



Request for Flexible or Predictable Working Arrangement Form Instructions

About the Family Friendly Workplace Ordinance

The Family Friendly Workplace Ordinance (FFWO) is a local City and County of San Francisco (City) ordinance that allows employees to request flexible or predictable working arrangements in order to assist with caregiving responsibilities for:

- 1) a child or children under age 18, for whom the employee has parental responsibility;
- 2) a person or persons with a serious health condition in a family relationship with the employee; or
- 3) a person aged 65 or older in a family relationship with the employee.¹

Employees can request changes in the terms and conditions of their employment that would provide flexibility or scheduling predictability to assist with caregiving responsibilities. Requests may include, but are not limited to, changes in the employees' terms and conditions of employment as they relate to:

- 1) The number of hours the employee is required to work;
- 2) The times when the employee is required to work;
- 3) Where the employee is required to work;
- 4) Work assignments or other factors; or
- 5) Predictability in a work schedule.²

The FFWO does not limit the number of requests an employee can make or the duration for which employees may seek flexible or predictable schedules.

An employee's request for a flexible or predictable schedule may be denied:

- If the employee hasn't been working for the City for at least six months³
- If the employee doesn't regularly work at least eight hours per week within the geographic boundaries of San Francisco⁴
- If the employee works in a job classification⁵ that has been exempted from the FFWO⁵
- If approving the request would cause an undue hardship⁶, including, but not limited to:
 - 1) The identifiable cost of the change in a term or condition of employment requested in the application, including, but not limited to, the cost of productivity loss, retraining or hiring employees, or transferring employees from one facility to another
 - 2) Detrimental effects on the ability to meet customer or client demands
 - 3) The inability to organize work among other employees
 - 4) The insufficiency of work to be performed during the time the employee proposes to work.⁷

¹ 12Z.3 "Caregiver" Definition

² See Section 12Z.4(b)

³ Section 12Z.4(a)

⁴ Section 12Z.3 "Employee" Definition (Employees who telecommute must be assigned to a San Francisco office.)

⁵ Section 12Z.11

⁶ Section 12Z.2(p)

⁷ Section 12Z.5(c)(3)

Section by Section Instructions:

These instructions will help you correctly complete the Request for Flexible or Predictable Working Arrangement form.

You must complete all sections of this form to request a flexible or predictable working arrangement, request reconsideration of a previously denied request, amend a currently approved arrangement, or request the renewal of a currently approved arrangement. Each approval is valid for a maximum of 12 months. Your department is not required to consider or make a decision on your request until you have provided all necessary information.

- Section 1 pertains to you and your current employment with the City. Be sure to indicate whether the request is new, is for reconsideration of a previously denied request, or is a renewal of a currently approved request.
- Section 2 pertains to the nature of your relationship with the person(s) for whom you are seeking a flexible or predictable working arrangement.
- Section 3 pertains to the flexible or predictable working arrangement you are seeking.

If your request is due to a need to provide care to a family member with a serious health condition, your request must include a completed "Verification of Caregiving Responsibilities" form.

After completing sections one through three and signing and dating the request form, submit the request, along with a "Verification of Caregiving Responsibilities" form, if necessary, to your department's human resources representative. A meeting will be scheduled to discuss your request within 14 to 21 calendar days of your submission of the form. You will receive a written response to your request within 21 calendar days of submitting a complete request form. Should your request be denied, you have the right to request reconsideration within 30 day of the denial determination under section 12Z.6 of the FFWO:

Section 12Z.6: Request for Reconsideration by Employee from the Denial of Request for Flexible or Predictable Working Arrangement.

- a) An employee whose request for a flexible or predictable working arrangement has been denied may submit a request for reconsideration to the employer in writing within 30 days of the decision.
- b) If an employee submits a request for reconsideration under this section, the employer must arrange a meeting to discuss this request to take place within 21 days after receiving the notice of the request.
- c) The employer must inform the employee of the employer's final decision in writing within 14 days after the meeting to discuss the request for reconsideration. If the request for reconsideration is denied, this notice must explain the employer's reason for concluding that the proposed flexible or predictable working arrangement would cause an undue hardship and provide the employee notice of the employee's right to file a complaint with the San Francisco Office of Labor Standards Enforcement.

Resource Materials

- Visit the Office of Labor Standards Enforcement's (OLSE) FFWO [webpage](#) for more information on the FFWO.
- Read the OLSE [FAQ](#) for answers to frequently asked questions about the FFWO.



Request For Flexible Or Predictable Working Arrangement

Type of Request: New Reconsideration Renewal

Section 1: Employee Information

Name: _____ Phone Number: _____
Address: _____
Email Address: _____ Class No. & Title: _____
Department: _____ DSW #: _____
Supervisor: _____ Division: _____

Section 2: Flexible or Predictable Working Arrangement

I am requesting a flexible or predictable working arrangement that is different from my current working schedule/ arrangement pursuant to the rights provided under Section 12Z.4 of the Family Friendly Workplace Ordinance. By signing and submitting this form I confirm that I meet each of the following eligibility criteria:

- I have been an employee of the City and County of San Francisco for six months or more.
- I work at least eight hours per week on a regular basis within the geographic boundaries of San Francisco.
- I have, or expect to have, caregiving responsibilities for (select only one):

A child or children under age 18 for whom I have parental responsibility;

A person or persons with a serious health condition with whom I am in a family relationship; or

A person aged 65 or older with whom I am in a family relationship

Name of family member for whom arrangement is sought: _____

Family member's date of birth: _____ Relationship to employee: _____

If your request is due to a need to provide care to a family member with a serious health condition, your request must include a completed "Verification of Caregiving Responsibilities" form. Have you included the required verification with this request (if needed)? Yes No

Section 3: Proposed Flexible or Predictable Working Arrangement

Arrangement requested from (dates): _____ to _____ (12-month maximum)

Specify arrangement requested (e.g., days/hours/times/location worked, reduction or change in duties, notice of schedule): _____

Explain how requested arrangement relates to caregiving: _____

I declare that the information I have provided above is true and correct. I understand that any false statements made on this form are subject to disciplinary action, up to and including termination.

Employee Signature _____ Date _____