Civil Service Commission Rule 109, the duties specified below are representative of the range of duties assigned to this job code/class and are not intended to be an inclusive list.

1. Acts as lead worker in an assigned area by providing technical expertise, assisting with training, and reviewing the appraisal and valuation recommendations of less experienced appraisal personnel.

2. Appraise various types of complex real property, to establish values for tax assessment purposes, and to make and recommend changes in valuation.

3. Estimate property value by conducting site inspections and using standardized market and cost and income valuation approaches.

4. Gather and analyze information obtained from a variety of sources in order to maintain information on real property.

5. Investigates complaints on property assessments; makes recommendations regarding the resolution of such complaints; explains findings to property owners; performs special investigations and appraisal surveys.
Title: Senior Real Property Appraiser  
Job Code: 4265

6. Performs special investigations and appraisal surveys, such as rental surveys in commercial areas and specialized surveys of commercial, industrial and residential income-producing properties.

7. Prepares appeal packages for properties under assessment appeal; testify and/or present before Assessment Appeals Board; may present at other quasi-judicial bodies.

8. Prepares and maintains various records and reports, including those related to appraisals of real property.

9. Explains appraisal and assessment procedures to property owners and general public.

10. Interacts with members of the public, City staff of other department and City officials during the course of business.

KNOWLEDGES, SKILLS, AND ABILITIES

Knowledge of: Real Property Appraisal methods, theory, practices and procedures used in establishing current value accessibility for all types of real property; Market, cost and income valuation approaches; Government codes, regulations and laws, as they apply to appraisal of real property for tax assessment purposes; Methods and techniques used to analyze and draw conclusions regarding market ad building trends from general economic data; Economic factors relating to property values; more advanced appraisal concepts such as residual value techniques and yield capitalization; Modern office procedures, methods, and equipment including computer equipment; Basic business letter writing and report preparation principles and techniques; English usage, spelling, grammar, and punctuation; Word processing and spread sheet programs.

Ability and Skill to: Understand, interpret and explain laws, regulations and policies governing appraisal program operations; Analyze and interpret data/information to determine tax assessment valuations; apply the direct capitalization approach to value; identify and recommend reasonable conclusions and/or courses of action; Prioritize multiple assignments in order to meet deadlines; Apply basic arithmetic skills to calculate property value; Lead the work of others engaged in appraisal activities; Interact effectively, tactfully and courteously with the public and members of all persons encountered during the course of business; Establish effective and cooperative working relationships with all persons encountered during the course of business; Collect information necessary for the correct appraisal of real property; Prepare clear, concise and accurate reports, records, and other documents related to the appraisal of real property for tax assessment purposes; Use a computer to research and process information, enter appraisal data into database and prepare correspondence and reports.

MINIMUM QUALIFICATIONS

These minimum qualifications establish the education, training, experience, special skills and/or license(s) which are required for employment in the classification. Please note, additional qualifications (i.e., special conditions) may apply to a particular position and will be stated on the exam/job announcement.
Title: Senior Real Property Appraiser  
Job Code: 4265

Education:
Requires a baccalaureate degree from an accredited college or university. Additional relevant experience in the appraisal of real property, building, cost estimating, engineering and accounting or in buying, selling or managing real estate, or in a related area defined by the State of California, see the note below, may be substituted for the education on a year for year basis. One (1) year of education is equivalent to either thirty (30) semester units or forty-five (45) quarter units.

Experience:
Three (3) years of verifiable experience appraising real property in a County Assessor’s Office, or as a fee, institutional or government appraiser, including one (1) year appraising income-producing residential, commercial and industrial properties;

License and Certification:
Possession of a valid California Class C driver’s license; AND

Eligibility for certification from the California State Board of Equalization as an appraiser for property tax purposes. In accordance with the California State Board of Equalization, appointees to this class, must possess or obtain permanent certification as an appraiser for property tax purposes, within one (1) year of appointment, and must maintain certification as a condition of continued employment.

Substitution:
Additional relevant experience in the appraisal of real property, building, cost estimating, engineering and accounting or in buying, selling or managing real estate, or in a related area defined by the State of California, may be substituted for the education on a year for year basis (up to a maximum of two (2) years). One (1) year of education is equivalent to either thirty (30) semester units or forty-five (45) quarter units.

Five (5) years of verifiable experience appraising real property as a fee, institutional or government appraiser, including two (2) years appraising income-producing residential, commercial and industrial properties may substitute for the required experience.

Completion of a 12 month real property appraiser trainee program equivalent to the City and County of San Francisco’s 4260 Real Property Appraiser Trainee Program may substitute for one (1) year of the required professional experience.
Title: Senior Real Property Appraiser  
Job Code: 4265

NOTE: Education Substitution  
Relevant experience as referenced above means employment experience within the last ten (10) years in any of the following occupations:

A. Experience as an accountant-auditor, real property appraiser, building cost estimator, engineer, real estate loan agent, real estate loan underwriter, right-of-way agent, licensed building contractor; OR

B. Experience as a real estate licensee, licensed by the California Department of Real Estate, engaged in buying, selling, leasing or managing real estate; OR

C. Experience as an Appraiser’s Aide or Appraiser Trainee in an assessor’s office or the Property Tax Department of the California State Board of Equalization; OR

D. Experience as an employee, other than an Appraiser, Appraiser Aide, or Appraiser Trainee, of an assessor’s office or of the Property Tax Department of the California State Board of Equalization, except that such employment time shall be of limited to qualifying for only two-thirds of the four-year experience requirement. The remaining one-third of time shall be accumulated by other relevant experience as described in subparagraphs (A), (B), and (C) above or by education in an accredited institution of higher education.

SUPPLEMENTAL INFORMATION

PROMOTIVE LINES

To: 4267 Principal Real Property Appraiser  
From: 4261 Real Property Appraiser

ORIGINATION DATE: 3/9/1967

AMENDED DATE: 10/25/2011; 03/XX/18

REASON FOR AMENDMENT To accurately reflect the current tasks, knowledge, skills & abilities, and minimum qualifications.

BUSINESS UNIT(S) COMMN
Title: Principal Real Property Appraiser  
Job Code: 4267

DEFINITION

Under general direction in an assigned area of activity, is responsible for the appraisal of real property for tax purposes and performs unusual or difficult appraisal and assessment work; supervises the activities of subordinate personnel engaged in such work; and performs related duties as required. Requires responsibility for: Assisting in coordinating, interpreting and enforcing existing evaluation methods and procedures in connection with real property appraisal activities; making regular contact with the general public, outside organizations and their representatives in furnishing and obtaining information on real property appraisals and tax assessment matters; preparing and reviewing detailed appraisal reports and records. This is the Principal level in the Real Property Appraiser series.

DISTINGUISHING FEATURES

Positions in this classification are 4267 Principal Real Property Appraiser is distinguished from the 4265 Senior Real Property Appraiser class in that the former has by its supervisorial responsibility for a group of Real Property Appraisers at the trainee, journey and senior levels and technical and clerical assessment staff. Principal Real Property Appraisers also are responsible for the more difficult appraisal and assessment work, and assist in the development of new policies and procedures for appraisals and assessments. Principal Real Property Appraisers receive administrative and technical direction from Chief Appraisers.

SUPERVISION EXERCISED

Supervises Real Property Appraisers at the trainee, journey and senior levels and technical and clerical assessment staff.

EXAMPLES OF IMPORTANT AND ESSENTIAL DUTIES

According to Civil Service Commission Rule 109, the duties specified below are representative of the range of duties assigned to this job code/class and are not intended to be an inclusive list.

1. Supervises the work of senior, journey level and trainee Real Property Appraisers engaged in appraisal and assessment work within an assigned area of activity by planning, coordinating and monitoring overall team/section workload and productivity to ensure maximum productivity, timely completion of all work, and compliance with Real Property productivity standards. This includes ongoing work, projects and special assignments.

2. Provide effective, innovative, and consistent supervision. Coach and develop staff, oversee training activities. Clearly define and articulate functional responsibilities and procedures in the delegation of assignments. Provide guidance and support; when indicated, take corrective action to ensure that productivity standards for individual team members and the team are met. Foster safe, comfortable and professional work environment for department...
employees. This includes ensuring that all team members adhere to office policies on attendance, time recording, and office ethics.

3. Applies and enforces existing tax laws and statutes and assessment methods and procedures; interprets the ramifications of current assessment legislation in connection with real property appraisal activities; explains the above to subordinates, representatives of other departments and the general public.

4. Advises Assessor, Deputies, Chiefs, and Senior Managers in establishing procedures, interpreting legislation and setting department goals. Assists in evaluating, developing and implementing policies and procedures for real property appraisal work in order to improve department operations and productivity.

5. Reviews and approves all real property valuations, pursuant to the Revenue and Taxation Code, SBE Rules, Standards manual, office policies and procedures; reviews developed income multipliers for multi-unit income-producing residential properties and derived capitalization rates for commercial sales; reviews and approves completed parcel management; reviews all lien date progress assessment valuations; and reviews all direct enrollments in appraisers' assigned workload.

6. Resolves valuation problems by reviewing complaint investigations performed by subordinates and by conferring with taxpayers and their representatives in order to determine and explain changes in valuation.

7. Performs appraisals on complex properties; performs difficult special investigations and surveys related to complex transactions, corporate acquisitions, and mergers.

8. Maintains accurate, timely, and automated appraisal data, and report status and progress on goals and objectives. Provides status of appraiser production relative to interim and long term goals as requested by management. Verifies that appraisers prepare and maintain supporting documentation and data on valuations in either Easy Access or hard copy in file. May prepare technical reports, records, instructions, memos, correspondence, progress reports and other documents related to the appraisal of real property for tax assessment purposes. Responds to taxpayer and inter-City correspondence.

9. Interacts with other agencies and City departments in order to resolve complex assessment issues and implements uniformity of assessment standards.

10. Represents the Assessor before the Assessment Appeals Board, and/or appears as an expert witness before judicial and quasi-judicial bodies in order to answer questions on assessment issues; makes public presentations; may prepares and presents at an Assessment Appeals Board; and consults with assist City Attorney in writing legal findings of fact. May represents the office at public forums, taxpayer fairs, professional or appraiser organizations, etc.

11. Maintains professional certification and competency by completing legally required hours of State approved appraisal courses annually. Ensures that all assigned staff complete training requirements and maintain professional certification and competency.
Title: Principal Real Property Appraiser  
Job Code: 4267

KNOWLEDGES, SKILLS, AND ABILITIES

Knowledge of: Real property appraisal methods, theory, practices and procedures utilized in establishing current value accessibility for all types of real property; Government codes, regulations, and laws as they apply to appraisal of real property for tax assessment purposes; Principals of change of ownership laws for property tax purposes; Economic factors relating to property values.

Ability and Skill to: Analyze and interpret data/information to determine tax assessment valuations; Prioritize, plan, coordinate and monitor the workload; Train, coach and evaluate staff; Interact effectively, tactfully and courteously with the public and- members of official bodies all persons encountered during the course of business; Establish effective and cooperative working relationships with subordinates, departmental staff and representatives of agencies and organizations; Clearly, concisely and effectively communicate work-related information; Prepare clear, concise and accurate reports, records, and other documents related to the appraisal of real property for tax assessment purposes; Use a computer to research and process information, enter appraisal data into database and prepare correspondence and reports.

MINIMUM QUALIFICATIONS

These minimum qualifications establish the education, training, experience, special skills and/or license(s) which are required for employment in the classification. Please note, additional qualifications (i.e., special conditions) may apply to a particular position and will be stated on the exam/job announcement.

Education:

Requires a baccalaureate degree from an accredited college or university. Additional relevant experience in the appraisal of real property, building, cost estimating, engineering, and accounting or in buying, selling or managing real estate, or in a related area as defined by the State of California, see the note below, may be substituted for the education on a year for year basis. One (1) year of education is equivalent to either thirty (30) semester units or forty-five (45) quarter units.

Experience:

Four (4) Five (5) years of verifiable experience appraising real property in a County Assessor’s Office, or as a fee, institutional or government appraiser, including two (2) years appraising income-producing residential, commercial and industrial properties;

License and Certification:
Title: Principal Real Property Appraiser
Job Code: 4267

Possession of a valid California Class C driver's license; AND

Eligibility for certification from the California State Board of Equalization as an appraiser for property tax purposes. In accordance with the California State Board of Equalization, appointees to this class must possess or obtain permanent certification as an appraiser for property tax purposes, within one (1) year of appointment, and must maintain certification as a condition of continued employment.

Substitution:

Additional relevant experience in the appraisal of real property, building, cost estimating, engineering, and accounting or in buying, selling or managing real estate, or in a related area as defined by the State of California, may be substituted for the education on a year for year basis (up to a maximum of two (2) years). One (1) year of education is equivalent to either thirty (30) semester units or forty-five (45) quarter units.

Six (6) Seven (7) years of verifiable experience appraising real property as a fee, institutional or government appraiser, including three (3) years appraising income-producing residential, commercial and industrial properties, may substitute for the required experience.

Completion of a 12 month real property appraiser trainee program equivalent to the City and County of San Francisco’s 4260 Real Property Appraiser Trainee Program may substitute for one (1) year of required professional experience.

NOTE: Education Substitution
Relevant experience as referenced above means employment experience within the last ten (10) years in any of the following occupations:

A. Experience as an accountant-auditor, real property appraiser, building cost estimator, engineer, real estate loan agent, real estate loan underwriter, right-of-way agent, licensed building contractor; OR

B. Experience as a real estate licensee, licensed by the California Department of Real Estate, engaged in buying, selling, leasing or managing real estate; OR

C. Experience as an Appraiser’s Aide or Appraiser Trainee in an assessor’s office or the Property Tax Department of the California State Board of Equalization; OR

D. Experience as an employee, other than an Appraiser, Appraiser Aide, or Appraiser Trainee, of an assessor’s office or of the Property Tax Department of the California State Board of Equalization, except that such employment time shall be of limited to qualifying for only two-thirds of the four-year experience requirement. The remaining one-third of time shall be
Title: Principal Real Property Appraiser  
Job Code: 4267

accumulated by other relevant experience as described in subparagraphs (A), (B), and (C) above or by education in an accredited institution of higher education.

SUPPLEMENTAL INFORMATION

PROMOTIVE LINES

To: 9923 Manager II, Chief Real Property Appraiser  
From: 4265 Senior Real Property Appraiser

ORIGINATION DATE: 3/9/1967

AMENDED DATE: 10/25/2011; 03/XX/18

REASON FOR AMENDMENT  To accurately reflect the current tasks, knowledge, skills & abilities, and minimum qualifications.

BUSINESS UNIT(S)  COMMN