

**AGREEMENT**

**Between and For**

**THE CITY AND COUNTY OF SAN FRANCISCO**

**And**

**THE INTERNATIONAL FEDERATION OF PROFESSIONAL  
AND TECHNICAL ENGINEERS, LOCAL 21, AFL-CIO**

**FOR FISCAL YEARS**

**2014-2015, 2015-2016, 2016-2017, 2017-2018, and 2018-2019**

**Revised per Amendment #2 to FY 2014-2017 MOU  
Revised per Amendment #3 to FY 2014-2019 MOU  
Revised per Amendment #4 to FY 2014-2019 MOU**

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## **MEMORANDUM OF UNDERSTANDING**

This Memorandum of Understanding (hereinafter "Agreement") is entered into by the City and County of San Francisco (hereinafter "City") and the International Federation of Professional and Technical Engineers, Local 21, AFL-CIO-CLC (hereinafter "Union"). It is agreed that the delivery of municipal services in the most efficient, effective, and courteous manner is of paramount importance to the City, the Union, and represented employees. Such achievement is recognized to be a mutual obligation of the parties to this Agreement within their respective roles and responsibilities.

**ARTICLE I: REPRESENTATION**

**I.A. RECOGNITION**

1. The City recognizes the Union as the exclusive bargaining representative for all employees of the City in those units listed in Appendix "A" of this Agreement. The terms and conditions of this Agreement shall also be automatically applicable to any classification for which the Union has become appropriately recognized during the term of this Agreement.
  1. Successor Representation
2. The City agrees to recognize the Union as the collective bargaining representative of any classification that constitutes a successor classification to a classification that the Union currently represents. Subject to applicable appellate review procedures, the Department of Human Resources shall make the final determination when there is a question as to whether or not a new classification is a successor class.
  2. Unit Assignment Resolution
3. For any classifications assigned to bargaining units represented by Local 21 as a result of the settlement of the unit assignment dispute between the City, Local 21 and MEA, the City agrees to meet and confer with Local 21 over subjects within the scope of bargaining and covered by Charter Section A8.409. Any issues that are not resolved through the meet and confer process shall be resolved through arbitration. Any economic benefits shall be implemented at the start of the succeeding fiscal year.
4. The City makes no commitment or promise of wage or benefit improvement with regard to such negotiations.

**I.B. NO WORK STOPPAGES**

5. It is mutually agreed and understood that during the period this Agreement is in force and effect the Union will not authorize or engage in any strike, slowdown or work stoppage. It shall not be a violation of this Agreement for an employee to honor a primary picket line sanctioned by the Central Labor Council or the Building and Construction Trades Council; provided however, that an employee shall first notify an appropriate supervisor of the employee's intended actions. Provided further that nothing in this Section shall limit the City's right to enforce the provisions of Section 8.346 of the Charter.

**I.C. MANAGEMENT RIGHTS**

6. Except as otherwise provided in this Agreement, in accordance with applicable state law, nothing herein shall be construed to restrict any legal City rights concerning direction of its work force, or consideration of the merits, necessity, or organization of any service or activity provided by the City.
7. The City shall also have the right to determine the mission of its constituent departments, officers, boards and commissions; set standards of services to be offered to the public, and exercise control and discretion over the City's organization and operations. The City may



**ARTICLE I – REPRESENTATION**

also relieve city employees from duty due to lack of work or funds, and may determine the methods, means and personnel by which the City's operations are to be conducted. However, the exercise of such rights does not preclude employees from utilizing the grievance procedure to process grievances regarding the practical consequence of any such actions on wages, hours, benefits or other terms and conditions of employment specified in this Agreement.

**I.D. UNION/CITY COMMITTEES**

1. Union/City Relations Committee

8. The parties have established a Union/City Relations Committee with equal representation from both the City and the Union.
9. The Union/City Relations Committee shall meet at a minimum on a quarterly basis, and in addition, as needed to address matters the parties agree are of mutual concern which arise during the course of this Agreement. By mutual agreement, the Committee may discuss grievance matters subject to arbitration.
10. The Committee is specifically empowered to establish such sub-committees as may be needed to consider and recommend solutions to workplace issues and concerns.
  - a. For the term of this Agreement, there shall be a sub-committee established to discuss the City's use of bargaining unit members who are exempt from Civil Service pursuant to Charter Sections 10.104-16, 10.104-17, and 10.104-18. The sub-committee will examine the use of such positions and the reasons for such use. The Union acknowledges that appointments are a Civil Service carve-out under Charter Section A8.409-3, and not subject to the grievance procedure.
11. In Fiscal Years 2012-2013 and 2013-2014, the Union/City Relations Committee shall also discuss any ongoing issues related to the City's Personal Services Contracts database, and options for addressing the safety of represented employees at the worksite and in surrounding neighborhoods.

2. Internal Placement Committee

12. A joint DHR/Local 21 committee created in 2003-04 shall continue for the duration of this Agreement and shall meet monthly, or as otherwise agreed to by the parties, to review scheduled and anticipated displacements and to review reappointment and alternative internal placement plans and options.

**I.E. GRIEVANCE PROCEDURES**

13. The following procedures are adopted by the Parties to provide for the orderly and efficient disposition of grievances and are the sole and exclusive procedures for resolving grievances as defined herein.

**ARTICLE I – REPRESENTATION**

1. Definition

14. A grievance is defined as an allegation by an employee, a group of employees or the Union that the City has violated, misapplied or misinterpreted a term or condition of employment provided in this Agreement, or divisional, departmental or City rules, policies or procedures subject to the scope of bargaining as set forth in Section VI.A. of this Agreement.
15. A grievance does not include the following:
16. a. All civil service rules excluded pursuant to Section VI.A.
17. b. Performance evaluations, provided however, that employees shall be entitled to submit written rebuttals to unfavorable performance evaluations. Said rebuttal shall be attached to the performance evaluation and placed in the employee's official personnel file. Employees are required to submit written rebuttals within thirty (30) calendar days from the date of the performance evaluation except by mutual agreement.
18. c. In the event of an unfavorable performance rating, the employee shall be entitled to a performance review conference with the author and the reviewer of the performance evaluation. The employee shall be entitled to Union representation at said conference.
19. d. Written reprimands or oral reprimands which are reduced to writing and placed in the employee's personnel file, provided however, that employees shall be entitled to append a written rebuttal to any written reprimand or oral reprimand which is reduced to writing and placed in the employee's personnel file. The appended rebuttal shall be included in the employee's official personnel file. Employees are required to submit written rebuttals within thirty (30) calendar days from the date of the reprimand, unless extended by mutual agreement.

2. Time Limits

20. The time limits set forth herein may be extended by agreement of the parties. Any such extension must be confirmed in writing. A "working day" is defined as any Monday through Friday, excluding legal holidays granted by the City and County of San Francisco.
21. If the Union fails to file a written grievance appeal within the specified timelines at any step of the appropriate grievance procedure, the grievance shall be considered withdrawn.
22. If the City fails to respond to a grievance within the specified timelines at any step of the appropriate grievance procedure, the Union may move the grievance to the next step. Should the Union fail to advance the grievance to the next step within ninety (90)

**ARTICLE I – REPRESENTATION**

days of the City’s failure to respond within the specified applicable timeline, the grievance shall be considered withdrawn.

3. Grievance Description

23. The Union and City agree that all grievances will be filed listing the following information:

24. a. The basis and date of the grievance as known at the time of submission;

25. b. The section(s) of the contract which the Union believes has been violated; and

26. c. The remedy or solution being sought by the Grievant and/or Union.

4. Steps of the Procedure

27. A grievance regarding a dispute over contract interpretation shall be filed at the lowest step in the grievance procedure in which the City’s representative would have the authority to make a final and binding resolution of the grievance, provided, however, that a grievance may not be filed at a Step higher than Step 2, except by mutual agreement of the parties. In the event a grievance is filed at a Step in the grievance procedure which the City deems inappropriate, the City’s representative with whom the grievance was filed shall remand the grievance to the appropriate Step.

28. Step 1: An employee shall discuss the grievance informally with his/her immediate supervisor as soon as possible but in no case later than twenty (20) working days from the date of the occurrence of the act or the date the grievant might reasonably have been expected to have learned of the alleged violation being grieved. The grievant may have a Union representative present.

29. If the grievance is not resolved within five (5) working days after contact with the immediate supervisor, the grievant will submit the grievance in writing to the immediate supervisor. The grievance will set forth the facts of the grievance, the terms and conditions of employment claimed to have been violated, misapplied or misinterpreted, and the remedy or solution being sought by the grievant.

30. The immediate supervisor shall respond in writing within seven (7) working days following receipt of the written grievance.

31. Step 2: A grievant dissatisfied with the immediate supervisor's response at Step 1 may appeal to the Appointing Officer, in writing, within seven (7) working days of receipt of the Step 1 answer. The Appointing Officer may convene a meeting within ten (10) working days of the appeal with the grievant and/or the grievant's Union representative. The Appointing Officer shall respond in

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writing within fifteen (15) working days of the hearing or receipt of the grievance, whichever is later.

32. Step 3: For contract interpretation disputes, if the Union is dissatisfied with the Appointing Officer's response at Step 2, the Union may appeal to the Director, Employee Relations, in writing, within fifteen (15) working days of receipt of the Step 2 answer. The Director may convene a grievance meeting within ten (10) working days of the appeal with the grievant and/or the grievant's Union. The Director shall respond to the grievance in writing within ten (10) working days of the meeting or, if none is held, within ten (10) working days of receipt of the appeal.
33. A grievance arising from a final disciplinary decision, as defined in Section II.O, shall be initiated at Step 3 of this grievance procedure. Such grievance may only be filed by the Union. An appeal will be timely if received or postmarked within fifteen (15) working days of the issuance of the Departmental decision. The Director, ERD, shall review the appeal and respond no later than fifteen (15) working days following receipt of the appeal. If the response of the Director, ERD, is unsatisfactory only the Union may file a written appeal to arbitration with the ERD no later than fifteen (15) working days following issuance of ERD's response.
34. Arbitration: If the Union is dissatisfied with the Step 3 answer it may appeal by notifying the Director, Employee Relations, in writing, within twenty (20) working days of the 3<sup>rd</sup> Step decision that arbitration is being invoked.

5. Expedited Arbitration

35. Grievances of disciplinary suspensions of fifteen (15) days or less, grievances regarding Acting Assignment Pay pursuant to Sections III.B.2 and III.B.3, and grievances regarding denial of a step increase pursuant to Section III.E.4.b shall be resolved through an expedited arbitration process. Grievances of contract interpretation where the remedy requested would not require approval by the Board of Supervisors shall also be resolved through an expedited arbitration process; however, either party may move such matters out of the expedited process to regular arbitration described in Section 6. below. By written mutual agreement, the parties may submit any other grievance to this expedited arbitration process.
36. The expedited arbitration shall be conducted before an arbitrator, to be mutually selected by the parties, and who shall serve until the parties agree to remove him/her or for twelve (12) months, whichever comes first. A standing quarterly expedited arbitration schedule will be established for this process.
37. The arbitrator shall hear three (3) grievances for each scheduled day of hearings. Each grievance will have a two (2) hour time limit. The arbitrator will make every effort to issue bench decisions. Written summary awards will follow up bench decisions.

**ARTICLE I – REPRESENTATION**

Decisions of an arbitrator in these proceedings shall be final and binding and shall not constitute precedent in any other cases.

38. The parties shall not be represented by counsel at these proceedings.

39. The parties will not utilize court reporters, electronic transcription, or post-hearing briefs.

6. Non-Expedited Arbitration

40. The parties share a desire to create an appeals process that offers timely resolution of appeals of suspensions of more than 15 days and terminations. The parties agree to use their best efforts to arbitrate grievances appealing terminations and suspensions of greater than fifteen (15) days within ninety (90) calendar days of the Union’s written request to arbitrate.

41. When a grievance is appealed to arbitration, the parties shall attempt to mutually agree on an arbitrator listed in paragraphs 46 through 47 below. In the event no agreement is reached within five (5) working days the arbitrator shall be selected from the permanent panel in accordance with the following procedure:

42. a. Arbitrators shall be listed in alphabetical order. The case shall be assigned to the next arbitrator listed in alphabetical order, provided however that each party shall be entitled to one strike.

43. b. The arbitrator next in order following any strike options exercised by the parties shall be designated to hear the case.

44. c. In the event that either party strikes an arbitrator's name from the list in accordance with this section, the struck arbitrator's name shall be placed at the bottom of the list. Once struck, the same party may not again strike that arbitrator's name until that arbitrator has been selected.

45. Except for the expedited procedure described above, hearings shall be scheduled within thirty (30) working days of selection of an arbitrator.

d. Selection of the Arbitrator

46. 1. The parties have established the following list of seven (7) arbitrators to serve as the permanent panel to hear grievances arising under the terms of this Agreement:

Fred D’Orazio  
Matt Goldberg  
Katherine Thomson  
Carol Vendrillo  
Barry Winograd

**ARTICLE I – REPRESENTATION**

Andria Knapp  
Catherine Harris

47. This list of arbitrators shall be in effect until the expiration of this Agreement, unless extended by mutual agreement.
48. 2. In the event that the parties mutually agree to remove an arbitrator, or an arbitrator becomes unavailable to serve on the panel, the parties shall attempt to agree on a replacement arbitrator. If the parties cannot reach mutual agreement on a replacement arbitrator within ten (10) working days of their initial discussions, the parties shall jointly request a list of seven (7) arbitrators from the California State Mediation and Conciliation Service (“CSMCS”). Each party shall select four (4) arbitrators from that list; the one arbitrator in common shall serve as the replacement, unless the parties mutually agree otherwise. If there are two (2) or more arbitrators in common, then the parties shall toss a coin to determine the replacement arbitrator. If there are more than two (2) arbitrators in common, then the parties shall alternately strike names until one (1) arbitrator remains; the decision of which party will strike first shall be determined by a coin toss.
7. Authority of the Arbitrator
49. The arbitrator shall have no authority to add to, ignore, modify or amend the terms of this Agreement.
50. Any claim for monetary relief shall not extend more than twenty (20) working days prior to the filing of a grievance, unless considerations of equity or bad faith justify a greater entitlement.
8. Fees and Expenses of Arbitrator
51. Except as noted below, the fees and expenses of the Arbitrator shall be shared equally by the parties.
52. In the event that an arbitration hearing is cancelled, resulting in a cancellation fee, the party requesting or causing the cancellation shall bear the full cost of the fee imposed by the arbitrator, unless a mutually agreed upon alternative is established.
53. The parties shall use a court reporter for non-expedited arbitrations, unless they mutually agree otherwise. The parties shall share all fees and expenses for the court reporter’s services and transcripts. If a court reporter is utilized for the hearing, the parties can agree in advance to require that the reporter submit the hearing transcript to the parties and arbitrator within five (5) working days of the close of the hearing.
9. Hearing Dates and Date of Award

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54. If either party fails to appear for a scheduled arbitration hearing that has not been cancelled, the other party will present their case and the arbitrator will issue a decision based on the information presented at the hearing.
55. Closing briefs will be due to the arbitrator within thirty (30) calendar days of the close of the hearing or receipt of transcript, whichever is later. Either party may choose to make a closing oral argument in lieu of a written brief.
56. Any written decision from the arbitrator will be due within thirty (30) working days of receipt of the parties' briefs or the close of oral argument, whichever is later. As a condition of appointment to the permanent panel, arbitrators shall be advised of this requirement and shall confirm their willingness to abide by these time limits
57. By the parties' mutual agreement, the arbitrator may issue a bench decision on the record stating the arbitrator's award and the reasons therefore.

**I.F. OFFICIAL REPRESENTATIVES AND STEWARDS**

1. Official Representatives

58. For purposes of negotiating a successor collective bargaining agreement, the Union may select up to thirty-two (32) members to serve during the employee's regular duty or work hours without loss of compensation. For purposes of meeting and conferring with the City, on matters within the scope of representation during the term of the agreement, the Union may select up to five (5) members to serve during the employee's regular duty or work hours without loss of compensation. If a situation should arise where the Union believes that more than five (5) employee members should be present at such meetings, and the City disagrees, the Union shall take the matter up with the Employee Relations Director and the parties shall attempt to reach agreement as to how many employees shall be authorized to participate in said meetings.
59. a. The organization's duly authorized representative shall inform in writing the department head or officer under whom each selected employee member is employed that such employee has been selected.
60. b. No selected employee member shall leave the duty or work station, or assignment without specific approval of the appropriate Employer representative.
61. c. In scheduling meetings due consideration shall be given to the operating needs and work schedules of the department, division, or section in which the employee members are employed.

2. Stewards

62. The Union shall furnish the City with an accurate list of stewards and alternate stewards in designated or professional series units. The Union may submit amendments to this list at any time because of the permanent absence of a designated steward. If a steward is not

## **ARTICLE I – REPRESENTATION**

officially designated in writing by the Union, none will be recognized for that area or shift.

63. The Union recognizes that it is the responsibility of the steward to assist in the resolution of grievances at the lowest possible level.
64. Upon notification of an appropriate management person, stewards or designated officers of the Union subject to management approval which shall not be unreasonably withheld, shall be granted reasonable release time to investigate and process grievances and appeals. Stewards shall advise their supervisors of the area or work location where they will be investigating or processing grievances. The Union will attempt to insure that steward release time will be equitably distributed.
65. In emergency situations, where immediate disciplinary action is taken because of an alleged violation of law or a City departmental rule (intoxication, theft, etc.) the steward shall not unreasonably be denied the right to leave his/her post or duty to assist in the grievance procedure.
66. Stewards shall not interfere with the work of any employee. It shall not constitute interference with the work of an employee for a steward, in the course of investigating or processing a grievance, to interview an employee during the employee's duty time.
67. Stewards shall orient new employees on matters concerning employee rights under the provisions of the Agreement.

### **I.G. UNION LEAVE**

68. Pursuant to the guidelines of the Civil Service Commission, leave without pay for a reasonable term for up to a reasonable number of employees shall be granted upon ten (10) days advance written notice.

### **I.H. UNION SECURITY**

#### **1. Authorization for Deductions**

69. The City shall deduct from a represented employee's pay Union dues, fees, premiums for insurance programs, political action fund and other contributions, and any special membership assessments (collectively, "contributions"), as established and as may be changed from time to time by the Union, upon submission by the Union of an employee's signed membership or other payroll deduction authorization form specifically authorizing those deductions. The Union shall submit the signed membership card or other authorization form to the City by U.S. mail to the Payroll Division, Office of the Controller, One South Van Ness Avenue, 8th Floor, San Francisco, CA 94103; Attention: Dues Deduction. The City shall have thirty (30) days following receipt of the form to begin the authorized deductions.



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70. Except as otherwise provided in this section I.H.1., each pay period, the City shall remit all sums so deducted to the Union, together with a written statement of the names, employee numbers, classifications, departments, and amounts deducted, after deducting the fee under San Francisco Administrative Code Section 16.92.
71. When the Union determines to adjust the level of contributions, the Union shall provide written notice of the adjustment to the City by U.S. mail to the Payroll Division, Office of the Controller, One South Van Ness Avenue, 8th Floor, San Francisco, CA 94103; Attention: Dues Deduction. The City shall have thirty (30) days following receipt of the notice to implement the adjusted contribution level.
72. Except as otherwise provided in this section I.H.1., the City shall continue to deduct and remit contributions until it receives notice of revocation from the Union as provided in this section, or it receives an order from a court or administrative body directing the City to discontinue the deduction for one or more employees.
73. An employee may revoke his or her membership or payroll deduction authorization as follows:
- a. for those employees who have signed a membership card or other authorization form which provides terms of revocation, the exclusive method of revocation is set by the card or other authorization forms.
  - b. for employees whose membership card or other authorization form does not provide terms of revocation, the member may revoke by submitting a written revocation to the Union during the thirty (30) day period immediately before the anniversary date on which the employee signed his or her form.
74. When the Union determines that a represented employee timely revokes his or her membership or contribution authorization as provided above, the Union shall notify the Controller and Employee Relations Director in writing by U.S. mail within fourteen (14) days. The City shall cease contribution deductions within thirty (30) days of receiving the notice of revocation from the Union.
75. The City shall not resolve disputes between the Union and represented employees concerning Union membership or contribution deductions, or provide advice to employees about such matters. The City shall direct employees who have questions or concerns about Union contributions to the Union.
76. Upon request of the Union, the Controller agrees to meet with the Union to discuss and attempt to resolve issues pertaining to delivery of services relating to such deductions.

**2. Mandated Fair Share / Agency Fees Agreement**

77. Application: Except as provided otherwise herein, the provisions of this section shall apply to all employees of the City in all classifications represented by the Union in represented units when on paid status. These provisions shall not apply to individual

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employees of the City in represented units who have been properly and finally determined to be management employees pursuant to Section 16.208 of the Employee Relations Ordinance. Except when an individual employee has filed a challenge to a management designation, the Employee Relations Director and the Union shall meet as necessary for the purpose of attempting to make such determinations by mutual agreement. The Employee Relations Director shall give the Union no less than ten (10) working days prior notice of any such proposed designation. Disputes regarding such designations shall be promptly resolved pursuant to Section 16.208 (B) of the Employee Relations Ordinance.

78. Implementation: An agency shop shall be implemented within representation units or subunits, effective the following pay period after one of the following occurs:
- a. Election: The Union has requested, in writing, an election on the issue, to be conducted by the State Conciliation Service and 50% plus one of those voting favor agency shop, or
  - b. 2/3 Membership: The Union makes a showing that 2/3 of the employees within the unit or subunit are dues paying members of the Union, or
  - c. New Employees: The Union requests, in writing, an agency shop be implemented for all employees hired after a date to be agreed to by the Union and the Employee Relations Division.
79. Service Fee: For the term of this Agreement, all current and future employees of the City as described in Section I.H. above, except as set forth below, shall, as a condition of continued employment, become and remain a member of the Union or, in lieu thereof, shall pay a service fee to the Union. Such service fee payment shall not exceed the standard initiation fee, periodic dues and general assessments (hereinafter collectively termed membership fees) of the Union representing the employee's classification. The service fee payment shall be established annually by the Union, provided that such service fee will be used by the Union only for the purposes permitted by law.
80. Financial Reporting: The Union shall comply with the requirements set forth in Chicago Teachers Union v. Hudson, 475 U.S. 292 (1986) for the deduction of agency shop fees. Annually, the Union shall certify in writing to the City that the content of the written notice meets the requirements set forth in this section and in Hudson. Annually, and in accordance with its legal obligations, the Union will provide an explanation of the fee and sufficient financial information to enable the fair share service fee payer to gauge the appropriateness of the fee. The Union will provide a reasonably prompt opportunity to challenge the amount of the fee before an impartial decision maker not chosen by the Union and will make provision for an escrow account to hold amounts reasonably in dispute while challenges are pending.
81. Religious Exemption: Any bargaining unit member who is a member of a bona fide religion, body or sect which has historically held conscientious objections to joining or financially supporting a public employee organization shall upon presentation of

## **ARTICLE I – REPRESENTATION**

membership and historical objection be relieved of any obligation to pay the required service fee in accordance with law. Any such employee shall be required, in lieu of periodic dues, initiation fees or agency shop fees to pay an amount equal to the periodic dues, initiation fees or agency shop fees to one of the following non-religious tax-exempt charities of the employee's choice: the United Way, the American Red Cross, or the San Francisco Food Bank. The Union shall be informed in writing of any such requests.

82. If the law changes and public employers and employee organizations can no longer require public employees to pay fair share fees as a condition of employment, then section I.H.2 shall be suspended and excised from any successor agreement, and the City shall cease payroll deductions of fair share fees required solely as a matter of law. The City will continue to deduct contributions that a bargaining unit member has authorized consistent with section I.H.1 above.

### **3. Indemnification**

83. The Union shall indemnify, hold harmless, and defend the City against any claim, including but not limited to any civil or administrative action, and expense and liability of any kind, including but not limited to reasonable attorney's fees, legal costs, settlements, or judgments, arising from or related to the City's compliance with this section. The Union shall be responsible for the defense of any claim within this provision, subject to the following: (i) the City shall promptly give written notice of any claim to the Union, (ii) the City shall provide any assistance that the Union may reasonably request for the defense of the claim; and (iii) the Union has the right to control the defense or settlement of the claim; provided, however, that the City shall have the right to participate in, but not control, any litigation for which indemnification is sought with counsel of its own choosing, at its own expense; and provided further that the Union may not settle or otherwise resolve any claim or action in a way that obligates the City in any manner, including but not limited to paying any amounts in settlement, taking or omitting to take any actions, agreeing to any policy change on the part of the City, or agreeing to any injunctive relief or consent decree being entered against the City, without the consent of the City. This duty to indemnify, hold harmless, and defend shall not apply to actions related to compliance with this section brought by the Union against the City.

### **I.I. UNION ACCESS**

84. Reasonable space may be allowed on bulletin boards for use by the Union to communicate with employees.
85. The Union shall have reasonable access to all work locations to verify that the terms and conditions of this Agreement are being carried out and for the purpose of conferring with employees, provided that access shall be subject to such rules and regulations immediately below, as well as to such rules and regulations as may be agreed to by a department and the Union. Union access to work locations will not disrupt or interfere with a department's mission and services or involve any political activities.

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86. Union representatives shall also have reasonable access to non-work areas (bulletin boards, employee lounges and break rooms) and to hallways, in order to verify that the terms and conditions of this Agreement are being carried out and for the purpose of conferring with employees.
87. Union representatives must identify themselves upon arrival at a City department. Union representatives may use department meeting space with a reasonable amount of notice, subject to availability.
88. In work units where the work is of a confidential nature and in which the department requires it of other non-employees, a department may require that Union representatives be escorted by a department representative when in areas where said confidential work is taking place.
89. Nothing herein is intended to disturb existing written departmental union access policies. Further, departments may implement additional rules and regulations after meeting and conferring with the Union.

**I.J. NEW HIRES**

90. The City agrees to provide the Union with the names and classifications of newly hired employees. During the initial processing, the City will provide new employees in those units listed in Appendix A with a Union-provided packet of information regarding the Union and fees and dues arrangement. The Union will provide this information in sealed envelopes, one of which will be distributed to each new employee. The City may advise new employees that the packet is being provided as part of an agreement with the Union, and that the City is neither aware of nor endorses the content of the packet.

**I.K. DATA**

91. The City will provide the Union the following data, by representation unit, for each employee on a monthly basis within legal and reasonable administrative constraints.
1. Name;
  2. Employee Number;
  3. Department and Section;
  4. Current Classification.
92. Upon written request, the City agrees to provide to the Union on an annual basis, gender information by job classification.

**I.L. ADDITIONAL DATA**

93. The City will provide such necessary documents for representation and bargaining purposes that could otherwise be obtained via the California Public Records Act.

**ARTICLE II: EMPLOYMENT CONDITIONS**

**II.A. NON-DISCRIMINATION**

94. The City and the Union agree that this Agreement shall be administered in a nondiscriminatory manner and that no person covered by this Agreement shall in any way be discriminated against because of race, color, creed, religion, sex, sexual orientation, gender identity, marital status, national origin, physical or mental disability, age, political affiliation or opinion or union membership or activity, or non-membership; nor shall a person be subject to sexual harassment as prohibited by State or Federal law. The City shall expedite the handling of complaints of sexual harassment pursuant to Rule 103.3 of the Civil Service Rules and Section 16.9-25 of the Administrative Code.
95. Discrimination and sexual harassment as used herein shall mean discrimination and sexual harassment as defined by Title VII of the 1964 Civil Rights Act, as amended, the Civil Rights Act of 1991, the California Fair Employment and Housing Act, the Americans with Disabilities Act, the California and United States Constitutions, the Equal Pay Act of 1963, the Age Discrimination in Employment Act of 1967, and the Civil Rights Act of 1866.
96. Claims of discrimination shall be adjusted in accordance with prevailing legal standards regarding elements and burdens of proof applicable to the discrimination being claimed.
97. An employee, group of employees, or Union may elect to process a complaint of discrimination or sexual harassment through either the grievance and arbitration procedures of this Agreement or through the applicable Civil Service Rules, the City Administrative Code, federal or state law. If the employee, group of employees or Union elects to pursue remedies for discrimination or sexual harassment complaints outside of the grievance and arbitration procedures of this Agreement, this election shall constitute a complete waiver of the right to pursue that complaint through the grievance and arbitration process.

**II.B. PROBATIONARY PERIOD**

98. As defined and administered by the Civil Service Commission, the initial probationary period for new employees in all classifications represented by Local 21 shall be twelve (12) months of service. The probationary period for an employee appointed to a promotive position (i.e., a position in any class the salary grade for which is higher than the salary grade of the employee's permanent class) shall be six (6) months of service.
99. The probationary period for all other appointments, as defined and administered by the Civil Service Commission, shall be three (3) months of service. If the employee is being returned to duty in the same department from which he/she was laid off, he/she shall serve the remainder of any probationary period as set forth in Civil Service Rule 112.30.3.

**ARTICLE II – EMPLOYMENT CONDITIONS**

100. A probationary period may be extended for up to one (1) year by mutual agreement, in writing, between the employee and the Appointing Officer. The City shall give notice to the Union at the time that it seeks to extend an employee’s probationary period.

**II.C. PROFESSIONAL STANDARDS**

101. An employee who believes that he/she will suffer adverse action for refusing to perform duties or being required to perform duties in a manner inconsistent with professional ethics may request a meeting with the Appointing Officer (or designee) to address such concerns. "Professional Ethics" as used in this provision refers to a standard of professional ethics published by a professional association or recognized as a standard in the field or industry in which the employee works or codified in State Law.

**II.D. REASONABLE ACCOMMODATIONS**

102. The parties agree that they are required to provide reasonable accommodations for persons with disabilities in order to comply with the provisions of the Americans with Disabilities Act, the Fair Employment and Housing Act, and all other applicable federal, state and local disability anti-discrimination statutes. The parties further agree that this Agreement shall be interpreted, administered and applied so as to respect the legal rights of the parties covered by these Acts. The City reserves the right to take any action necessary to comply therewith.

**II.E. SUBCONTRACTING OF WORK**

1. "Prop J." Contracts

103. The City agrees to notify the Union no later than the date a department files “Prop J” legislation with the Clerk of the Board.
104. Upon request by the Union, the City shall make available for inspection any and all pertinent background and/or documentation relating to the service contemplated to be contracted out. Prior to any final action being taken by the City to accomplish the contracting out, the City agrees to hold informational meetings with the Union to discuss and attempt to resolve issues relating to such matters including, but not limited to,
- a. possible alternatives to contracting or subcontracting;
  - b. questions regarding current and intended levels of service;
  - c. questions regarding the Controller's certification pursuant to Charter Sections 8.300-1 — 10.104.15;
  - d. questions relating to possible excessive overhead in the City's administrative-supervisory/worker ratio; and
  - e. questions relating to the effect on individual worker productivity by providing labor saving devices.

105. The City agrees that it will take all appropriate steps to insure the presence at said meetings of those officers and employees (excluding the Board of Supervisors) of the

## **ARTICLE II – EMPLOYMENT CONDITIONS**

City who are responsible in some manner for the decision to contract so that the particular issues may be fully explored by the Union and the City.

### **2. Personal Services Contracts**

106. At the time the City issues a Request for Proposals (“RFP”)/Request for Qualifications (“RFQ”), or thirty (30) days prior to the submission of a personal services contract (“PSC”) request to the Department of Human Resources and/or the Civil Service Commission, whichever occurs first, the City shall notify the Union of any PSC(s), including a copy of the draft PSC summary form, where such services could potentially be performed by represented classifications.
107. If the Union wishes to meet with a department over a proposed personal services contract, the request must be made by the Union to the Human Resources Director with a copy forwarded to the appropriate department within two weeks after the receipt of notice by the Department. Discussions shall include, but not be limited to, possible alternatives to contracting or subcontracting and whether the department staff has the expertise and/or facilities to perform the work. Upon request by the Union, the City shall make available for inspection any and all pertinent background and/or documentation relating to the service contemplated to be contracted out.
108. In order to ensure that the parties are fully able to discuss their concerns regarding particular proposed contracts, the City agrees that it will take all appropriate steps to ensure that parties (excluding the Board of Supervisors and other boards and commissions) who are responsible for the contracting-out decision(s) are present at the meeting(s) referenced in paragraph 105.
109. The City agrees to provide the Union with notice(s) of departmental commissions and Civil Service Commission meetings during which proposed PSCs are calendared for consideration, where such services could potentially be performed by represented classifications.
110. The parties acknowledge existing policies and procedures which place restrictions on the use of personal services contracts for work that could potentially be performed by represented classifications.
111. The City and Local 21 expressly reserve their rights with regard to the parties’ contentions over whether such policies and procedures are or are not within the scope of bargaining under Charter Section A8.409. Nothing in this or the preceding paragraph shall be deemed a waiver by either party of its position on those contentions.

### **II.F. EMPLOYEE REASSIGNMENTS**

112. Except in cases of urgent need, each City department shall post notices of vacancies in a prominent location in the department, and/or at each separate work location of the department, for a period of not less than five (5) working days in order to afford

## ARTICLE II – EMPLOYMENT CONDITIONS

employees interested in reassignment an opportunity to apply for a vacant position. Each such notice shall describe the classification of the position to be filled, the physical location of the position, its starting and quitting time, and a general description of the work to be performed.

### **II.G. WORKFORCE REDUCTION**

#### 1. Obligation to Meet & Confer on Employee Workloads

113. The City and Union acknowledge that there has been and may continue to be a reduction in the City workforce primarily as a result of reduced revenue and inflation.
114. The City recognizes its legal obligation to meet and confer in good faith and endeavor to reach agreement on employee workloads.
115. The City shall provide any written information relating to staffing levels and workloads in a given department upon written request to the Employee Relations Division, with any reproduction costs above single copies to be paid by the Union.

#### 2. Advance Notice of Pending Layoffs

116. Any employee who is to be laid off due to the lack of work or funds shall be notified, in writing, with as much advance notice as possible but not less than sixty (60) calendar days prior to the effective date of the layoff. Such sixty (60) calendar day minimum advance notice of layoff shall not apply should layoff in a shorter period be beyond the control of the City. The Union shall receive copies of any layoff notice. The provisions of this Section shall not apply to "as needed", or intermittent employees or employees hired for a specific period of time or for the duration of a specific project or employees who are bumped from their position.
117. The City will provide ten (10) business days' notice to employees who are subject to displacement due to layoff. To the extent this notice period extends beyond the date the displacing employee is to start in the position, the employee who is to be displaced will be placed in a temporary exempt position in his/her classification and department for the remainder of the notice period.

#### 3. Layoff Procedures

118. Layoffs shall be administered pursuant as follows: An employee with permanent seniority in class shall have the right to displace an employee with less permanent seniority in the same class in any department. All bumping and displacement shall first occur within the department that affected the layoff in question prior to City-wide bumping.

### **II.H. UTILIZATION OF PROP F AND TEMPORARY EXEMPT EMPLOYEES**

119. The Human Resources Director agrees to work with City departments to ensure proper utilization of Proposition F and temporary exempt ("as needed") employees when such



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positions would more appropriately or efficiently be filled by permanent employees. In addition, the City will notify holdovers in represented classifications of any recruitment for exempt positions in their classifications.

120. It is understood that to the degree increased utilization of such employees may be required in certain represented classifications to provide staffing coverage due to employees taking floating holidays as described in paragraphs 392 and 393 of the parties' 2006-2012 Agreement, such work will be offered to holdovers in such represented classifications.

**II.I. CREDIT FOR TIME SERVED IN TEMPORARY POSITION WHILE ON LAYOFF FROM PERMANENT POSITION**

121. An employee who has completed probation in a permanent position and who:
1. is "laid off" from said position;
  2. is immediately and continuously employed in another classification with the City, either permanent or temporary; and
  3. is thereafter permanently re-employed in his/her former classification without a break in service;
  4. shall, for the purposes of determining salary increments, receive credit for the time served while laid off from his/her permanent position.

**II.J. TRAVEL REIMBURSEMENT**

1. Municipal Railway

122. An employee who travels on the Municipal Railway for City business shall be reimbursed for such travel.

2. Automobile Allowances

123. The City agrees to appropriate sufficient funds to the Assessor's Office, the Department of Public Works and the Treasurer's Office, Tax Collector Division, Business Tax Section to pay automobile allowances to employees required to drive a personal automobile for City business. Employees on leave or extended vacation for twenty-one (21) days or more will not receive the allowance for the days not worked.

124. a. Employees in the following classes only shall receive an auto allowance of \$40.00 per month and be eligible for a mileage allowance in accordance with the IRS allowance:

4220 Personal Property Auditor  
4222 Senior Personal Property Auditor  
4224 Principal Personal Property Auditor  
4225 Assistant Chief Personal Property Auditor  
6270 Housing Inspector  
6272 Senior Housing Inspector  
2542 Speech Pathologist\*

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2548 Occupational Therapist\*  
2550 Senior Occupational Therapist\*  
2555 Physical Therapist Assistant\*  
2556 Physical Therapist\*  
2558 Senior Physical Therapist\*

\* Applies only to Home Health Care Rehabilitation Professionals and California Children’s Services.

125. b. Employees in the following classes now use cars provided by the City; however, individual employees in these classes will receive auto allowance and mileage reimbursement in accordance with subsection (2) a. above if said individual employee has not been supplied with a City automobile and is still required to drive his/her own personal vehicle as provided for above:
- 6230 Street Inspector
  - 6231 Senior Street Inspector
  - 6232 Street Inspection Supervisor
  - 6272 Senior Housing Inspector
  - 6318 Construction Inspector
126. c. Employees in the following classes only shall receive auto allowance of \$100.00 per month and be eligible for a mileage allowance of eight (8) cents per mile:
- 4260 Real Property Appraiser Trainee
  - 4261 Real Property Appraiser
  - 4265 Senior Real Property Appraiser
  - 4267 Principal Real Property Appraiser

3. Mileage Allowance

127. The City shall provide City vehicles for the use of City employees while traveling in the course of their duties for the City. In the event such vehicles are not available, the Appointing Officer may request employees to use their own vehicle for City business. Employees using their own vehicle for City business shall be reimbursed for expenses incurred at the rate in accordance with the IRS allowance and for all necessary toll expenses.
128. Subject to review and approval by the Controller’s Office, additional classes may be considered for eligibility for the Auto Allowance under Section 2 of this Article by the Union/City Relations Committee (UCRC).

4. Reimbursement of Required Business-Related Travel Expenses

129. Represented employees who are required by the Appointing Officer or designee to engage in business-related travel shall be eligible for reimbursement of such eligible travel-related expenses consistent with the rates established in the Controller’s Office’s Business Travel Reimbursement Guidelines.

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**II.K. PARKING PLACARDS FOR CALIFORNIA CHILDREN SERVICES REHABILITATION PROFESSIONALS**

130. The Department of Public Health shall make for the term of the agreement only, at least two (2) parking placards to be shared by California Children Services Rehabilitation Professional employees in the following classes who are required by the Department of Public Health to use their personal car in the course of their work to provide patient care at the patient’s home or in the community:

2548 Occupational Therapist  
2550 Senior Occupational Therapist  
2555 Physical Therapist Assistant  
2556 Physical Therapist  
2558 Senior Physical Therapist

**II.L. PARKING FACILITIES**

131. When an employee is required to use his/her personal automobile for City business he/she will be reimbursed for parking fees.
132. Parking fees for represented employees will be set and applied in accordance with Administrative Code Section 4.24.

**II.M. CELL PHONE USAGE FOR REHABILITATION PROFESSIONALS**

133. The City will provide no fewer than ten cell phones to Rehabilitation Professionals who work in Home Health or California Children Services. In the event a City cellular phone is not available, the City agrees to pay for the cost of business related calls made by the Rehabilitation Professional on his/her cellular phone. Employees shall be required to provide evidence of expenditure to the department in order to receive reimbursement.

**II.N. PERSONNEL FILES**

134. Only one (1) official file shall be maintained on any single employee in any one department. Unless otherwise specified by the department, the official file shall be located in the departmental personnel office or, in larger departments, at the various divisional personnel offices of the department.
135. Each employee shall have the right to review the contents of his/her file upon request. Nothing may be removed from the file by the employee but copies of the contents shall be provided upon request.
136. With the written permission of the employee, a representative of the Union may review the employee's personnel file when in the presence of a departmental representative and obtain copies of the contents upon request.

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137. An employee shall have the opportunity to review, sign, and date any and all material to be included in the file. The employee may also attach a response to any and all materials within thirty (30) days. All material in the file must be signed and dated by the author.
138. Employees may cause to be placed in their personnel files materials reasonably related to their assigned job duties.
139. No action to impose discipline against an employee shall be initiated more than thirty (30) days from the date the employer knows of the conduct and has completed a diligent and timely investigation except for conduct which would constitute the commission of a crime. The discipline imposed may take into account conduct that is documented in the employee's personnel file or was the subject of a prior disciplinary action.
140. At the request of the employee, materials relating to disciplinary actions which are three (3) or more years old shall be sealed to the extent permissible by law, provided that there has been no reoccurrence of the conduct on which the discipline was based during that period. The envelope containing the sealed documents will be retained in the employee's personnel file and may be opened for the purpose of assisting the City in defending itself in legal or administrative proceedings. The sealed material shall not be used in disciplinary proceedings against the employee.

**II.O. DISCIPLINE**

141. The City shall have the right to discipline any non-probationary permanent, temporary civil service, or provisional employee who has served the equivalent of a probationary period for just cause. As used herein "discipline" shall be defined as discharge, suspensions and disciplinary demotion.
142. Suspensions, disciplinary demotions and discharges of non-probationary permanent, temporary civil service and provisional employees, who have served the equivalent of a probationary period, shall be subject to the following procedure:
- a. The employee shall receive written notice of the recommended disciplinary action, including the reasons and supporting documentation, if any, for the recommendation.
  - b. The employee and any representative shall be afforded a reasonable amount of time to respond orally or in writing to the management official designated by the City to consider the reply.
  - c. The employee shall be notified in writing of the decision. The employee's representative shall receive a copy of this decision.

*ARTICLE II – EMPLOYMENT CONDITIONS*

**II.P. PUC/CIP “PROJECT LABOR AGREEMENT”**

143. The parties agree that timely and successful implementation of the PUC’s Capital Improvement Plan (CIP) projects is among their highest priorities, and that changes in the terms and conditions of employment set forth in this Agreement that are unique to CIP projects may facilitate the achievement of their mutual goal. The parties therefore agree that the Capital Improvement Plan Projects Addendum to this Agreement, incorporated herein as Appendix C for reference, shall be extended to June 30, 2014.
144. Regarding CIP Projects, the parties agree to meet and confer over all matters within the mandatory scope of bargaining, and any other matters which they mutually agree to discuss.

**II.Q. SUBSTANCE ABUSE PREVENTION POLICY**

145. Attached as Appendix F is the Substance Abuse Prevention Policy (SAPP). Also attached is a side letter related to the implementation of the SAPP. If pursuant to the side letter the parties proceed to arbitration, then Arbitrator Carol Vendrillo, shall be retained by the parties for that arbitration proceeding.

**ARTICLE III: PAY, HOURS AND BENEFITS**

**III.A. WAGES**

146. The wage rates for the employees covered by this agreement shall be rounded to the nearest whole dollar, biweekly salary. The Human Resources Department will prepare a salary grade to reflect the appropriate compensation for each classification covered by this Agreement as of July 1, 2014 no later than September 30, 2014. The Agreement shall be administratively amended to include the salary grade and shall be attached to the Agreement as Appendix B, with notice to the Union.

147. Represented employees will receive the following base wage increases:

Effective as of the first full pay period beginning in October, 2014: 3%

Effective as of the first full pay period beginning in October, 2015: 3.25%

Effective July 1, 2016, represented employees will receive a base wage increase between 2.25% and 3.25%, depending on inflation, and calculated as  $(2.00\% \leq \text{CPI-U} \leq 3.00\%) + 0.25\%$ , which is equivalent to the CPI-U, but no less than 2% and no greater than 3%, plus 0.25%.

In calculating CPI-U, the Controller’s Office shall use the Consumer Price Index – All Urban Consumers (CPI-U), as reported by the Bureau of Labor Statistics for the San Francisco Metropolitan Statistical Area. The growth rate shall be calculated using the percentage change in price index from February 2015 to February 2016.

Effective July 1, 2017, represented employees will receive a base wage increase of 3%.

Effective July 1, 2018, represented employees will receive a base wage increase of 3%, except that if the March 2018 Joint Report, prepared by the Controller, the Mayor’s Budget Director and the Board of Supervisors’ Budget Analyst, projects a budget deficit for fiscal year 2018-2019 that exceeds \$200 million, then the base wage adjustment of 3% due on July 1, 2018, will be delayed by six (6) months and be effective the pay period including January 1, 2019.

**III.B. ADDITIONAL COMPENSATION**

1. Wage Corrections, Adjustments, and Studies

148. In addition to the general wage increases provided for above, additional pay increases and adjustments shall apply as described in this section.

a. Fire Safety Inspectors

149. 1.) Parity. Fire Safety Inspectors shall receive parity on salary, overtime, holidays, and educational incentives as it pertains to the H-4 Inspector classification.

**ARTICLE III – PAY, HOURS AND BENEFITS**

150. 2.) Fire Protection Engineers – Holidays. Fire Protection Engineers (5215) shall receive compensatory time equal to the computed rate authorized for the H-4 classification. The Fire Department may elect to suspend the compensatory time for the 5215 classification and replace it with income at the 5215’s rate. Effective July 1, 2014 the base wage for classification 5215 Fire Protection Engineer shall be increased by 6%. Additionally, effective July 1, 2014 and thereafter, classification 5215 Fire Protection Engineer shall receive the same base wage increases as classification 6281 Fire Safety Inspector.
151. 3.) Other Matters. Matters of mutual concern may be referred to the Union/City Relations Committee for further consideration.
- b. Deep Class -- Class 1241
152. 1.) There will be a 9-step salary plan for class 1241. Employees will advance from step 1 to 7 based on seniority except as noted below. Seniority is defined as actual time worked in class. The progression between salary steps in class 1241 shall occur as follows:
153. 2.) Step 1 to 7 progression will occur following one year of service or the equivalent of 2080 hours at each step.
154. 3.) Advancement above Step 7 will be contingent upon an employee receiving at least a competent and effective performance evaluation.
2. Exceptions:
155. a) Step 2 Advancement: Within a month of an employee’s advancement to Step 2, the employee’s supervisor will provide the employee with a written list of performance standards against which the employee’s performance will be measured for the next performance evaluation which should occur six months following the advancement to Step 2. To advance from Step 2 to Step 3, the performance evaluation must be at least competent and effective. If the employee does not receive written performance standards within three months of advancement to Step 2, or if the performance evaluation does not occur within sixty days following the employee’s anniversary date that would result in advancement to Step 3, the employee will automatically advance to Step 3.
156. b) Step 8 Advancement: Within a month of an employee’s advancement to Step 7, the employee’s supervisor will provide the employee with a written list of performance standards against which the employee’s performance will be measured for the next performance evaluation. To advance from Step 7 to Step 8, the performance evaluation must be at least competent and effective. If the employee does not receive written performance standards within three months of advancement to Step 7, or if the performance evaluation does not occur within sixty days following the employee’s anniversary date that would result in advancement to Step 8, the employee will automatically advance to the next step.

**ARTICLE III – PAY, HOURS AND BENEFITS**

This advancement procedure will also apply for movement from Step 8 to Step 9 for all affected employees.

157. c) Step advancements based on performance evaluations outlined above will be retroactive to the employee’s anniversary date in the class.
158. d) New employees may be appointed above Step 1 based on an evaluation of experience, education and job-related specialties upon the recommendation of the appointing officer and approval of the Department of Human Resources.
- c. Physician Assistants
159. Employees in class 2218 shall receive the same salary as the Nurse Practitioner class (2328).
- d. Project Management
160. A permanent employee who is assigned by the Appointing Officer as a Project Manager as described by the specifications for classes 5502, 5504, 5506 or 5508 shall receive the rate of pay of the appropriate project manager classification during such assignment.
161. All assignments are subject to review and approval by the Human Resources Director.
162. An employee covered by this Agreement who is assigned to a Project Manager position shall continue to be represented by Local 21 and shall continue to receive all of the benefits granted in this Agreement.
- e. Information Technology
- 1.) IS/IT Advisory Committee
163. The City and Union recognize that it is in their mutual interest to provide an Information Technology work environment that fosters the City’s mission, encourages efficiency, and values employees’ contributions. The parties also recognize that the delivery of Information Technology services within the City is currently being reorganized.
164. To ensure open communications between the Union and the City, the parties agree to the following:
165. (i) The parties shall form an Information Technology Advisory Committee which shall include representatives from the City and the Union;
166. (ii) During the reorganization process, the IT Advisory Committee shall meet upon request of the Union to discuss matters involving the reorganization of the delivery of technology services;
167. (iii) The Committee shall continue to meet upon either party’s request to discuss matters concerning the delivery of Information Technology Services within the City, including but not limited to an IT Training Academy, other matters related to core competencies



**ARTICLE III – PAY, HOURS AND BENEFITS**

and departmental needs, evaluation of whether to add extended ranges for classifications, the need for a classification study and/or addition of new IT classifications, and availability of promotional opportunities.

2.) Ten (10) Step Salary Schedule for IT Classes

(i) Definition.

168. For classes in the series 104x, 105x, 106x and 107x there shall be a ten (10) step salary plan. Each step shall be 2.5% greater than the step below, rounded to the nearest salary schedule, except that Step 4 shall be 3.5% greater than step 3. Step 1 of the ten (10) step plan shall be equal to the salary of step 1 of the current salary grade, including any increases awarded effective 7/1/01.

(ii) Appointments and Mapping.

169. On July 1, 2001 all affected employees shall be placed at the salary step in the ten (10) step plan which is nearest to, but not less than, the rate of pay they would have received in the five (5) step plan, including any increases awarded effective 7/1/01.

170. New employees may be appointed at any step in the step plan at the discretion of the appointing officer.

(iii) Step Progression.

171. Employees below Step ten (10) shall advance to each successive step upon completion of six months service.

172. 3.) IT Operations Support Administrator Series

The parties will continue discussion regarding comparability and market status of classification 1093 IT Operations Support Administrator III, which is the benchmark classification for the classification series 1091, 1092, 1093, 1094, and 1095 (collectively, the IT Operations Support Administrator Series). If the parties are unable to reach agreement by September 30, 2014 on whether any wage adjustments are appropriate for the series, either party may move the dispute to interest arbitration pursuant to Charter Sections A8.409 through A8.409-9. The mediation-arbitration Board, with neutral chairperson Katherine Thomson, or another mutually agreed-upon arbitrator, will retain jurisdiction of this issue, subject to the following: The dispute may only be moved to arbitration if either party contends that the benchmark classification 1093 IT Operations Support Administrator III is above or below market by more than 5%. An award of any wage adjustment for the series, up or down, shall be implemented effective July 1, 2015.

173. Effective July 1, 2016, the IT Operations Support Administrator Series shall move from having 5 salary steps with one year of required service between steps to having 10 salary steps with six months of required service between steps. Specifically, the City will split current 5% salary steps 1 through 4 into eight 2.5% steps; the current step 5 will become

**ARTICLE III – PAY, HOURS AND BENEFITS**

step 9; and the City will add a 2% step 10 above the new step 9. For illustration purposes, delineated below is the current and new step structure for classification 1093, with wage rates effective as of July 1, 2016, to serve as the template for restructuring the steps of the other classifications in the IT Operations Support Administrator Series.

| Current |          | Restructured |          |
|---------|----------|--------------|----------|
| Step    | Salary   | Step         | Salary   |
| 1       | \$76,440 | 1            | \$76,440 |
| -       | -        | 2            | \$78,312 |
| 2       | \$80,262 | 3            | \$80,262 |
| -       | -        | 4            | \$82,212 |
| 3       | \$84,266 | 5            | \$84,266 |
| -       | -        | 6            | \$86,320 |
| 4       | \$88,478 | 7            | \$88,478 |
| -       | -        | 8            | \$90,636 |
| 5       | \$92,924 | 9            | \$92,924 |
| -       | -        | 10           | \$94,718 |

174. Effective July 1, 2016, the City shall place covered employees in the new step structures and provide retroactive compensation, as provided below, as though the City implemented the new step structures in paragraph 170a as of July 1, 2015. For purpose of this section, including subsections (1) through (5) below, “covered employees” are (1) current employees appointed in the IT Operations Support Administrator Series; and (2) those employee formerly in the 100x, 101x and 102x class series who were status granted into the IT Operations Support Administrator Series during Fiscal Year 2015-2016:

175. 1. Effective retroactive to July 1, 2015, the City shall move each covered employee from his or her salary step under the original step structure for his or her classification to the comparable step under the new step structure for his or her classification.

| Original Step | Restructured Step |
|---------------|-------------------|
| 1             | 1                 |
| 2             | 3                 |
| 3             | 5                 |
| 4             | 7                 |
| 5             | 9                 |

This step placement effective July 1, 2015, shall not alter a covered employee’s salary anniversary date. The City shall then advance covered employees through the new step structure as specified in subsections (2) through (4) below.

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2. Employees hired before July 1, 2015, who are placed at or below the new Step 7 under subsection (1) above shall advance through the new step structure depending on their salary anniversary dates, as follows:

- Salary Anniversary Date from July 2 to January 1: Covered employees shall advance to the next step of the new step structure on July 1, 2015 and to the following step on the employee’s salary anniversary date. Employees shall advance to each successive step upon completion of six months service. For example, an employee at Step 1 with a salary anniversary date of August 1 will move to the new Step 2 on July 1, 2015 and to the new Step 3 on August 1, 2015, and will continue to advance on six month intervals.
- Salary Anniversary Date from January 2 to July 1: Covered employees shall advance to the next step of the new step structure after six months of service from the original salary anniversary date and advance to each successive step upon completion of six months service. For example, an employee at Step 1 with a salary anniversary date of February 1 shall move to the new Step 2 on August 1, 2015 and to the new Step 3 on February 1, 2016.

176. 3. Employees hired before July 1, 2015 who are placed at the new Step 9 on July 1, 2015, shall advance to Step 10 after six months of service from July 1, 2015 (i.e., January 1, 2016).

177. 4. Employees hired on or after July 1, 2015, shall advance to each successive step upon completion of six months service

178. 5. Effective July 1, 2016, covered employee shall be paid at their then current step under the restructured salary steps. In September of 2016, covered employees shall receive retroactive pay for any step increases made under paragraphs 170b – 170e, including any cost of living or other adjustments to the salary structure.

f. EAP Counselors

179. Employees in class 2594 shall be paid at parity with employees in class 2931. Employees in class 2595 shall be paid at parity with employees in class 2935.

g. Physical Therapists/Occupational Therapists

180. Employees in classes 2556 Physical Therapist, 2548 Occupational Therapist, 2558 Senior Physical Therapist and 2550 Senior Occupational Therapist shall be eligible for Step 6 after serving two years at Step 5 and will also be eligible for Step 7 after serving one year at Step 6. Employees shall be eligible for Step 8 after serving one year at Step 7.

h. Physical Therapy Assistants

181. Employees in class 2555 shall be eligible for Step 6 after serving two years at Step 5 and will also be eligible for Step 7 after serving one year at Step 6.

**ARTICLE III – PAY, HOURS AND BENEFITS**

i. Speech Pathologist

182. Employees in class 2542 Speech Pathologist. Employees shall be eligible for Step 7 after serving two years at Step 6.

j. District Attorney’s Investigative Assistant

183. Effective July 1, 2006, class 8132 District Attorney’s Investigative Assistant shall be eligible for Step 6 after serving one year of service at Step 5.

k. Legislative Analysts

184. Employees in classes 1367 and 1371 who serve as Legislative Analysts and/or Senior Legislative Analysts in the Office of the Legislative Analyst shall receive a seven percent (7%) premium.

l. Construction Inspectors

185. Employees in class 6318 who serve as Resident Engineer shall receive a two percent (2%) premium while serving in such capacity.

m. Sewage Treatment Plant Superintendents

186. Employees in class 5130 who are in possession of an engineering license shall receive a five and one-half percent (5.5%) premium.

n. Public Safety Communications Coordinators

187. Effective July 1, 2018, employees in class 8240 shall receive a one-time wage adjustment of an additional six and forty hundredths percent (6.40%) to their base wage.

2. Acting Assignment Pay

188. Employees assigned by the Appointing Officer or designee to perform a substantial portion of the duties and responsibilities of a higher classification shall receive compensation at a higher salary if all of the following conditions are met:

- a. The assignment shall be in writing.
- b. The position to which the employee is assigned must be a budgeted position.
- c. The employee is assigned to perform the duties of a higher classification for longer than ten (10) consecutive working days or eighty (80) hours.

189. Upon written approval by the Appointing Officer, beginning on the eleventh (11th) day of an acting assignment under this section and retroactive to the first (1st) day of the assignment, an employee shall be paid five percent (5%) above the employee's base salary but such pay shall not exceed the maximum step of the salary grade of the class to which temporarily assigned. Premiums based on percent of salary shall be paid at a rate that includes out of class pay where the premium is applicable to the class the person is performing in.

**ARTICLE III – PAY, HOURS AND BENEFITS**

190. Disputes regarding eligibility for acting assignment pay under this Section shall be resolved through expedited arbitration under Section I.E(6)(a) of this Agreement.

3. Acting Assignment Exceptions

191. An employee who believes he/she has been assigned to perform a substantial portion of the duties and responsibilities of a higher classification even though the Acting Assignment criteria have not been met shall be entitled to file a claim for acting assignment pay with the Appointing Officer. The Appointing Officer must respond to the claim, in writing, within 30 days. If the claim is denied, and the Union wishes to file a grievance, such grievance must be filed through expedited arbitration under Section I.E(6)(a) of this Agreement. Back pay shall be limited to the date the employee's claim was filed with the Appointing Officer.

192. Requests for classification or reclassification review shall not be governed by this provision.

4. Supervisory Differential Adjustment

193. The Department of Human Resources is hereby directed to adjust the compensation of a supervisory employee, whose schedule of compensation is set herein subject to the following conditions.

194. a. The supervisor, as part of the regular responsibilities of his/her class, supervises, directs, is accountable for and is in responsible charge of the work of a subordinate or subordinates.

195. b. The supervisor must actually supervise the technical content of subordinate work and possess education and/or experience appropriate to the technical assignment.

196. c. The organization is a permanent one approved by the appointing officer, chief administrative officer, Board or Department of Human Resources, where applicable, and is a matter of record based upon review and investigation by the Department of Human Resources.

197. d. The classifications of both the supervisor and the subordinate are appropriate to the organization and have a normal, logical relationship to each other in terms of their respective duties and levels of responsibility and accountability in the organization.

198. e. The salary grade of the supervisor is less than one full step (approximately 5%) over the salary grade, exclusive of extra pay (except Project Management Assignment Pay), of the employee supervised. In determining the salary grade of a classification being paid a flat rate, the flat rate will be converted to a bi-weekly rate and the salary grade the top step of which is closest to the flat rate so converted shall be deemed to be the salary grade of the flat rate classification.

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199. f. The adjustment of the salary grade of the supervisor shall be 5% over the salary grade, exclusive of extra pay (except Project Management Assignment Pay), of the employee supervised. DHR clarification of the application of this paragraph is hereby incorporated by reference.
200. g. A supervisory differential shall be available to employees assigned by the Appointing Officer to supervise one or more employees in the same classification.
201. h. If the application of this section adjusts the salary grade of an employee in excess of his/her immediate supervisor, the pay of such immediate supervisor shall be adjusted to an amount \$1.00 bi-weekly in excess of the base rate of his/her highest paid subordinate, provided that the applicable conditions of this section are also met.
202. i. Compensation adjustments are effective retroactive to the beginning of the current fiscal year of the date in the current fiscal year upon which the employee became eligible for such adjustment under these provisions.
203. j. To be considered, requests for adjustment under the provisions of this section must be received in the offices of the Department of Human Resources not later than the end of the current fiscal year.
204. k. In no event will the Human Resources Director approve a supervisory salary adjustment in excess of two (2) full steps (approximately 10%) over the supervisor's current basic compensation. If in the following fiscal year a salary inequity continues to exist, the Department of Human Resources may again review the circumstances and may grant an additional salary adjustment not to exceed two (2) full steps (approximately 10%).
205. l. Human Resources Department shall review any changes in the conditions or circumstances that were and are relevant to the request for salary adjustment under this section either acted upon by or pending before the Human Resources Director.

5. Lead Person Pay

206. Employees designated by their supervisor as a lead person shall be entitled to a \$10.00 per day premium when required to take the lead on any job when at least three other persons are assigned to the job.

6. PUC/CIP Planning Function Assignment Pay

207. Employees in the following classifications shall be eligible for special assignment pay when assigned in writing by the Appointing Officer or designee to a project of the Public Utilities Commission/Capital Improvement Project (PUC/CIP) that exceeds five million dollars, and performing work activities which include responsibility for directing environmental review and regulatory compliance for such projects and their deliverables, from the planning phase to post- construction:

Planner II (5278)

Regulatory Specialist (5620)

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Planner III (5291)                      Utility Specialist (5602)  
Planner IV (5293)                      Biologist I/II (2483)  
Environmental Review Planner III (5298)  
Environmental Review Planner IV (5299)

208.            Qualifying employees shall receive a premium equal to 5% of base salary for hours that duties described above are actually worked.

209.            PUC/CIP planning function assignment pay shall not be available to any employee receiving supervisory differential adjustment, acting assignment pay, or CIP leadership pay. Employees assigned to a project manager classification shall not be eligible to receive this premium.

210.            This provision shall expire on June 30, 2019.

7. Supervisory Differential for Classification 2924 Medical Social Work Supervisor

211.            Where appropriate in accordance with other provisions of this Section, classification 2924 Medical Social Work Supervisor shall receive a 5% supervisory differential, when as part of the regular responsibilities of his/her class s/he supervises, directs, is accountable for and is in responsible charge of the work of a subordinate or subordinates whose salary grade, exclusive of extra pay, is less than 5% below compensation of the 2924 Medical Social Work Supervisor.

8. Licensed Civil/Structural Engineers

212.            Licensed Civil Engineers in Engineering classifications who also possess and maintain a structural engineer's license issued by the State of California and who are assigned structural engineering work shall be paid a premium of two (2) steps in addition to their current rate of pay when so assigned as certified in writing by the appointing officer.

9. Certificate of Competency

213.            Employees in classes 5220 and 5222 who possess a certificate of competency from the State Water Resources Control Board shall receive a four percent (4%) premium payment in addition to his/her basic wage. Any employee, including those in class 6106, who is receiving this premium on June 30, 2001 shall continue to receive the premium during the life of this agreement.

214.            Employees assigned to the 2478 Senior Sewage Treatment Chemists class or its successor class who are required by the City to possess a Certificate of Competency by the State Water Resources Control Board in order to perform their job duties shall continue to receive \$25.00 per pay period in addition to his/her basic wage for the life of this agreement.

10. Bilingual Premium

215.            All employees who translate or interpret as part of their work shall have their positions designated as "bilingual." A "designated bilingual position" is a position designated by

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the department which requires translating to and from a foreign language including sign language for the hearing impaired and Braille for the visually impaired.

216. An employee who provides more than forty (40) hours per pay period of non-English services, including Braille and sign language, as part of his or her regular job assignment, will receive a bilingual premium of sixty dollars (\$60.00) per pay period.
217. An employee who routinely and consistently provides less than forty (40) hours per pay period of non-English services, including Braille and sign language, as part of his or her regular job assignment, will receive a bilingual premium of forty dollars (\$40.00) per pay period.

**11. Advanced Appraiser Certification Premium**

218. Employees in classes 4220 Personal Property Auditor, 4222 Senior Personal Property Auditor, 4224 Principal Property Auditor, 4261 Real Property Appraiser, 4265 Senior Real Property Appraiser and 4267 Principal Real Property Appraiser who possess and maintain any or all of the following advanced appraiser certificates shall receive a lump sum payment of one thousand dollars (\$1000) for each fiscal year the certification is maintained:
- 1) An Advanced Appraisers Certificate issued by the California State Board of Equalization; or
  - 2) A Certified General Appraiser certificate issued by the California Office of Real Estate Appraisers; or
  - 3) An “MAI” designation issued by the Appraisal Institute

219. The lump sum payment shall be paid out on October 7, 2006 for fiscal year 2006-2007 and thereafter annually on the first pay period beginning on or after July 1st.

**12. Certified Hand Therapist Premium**

220. Employees in the classifications 2548 Occupational Therapist, 2550 Senior Occupational Therapist, 2556 Physical Therapist and 2558 Senior Physical Therapist who possess and maintain on file proof of certification as a Certified Hand Therapist and who are assigned by the Appointing Authority to perform hand therapy work shall be paid a five percent (5.0%) premium payment on base pay while engaged in hand therapy work.

**13. EEO Premium**

221. Employees in class 1231 Assistant Manager, Equal Employment Opportunity Programs, in the Department of Human Resources Equal Employment Opportunity Division who are assigned to review the work of departmental Equal Employment Opportunity officers (class 1231 or higher) for compliance with Human Resources Director's procedures for investigation or resolution of employment discrimination complaints or for reasonable accommodation of employees with disabilities shall receive a premium equal to five percent (5.0%) of base pay.



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**14. Legislative Assistant Premium**

222. Appointments in class 1835 Legislative Assistant above Step 1 may only be made by an Appointing Officer with the approval of the Human Resources Director and only if the appointment would result in a loss of compensation if the appointee were to accept the position at Step 1.

223. Employees in class 1835 Legislative Assistant whose performance in that job class has been satisfactory to the City for at least four consecutive years, with at least one year of satisfactory service at Step 5, shall receive a premium equal to 5.0% of base pay.

214a. Effective July 1, 2016, class 1835 Legislative Assistant shall receive a 2.5% wage increase in addition to the general wage increase provided for under Section III.A. Wages.

**15. Housing Inspector Certification Premium**

224. Employees in the classifications 6270 Housing Inspector, 6272 Senior Housing Inspector and 6274 Chief Housing Inspector who possess and maintain any of the following certifications shall be granted additional premium pay as follows above the base rate per hour for each certification. The combined total of these premiums shall not exceed 4.0%:

- |   |      |
|---|------|
| 1) ICC Property Maintenance and Housing Inspector                 | 2.0% |
| 2) ICC Residential Building Inspector or Building Inspector       | 2.0% |
| 3) ICC Building Code Accessibility Specialist                     | 2.0% |
| 4) State of California Registered Environmental Health Specialist | 2.0% |

**16. OSHPD Premium**

225. Employees in an Architectural, Engineering or related classification who possess and maintain an OSHPD certification issued by the State of California and who are assigned by the Appointing Authority and performing engineering work requiring the use of an OSHPD certification shall be paid a five percent (5.0%) premium on base pay.

**17. Public Safety Communication Coordinator Premium**

226. Employees in class 8240 Public Safety Communications Coordinator who possess and maintain one or more of the following shall be paid a four percent (4.0%) premium on base pay:

- 1) AA or AS degree in public safety, business or related field; or
- 2) BA or BS degree in public safety, business or related field; or
- 3) Ten (10) years of service in the public safety field and completion and maintenance of the following ongoing training requirements: a) CPR certification; b) Emergency Medical Dispatcher Certification through the National Academy of Emergency Dispatch; and c) Emergency Fire Dispatcher Certification through the National Academy of Emergency Dispatch.

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**18. Purchasing Manager Certification Premium**

227. Employees in classes 1950 Assistant Purchaser, 1952 Purchaser, 1956 Senior Purchaser and 1958 Supervising Purchaser who possess and maintain certification for any or all of the following shall receive a three percent (3.0%) premium payment on base pay:

- 1) Certified Purchasing Manager (CPM) issued by the Institute of Supply Management
- 2) Certified Professional Public Buyer (CPPB) issued by the National Institute of Governmental Purchasing
- 3) Certified Public Purchasing Officer (CPPO) issued by the National Institute of Governmental Purchasing

**19. Standby Pay**

228. Employees who, as part of the duties of their positions are required by the appropriate employer representative to stand by when normally off duty to be instantly available on call to perform their regular duties, shall be paid 10% of base pay for the period of such standby service when outfitted by their Department with a cell phone or other electronic communication device. Employees accepting this premium agree to respond immediately when paged or called. When such employees are paged or called to perform their regular duties during the period of such standby service, they shall be paid their usual rate of pay for either a quarter hour or the actual time worked, whichever is greater, while engaged in such service. For Z-symbol employees, standby pay shall not be allowed unless the employee is assigned in writing to standby for emergencies that directly threaten the health or safety of the public and/or City employees or that relate to the City's information and communication systems. Employees reporting directly to Department Heads are not eligible for standby pay.

229. The standby rate for Class 2218 Physician Assistant shall be the same as that for Class 2328 Nurse Practitioner

**20. Call Back**

230. Employees (except those at remote locations where City supplied housing has been offered, or who are otherwise being compensated) who are called back to their work locations following the completion of his/her work day and departure from his/her place of employment, shall be granted a minimum of four (4) hours pay at the applicable rate or shall be paid for all hours actually worked at the applicable rate, whichever is greater. This section shall not apply to employees who are called back to duty when on stand-by status. The employee's work day shall not be adjusted to avoid the payment of this minimum.

**21. Night Duty**

231. Employees shall be paid eight percent (8%) more than the base rate for each hour worked between 5:00 p.m. and 7:00 a.m. if the employee works at least one (1) hour of his/her shift between 5:00 p.m. and 7:00 a.m., except for those employees participating in an

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authorized flex-time program and who voluntarily work between the hours of 5:00 p.m. and 7:00 a.m.

232. Employees shall be paid ten percent (10%) more than the base rate for each hour worked between the hours of midnight (12:00 a.m.) and 7:00 a.m. provided that the employees' regular shift includes at least five (5) hours between the hours of midnight (12:00 a.m.) and 7:00 a.m.

22. County Surveyor Premium

233. If assigned in writing by the Director of Public Works to carry out the duties and responsibilities of the County Surveyor, an employee in this assignment will receive a five percent (5%) premium payment in addition to his/her basic wage during the duration of that assignment.

23. Underwater Diver Pay

234. Represented employees shall be paid \$12.00 per hour more than the base hourly rate, exclusive of any additional compensation for other assignments, when assigned and actually engaged in duties and operations requiring underwater diving, or while actually providing on site supervision of an underwater dive as a part of the PUC's dive operations or supervising the critical planning phases of an underwater dive as part of the PUC's dive operations.

24. MTA Performance/Attendance Incentive Pay

235. The Municipal Transportation Agency (MTA) and the Union agree that represented employees at the MTA are eligible for any reward program that the MTA may choose to establish for those employees pursuant to Charter Section 8A.100 for the purpose of incentivizing the attainment of service, performance and/or attendance goals.

25. Extended Ranges

236. 1. Employees in classifications listed in the paragraph below shall be eligible for placement in an extended salary range with a value not to exceed 7.5% of the top step of the classification's existing salary range.
237. 2. The following classifications are eligible for placement in an extended salary range under this section:
- a. IS Engineer-Principal (1044)
  - x. IS Business Analyst-Principal (1054)
  - x. IS Programmer Analyst-Principal (1064)
  - b. IS Project Director (1070)
  - c. Principal Personnel Analyst (1246)
  - d. Senior Systems Accountant (1657)
  - e. Financial Systems Supervisor (1670)
  - f. Supervising Auditor (1686)
  - g. Senior Statistician (1806)

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- h. Performance Analyst III - Project Manager (1830)
- i. Supervising Purchaser (1958)
- j. Physician’s Assistant (2218)
- k. Forensic Toxicologist (2458)
- l. Laboratory Services Manager (2489)
- m. Health Program Coordinator III (2593)
- n. Senior Employee Assistance Counselor (2595)
- o. Volunteer/Outreach Coordinator (3374)
- p. Principal Real Property Officer (4143)
- q. Principal Personal Property Auditor (4224)
- r. Principal Real Property Appraiser (4267)
- s. Sewage Treatment Plant Superintendent (5130)
- t. Safety Officer (5177)
- u. Principal Engineer (5212)
- v. Principal Architect (5273)
- w. Planner V (5283)
- x. Traffic Sign Manager (5306)
- y. Project Manager I-IV (5502-5508)
- z. Chief Housing Inspector (6274)
- aa. Signal & Systems Engineer (9197)
- x. Feasibility Analyst, Port (9377)
- x. Senior Property Manager, Port (9386)

238. 3. The parties may agree to provide extended salary ranges for additional classifications; provided, however, that extended ranges shall be limited to those classes where there is no further in-unit promotive opportunity.
239. 4. Subject to the requirements set forth in this section, Appointing Officers may seek approval to place incumbent employees at a rate of pay in an extended range based on consideration of whether the adjustment would serve one or more of the following purposes:
- (a) to address demonstrated recruitment or retention issues;
  - (b) to compensate an employee exercising a special skill;
  - (c) to compensate for a special project of limited duration; and/or
  - (d) to recognize exemplary performance.
240. 5. Subject to the requirements as set forth in this section, Appointing Officers may select employees in the above eligible classifications for temporary placement in an extended range. For example, employees may be temporarily placed in an extended range to compensate for assignment to a special project of limited duration; placement in an extended range would be granted for the duration of that special assignment only.

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241. 6. Placement in an extended salary range shall be assigned in increments of 2.5% above base pay (i.e., placement may be at 2.5%, 5.0% or 7.5% above base pay), set at the nearest existing salary grade, not to exceed 7.5% above base pay.
242. 7. The Department of Human Resources shall verify that employees selected for placement in an extended range under this section satisfy the foregoing criteria upon written certification by the Appointing Officer detailing the basis for the placement.
243. 8. Placement in extended salary ranges under this section shall be funded through Departmental budgets, and shall require certification by the Controller’s Office and the Mayor’s Budget Office that adequate funds are available.
244. 9. Employees placed in an extended range under this section shall not be eligible to receive additional pay under any of the following:
- (a) The Pilot Capital Project Incentive Program pursuant to the Capital Projects MOU Addendum (Appendix C of this Agreement); or
  - (b) Leadership Pay or Special Skills Pay pursuant to the Capital Projects MOU Addendum (Appendix C of this Agreement); or
  - (c) Acting Assignment Pay pursuant to section III.B of this Agreement; or
  - (d) Supervisory Differential Adjustment section III.B of this Agreement.
245. 10. The City and the Union agree to work cooperatively to ensure the success of this program.
246. 11. Placements in extended ranges under this section are discretionary. The granting or failure to grant placement in an extended range is not subject to the grievance procedure or any other type of appeal.

**III.C. SALARY STEP PLAN AND SALARY ADJUSTMENT**

247. Appointments to positions in the City and County service shall be at the entrance rate established for the position except as otherwise provided herein.
1. Promotive Appointment in a Higher Class
248. An employee who has completed a probationary period and who is appointed to a position in a higher classification, either permanent or temporary, deemed to be promotive by the Civil Service Commission shall have his/her salary adjusted to that step in the promotive class as follows:
249. a. The employee shall receive a salary step in the promotive class which is closest to an adjustment of ten percent (10%) above the salary received in the class from which promoted. The proper step shall be determined in the bi-weekly compensation grade and shall not be above the maximum of the salary range of the promotive class.

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2. Non-promotive Appointment

250. When an employee accepts a non-promotive appointment in a classification having the same salary grade, or a lower salary grade, the appointee shall enter the new position at that salary step which is the same as that received in the prior appointment, or if the salary steps do not match, then the salary step which is immediately in excess of that received in the prior appointment, provided that such salary shall not exceed the maximum of the salary grade. Further increments shall be based upon the seniority increment anniversary date in the prior appointment.

3. Appointment Above Entrance Rate

251. Appointments may be made by an appointing officer at any step in the salary grade upon the approval of the Human Resources Director under one or more of the following conditions:

252. a. A former permanent City employee, following resignation with service satisfactory, is being reappointed to a permanent position in his/her former classification.
253. b. Loss of compensation would result if appointee accepts position at the normal step.
254. c. A severe, easily demonstrated and documented recruiting and retention problem exists.
255. d. The appointee possesses special experience, qualifications, and/or skills including, but not limited to, the number of years performing similar work elsewhere which, in the Appointing Officer's opinion, warrants appointment above the entrance rate.
256. e. When the Human Resources Director approves appointments of all new hires in a classification at a step above the entrance rate, the Human Resources Director may advance to that step incumbents in the same classification who are below that step.

4. Reappointment Within Six Months

257. A permanent employee who resigns and is subsequently reappointed to a position in the same classification within six (6) months of the effective date of resignation shall be reappointed to the same salary step that the employee received at the time of resignation.

5. Compensation Adjustments

- a. Salary Increase in Next Lower Rank Classification.
258. When a classification that was formerly a next lower rank in a regular civil service promotional examination receives a salary grade higher than the salary grade of the classification to which it was formerly promotive, the Department of Human Resources shall authorize a rate of pay to an employee who was promoted from such lower class equivalent to the salary s/he would have received had s/he remained in such lower class, provided that such employee must file with the Department of Human Resources an

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approved request for reinstatement in accordance with the provisions of the Civil Service Commission rule governing reinstatements to the first vacancy in his/her former classification, and provided further that the increased payment shall be discontinued if the employee waives an offer of promotion from his/her current classification or refuses an exempt appointment to a higher classification. This provision shall not apply to offers of appointment which would involve a change of residence.

259. The special rate of pay herein provided shall be discontinued if the employee fails to file and compete in any promotional examination for which s/he is otherwise qualified, and which has a salary grade higher than the protected salary of the employee.

b. Flat Rate Converted to Salary Range.

260. An employee serving in a class in the prior fiscal year at a flat rate which flat rate is changed to a salary grade number during the current fiscal year shall be paid on the effective date of such change the step in the current salary grade closest to, but not below, the prior flat rate and shall retain the original anniversary date for future increments, when applicable.

c. Continuation of Salary Step Earned Under Temporary Appointment.

261. When an employee is promoted under temporary appointment to a higher classification during a prior fiscal year and is continued in the same classification without a break in service in the current fiscal year, or is appointed to a permanent position in the same classification, such appointment shall be in accordance with the provisions of this MOU, provided that the salary shall not be less than the same step in the salary grade the employee received in the immediately prior temporary appointment.

d. Credit for Temporary Service.

262. A temporary employee, one with no permanent status in any class, certified from a regular civil service list who has completed six (6) months or more of temporary employment within the immediately preceding one (1) year period before appointment to a permanent position in the same class shall be appointed at the next higher step in the salary grade and to successive steps upon completion of the six (6) months or one (1) year required service from the date of permanent appointment. These provisions shall not apply to temporary employees who are terminated for unsatisfactory services or resign their temporary position.

e. Salary Anniversary Date Adjustment.

263. Permanent employees working under provisional, exempt or temporary appointments in other classifications shall have their salary adjusted in such other classifications when such employees reach their salary anniversary date in their permanent class.

6. Compensation Upon Transfer or Reemployment

a. Transfer.

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264. An employee transferred from one department to another, but in the same classification, shall transfer at his/her current salary, and if s/he is not at the maximum salary for the class, further increments shall be allowed following the completion of the required service based upon the seniority increment anniversary date in the former department.
- b. Reemployment in Same Classification Following Layoff.
265. An employee who has acquired permanent status in a position and who is laid off because of lack of work or funds and is re-employed in the same class after such layoff shall be paid the salary step attained prior to layoff.
- c. Reemployment in an Intermediate Classification.
266. An employee who has completed the probationary period in a promotive appointment that is two or more steps higher in an occupational series than the permanent position from which promoted and who is subsequently laid off and returned to a position in an intermediate ranking classification shall receive a salary based upon actual permanent service in the higher classification, unless such salary is less than the employee would have been entitled to if promoted directly to the intermediate classification. Further increments shall be based upon the increment anniversary date that would have applied in the higher classification.
- d. Reemployment in a Formerly Held Classification.
267. An employee who has completed the probationary period in an entrance appointment who is laid off and is returned to a classification formerly held on a permanent basis shall receive a salary based upon the original appointment date in the classification to which the employee is returned. An employee who is returned to a classification not formerly held on a permanent basis shall receive a salary step in the salary grade for the classification closest to, but not below, the prior salary amounts, provided that salary shall not exceed the maximum of the salary grade.

**III.D. METHODS OF CALCULATION**

1. Monthly
268. An employee whose compensation is fixed on a monthly basis shall be paid monthly or bi-weekly in accordance with State Law or other applicable provision. There shall be no compensation for time not worked unless such time off is authorized time off with pay.
2. Bi-Weekly
269. An employee whose compensation is fixed on a bi-weekly basis shall be paid the bi-weekly salary for his/her position for work performed during the bi-weekly payroll period. There shall be no compensation for time not worked unless such time off is authorized time off with pay.



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3. Per Diem or Hourly

270. An employee whose compensation is fixed on a per diem or hourly basis shall be paid the daily or hourly rate for work performed during the bi-weekly payroll period on a bi-weekly pay schedule. There shall be no compensation for time not worked unless such time off is authorized time off with pay.

4. Weekly

271. An employee whose compensation is fixed on a weekly basis shall be paid bi-weekly for work performed during the bi-weekly payroll period. There shall be no compensation for time not worked unless such time off is authorized time off with pay.

5. Conversion of Annual or Monthly Rates to Semimonthly or Bi-Weekly

272. When rates of compensation provided on an annual or monthly basis are converted to bi-weekly rates for payroll purposes and the resulting amount involves a fraction of a cent, the converted bi-weekly rate shall be adjusted to eliminate such fraction of a cent on the following basis:

- a. A fraction of less than one-half (1/2) shall be dropped and the amount reduced to the next full cent.
- b. A fraction of one-half (1/2) or more shall be increased to the next full cent.

6. Daily Rates for Monthly and Bi-Weekly

273. A day's pay shall be determined by dividing the number of work days in a normal work schedule in a monthly payroll period (including specified holidays) into the monthly salary established for the position, or the amount of a day's pay shall be 1/10th of the compensation of a normal work schedule in a bi-weekly period (including specified holidays).

7. Conversion to Bi-Weekly Rates

274. Rates of compensation established on other than bi-weekly basis may be converted to bi-weekly rates by the Controller for payroll purposes.

**III.E. SENIORITY INCREMENTS**

1. Advancement Through Salary Steps

275. a. Except as specifically provided in Section III.B., permanent employees shall advance to each successive step upon completion of one (1) year of required service.
276. b. Provisional employees shall be advanced to the step he/she would have achieved had he/she been permanent from the first day of employment in the class. Thereafter, the employee's anniversary date shall be from the first day in the class regardless of status.

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277. Employees who enter a classification at a rate of pay at other than the first step shall advance one step upon completion of the one (1) year required service. Further increments shall accrue following completion of the required service at this step and at each successive step.
2. Date Increment Due
278. Increments shall accrue and become due and payable on the next day following completion of required service as an employee in the class, unless otherwise provided herein.
3. Schedule of Salary Increments
279. The schedule of seniority increments will be set forth in, and is hereby made a part of, Appendix B (Schedules of Compensation).
4. Exceptions
280. a. An employee's scheduled step increase may be denied if the Appointing Officer or designee determines that the employee's performance has been unsatisfactory. In the absence of a recommendation to deny a step increase, an employee shall receive his or her scheduled step increase. The Appointing Officer shall provide an affected employee at least sixty (60) calendar days' notice prior to the employee's salary anniversary date of any intent to withhold a step increase and the basis for such withholding. However, if unsatisfactory performance occurs within the sixty (60) days before the employee's salary anniversary date, the Appointing Officer shall provide the notice and basis for the intent to withhold a step increase within a reasonable time.
281. b. The denial of a step increase is subject to the grievance procedure. An employee's performance evaluation(s), and any facts underlying the performance evaluation(s) or other relevant information, may be used as evidence by either party in an expedited grievance arbitration; provided, however, that nothing in this section is intended to or shall make performance evaluations subject to the grievance procedure.
282. c. An employee shall not receive a salary adjustment based upon service as herein provided if he/she has been absent by reason of suspension or on any type of leave without pay (excluding a military, educational, or industrial accident leave) for more than one-sixth of the required service in the anniversary year, provided that such employee shall receive a salary increment when the aggregate time worked since his/her previous increment equals or exceeds the service required for the increment, and such increment date shall be his/her new anniversary date; provided that time spent on approved military leave or in an appointive or promotive position shall be counted as actual service when calculating salary increment due dates.

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283. d. When records of salary grade are established and maintained by electronic data processing, then the following shall apply:
284. 1.) An employee certified to permanent appointment or appointed to a permanent position exempt from Civil Service, shall be compensated under such appointment at the beginning step of the salary grade plan, unless otherwise specifically provided for in the MOU. Employees under permanent Civil Service appointment shall receive salary adjustments through the steps of the salary grade plan by completion of actual paid service in total scheduled hours equivalent to one year or six months, whichever is applicable.
285. 2.) Paid service for this purpose is herein defined as exclusive of any type of overtime but shall include military or educational leave without pay.
286. e. Advancement through the increment steps of the salary grades shall accrue and become due and payable on the next day following completion of required service as a permanent appointee in the class; provided that the above procedure for advancement to the salary grade increment steps is modified as follows:
287. 1.) An employee who during that portion of his/her anniversary year prior to January 1 of the current calendar year, is absent without pay for a period less than one-sixth of the time required to earn the next increment will have such absence credited as if it were paid service for the purposes of calculating the date of the increment due during the current calendar year.
288. 2.) An employee who during that portion of his/her anniversary year prior to January 1 of the current calendar year, is absent without pay for a period in excess of one-sixth of the time required to earn the next prior increment will be credited with actual paid service prior to January 1 of the current calendar year.
5. Receipt of Paychecks
289. The City agrees to take all reasonable non-cost measures to reduce the delay between the last day of the pay period and the receipt of paychecks.

**III.F. WORK SCHEDULES**

1. Regular Work Schedules
- a. Regular Work Day.
290. Unless otherwise provided in this Agreement, a regular workday is a tour of duty of eight (8), consecutive hours of work completed within not more than nine (9) hours.
- b. Regular Work Week.
291. A regular workweek is a tour of duty of worked hours on each of five (5) consecutive days within a seven day period. However, employees who are moving from one shift or

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one work schedule to another may be required to work in excess of five consecutive working days in conjunction with changes in their work shifts or schedules.

292. Employees shall receive no compensation when properly notified (2-hour notice) that work applicable to the classification is not available because of inclement weather conditions, shortage of supplies, traffic conditions, or other unusual circumstances. Employees who are not properly notified and report to work and are informed no work applicable to the classification is available shall be paid for a minimum of two hours.
293. Employees who begin their shifts and are subsequently relieved of duty due to the above reasons shall be paid a minimum of four hours, and for hours actually worked beyond four hours, computed to the nearest one-quarter hour.

2. Flexible Work Schedule

294. All classifications of employees having a normal workday may, with the appointing authority's permission voluntarily work in a flex-time program authorized by the appointing officer under the following conditions:
295. a. The employee must work five (5) days a week and forty (40) hours per week.
296. b. The employee must execute a document stating that he or she is voluntarily participating in a flex-time program. Such changes in the work schedule shall not alter the basis for, nor entitlement to, receiving the same rights and privileges as those provided to employees on a "Regular Work Week" as defined in Section III.F(1) above. This provision shall not be grievable or arbitrable.

3. Alternate Work Schedule

297. By mutual agreement the City and the Union may enter into cost equivalent alternate work schedules for some or all represented employees. Such alternate work schedules may include full-time work weeks of less than five (5) days; or a combination of features mutually agreeable to the parties. Requests for alternate work schedules shall not be denied in an arbitrary or capricious manner. Such changes in the work schedule shall not alter the basis for, nor entitlement to, receiving the same rights and privileges as those provided to employees on five (5) day, forty (40) hour a week schedules. A "Regular Work Week" as defined in Section III.F(1) above.

4. Voluntary Reduced Work Week

298. Employees subject to approval by an appropriate employer representative may voluntarily elect to work a reduced work week for a specified period of time. Such reduced work week shall not be less than twenty (20) hours per week nor less than three (3) continuous months during the fiscal year. Pay, vacation, holidays and sick pay shall be computed proportionately in accordance with such reduced work week.

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5. Voluntary Time Off Program (“VTOP”)

299. The mandatory furlough provisions of CSC Rule 120.28 shall not apply to covered employees.

6. General Provisions

300. Upon receipt of a projected deficit notice from the Controller, an appointing officer shall attempt to determine, to the extent feasible and with due consideration for the time constraints which may exist for eliminating the projected deficit, the interest of employees within the appointing officer’s jurisdiction in taking unpaid personal time off on a voluntary basis.

301. The appointing officer shall have full discretion to approve or deny requests for voluntary time off based on the operational needs of the department and any court decrees or orders pertinent thereto. The decision of the appointing officer shall be final except in cases where requests for voluntary time off in excess of ten (10) working days are denied.

7. Restrictions on Use of Paid Time Off while on Voluntary Time Off

302. All voluntary unpaid time off granted pursuant to this section shall be without pay.

303. Employees granted voluntary unpaid time off are precluded from using sick leave with pay credits, vacation credits, compensatory time off credits, floating holidays, training days or any other form of pay for the time period involved.

8. Duration and Revocation of Voluntary Unpaid Time Off

304. Approved voluntary time off taken pursuant to this section may not be changed by the appointing officer without the employee’s consent.

9. Notice of Change in Work Schedule

305. Except in cases of emergency, when management initiates a change in an employee's work schedule, management will use best efforts to provide two (2) weeks advance notice, and at a minimum, at least seventy-two (72) hours’ notice will be given whenever practicable.

**III.G. OVERTIME COMPENSATION AND COMPENSATORY TIME**

306. Appointing officers may require employees to work longer than the normal workday or longer than the normal workweek. For full time employees, any time worked under proper authorization of the appointing officer or designee or any hours suffered to be worked in excess of the regular or normal workday or workweek shall be treated as follows:

307. The Department of Human Resources shall determine whether work in excess of eight (8) hours a day performed within a sixteen (16) hour period following the end of the last

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preceding work period shall constitute overtime or shall be deemed to be work scheduled on the next work day.

308. For purposes of this Article, the terms: “time worked”, “hours worked”, or “actual hours worked” includes time actually worked and time paid but not worked on recognized City holidays identified in Article III.I. paragraph 315.

309. Employees occupying executive, administrative, or professional positions designated by a “Z” symbol in the Annual Salary Ordinance shall not be paid for overtime worked but shall be granted compensatory time off at the rate of one-and-one-half times for time worked in excess of regular work schedules as defined in this Article. However, as authorized by and pursuant to the restrictions of the Annual Salary Ordinance, the “Z” symbol may be suspended to allow overtime payment, subject to the availability of funds, and pursuant to approval of the Director of Human Resources. The “Z” symbol may be suspended for individual positions in a classification. Employees in positions whose “Z” symbol has been suspended may not earn/accrue compensatory time for the duration of the suspension of the “Z” symbol.

1. Non-Z Designated Classifications:

Employees classified Non-Z or L are compensated for overtime subject to the following:

310. a. For employees working a regular 8-hour per day schedule, overtime at one and one-half the base hourly rate (including a night differential where applicable) for actual hours worked in excess of 8 hours in a day or for hours worked in excess of 40 in a week;

311. b. For employees working a flex-time schedule as described above, overtime at one and one-half the base hourly rate (including a night differential where applicable) for actual hours worked in excess of 40 in a week;

312. c. For employees working alternative schedules as described above, overtime at one and one-half the base hourly rate (including a night differential where applicable) for hours worked in excess of the number of hours in a workday as set forth in an alternative work schedule or for actual hours worked in excess of 40 hours in a week. Overtime for employees working a 9/80 schedule is based on the FLSA workweek designated in such a schedule.

313. d. Those employees subject to the provisions of the Fair Labor Standards Act who are required or suffered to work overtime shall be paid in salary unless the employee and the Appointing Officer mutually agree that in lieu of paid overtime, the employee shall be compensated with compensatory time off. Compensatory time shall be earned at the rate of time and one-half.

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314. e. An employee who is appointed to a position in another department shall have his or her entire compensatory time balances paid out at the rate of the underlying classification prior to appointment.
315. f. An employee who is appointed to a position in a higher, Non-Z or L designated classification or who is appointed to a position in a Z- designated classification shall have his or her entire compensatory time balances paid out at the rate of the lower classification prior to promotion.
316. g. When overtime is necessary, it shall be distributed fairly, subject to employee qualifications and availability.

2. Z-Designated Classifications

Except as otherwise required by the Fair Labor Standards Act, compensatory time may be accrued as follows:

317. a. An employee shall not maintain a balance of more than one hundred sixty (160) hours of compensatory time;
318. b. An employee may carry forward one hundred twenty (120) hours of earned but unused compensatory time into the next fiscal year.

319. Compensatory time earned will be reported to each employee.

320. In order to allow employees the opportunity to take compensatory time off (CTO), upon receipt of such notice of accrual of one hundred and sixty (160) hours of accrued compensatory time, the employee shall request days off as CTO within the next three (3) to six (6) month period. The department shall not unreasonably deny a CTO request pursuant to this paragraph. CTO will be taken in full workday blocks unless an alternative is mutually agreed upon. Scheduling shall be by mutual agreement.

321. Compensatory time cannot be cashed out. Exceptions to normal work schedules for which no extra compensation is authorized may be granted in accordance with section 1.3 of the Annual Salary Ordinance.

3. Part-Time Employees

322. Part-time employees shall not be entitled to overtime compensation or time off for work performed in excess of their specified normal hours until they exceed eight (8) hours per day or forty (40) hours per week.

**III.H. FAIR LABOR STANDARDS ACT**

323. To the extent that the Agreement fails to afford employees the overtime or compensatory time off benefits to which they are entitled under the Fair Labor Standards Act, the Agreement is amended to authorize and direct all City Departments to ensure that their employees receive, at a minimum, such Fair Labor Standards Act Benefits.

**III.I. HOLIDAYS**

324. Except when normal operations require, or in an emergency, employees shall not be required to work on the following days hereby declared to be holidays for such employees:
- January 1 (New Year's Day)
  - the third Monday in January (Martin Luther King, Jr.'s Birthday)
  - the third Monday in February (President's Day)
  - the last Monday in May (Memorial Day)
  - July 4 (Independence Day)
  - the first Monday in September (Labor Day)
  - the second Monday in October (Columbus Day)
  - November 11 (Veteran's Day)
  - Thanksgiving Day
  - the day after Thanksgiving
  - December 25 (Christmas Day)
325. Provided further, if January 1, July 4, November 11 or December 25 falls on a Sunday, the Monday following is a holiday.
326. The City shall accommodate religious belief or observance of employees as required by law.
327. Employees shall be granted floating holidays as set forth below:
328. Four (4) floating days off (thirty-two (32) hours) to be taken on days selected by the employee subject to prior scheduling approval of the appointing officer. Floating Holidays may be taken in hourly increments up to and including the number of hours contained in the employee's regular shift. Employees (both full-time and part-time) must complete six (6) months continuous service to establish initial eligibility for the floating days off. Floating Holidays received in one fiscal year but not used shall be carried forward to the next succeeding fiscal year. The maximum number of floating holidays carried forward to a succeeding fiscal year shall not exceed the total number of floating holidays received in the previous fiscal year, and at no time shall employees be able to accumulate more than 64 hours of floating holidays. No compensation of any kind shall be earned or granted for floating days off not taken.
329. Notwithstanding the paragraphs above, any unused floating holidays accrued from July 1, 2010 through June 30, 2013, may be carried over to be used in Fiscal Years 2012-13, 2013-14 and 2014-15.
330. During Fiscal Years 2012-13, 2013-14 and 2014-15, floating holidays must be used before vacation days or hours are taken; provided however that this limitation (i.e., use of floating holidays before vacation) will not apply in cases in which use of the floating



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holiday will cause a loss of vacation due to the accrual maximums. Floating holidays are to be scheduled per mutual agreement, based on operational needs of the department.

331. In addition, any day declared to be a holiday by proclamation of the Mayor after such day has heretofore been declared a holiday by the Governor of the State of California or the President of the United States.
332. For those employees assigned to a work week of Monday through Friday, and in the event a legal holiday falls on Saturday, the preceding Friday shall be observed as a holiday; provided, however, that except where the Governor declares that such preceding Friday shall be a legal holiday, each department head shall make provision for the staffing of public offices under his/her jurisdiction on such preceding Friday so that said public offices may serve the public as provided in Section 7.702 of the Charter. Those employees who work on a Friday which is observed as a holiday in lieu of a holiday falling on Saturday shall be allowed a day off in lieu thereof as scheduled by the appointing officer in the current fiscal year. The City shall provide one week's advance notice to employees scheduled to work on the observed holiday, except in cases of unforeseen operational needs.

1. Holiday Compensation for Time Worked

333. Employees required by their respective City representative to work on any of the above-specified or to substitute holidays excepting Fridays observed as holidays in lieu of holidays falling on Saturday, shall be paid for the legal holiday plus extra compensation of one (1) additional day's pay at time and one-half (1-1/2) the usual rate in the amount of twelve (12) hours' pay for eight (8) hours worked or a proportionate amount of less than eight (8) hours worked; provided, however, that at an employee's request and with the approval of the appointing officer, an employee may be granted compensatory time off in lieu of paid overtime.
334. Executive, administrative and professional employees designated with the "Z" symbol and who the City believes are exempt under the provisions of the Fair Labor Standards Act shall not receive extra compensation for holiday work but may be granted time off equivalent to the time worked at the rate of one and one-half (1½) times for work on the holiday.

2. Holidays for Employees on Work Schedules Other Than Monday Through Friday

335. Employees assigned to seven (7) day-operation departments or employees working a five (5) day work week other than Monday through Friday shall be allowed another day off if a holiday falls on one of their regularly scheduled days off. Employees whose holidays are changed because of shift rotations shall be allowed another day off if a legal holiday falls on one of their days off.
336. If the provisions of this section deprive an employee of the same number of holidays that an employee receives who works Monday through Friday, s/he shall be granted additional days off to equal such number of holidays. The designation of such days off shall be by mutual agreement of the employee and the appropriate employer representative. Such

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days off must be taken within the current or next fiscal year. In no event shall the provisions of this section result in such employee receiving more or less holidays than an employee on a Monday through Friday work schedule.

337. Departments will use their best efforts to grant each employee qualifying for paid holidays at least one (1) of the following two (2) holidays off: Christmas Day and the following New Year’s Day.

3. Holiday Pay for Employees Laid Off

338. An employee who is laid off at the close of business the day before a holiday who has worked not less than five (5) previous consecutive workdays shall be paid for the holiday.

4. Employees Not Eligible for Holiday Compensation

339. Persons employed for holiday work only, or persons employed on a part-time work schedule which is less than twenty (20) hours in a bi-weekly pay period, or persons employed on an intermittent part-time work schedule (not regularly scheduled), or persons employed on as-needed, seasonal or project basis for less than six (6) months continuous service, or persons on leave without pay status both immediately preceding and immediately following the legal holiday shall not receive holiday pay.

5. Part-time Employees Eligible for Holidays

340. Part-time employees who regularly work a minimum of twenty (20) hours in a bi-weekly pay period shall be entitled to holiday pay on a proportionate basis.

341. Regular full-time employees are entitled to 8/80 or 1/10 time off when a holiday falls in a bi-weekly pay period, therefore, part-time employees, as defined in the immediately preceding paragraph, shall receive a holiday based upon the ratio of 1/10 of the total hours regularly worked in a bi-weekly pay period. Holiday time off shall be determined by calculating 1/10 of the hours worked by the part-time employee in the bi-weekly pay period immediately preceding the pay period in which the holiday falls. The computation of holiday time off shall be rounded to the nearest hour.

342. The proportionate amount of holiday time off shall be taken in the same fiscal year in which the holiday falls. Holiday time off shall be taken at a time mutually agreeable to the employee and the appropriate employer representative.

6. Holiday Compensation for Employees Working Alternative Work Schedules

343. Nine (9), ten (10) and twelve (12) hour employees shall receive full holiday compensation for the regularly scheduled shift worked on a holiday.

7. Z Employees

344. No designated “Z” employee shall receive overtime pay for working on a holiday. All such overtime shall be compensated in the form of compensatory time accrued.

**III. J. VACATION**

1. Definitions

345. “Continuous service” for vacation allowance purposes means paid service pursuant to a regular work schedule which is not interrupted by a breach in paid service.

2. Award and Accrual of Vacation

346. Vacation benefits are set pursuant to the Charter as follows:

347. An employee does not accrue vacation allowance in the first year of continuous service, however, at the end of one (1) year of continuous service, an employee shall be awarded a vacation allowance computed at the rate of .0385 of an hour for each hour of paid service in the preceding year.

348. At the end of five (5) years of continuous service, an employee shall be awarded a one-time vacation allowance computed at the rate of .01924 of an hour for each hour of paid service in the preceding year except that the amount of the vacation allowance shall not exceed forty (40) hours.

349. At the end of fifteen (15) years of continuous service, an employee shall be awarded a one-time vacation allowance computed at the rate of .01924 of an hour for each hour of paid service in the preceding year except that the amount of the vacation allowance shall not exceed forty (40) hours.

350. The maximum number of vacation hours an employee may accrue consists of two hundred and forty (240) hours carried forward from prior years plus the employee’s maximum vacation entitlement which is based on the number of years of service. The maximum number of vacation hours which an employee may accrue is as follows:

| <u>Years of Continuous Service</u> | <u>Maximum Accrual</u> |
|------------------------------------|------------------------|
| 1 through 5 years                  | 320 hours              |
| more than 5 through 15 years       | 360 hours              |
| more than 15 years                 | 400 hours              |

**III.K. TIME OFF FOR VOTING**

351. If an employee does not have sufficient time to vote outside of working hours, the employee may request so much time off as will allow time to vote, in accordance with the State Election Code.

**III.L. PROVISIONAL EMPLOYEES**

352. Non-permanent employees, defined as employees with no permanent classification or employees with a permanent classification serving in another classification, shall be entitled to the following:

**ARTICLE III – PAY, HOURS AND BENEFITS**

353. 1. Non-permanent employees shall be treated as permanent employees with respect to health and welfare benefits, compensation and salary steps, seniority, retirement (upon completion of 1040 hours in any twelve month period), and leave benefits, including but not limited to sick leave, vacation and personal leave.
354. 2. Upon permanent appointment, time worked as a provisional appointment in the same classification under the same appointing authority shall be treated as time worked and credited to the employee’s probationary period as defined and administered by the Civil Service Commission. Provided however, upon permanent appointment, all employees must serve no less than a thirty-day probationary period as defined and administered by the Civil Service Commission regardless of time worked in the provisional appointment.

**III.M. PER-DIEM REHABILITATION PROFESSIONALS**

355. In lieu of benefits, Per Diem (as-needed) employees shall be paid at a wage rate no lower than step 5. When an as-needed per-diem accepts a regularly-scheduled position (FT or PT, permanent or provisional civil service status) he/she shall be paid at no lower than a step 3 wage rate, but dependent upon their experience, may be placed at a higher step at the discretion of the Appointing Officer. Per-diem who accept employment to a permanent or provisional civil service position, will receive all the benefits granted to a permanent employee with the exception of health and retirement benefits, which will accrue upon the completion of 1040 hours for employees granted provisional positions, and “just cause,” which will be available to the employee upon completion of the equivalent of a probationary period (when appointed provisionally) or the completion of a probationary period (when appointed to a permanent position).

**III.N. HEALTH AND WELFARE AND DENTAL INSURANCE**

1. City Contribution

356. The City agrees to maintain health and dental benefits at present levels for the life of the Agreement.

a. Health Coverage Effective January 1, 2014 Through December 31, 2014

1) Medically Single (Employee Only)

357. Effective January 1, 2014 through December 31, 2014, for “medically single employees” (Employee Only) enrolled in any plan other than the highest cost plan, the City shall contribute ninety percent (90%) of the “medically single employee” (Employee Only) premium for the plan in which the employee is enrolled; provided, however, that the City’s premium contribution will not fall below the lesser of: (a) the “average contribution” as determined by the Health Service Board pursuant to Charter Sections A8.423 and A8.428(b)(2); or (b), if the premium is less than the “average contribution,” one hundred percent (100%) of the premium.

**ARTICLE III – PAY, HOURS AND BENEFITS**

358. For the period January 1, 2014 through December 31, 2014 only, for “medically single employees” (Employee Only) who elect to enroll in the highest cost plan, the City shall contribute ninety percent (90%) of the premium for the second highest cost plan, plus fifty percent (50%) of the difference between: (a) ninety percent (90%) of the premium for the second highest cost plan, and (b) one hundred percent (100%) of the premium for the highest cost plan.

2) Dependent Coverage (Employee Plus One; Employee Plus Two or More)

359. Effective January 1, 2014 through December 31, 2014, the City shall contribute up to 75% of the dependent rate charged by the City to employees for Kaiser coverage at the dependent plus two or more level.

b. Health Coverage Effective January 1, 2015

360. Effective January 1, 2015, the contribution model for employee health insurance premiums will be based on the City’s contribution of a percentage of those premiums and the employee’s payment of the balance (Percentage-Based Contribution Model), as described below:

1) Employee Only:

361. For medically single employees (Employee Only) who enroll in any health plan offered through the Health Services System, the City shall contribute ninety-three percent (93%) of the total health insurance premium, provided however, that the City’s contribution shall be capped at ninety-three percent (93%) of the Employee Only premium of the second-highest-cost plan.

2) Employee Plus One:

362. For employees with one dependent who elect to enroll in any health plan offered through the Health Services System, the City shall contribute ninety-three percent (93%) of the total health insurance premium, provided however, that the City’s contribution shall be capped at ninety-three percent (93%) of the Employee Plus One premium of the second-highest-cost plan.

3) Employee Plus Two or More:

363. For employees with two or more dependents who elect to enroll in any health plan offered through the Health Services System, the City shall contribute eighty-three percent (83%) of the total health insurance premium, provided however, that the City’s contribution shall be capped at eighty-three percent (83%) of the Employee Plus Two or More premium of the second-highest-cost plan.

4) Contribution Cap

*ARTICLE III – PAY, HOURS AND BENEFITS*

364. In the event HSS eliminates access to the current highest cost plan for active employees, the City contribution under this agreement for the remaining two plans shall not be affected.

5) Average Contribution Amount

365. For purposes of this agreement, and any resulting agreements under paragraph 358, to ensure that all employees enrolled in health insurance through the City's Health Services System (HSS) are making premium contributions under the Percentage-Based Contribution Model, and therefore have a stake in controlling the long term growth in health insurance costs, it is agreed that, to the extent the City's health insurance premium contribution under the Percentage-Based Contribution Model is less than the "average contribution," as established under Charter section A8.428(b), then, in addition to the City's contribution, payments toward the balance of the health insurance premium under the Percentage-Based Contribution Model shall be deemed to apply to the annual "average contribution." The parties intend that the City's contribution toward employee health insurance premiums will not exceed the amount established under the Percentage-Based Contribution Model.

c. Medically Single Employees Outside of Health Coverage Areas

366. The provisions in paragraphs 348, 349, and 352 above shall not apply to "medically single employees" (Employee Only) who are permanently assigned by the City to work in areas outside of the health coverage areas of Kaiser and Blue Shield for the term of this Agreement. For such "medically single employees" (Employee Only), the City shall continue to contribute one hundred percent (100%) of the premium for the employees' own health care benefit coverage.

d. Agreement Not to Renegotiate Contributions in 2014

367. The terms described in paragraphs 351 through 356 above will be effective in calendar year 2015, and the parties agree not to seek to modify this agreement through the term of any MOU entered into prior to, or in the spring of, 2014.

e. Other Terms Negotiable

368. While the parties have agreed in paragraph 358 not to negotiate any changes to the Percentage-Based Contribution Model, the parties are free to make economic proposals to address any alleged impact of the health contribution levels described above or other health related issues not involving the percentage-based contribution model (e.g. wellness and transparency).

f. Other Agreements

369. Should the City and any recognized bargaining unit reach a voluntarily bargained agreement that results in City contributions to health insurance premiums exceeding those

**ARTICLE III – PAY, HOURS AND BENEFITS**

provided by the Percentage-Based Contribution Model, the City agrees to offer the entire alternate model to the Union as a substitute.

2. Dental Benefits

370. Employees who enroll in the Delta Dental PPO Plan shall pay the following premiums for the respective coverage levels: \$5/month for employee-only, \$10/month for employee + 1 dependent, or \$15/month for employee + 2 or more dependents.

3. Benefits While on Unpaid Leave

371. As set forth in Administrative Code Section 16.701(b), covered employees who are not in active service for more than twelve (12) weeks, shall be required to pay the Health Service System for the full premium cost of membership in the Health Service System, unless the employee shall be on sick leave, workers' compensation, mandatory administrative leave, approved personal leave following family care leave, disciplinary suspensions or on a layoff holdover list where the employee verifies they have no alternative coverage.

4. Hetch Hetchy Stipend

372. As provided in the Annual Salary Ordinance, for employees assigned to Hetch Hetchy, the City will pay a stipend to employees residing in designated zip code areas enrolled in the Health Services System with employee plus two or more dependents where HMOs are not available and such employees are limited to enrollment in Plan 1.

5. Life Insurance

373. The City will provide \$50,000 in term life insurance to each employee.

**III.O. RETIREMENT**

1. Retirement Payments

374. The SFERS shall process and pay retirement claims in the following manner:

| <u>BENEFIT</u>                       | <u>PROCESSING TIME</u>   |
|--------------------------------------|--|
| Initial monthly retirement allowance | 60 days maximum<br>90% within 60 days                                      |
| Withdrawal of contributions          | 6 weeks maximum<br>85% paid in 30 days                                     |
| Death benefit                        | 30 days maximum<br>90% paid within 30 days<br>of filing appropriate papers |

375. Represented employees agree to pay their own employee retirement contribution to SFERS. For employees who became members of SFERS prior to November 2, 1976

**ARTICLE III – PAY, HOURS AND BENEFITS**

(Charter Section A8.509 Miscellaneous Plan), the City shall pick up one-half percent (0.5%) of the total employee retirement contribution.

**2. Retirement Restoration Payment**

376. For employees who retire prior to July 1, 2013 and whose final compensation for retirement purposes was impacted by the wage reduction in Fiscal Years 2010-2011 or 2011-2012 described in Section III.A. of the parties' 2006-2012 Agreement, the City will make available restoration pay in a lump sum equivalent to the pensionable value of the wage reduction described in Section III.A. of that Agreement for the period used by the applicable retirement system to determine the employee's final compensation for retirement purposes (Final Compensation Period).
377. Should employees who retire prior to July 1, 2013 wish to receive retirement restoration, they must, at least thirty (30) days prior to the last date of employment, agree to re-designate any floating holidays they have taken during the Final Compensation Period in excess of four (4) floating holidays to vacation days upon retirement. This re-designation shall not apply to floating holidays carried over from a prior fiscal year. Once they have taken four (4) floating holidays during the Final Compensation Period, such employees will not be eligible to take any floating holidays during the last thirty (30) days of their employment except for floating holidays accrued before July 1st of the fiscal year in question.
378. The parties acknowledge that any City pick-up of employee retirement contributions, as well as other forms of payments (including without limitation payments for health and welfare insurance premiums) and accrued but unpaid leave accounts, are not considered a part of an employee's salary for the purpose of computing straight time earnings, compensation for overtime worked, premium pay, or retirement benefits; nor shall such contributions be taken into account in determining the level of any other benefit which is a function of or percentage of salary.
379. The City will not treat these contributions as compensation subject to income tax withholding unless the Internal Revenue Service or Franchise Tax Board indicates that such contributions are taxable income subject to withholding. Each employee shall be solely and personally responsible for any federal, state or local tax liability of the employee that may arise out of the implementation of this section or any penalty that may be imposed therefor.

**3. Quarterly Report and Annual Meeting**

380. The San Francisco Employees Retirement System shall provide upon request a quarterly report to the Union detailing its current holdings and its annual return on investments. The Retirement System shall also meet each Fall during the term of this Agreement after their annual audit to review their portfolio with the Union on request. The Union will attempt to provide specific questions and items of interest in advance to SFERS to assist in setting an appropriate agenda.



**ARTICLE III – PAY, HOURS AND BENEFITS**

**4. Safety Retirement**

381. If the voters approve an amendment to Charter Section A8.506-2 to delete the “no net increase in cost” requirement in that section, the City agrees to meet and confer with the Union over a mutually satisfactory contract amendment with PERS to effect safety retirement improvements. As set forth in Charter Section A8.409-5, the parties acknowledge that this paragraph is not subject to Charter Section A8.409’s impasse resolution procedures.
382. Non-permanent employees who have earned not less than 1,040 hours of compensation during any twelve-month period shall become eligible for membership in the San Francisco Retirement System and shall be required to enroll.

**5. Release Time for Pre-Retirement Planning Seminars**

383. Subject to development, availability and scheduling by SFERS and PERS, employees shall be allowed not more than one (1) day during the life of this MOU to attend a pre-retirement planning seminar sponsored by SFERS or PERS.
384. Employees must provide at least two (2) weeks advance notice of their desire to attend a retirement planning seminar to the appropriate supervisor. An employee shall be released from work to attend the seminar unless staffing requirements or other Department exigencies require the employee’s attendance at work on the day or days such seminar is scheduled. Release time shall not be unreasonably withheld.
385. All such seminars must be located within the Bay Area.
386. This section shall not be subject to the grievance procedure.

**6. Miscellaneous Retirement Improvement**

387. The City agrees to meet and confer with Local 21 over possible Charter amendments, including early retirement incentives, to enhance miscellaneous retirement benefits. As set forth in Charter Section A8.409-5, the parties acknowledge that this paragraph is not subject to Charter Section A8.409’s impasse resolution procedures.

**III.P. STATE DISABILITY INSURANCE (SDI)**

388. For any bargaining unit, covered by this Agreement, that has elected coverage in SDI the payment of sick leave pursuant to Rule 20 of the Civil Service Commission shall not affect and shall be supplementary to payments from SDI. An employee entitled to SDI shall receive in addition thereto such portion of his/her accumulated sick leave with pay as will equal, but not exceed, the regular bi-weekly take-home earnings of the employee, excluding optional deductions. Such supplementary payments shall continue for the duration of the employee’s illness or disability or until sick leave with pay credited to the employee is exhausted, whichever occurs first. At the employee’s option, his/her accrued vacation, and compensatory time off (for non-Z employees only) can also be integrated with SDI payments in the same manner as sick leave.

**ARTICLE III – PAY, HOURS AND BENEFITS**

389. Any over-payments of SDI coverage will be returned to the employee no later than the second pay period following departmental notification to the Controller’s Payroll & Personnel Division.
390. During the term of the Agreement, all classifications added to an existing bargaining unit that is covered by State Disability Insurance (“SDI”) shall automatically be enrolled in SDI. If a new bargaining unit is created or if the Union gains recognition for additional bargaining units, the Union shall certify in writing to the Employee Relations Director whether such units shall be enrolled in SDI.

**III.Q. WORKERS’ COMPENSATION LEAVE**

Workers’ Compensation Supplementation (Shadow Sick Leave Account)

391. An employee who is absent because of an occupational or non-occupational disability and who is receiving Temporary Disability, Vocational Rehabilitation Maintenance Allowance, State Disability Insurance, may request that the amount of disability indemnity payment be supplemented with salary to be charged against the employee’s accumulated unused sick leave with pay credit balance at the time of disability, compensatory time off, or vacation, so as to equal the normal salary the employee would have earned for the regular work schedule.
392. An employee who wishes not to supplement, or who wishes to supplement with compensatory time or vacation, must submit a written request to the appointing officer or designee within seven (7) calendar days following the first date of absence. Disability indemnity payments will be automatically supplemented with sick pay credits (if the employee has sick pay credits and is eligible to use them) to provide up to the employee’s normal salary unless the employee makes an alternative election as provided in this section.
393. Employee supplementation of workers compensation payment to equal the full salary the employee would have earned for the regular work schedule in effect at the commencement of the workers compensation leave shall be drawn only from an employee’s paid leave credits including vacation, sick leave balance, or other paid leave as available.
394. Salary may be paid on regular time-rolls and charged against the employee’s sick leave with pay, vacation, or compensatory time credit balance during any period prior to the determination of eligibility for disability indemnity payment without requiring a signed option by the employee.
395. Sick leave with pay, vacation, or compensatory time credits shall be used to supplement disability indemnity pay at the minimum rate of one (1) hour units.

**ARTICLE III – PAY, HOURS AND BENEFITS**

**III.R. LONG TERM DISABILITY**

396. The City shall provide to employees with six (6) months continuous service a Long-Term Disability (LTD) plan that provides, after a ninety (90) day elimination period, sixty-six percent (66%) salary (subject to integration) up to age sixty-five (65). Employees who receive payment under the LTD plan shall not be eligible to continue receiving payments under the City’s Catastrophic Illness Program.

**III.S. RETURN TO WORK**

397. The City will make a good faith effort to return and reassign employees who have sustained an occupational injury or illness where the employee’s doctor certifies that the employee is temporarily unable to perform specified aspects of his or her regular job duties. Duties of this modified assignment may differ from the employee’s regular job duties and/or from job duties regularly assigned to employees in the injured employee’s class.
398. Where appropriate temporary modified duty is not available within the employee’s classification, on the employee’s regular shift, and in the employee’s department, the employee may be temporarily assigned to work in another classification, on a different shift, and/or in another department, subject to the approval of the Appointing Officer or designee.
399. Neither the decision to provide or deny modified duty, nor the impact of such a decision shall be subject to grievance or arbitration.
400. It is also understood that modified duty assignments are temporary only; modified duty assignments for employees temporarily unable to perform regular job duties may not exceed three (3) months. An employee assigned to temporarily modified duty assignment shall receive his/her regular base rate of pay and shall not be eligible for any other additional compensation (premiums) and/or out of class assignment pay as may be provided under this Agreement.
401. The City reserves the right to take any action necessary to comply with its obligations under the Americans with Disabilities Act, the Fair Employment and Housing Act and all other applicable federal, state and local disability anti-discrimination statutes. Requests for accommodation under the ADA or FEHA shall be governed under separate City procedures under those laws.

**III.T. SICK LEAVE**

402. Employees shall be entitled to accumulate up to 1040 hours of sick leave. For employees who have a balance above the 1040 hour cap as of July 1, 2012, the remaining balance will continue without further accumulation until the employee’s sick leave usage brings the total below the 1040 hour cap.

**ARTICLE III – PAY, HOURS AND BENEFITS**

**III.U. PARENTAL RELEASE TIME**

403. Upon proper advance notification, employees may be granted up to 40 hours Parental Leave – two hours of which will be paid leave each semester – each year to participate in the activities of a school or licensed child day care facility of the employee’s biological, adopted or foster child or a child for whom the employee has parental or child rearing responsibilities (including a grandchild or child of a domestic partner) and who is residing in the employee’s household. Parental Leave shall not exceed eight hours in any calendar month of the year.
404. In order to qualify for Parental Leave, the employee must give reasonable notice to his/her immediate supervisor prior to taking the time off. The employee must provide written verification from the school or licensed child day care facility that he/she participated in school/child care related activities on a specific date and at a particular time, if requested by management.
405. The employee may utilize either existing vacation, compensatory time off, or personal (unpaid) leave to account for absences after the two paid hours per semester have been used.
406. Denial of Parental Leave under this section is not subject to the grievance process.

**III.V. LIABILITY**

407. The City shall defend and indemnify an employee against any claim or action against the employee or account of any act or omission in the scope of the employee’s employment with the City, in accord with, and subject to, the provisions of California Government Code Sections 825 et seq. and 995 et seq. Nothing herein is deemed to supersede referenced State law.

**III.W. AIRPORT EMPLOYEE TRANSIT PILOT PROGRAM**

408. The San Francisco International Airport will implement a pilot program to encourage employees to use mass transportation to commute to and from SFIA work locations. Under the Airport Employee Transit Pilot Program, the SFIA is authorized to provide incentives consistent with Internal Revenue Code 132(a)(5) for the purpose stated above. This pilot program will be evaluated 12 months after implementation to determine whether it shall be continued. The Union waives all meet-and-confer on this pilot program. This program is not subject to the grievance procedure.

**ARTICLE IV: TRAINING, CAREER DEVELOPMENT AND INCENTIVES**

**IV.A. EMPLOYEE DEVELOPMENT FUND**

409. The City shall budget \$750,000 during each fiscal year of this Agreement for the Employee Development Fund for employee training, education and development. For Fiscal Year 2018-2019 only, the City shall budget an additional \$150,000 for a total of \$900,000.
410. Until such funds are exhausted, and subject to approval by the appointing officer or appropriate designee, an employee may utilize up to a maximum of \$2,000 per fiscal year for tuition, registration fees, books, and other materials for internal or external training programs, professional conferences, professional association memberships and desired licenses relevant to the employee's current classification. Solely at the discretion of the appointing officer or designee, such funds may be supplemented with department funds budgeted for training.
411. Any employee who is entitled to reimbursement under the Employee Development Fund during the term of the MOU may apply for such reimbursement at any time during the same fiscal year and will be reimbursed at that time, provided that the funds for that fiscal year have not been exhausted. However, in the event that payment is required for training, professional conference or coursework in the previous fiscal year, but proof of completion is not available until the following fiscal year, if receipts are submitted sufficiently in advance of the Controller's year-end closing date, then expenses may be paid out of that prior year's funds. In any event, if not reimbursed out of the prior year's funds, the employee shall be eligible for reimbursement for such training or coursework in the next fiscal year out of the next fiscal year's available funds.
412. Employee Development Funds will be encumbered at the time that the employee submits his or her Departmentally-approved request to DHR, provided that the employee includes certificate of registration and proof of payment with his or her request to DHR. In the event that it is not possible to provide certification of registration and/or proof of payment, the employee must provide sufficient documentation regarding the course, training program, professional conference, professional association membership or desired license and the anticipated cost of such training program, professional conference, professional association membership or desired license. In the event that DHR rejects the employee's request, such encumbered funds shall be returned to the Employee Development Fund balance. Encumbered funds will not be paid out until the employee provides proof of satisfactory completion and proof of payment. Encumbered funds not used by June 30<sup>th</sup> of each fiscal year shall be released back into the Employee Development Fund to reimburse employees who submitted a Departmentally-approved request for reimbursement during that same fiscal year but who did not receive reimbursement due to the unavailability of funds at the time.
413. In addition, subject to approval by the appointing officer or designee, employees may utilize up to \$500 of the funds available to them for that fiscal year under this article to

**ARTICLE IV – TRAINING, CAREER DEVELOPMENT AND INCENTIVES**

pay for up to one-half of the cost of necessary travel outside of the nine Bay Area Counties for approved training. Travel reimbursement rates shall be as specified in the Controller’s travel policy memo. However, Employee Development Funds may not be used for food.

- 414. Unused funds shall not be carried over from year to year and shall not carryover beyond the expiration of this MOU.
- 415. Employees shall not be required to utilize these funds for Department-mandated training or for certificates, licenses or registrations required by the City or the State as a condition of employment (however, the costs of continuing education for these certificates, licenses or registrations may be reimbursed through the Employee Development Fund).
- 416. The Union agrees to work cooperatively with the City to help build City University – a program intended to ensure San Francisco has the most educated and highly trained workforce possible. City University is a partnership between the City, learning institutions, the business community and labor organizations which shall create new sources of funding and new opportunities to professionally develop City employees.
- 417. Administrative issues concerning the use of the Employee Development Fund shall be addressed through the UCRC.

**IV.B. RENEWAL FEES FOR CERTIFICATIONS, LICENSES, OR REGISTRATIONS**

- 418. When a certificate, license or registration is required by the City or the State as a condition of employment, the City shall reimburse the employee for the amount of the fee for the renewal of such certificate, registration or license.

**IV.B(a). TUITION REIMBURSEMENT FOR SUPERVISING CLINICAL PSYCHOLOGISTS**

409(a). Each regularly scheduled full-time or part-time 2576 Supervising Clinical Psychologists (excluding as needed employees) may be reimbursed up to a maximum of \$2,000 per fiscal year for tuition, internal or external training programs, professional conferences and professional association membership relevant to the employee’s current classification. The funds may also be used to reimburse employees for the purchase of Personal Digital Assistants, professional software, books and subscriptions. Tuition reimbursement must be approved by the employee’s Appointing Officer and be in accordance with procedures determined by the Human Resources Director.

**IV.C. PROFESSIONAL ASSOCIATION MEETINGS**

- 419. Departments shall continue their present practice with respect to the attendance by employees at professional association meetings, conferences, classes, courses, seminars and other programs, including the reimbursement of related expenses. Opportunities shall be provided in a consistent and uniform manner. Department practices shall be extended to the 2846 Nutritionist class.

**IV.D. PROFESSIONAL ORGANIZATIONS – DEPARTMENTAL MEMBERSHIPS**

420. Subject to the budgetary and fiscal limitations, departments are encouraged to budget for departmental membership in organizations serving the professional employees of said department.

**IV.E. EDUCATIONAL PROGRAMS**

421. Subject to the approval of the appointing officer, Personal Property Auditors and other represented employees shall be on paid status when attending educational programs required to maintain a job-related state license.

**IV.F. EMPLOYEE SUGGESTION PROGRAM**

422. City and Union agree to publicize the Employee Suggestion Program and to encourage represented workers to submit cost saving suggestions for considerations and possible awards.

**IV.G. EDUCATIONAL LEAVE FOR REHABILITATION PROFESSIONALS**

423. Employees in the following classes shall be granted five days of educational leave with pay per year to attend Department approved training courses, workshops and seminars. Full-time employees will become eligible for the educational leave after completion of six months of permanent employment. Part-time employees who work less than forty hours per week but more than twenty hours per week will become eligible for the educational leave after completion of one year of permanent employment. Scheduling of educational leave shall be by mutual agreement, subject to the staffing requirements of the Department.

|      |      |      |      |
|------|------|------|------|
| 2538 | 2548 | 2555 | 2566 |
| 2540 | 2550 | 2556 |      |
| 2542 | 2551 | 2558 |      |

424. Employees in the above listed classifications shall be entitled to sufficient educational leave with pay to attend Department approved training courses, workshops and seminars necessary to fulfill mandatory re-licensure requirements for licenses required as a condition of employment. If the leave provided in the preceding paragraph is not sufficient to meet this need over the re-licensure cycle, an employee in the listed classifications shall receive additional leave. In the event that an employee receives additional leave under this paragraph, the total number of hours of educational leave provided under this section (IV.G), including the days provided in the preceding paragraph, shall not exceed the number of hours necessary to fulfill the mandatory re-licensure requirements during the re-licensure cycle.

425. The Department of Public Health, at its sole discretion, may assign employees to additional training on paid status.

**IV.H. GENERAL TRAINING**

426. The City will use its best efforts to provide Local 21 represented employees with up to forty (40) hours of paid time off for job-related training and/or professional development, which shall include one day of professional development of an employee’s choice, not to be unreasonably denied. Such time may include departmental-sponsored training and/or professional development; DHR sponsored training and/or professional development; and/or outside training and/or professional development approved by appointing officer or designee. The foregoing includes but is not limited to mandatory continuing education and/or training requirements.

**IV.H(a). SPECIAL EDUCATION LEAVE FOR SUPERVISING CLINICAL PSYCHOLOGIST**

417(a). Each regular full time or part time 2576 Supervising Clinical Psychologist (excluding as needed employees) shall be allowed the required number of hours of educational leave with pay for re-licensure to attend formally organized courses, institutes, workshops or classes to fulfill re-licensure requirements, as authorized and approved by the Appointing Officer or designee.



**ARTICLE V: WORKING CONDITIONS**

**V.A. HEALTH AND SAFETY**

427. The City acknowledges its responsibility to provide safe, healthful work environments for City employees.
428. When an employee, in good faith, believes that a condition exists which is immediately dangerous to life or health, and that continuing to work under such conditions poses risks beyond those normally associated with the nature of the job, the employee shall so notify the supervisor and explain why he/she believes it is unsafe. If the Department agrees that the assignment is hazardous or unsafe, the employee shall be reassigned, if possible, until the hazard is eliminated or until the employee has been provided with the necessary safeguards.
429. If the Department and the employee, or his/her designated representative, do not concur, the potentially hazardous condition shall be evaluated by the departmental Occupational Safety and Health (OSH) staff, or a member of the DPH OSH Program staff, if the Department does not have professional OSH staff.
430. If the Departmental or DPH OSH staff, and the employee and his/her representative do not agree the potentially hazardous condition will be evaluated by a panel of three (3) City OSH professionals who have not been involved in either of the previous evaluations.
431. Such evaluations shall be performed by appropriate health and/or safety staff (6141 OSH Manager; 6139 Senior Industrial Hygienist; 6138 Industrial Hygienist; 5177 Safety Officer; 6130 Safety Analyst) by close of business the next business day.
432. In the event that either the employee or the Union disagrees with the evaluation of the three person panel, they may appeal to a neutral arbitrator for an expedited hearing; the arbitrator shall be selected in advance and may be an outside (non-City) health and safety expert.
433. Upon request, the City shall provide the union departmental lists on a quarterly basis containing the vital information on all work-related injuries and illnesses. Vital information shall include the nature of the illness or injury, dates, time lost, corrective action, current status of employee and work location.

**V.B. ASSAULT DATA**

434. Upon request of the Union, a department shall retain and provide the Union with a copy of statistical information on assaults on employees who serve in particular classifications or at particular work sites.

**ARTICLE V – WORKING CONDITIONS**

**V.C. VIDEO DISPLAY EQUIPMENT WORKING CONDITIONS**

435. The City and the Union agree that employees working on video display equipment shall have safe and healthy work environments.

436. This environment shall avoid excessive noise, crowding, contact with fumes and other unhealthy conditions. The City agrees upon request of the Union to meet and confer on ways to design the flow of work to avoid long, uninterrupted use of video display equipment by employees.

1. Eye Examinations

437. All represented employees, who are health service system members, shall be eligible for one (1) annual VDT examination and prescribed eyewear.

2. Breaks

438. Every employee working on video display equipment shall be required to take a break away from his/her screen of at least fifteen (15) minutes after two (2) hours' work. In the event that normal work schedule does not provide a lunch or rest break every two (2) hours, the employee shall be assigned duties away from the video display screen for fifteen (15) minutes after two (2) hours of work.

3. Physical Plant

439. The Board of Supervisors agrees to provide, subject to the budgetary and fiscal provisions of the Charter, the following physical equipment and work environment for users of video display equipment:

440. a. Where necessary, effective glare screens shall be affixed to the front of such machines;

441. b. Adjustable chairs, footrests and tables to allow for adjustment of individual machines to provide each operator with optimum comfort and the minimum amount of physical stress;

442. c. Optimal lighting conditions adapted to accommodate the types of equipment in use at each work site shall be provided;

443. d. Prior to the acquisition of additional or replacement machines, the City agrees to meet and consult with the Union on the design of the machines, including such features as separate keyboards, tiltable screens, phosphor colors, brightness controls and any other features relating to operator health and well being. The City will give the Union as much advance notice as possible of such changes.

4. Inspection of Machines

444. The City agrees to inspect each machine in use on a regular basis and to maintain all equipment in proper repair, state of cleanliness and working order.

**ARTICLE V – WORKING CONDITIONS**

5. Pregnancy

445. Upon request, the City shall attempt to temporarily reassign a pregnant employee to another position away from video display equipment for the duration of the pregnancy.

**V.D. ALTERNATIVE, LIGHT AND/OR MODIFIED DUTY ASSIGNMENTS**

446. The City Departments shall make good faith efforts to develop alternative assignments for disabled or pregnant employees whose doctors certify that they are temporarily unable to perform specified aspects of their regular job duties if, in the particular situation,

447. 1. There is sufficient work which the employee can perform available within the employee's job classification in the department, and

448. 2. In the opinion of the department head, assigning the work to the disabled employee or pregnant employee can be done without adversely affecting the operation of the department.

449. In the event a City-wide policy on alternative, light and/or modified duty assignments is proposed during the life of the Agreement, the parties agree to reopen this Section (V.D.) to meet and confer regarding such policy.

450. The City shall provide annual audiometric examinations in accordance with the City's Hearing Conservation Program.

**V.E. PROTECTIVE CLOTHING**

451. No employee in a classification covered by this Agreement shall be required to work in a location where he/she comes in contact with raw sewage or toxic or hazardous chemicals or substances if not provided with protective clothing as deemed appropriate for the purpose by the employee and his/her Appointing Officer.

452. The City agrees to provide all required safety equipment (i.e., protective eyewear, protective footwear) in compliance with Cal-OSHA regulations. Individual requests for additional equipment may be forwarded to the UCRC for further attention.

**V.F. COMFORT STANDARDS**

453. The City shall make good faith efforts to provide adequate lounge, locker and comfort facilities.

**V.G. UNIFORM ALLOWANCE**

454. Employees, excluding as-needed employees, who are required to wear and supply their own uniform or lab coat or smock in the course of their duties and who are employed on September 1 of any year covered by the Agreement, shall be paid an annual uniform allowance of \$175.00, or, in the case of lab coats or smocks, \$100.00 no later than the

**ARTICLE V – WORKING CONDITIONS**

first pay period in December of each year. The Department shall fix the appropriate amount for the allowance after meeting and conferring with the Union prior to September 1 of each year.

455. New employees (excluding as-needed employees) who are required by the Department of Public Health to wear scrubs in the course and scope of their employment will be provided with five (5) scrubs within two weeks of appointment.

456. The Department of Public Health shall furnish employees (excluding as-needed employees) who are required by the Department of Public Health to wear scrubs in the course and scope of their employment with up to two (2) replacement scrubs in any twelve-month period. Scrubs shall also be replaced by the Department of Public Health if they are damaged in the course of the employee’s performance of his or her duties.

**V.H. UNIFORM ALLOWANCE (COMPUTER OPERATORS)**

457. For employees in the Units 8Z and 11O, when properly working on machines, the City will provide smocks for the individuals occupying positions in Units 8Z and 11O, provided, however, that only those employees presently receiving said smocks shall continue to receive them. Smocks will be replaced at the City's expense when they are unserviceable, but in any event, not more than one smock per employee per year shall be issued. Total cost to the City of this provision shall not exceed one thousand dollars (\$1,000) per fiscal year in each year of this agreement.

**V.I. REIMBURSEMENT OF PERSONAL EXPENSES**

458. An employee who qualifies for reimbursement of damaged, destroyed or stolen property shall submit a claim to his/her department head with all available documentation not later than thirty (30) calendar days after the date of such alleged occurrence. An employee shall be entitled to an appropriate reimbursement no later than 120 days following the submission of such claim. Reimbursement may be delayed if the employee does not submit the appropriate documentation.

**V.J. FINGERPRINTING**

459. The City shall bear the full cost of fingerprinting whenever such is required of the employee.

**V.K. TELECOMMUTING**

460. The City and the Union recognize that telecommuting programs represent good public policy. Pursuant to the 2003-2006 Agreement, the Government Efficiency Committee reviewed the feasibility of implementing a telecommuting policy for the classifications represented by the Union.

461. Thereafter, the City convened a telecommuting committee (including representatives from City departments and the Union) which developed a comprehensive policy and

**ARTICLE V – WORKING CONDITIONS**

program regarding telecommuting. Based on the recommendations of the committee, the City implemented a Citywide Telecommuting Policy and Program, copies of which are available on the Department of Human Resources Website at [www.sfdhr.org](http://www.sfdhr.org) and incorporated herein for reference purposes only.

462. An employee who meets the eligibility criteria and program guidelines may apply to participate in the Telecommuting Program. As described more fully in the Telecommuting Program materials, telecommuting is a cooperative arrangement subject to the telecommuting appeal process. Either a telecommuting employee or the City may end a telecommuting arrangement at any time. However, telecommuting arrangements will not be denied or ended for an arbitrary or capricious reason. Neither the Telecommuting Program nor this Section V.K. are subject to the grievance and arbitration procedure of this Agreement.

**V.L. PAGERS/VOICEMAIL FOR REHABILITATION PROFESSIONALS**

463. Upon request the City will provide Rehabilitation Professionals at California Children Services/Medical Treatment Union (CCS/MTU) pagers with voicemail and/or access to voicemail.

**V.M. PAPERLESS PAY POLICY**

464. Effective on a date to be established by the Controller, but not sooner than September 1, 2014, the City shall implement a Citywide Paperless Pay Policy. This policy will apply to all City employees, regardless of start date.
465. Under the policy, all employees shall be able to access their pay advices electronically, and print them in a confidential manner. Employees without computer access shall be able to receive hard copies of their pay advices through their payroll offices upon request. Upon implementation of the policy, other than for employees described in the preceding sentence, paper pay advices will no longer be available.
466. Under the policy, all employees (regardless of start date) will have two options for receiving pay: direct deposit or bank card. Employees not signing up for either option will be defaulted into bank cards.
467. Prior to implementing this policy, the City will give all employee organizations a minimum of 30-days' advance notice.
468. The union hereby waives any further right to meet and confer over the Citywide Paperless Pay Policy or its implementation, including meet and confer over the effects of the policy.

**ARTICLE VI: IMPLEMENTATION AND TERM OF AGREEMENT**

**VI.A. SCOPE OF AGREEMENT**

462. Nothing contained in this Agreement shall have application to changes of Civil Service Rules excluded from bargaining pursuant to Charter Section 8.409-3, which reads as follows:
463. Notwithstanding any other provisions of this charter, or of the ordinances, rules or regulations of the city and county of San Francisco and its departments, boards and commissions, the city and county of San Francisco, through its duly authorized representatives, and recognized employee organizations representing classifications of employees covered by this part shall have the mutual obligation to bargain in good faith on all matters within the scope of representation as defined by Government Code section 3504, relating to the wages, hours, benefits and other terms and conditions of city and county employment, including the establishment of procedures for the resolution of grievances concerning the interpretation or application of any agreement, and including agreements to provide binding arbitration of discipline and discharge; provided, however that, except insofar as they affect compensation, those matters within the jurisdiction of the civil service commission which establish, implement and regulate the civil service merit system shall not be subject to bargaining under this part: the authority, purpose definitions, administration and organization of the merit system and the civil service commission; policies, procedures and funding of the operations of the civil service commission and its staff; the establishment and maintenance of a classification plan including the classification and reclassification of positions and the allocation and reallocation of positions to the various classifications; status rights; the establishment of standards, procedures and qualifications for employment, recruitment, application, examination, selection, certification and appointment; the establishment, administration and duration of eligible lists; probationary status and the administration of probationary periods, except duration; pre-employment and fitness for duty medical examinations except for the conditions under which referrals for fitness for duty examinations will be made, and the imposition of new requirements; the designation of positions as exempt, temporary, limited tenure, part-time, seasonal or permanent; resignation with satisfactory service and reappointment; exempt entry level appointment of the handicapped; approval of payrolls; and conflict of interest. Nothing in this paragraph shall limit the obligation of the civil service commission to meet and confer as appropriate under state law.

**VI.B. SAVINGS CLAUSE**

464. Should any part of this Memorandum be determined to be contrary to law, such invalidation of that part or portion of this Agreement shall not invalidate the remaining portions hereof. In the event of such determination the parties agree to immediately meet and confer in an attempt to agree upon a provision for the invalidated portion which meets with the precepts of the law.
465. Any term of condition of this Agreement which conflicts with the Fair Labor Standards Act, Title U.C.C. Sections 201 et seq. and/or the rules and regulations thereof, shall be null and void so long as said Act and/or the rules and regulations thereto continue to be applicable to

**ARTICLE VI – IMPLEMENTATION AND TERM OF AGREEMENT**

the City and County of San Francisco. Should any dispute over the application of the Act occur, the parties agree to meet and confer to resolve the dispute before taking other action.

**VI.C. AMENDMENT OR MODIFICATION**

466. This Agreement sets forth the full and entire understanding of the parties regarding the matters herein. This Agreement may be modified by mutual consent of the parties. Such amendments(s) shall be reduced to writing.

**VI.D. DURATION OF AGREEMENT AND INITIATION OF MEET AND CONFER PROCESS**

467. This Memorandum of Understanding shall be in effect from July 1, 2014 through and inclusive of June 30, 2019.
468. Upon mutual agreement, the parties may reopen this agreement for the sole purpose of addressing recruitment or retention difficulties with the City's engineers.





**APPENDIX A: LOCAL 21 REPRESENTED CLASSIFICATIONS**

THE FOLLOWING LIST OF CLASSES IS SUBJECT TO CHANGE. PLEASE REFER TO ADMINISTRATIVE CODE SECTION 16.200 THROUGH SECTION 16.222 OF THE SAN FRANCISCO ADMINISTRATIVE CODE (EMPLOYEE RELATIONS ORDINANCE) FOR THE MOST CURRENT LIST OF REPRESENTED CLASSIFICATIONS.

(As of May 5, 2016)

| SetID | Job Code | Descr                       | Union Code |
|-------|----------|-----------------------------|------------|
| COMMN | 1002     | IS Operator-Journey         | 021        |
| SFMTA | 1002     | IS Operator-Journey         | 021        |
| COMMN | 1003     | IS Operator-Senior          | 021        |
| SFMTA | 1003     | IS Operator-Senior          | 021        |
| COMMN | 1004     | IS Operator-Analyst         | 021        |
| SFMTA | 1004     | IS Operator-Analyst         | 021        |
| COMMN | 1010     | Information Systems Trainee | 021        |
| SFMTA | 1010     | Information Systems Trainee | 021        |
| COMMN | 1011     | IS Technician Assistant     | 021        |
| SFMTA | 1011     | IS Technician Assistant     | 021        |
| COMMN | 1012     | IS Technical-Journey        | 021        |
| SFMTA | 1012     | IS Technical-Journey        | 021        |
| COMMN | 1014     | IS Technician-Supervisor    | 021        |
| SFMTA | 1014     | IS Technician-Supervisor    | 021        |
| COMMN | 1021     | IS Administrator 1          | 021        |
| SFMTA | 1021     | IS Administrator 1          | 021        |
| COMMN | 1022     | IS Administrator 2          | 021        |
| SFMTA | 1022     | IS Administrator 2          | 021        |
| COMMN | 1023     | IS Administrator 3          | 021        |
| SFMTA | 1023     | IS Administrator 3          | 021        |
| COMMN | 1024     | IS Administrator-Supervisor | 021        |
| SFMTA | 1024     | IS Administrator-Supervisor | 021        |
| COMMN | 1031     | IS Trainer-Assistant        | 021        |
| SFMTA | 1031     | IS Trainer-Assistant        | 021        |
| COMMN | 1032     | IS Trainer-Journey          | 021        |
| SFMTA | 1032     | IS Trainer-Journey          | 021        |
| COMMN | 1033     | IS Trainer-Senior           | 021        |
| SFMTA | 1033     | IS Trainer-Senior           | 021        |
| COMMN | 1041     | IS Engineer-Assistant       | 021        |

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|-------|------|--------------------------------|-----|
| SFMTA | 1041 | IS Engineer-Assistant          | 021 |
| COMMN | 1042 | IS Engineer-Journey            | 021 |
| SFMTA | 1042 | IS Engineer-Journey            | 021 |
| COMMN | 1043 | IS Engineer-Senior             | 021 |
| SFMTA | 1043 | IS Engineer-Senior             | 021 |
| COMMN | 1044 | IS Engineer-Principal          | 021 |
| SFMTA | 1044 | IS Engineer-Principal          | 021 |
| COMMN | 1051 | IS Business Analyst-Assistant  | 021 |
| SFMTA | 1051 | IS Business Analyst-Assistant  | 021 |
| COMMN | 1052 | IS Business Analyst            | 021 |
| SFMTA | 1052 | IS Business Analyst            | 021 |
| COMMN | 1053 | IS Business Analyst-Senior     | 021 |
| SFMTA | 1053 | IS Business Analyst-Senior     | 021 |
| COMMN | 1054 | IS Business Analyst-Principal  | 021 |
| SFMTA | 1054 | IS Business Analyst-Principal  | 021 |
| COMMN | 1061 | IS Program Analyst-Assistant   | 021 |
| SFMTA | 1061 | IS Program Analyst-Assistant   | 021 |
| COMMN | 1062 | IS Programmer Analyst          | 021 |
| SFMTA | 1062 | IS Programmer Analyst          | 021 |
| COMMN | 1063 | IS Programmer Analyst-Senior   | 021 |
| SFMTA | 1063 | IS Programmer Analyst-Senior   | 021 |
| COMMN | 1064 | IS Prg Analyst-Principal       | 021 |
| SFMTA | 1064 | IS Prg Analyst-Principal       | 021 |
| COMMN | 1070 | IS Project Director            | 021 |
| SFMTA | 1070 | IS Project Director            | 021 |
| COMMN | 1091 | IT Operations Support Admin I  | 021 |
| SFMTA | 1091 | IT Operations Support Admin I  | 021 |
| COMMN | 1092 | IT Operations Support Admin II | 021 |
| SFMTA | 1092 | IT Operations Support Admin II | 021 |
| COMMN | 1093 | IT Operations Support Admn III | 021 |
| SFMTA | 1093 | IT Operations Support Admn III | 021 |
| COMMN | 1094 | IT Operations Support Admin IV | 021 |
| SFMTA | 1094 | IT Operations Support Admin IV | 021 |
| COMMN | 1095 | IT Operations Support Admin V  | 021 |
| SFMTA | 1095 | IT Operations Support Admin V  | 021 |
| COMMN | 1130 | Youth Comm Advisor             | 022 |
| COMMN | 1203 | Personnel Technician           | 022 |

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|       |      |                             |     |
|-------|------|-----------------------------|-----|
| SFMTA | 1203 | Personnel Technician        | 022 |
| COMMN | 1229 | Special Examiner            | 022 |
| COMMN | 1230 | Instructional Designer      | 021 |
| COMMN | 1231 | EEO Senior Specialist       | 022 |
| SFMTA | 1231 | EEO Senior Specialist       | 022 |
| COMMN | 1232 | Training Officer            | 021 |
| SFMTA | 1232 | Training Officer            | 021 |
| COMMN | 1233 | EEO Programs Specialist     | 022 |
| SFMTA | 1233 | EEO Programs Specialist     | 022 |
| COMMN | 1241 | Personnel Analyst           | 022 |
| SFMTA | 1241 | Personnel Analyst           | 022 |
| COMMN | 1244 | Senior Personnel Analyst    | 022 |
| SFMTA | 1244 | Senior Personnel Analyst    | 022 |
| COMMN | 1246 | Principal Personnel Analyst | 022 |
| SFMTA | 1246 | Principal Personnel Analyst | 022 |
| COMMN | 1249 | Personnel Trainee           | 022 |
| SFMTA | 1249 | Personnel Trainee           | 022 |
| COMMN | 1250 | Recruiter                   | 022 |
| SFMTA | 1250 | Recruiter                   | 022 |
| COMMN | 1312 | Public Information Officer  | 021 |
| SFMTA | 1312 | Public Information Officer  | 021 |
| COMMN | 1314 | Public Relations Officer    | 021 |
| SFMTA | 1314 | Public Relations Officer    | 021 |
| COMMN | 1360 | Special Assistant 1         | 021 |
| SFMTA | 1360 | Special Assistant 1         | 021 |
| COMMN | 1361 | Special Assistant 2         | 021 |
| SFMTA | 1361 | Special Assistant 2         | 021 |
| COMMN | 1362 | Special Assistant 3         | 021 |
| SFMTA | 1362 | Special Assistant 3         | 021 |
| COMMN | 1363 | Special Assistant 4         | 021 |
| SFMTA | 1363 | Special Assistant 4         | 021 |
| COMMN | 1364 | Special Assistant 5         | 021 |
| SFMTA | 1364 | Special Assistant 5         | 021 |
| COMMN | 1365 | Special Assistant 6         | 021 |
| SFMTA | 1365 | Special Assistant 6         | 021 |
| COMMN | 1366 | Special Assistant 7         | 021 |
| SFMTA | 1366 | Special Assistant 7         | 021 |

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|-------|------|--------------------------------|-----|
| COMMN | 1367 | Special Assistant 8            | 021 |
| SFMTA | 1367 | Special Assistant 8            | 021 |
| COMMN | 1368 | Special Assistant 9            | 021 |
| SFMTA | 1368 | Special Assistant 9            | 021 |
| COMMN | 1369 | Special Assistant 10           | 021 |
| SFMTA | 1369 | Special Assistant 10           | 021 |
| COMMN | 1370 | Special Assistant 11           | 021 |
| SFMTA | 1370 | Special Assistant 11           | 021 |
| COMMN | 1371 | Special Assistant 12           | 021 |
| SFMTA | 1371 | Special Assistant 12           | 021 |
| COMMN | 1452 | Executive Secretary 2          | 022 |
| SFMTA | 1452 | Executive Secretary 2          | 022 |
| COMMN | 1454 | Executive Secretary 3          | 022 |
| SFMTA | 1454 | Executive Secretary 3          | 022 |
| COMMN | 1492 | Asst Clk, Board of Supervisors | 022 |
| SFMTA | 1492 | Asst Clk, Board of Supervisors | 022 |
| COMMN | 1512 | Cfdntal Sctry&Ex Asst PublDfdr | 022 |
| COMMN | 1520 | Cfdntal Sctry to Distric Atty  | 022 |
| COMMN | 1522 | Cfdntal Sctry to City Atty     | 022 |
| COMMN | 1543 | Secretary, Comm on the Environ | 022 |
| COMMN | 1544 | Secretary, Library Commission  | 022 |
| COMMN | 1548 | Sctry, Human Svcs. Commission  | 022 |
| COMMN | 1549 | Sctry, Juv Probation Comm      | 022 |
| COMMN | 1551 | Secretary, Health Commission   | 022 |
| COMMN | 1555 | Sctry, Bldg Inspection Comm    | 022 |
| COMMN | 1574 | Ex Asst to the Controller      | 022 |
| COMMN | 1649 | Accountant Intern              | 021 |
| SFMTA | 1649 | Accountant Intern              | 021 |
| COMMN | 1650 | Accountant I                   | 021 |
| SFMTA | 1650 | Accountant I                   | 021 |
| COMMN | 1652 | Accountant II                  | 021 |
| SFMTA | 1652 | Accountant II                  | 021 |
| COMMN | 1654 | Accountant III                 | 021 |
| SFMTA | 1654 | Accountant III                 | 021 |
| COMMN | 1657 | Accountant IV                  | 021 |
| SFMTA | 1657 | Accountant IV                  | 021 |
| COMMN | 1670 | Financial Systems Supervisor   | 021 |

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|-------|------|-------------------------------|-----|
| SFMTA | 1670 | Financial Systems Supervisor  | 021 |
| COMMN | 1684 | Auditor II                    | 021 |
| SFMTA | 1684 | Auditor II                    | 021 |
| COMMN | 1686 | Auditor III                   | 021 |
| SFMTA | 1686 | Auditor III                   | 021 |
| COMMN | 1803 | Performance Analyst I         | 021 |
| COMMN | 1804 | Statistician                  | 021 |
| SFMTA | 1804 | Statistician                  | 021 |
| COMMN | 1805 | Performance Analyst II        | 021 |
| SFMTA | 1805 | Performance Analyst II        | 021 |
| COMMN | 1806 | Senior Statistician           | 021 |
| SFMTA | 1806 | Senior Statistician           | 021 |
| COMMN | 1823 | Senior Administrative Analyst | 021 |
| SFMTA | 1823 | Senior Administrative Analyst | 021 |
| COMMN | 1824 | Pr Administrative Analyst     | 021 |
| SFMTA | 1824 | Pr Administrative Analyst     | 021 |
| COMMN | 1825 | Prnpl Admin Analyst II        | 021 |
| SFMTA | 1825 | Prnpl Admin Analyst II        | 021 |
| COMMN | 1827 | Administrative Services Mgr   | 021 |
| SFMTA | 1827 | Administrative Services Mgr   | 021 |
| COMMN | 1830 | Perf Analyst III Project Mgr  | 021 |
| COMMN | 1835 | Legislative Assistant         | 022 |
| SFMTA | 1835 | Legislative Assistant         | 022 |
| COMMN | 1849 | Prog Mgr, Bus & Econ Develop  | 021 |
| COMMN | 1867 | Auditor I                     | 021 |
| COMMN | 1942 | Asst Materials Coordinator    | 021 |
| SFMTA | 1942 | Asst Materials Coordinator    | 021 |
| COMMN | 1944 | Materials Coordinator         | 021 |
| SFMTA | 1944 | Materials Coordinator         | 021 |
| COMMN | 1950 | Assistant Purchaser           | 021 |
| SFMTA | 1950 | Assistant Purchaser           | 021 |
| COMMN | 1952 | Purchaser                     | 021 |
| SFMTA | 1952 | Purchaser                     | 021 |
| COMMN | 1956 | Senior Purchaser              | 021 |
| SFMTA | 1956 | Senior Purchaser              | 021 |
| COMMN | 1958 | Supervising Purchaser         | 021 |
| SFMTA | 1958 | Supervising Purchaser         | 021 |

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|-------|------|--------------------------------|-----|
| COMMN | 2107 | Med Staff Svcs Dept Anl        | 021 |
| COMMN | 2119 | Health Care Analyst            | 021 |
| COMMN | 2218 | Physician Assistant            | 021 |
| COMMN | 2403 | Forensic Laboratory Analyst    | 021 |
| COMMN | 2456 | Forensic Toxicologist          | 021 |
| COMMN | 2457 | Forensic Toxicologist Supervis | 021 |
| COMMN | 2458 | Chief Forensic Toxicologist    | 021 |
| COMMN | 2481 | Water Quality Technician       | 021 |
| SFMTA | 2481 | Water Quality Technician       | 021 |
| COMMN | 2482 | Water Quality Tech III         | 021 |
| COMMN | 2483 | Biologist                      | 021 |
| COMMN | 2484 | Biologist III                  | 021 |
| COMMN | 2485 | Supv Biologist                 | 021 |
| COMMN | 2486 | Chemist                        | 021 |
| COMMN | 2487 | Chemist III                    | 021 |
| COMMN | 2488 | Supv Chemist                   | 021 |
| COMMN | 2489 | Lab Svcs Mgr                   | 021 |
| COMMN | 2538 | Audiometrist                   | 021 |
| SFMTA | 2538 | Audiometrist                   | 021 |
| COMMN | 2540 | Audiologist                    | 021 |
| SFMTA | 2540 | Audiologist                    | 021 |
| COMMN | 2542 | Speech Pathologist             | 021 |
| SFMTA | 2542 | Speech Pathologist             | 021 |
| COMMN | 2548 | Occupational Therapist         | 021 |
| SFMTA | 2548 | Occupational Therapist         | 021 |
| COMMN | 2550 | Senior Occupational Therapist  | 021 |
| SFMTA | 2550 | Senior Occupational Therapist  | 021 |
| COMMN | 2551 | Mental Hlth Treatment Spec     | 021 |
| SFMTA | 2551 | Mental Hlth Treatment Spec     | 021 |
| COMMN | 2555 | Physical Therapist Assistant   | 021 |
| SFMTA | 2555 | Physical Therapist Assistant   | 021 |
| COMMN | 2556 | Physical Therapist             | 021 |
| SFMTA | 2556 | Physical Therapist             | 021 |
| COMMN | 2558 | Senior Physical Therapist      | 021 |
| SFMTA | 2558 | Senior Physical Therapist      | 021 |
| COMMN | 2561 | Optometrist                    | 021 |
| COMMN | 2566 | Rehabilitation Counselor       | 021 |

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|-------|------|--------------------------------|-----|
| SFMTA | 2566 | Rehabilitation Counselor       | 021 |
| COMMN | 2576 | Sprv Clinical Psychologist     | 021 |
| COMMN | 2589 | Health Program Coordinator 1   | 021 |
| SFMTA | 2589 | Health Program Coordinator 1   | 021 |
| COMMN | 2591 | Health Program Coordinator 2   | 021 |
| SFMTA | 2591 | Health Program Coordinator 2   | 021 |
| COMMN | 2593 | Health Program Coordinator 3   | 021 |
| SFMTA | 2593 | Health Program Coordinator 3   | 021 |
| COMMN | 2594 | Employee Assistance Counselor  | 021 |
| SFMTA | 2594 | Employee Assistance Counselor  | 021 |
| COMMN | 2595 | Sr Employee Asst Counselor     | 021 |
| SFMTA | 2595 | Sr Employee Asst Counselor     | 021 |
| COMMN | 2802 | Epidemiologist 1               | 021 |
| SFMTA | 2802 | Epidemiologist 1               | 021 |
| COMMN | 2803 | Epidemiologist 2               | 021 |
| SFMTA | 2803 | Epidemiologist 2               | 021 |
| COMMN | 2819 | Assistant Health Educator      | 021 |
| SFMTA | 2819 | Assistant Health Educator      | 021 |
| COMMN | 2822 | Health Educator                | 021 |
| SFMTA | 2822 | Health Educator                | 021 |
| COMMN | 2825 | Senior Health Educator         | 021 |
| SFMTA | 2825 | Senior Health Educator         | 021 |
| COMMN | 2846 | Nutritionist                   | 021 |
| SFMTA | 2846 | Nutritionist                   | 021 |
| COMMN | 2924 | Medical Social Work Supervisor | 021 |
| SFMTA | 2924 | Medical Social Work Supervisor | 021 |
| COMMN | 2978 | Contract Compliance Officer 2  | 021 |
| SFMTA | 2978 | Contract Compliance Officer 2  | 021 |
| COMMN | 2982 | Rent Board Supervisor          | 021 |
| SFMTA | 2982 | Rent Board Supervisor          | 021 |
| COMMN | 2992 | Contract Compliance Officer 1  | 021 |
| SFMTA | 2992 | Contract Compliance Officer 1  | 021 |
| COMMN | 3374 | Volunteer/Outreach Coord       | 021 |
| COMMN | 4140 | Real Property Manager          | 021 |
| COMMN | 4142 | Senior Real Property Officer   | 021 |
| COMMN | 4143 | Principal Real Property Ofc    | 021 |
| COMMN | 4220 | Personal Property Auditor      | 021 |

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|-------|------|--------------------------------|-----|
| COMMN | 4222 | Sr Personal Property Auditor   | 021 |
| COMMN | 4224 | Pr Personal Property Auditor   | 021 |
| COMMN | 4230 | Estate Investigator            | 021 |
| COMMN | 4231 | Senior Estate Investigator     | 021 |
| COMMN | 4260 | Real Prop Appraiser Trainee    | 021 |
| COMMN | 4261 | Real Property Appraiser        | 021 |
| COMMN | 4265 | Senior Real Property Appraiser | 021 |
| COMMN | 4267 | Pr Real Property Appraiser     | 021 |
| COMMN | 5120 | Architectural Administrator    | 021 |
| SFMTA | 5120 | Architectural Administrator    | 021 |
| COMMN | 5130 | Sewage Treatment Plant Supt    | 021 |
| SFMTA | 5130 | Sewage Treatment Plant Supt    | 021 |
| COMMN | 5174 | Administrative Engineer        | 021 |
| SFMTA | 5174 | Administrative Engineer        | 021 |
| COMMN | 5177 | Safety Officer                 | 021 |
| SFMTA | 5177 | Safety Officer                 | 021 |
| COMMN | 5201 | Junior Engineer                | 021 |
| SFMTA | 5201 | Junior Engineer                | 021 |
| COMMN | 5203 | Assistant Engineer             | 021 |
| SFMTA | 5203 | Assistant Engineer             | 021 |
| COMMN | 5207 | Assoc Engineer                 | 021 |
| SFMTA | 5207 | Assoc Engineer                 | 021 |
| COMMN | 5209 | Industrial Engineer            | 021 |
| SFMTA | 5209 | Industrial Engineer            | 021 |
| COMMN | 5211 | Eng/Arch/Landscape Arch Sr     | 021 |
| SFMTA | 5211 | Eng/Arch/Landscape Arch Sr     | 021 |
| COMMN | 5212 | Engineer/Architect Principal   | 021 |
| SFMTA | 5212 | Engineer/Architect Principal   | 021 |
| COMMN | 5214 | Building Plans Engineer        | 021 |
| SFMTA | 5214 | Building Plans Engineer        | 021 |
| COMMN | 5215 | Fire Protection Engineer       | 021 |
| SFMTA | 5215 | Fire Protection Engineer       | 021 |
| COMMN | 5216 | Chief Surveyor                 | 021 |
| SFMTA | 5216 | Chief Surveyor                 | 021 |
| COMMN | 5218 | Structural Engineer            | 021 |
| SFMTA | 5218 | Structural Engineer            | 021 |
| COMMN | 5219 | Senior Strucutral Engineer     | 021 |



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|-------|------|-----------------------------|-----|
| SFMTA | 5219 | Senior Strucutral Engineer  | 021 |
| COMMN | 5241 | Engineer                    | 021 |
| SFMTA | 5241 | Engineer                    | 021 |
| COMMN | 5260 | Architectural Assistant 1   | 021 |
| SFMTA | 5260 | Architectural Assistant 1   | 021 |
| COMMN | 5261 | Architectural Assistant 2   | 021 |
| SFMTA | 5261 | Architectural Assistant 2   | 021 |
| COMMN | 5262 | Landscape Architect Assoc 1 | 021 |
| SFMTA | 5262 | Landscape Architect Assoc 1 | 021 |
| COMMN | 5265 | Architectural Associate 1   | 021 |
| SFMTA | 5265 | Architectural Associate 1   | 021 |
| COMMN | 5266 | Architectural Associate 2   | 021 |
| SFMTA | 5266 | Architectural Associate 2   | 021 |
| COMMN | 5268 | Architect                   | 021 |
| SFMTA | 5268 | Architect                   | 021 |
| COMMN | 5272 | Landscape Architect Assoc 2 | 021 |
| SFMTA | 5272 | Landscape Architect Assoc 2 | 021 |
| COMMN | 5274 | Landscape Architect         | 021 |
| SFMTA | 5274 | Landscape Architect         | 021 |
| COMMN | 5275 | Planner Technician          | 021 |
| COMMN | 5276 | City Planning Intern        | 021 |
| COMMN | 5277 | Planner 1                   | 021 |
| SFMTA | 5277 | Planner 1                   | 021 |
| COMMN | 5278 | Planner 2                   | 021 |
| SFMTA | 5278 | Planner 2                   | 021 |
| COMMN | 5283 | Planner 5                   | 021 |
| SFMTA | 5283 | Planner 5                   | 021 |
| COMMN | 5288 | Transportation Planner II   | 021 |
| SFMTA | 5288 | Transportation Planner II   | 021 |
| COMMN | 5289 | Transportation Planner III  | 021 |
| SFMTA | 5289 | Transportation Planner III  | 021 |
| COMMN | 5290 | Transportation Planner IV   | 021 |
| SFMTA | 5290 | Transportation Planner IV   | 021 |
| COMMN | 5291 | Planner 3                   | 021 |
| SFMTA | 5291 | Planner 3                   | 021 |
| COMMN | 5293 | Planner 4                   | 021 |
| SFMTA | 5293 | Planner 4                   | 021 |

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|-------|------|--------------------------------|-----|
| COMMN | 5298 | Planner 3-Environmental Review | 021 |
| SFMTA | 5298 | Planner 3-Environmental Review | 021 |
| COMMN | 5299 | Planner 4-Environmental Review | 021 |
| SFMTA | 5299 | Planner 4-Environmental Review | 021 |
| COMMN | 5301 | Manager, Traffic Painting Prog | 021 |
| SFMTA | 5301 | Manager, Traffic Painting Prog | 021 |
| COMMN | 5302 | Traffic Survey Technician      | 021 |
| SFMTA | 5302 | Traffic Survey Technician      | 021 |
| COMMN | 5303 | Sprv, Traffic & Street Signs   | 021 |
| SFMTA | 5303 | Sprv, Traffic & Street Signs   | 021 |
| COMMN | 5304 | Materials Testing Aide         | 021 |
| SFMTA | 5304 | Materials Testing Aide         | 021 |
| COMMN | 5305 | Materials Testing Technician   | 021 |
| SFMTA | 5305 | Materials Testing Technician   | 021 |
| SFMTA | 5306 | Traffic Sign Manager           | 021 |
| COMMN | 5310 | Survey Assistant I             | 021 |
| SFMTA | 5310 | Survey Assistant I             | 021 |
| COMMN | 5312 | Survey Assistant II            | 021 |
| SFMTA | 5312 | Survey Assistant II            | 021 |
| COMMN | 5314 | Survey Associate               | 021 |
| SFMTA | 5314 | Survey Associate               | 021 |
| COMMN | 5320 | Illustrator and Art Designer   | 021 |
| SFMTA | 5320 | Illustrator and Art Designer   | 021 |
| COMMN | 5330 | Graphics Supervisor            | 021 |
| SFMTA | 5330 | Graphics Supervisor            | 021 |
| COMMN | 5362 | Engineering Assistant          | 021 |
| SFMTA | 5362 | Engineering Assistant          | 021 |
| COMMN | 5364 | Engineering Associate 1        | 021 |
| SFMTA | 5364 | Engineering Associate 1        | 021 |
| COMMN | 5366 | Engineering Associate 2        | 021 |
| SFMTA | 5366 | Engineering Associate 2        | 021 |
| COMMN | 5380 | StdntDsgnTrain1, Arch/Eng/Plng | 021 |
| SFMTA | 5380 | StdntDsgnTrain1, Arch/Eng/Plng | 021 |
| COMMN | 5381 | StdntDsgn Train2/Arch/Eng/Plng | 021 |
| SFMTA | 5381 | StdntDsgn Train2/Arch/Eng/Plng | 021 |
| COMMN | 5382 | StdntDsgnTrain3, Arch/Eng/Plng | 021 |
| SFMTA | 5382 | StdntDsgnTrain3, Arch/Eng/Plng | 021 |

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| COMMN | 5408 | Coord of Citizen Involvement   | 021 |
| SFMTA | 5408 | Coord of Citizen Involvement   | 021 |
| COMMN | 5502 | Project Manager 1              | 021 |
| SFMTA | 5502 | Project Manager 1              | 021 |
| COMMN | 5504 | Project Manager 2              | 021 |
| SFMTA | 5504 | Project Manager 2              | 021 |
| COMMN | 5506 | Project Manager 3              | 021 |
| SFMTA | 5506 | Project Manager 3              | 021 |
| COMMN | 5508 | Project Manager 4              | 021 |
| SFMTA | 5508 | Project Manager 4              | 021 |
| COMMN | 5601 | Utility Analyst                | 021 |
| COMMN | 5602 | Utility Specialist             | 021 |
| COMMN | 5620 | Regulatory Specialist          | 021 |
| SFMTA | 5620 | Regulatory Specialist          | 021 |
| COMMN | 5638 | Environmental Assistant        | 021 |
| COMMN | 5640 | Environmental Spec             | 021 |
| COMMN | 5642 | Sr. Environmental Spec         | 021 |
| COMMN | 5644 | Principal Environ Specialist   | 021 |
| COMMN | 6115 | Wastewater Control Inspector   | 021 |
| SFMTA | 6115 | Wastewater Control Inspector   | 021 |
| COMMN | 6116 | Sprv Wastewater Cont Inspector | 021 |
| SFMTA | 6116 | Sprv Wastewater Cont Inspector | 021 |
| COMMN | 6130 | Safety Analyst                 | 021 |
| SFMTA | 6130 | Safety Analyst                 | 021 |
| COMMN | 6137 | Assistant Industrial Hygienist | 021 |
| SFMTA | 6137 | Assistant Industrial Hygienist | 021 |
| COMMN | 6138 | Industrial Hygienist           | 021 |
| SFMTA | 6138 | Industrial Hygienist           | 021 |
| COMMN | 6222 | Depty Sealer of Weights & Meas | 021 |
| COMMN | 6230 | Street Inspector               | 021 |
| SFMTA | 6230 | Street Inspector               | 021 |
| COMMN | 6231 | Senior Street Inspector        | 021 |
| SFMTA | 6231 | Senior Street Inspector        | 021 |
| COMMN | 6232 | Street Inspection Supervisor   | 021 |
| SFMTA | 6232 | Street Inspection Supervisor   | 021 |
| COMMN | 6262 | Plan Checker                   | 021 |
| SFMTA | 6262 | Plan Checker                   | 021 |

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|-------|------|--------------------------------|-----|
| COMMN | 6266 | Senior Plan Checker            | 021 |
| SFMTA | 6266 | Senior Plan Checker            | 021 |
| COMMN | 6270 | Housing Inspector              | 021 |
| SFMTA | 6270 | Housing Inspector              | 021 |
| COMMN | 6272 | Senior Housing Inspector       | 021 |
| SFMTA | 6272 | Senior Housing Inspector       | 021 |
| COMMN | 6274 | Chief Housing Inspector        | 021 |
| SFMTA | 6274 | Chief Housing Inspector        | 021 |
| COMMN | 6281 | Fire Safety Inspector 2        | 021 |
| SFMTA | 6281 | Fire Safety Inspector 2        | 021 |
| COMMN | 6317 | Assistant Const Inspector      | 021 |
| SFMTA | 6317 | Assistant Const Inspector      | 021 |
| COMMN | 6318 | Construction Inspector         | 021 |
| SFMTA | 6318 | Construction Inspector         | 021 |
| COMMN | 6319 | Senior Const Inspector         | 021 |
| SFMTA | 6319 | Senior Const Inspector         | 021 |
| COMMN | 6335 | Disability Access Coordinator  | 021 |
| SFMTA | 6335 | Disability Access Coordinator  | 021 |
| COMMN | 7132 | Telecommunication Supervisor   | 021 |
| SFMTA | 7132 | Telecommunication Supervisor   | 021 |
| COMMN | 7336 | Electr Instrmntn Tech Wtr Poll | 021 |
| SFMTA | 7336 | Electr Instrmntn Tech Wtr Poll | 021 |
| COMMN | 7457 | Sign Worker                    | 021 |
| SFMTA | 7457 | Sign Worker                    | 021 |
| COMMN | 8116 | Legislative Calendar Clerk     | 022 |
| SFMTA | 8116 | Legislative Calendar Clerk     | 022 |
| COMMN | 8118 | Legislative Clerk              | 022 |
| SFMTA | 8118 | Legislative Clerk              | 022 |
| COMMN | 8132 | DA Investigative Assist        | 021 |
| SFMTA | 8132 | DA Investigative Assist        | 021 |
| COMMN | 8151 | Claims Investigator, CA        | 022 |
| SFMTA | 8151 | Claims Investigator, CA        | 022 |
| COMMN | 8152 | SrClaimsInvstgtor,Cty Atty Ofc | 022 |
| SFMTA | 8152 | SrClaimsInvstgtor,Cty Atty Ofc | 022 |
| COMMN | 8167 | Admin Hearing Examiner         | 021 |
| SFMTA | 8167 | Admin Hearing Examiner         | 021 |
| SFMTA | 8168 | Administrative Hearing Sup     | 021 |

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|-------|------|--------------------------------|-----|
| COMMN | 8169 | Legislative Asst City Atty Ofc | 022 |
| SFMTA | 8169 | Legislative Asst City Atty Ofc | 022 |
| COMMN | 8173 | Legal Assistant                | 021 |
| SFMTA | 8173 | Legal Assistant                | 021 |
| COMMN | 8219 | Parking Enforcement Admin      | 021 |
| SFMTA | 8219 | Parking Enforcement Admin      | 021 |
| COMMN | 8240 | Pub Safety Communication Coord | 021 |
| SFMTA | 8240 | Pub Safety Communication Coord | 021 |
| COMMN | 8247 | Emergency Planning Coordinator | 021 |
| COMMN | 8252 | Forensic Latent Examiner I     | 021 |
| COMMN | 8253 | Forensic Latent Examiner II    | 021 |
| COMMN | 8254 | Forensic Latent Examiner Sup   | 021 |
| COMMN | 8259 | Criminalist I                  | 021 |
| COMMN | 8260 | Criminalist II                 | 021 |
| SFMTA | 8260 | Criminalist II                 | 021 |
| COMMN | 8262 | Criminalist III                | 021 |
| SFMTA | 8262 | Criminalist III                | 021 |
| COMMN | 8264 | Forensic Document Examiner     | 021 |
| SFMTA | 8264 | Forensic Document Examiner     | 021 |
| COMMN | 8600 | Emergency Services Assistant   | 021 |
| COMMN | 8601 | Emergency Services Coord I     | 021 |
| COMMN | 8602 | Emergency Services Coord II    | 021 |
| SFMTA | 8602 | Emergency Services Coord II    | 021 |
| COMMN | 8603 | Emergency Services Coord III   | 021 |
| COMMN | 8604 | Emergency Services Coord IV    | 021 |
| SFMTA | 9151 | Real Estate Devt. Mgr, SFMTA   | 021 |
| SFMTA | 9195 | Light Rail Vehicle Equip Eng   | 021 |
| SFMTA | 9196 | Sr Light Rail Veh Equip Eng    | 021 |
| SFMTA | 9197 | Signal and Systems Engineer    | 021 |
| COMMN | 9206 | Airport Property Specialist 1  | 021 |
| COMMN | 9255 | Airport Economic Planner       | 021 |
| COMMN | 9376 | Market Research Spec, Port     | 021 |
| COMMN | 9377 | Feasibility Analyst, Port      | 021 |
| COMMN | 9386 | Senior Property Manager, Port  | 021 |
| COMMN | 9393 | Maritime Marketing Repr        | 021 |
| COMMN | 9395 | Property Manager, Port         | 021 |
| COMMN | O045 | Sr Development Spec Sup (OCII) | 021 |

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|       |      |                                |     |
|-------|------|--------------------------------|-----|
| COMMN | O535 | DvlpmntServicesManager (OCII)  | 021 |
| COMMN | O550 | Sr Project Mgr (OCII)          | 021 |
| COMMN | O565 | Sr Civil Engineer (OCII)       | 021 |
| COMMN | O585 | ContractComplianceSup (OCII)   | 021 |
| COMMN | O586 | Contract Comp Spec III (OCII)  | 021 |
| COMMN | O590 | Project Mgr (OCII)             | 021 |
| COMMN | O595 | Sr Dvlpmnt Spec (OCII)         | 021 |
| COMMN | O615 | Dvlpmnt Spec (OCII)            | 021 |
| COMMN | O630 | Sr Financial Analyst (OCII)    | 021 |
| COMMN | O635 | Architect (OCII)               | 021 |
| COMMN | O640 | ContractComplnceSpecII (OCII)  | 021 |
| COMMN | O670 | Financial Sys Acctnt (OCII)    | 021 |
| COMMN | O705 | Asst Development Spec (OCII)   | 021 |
| COMMN | O720 | Sr Prog Analyst (OCII)         | 021 |
| COMMN | O740 | Harbormaster (OCII)            | 021 |
| COMMN | O970 | Accounting Supervisor (OCII)   | 021 |
| COMMN | O990 | Assistant Prjct Manager (OCII) | 021 |
| COMMN | O995 | Housing Program Manager (OCII) | 021 |

**APPENDIX B: SCHEDULES OF COMPENSATION**

**(To be appended by September 30, 2014)**

**APPENDIX C: CIP ADDENDUM**

**CAPITAL IMPROVEMENT PLAN PROJECTS MOU ADDENDUM  
TO THE 2012-2014 MEMORANDUM OF UNDERSTANDING  
BETWEEN THE CITY AND COUNTY OF SAN FRANCISCO AND  
THE INTERNATIONAL FEDERATION OF PROFESSIONAL  
AND TECHNICAL ENGINEERS, LOCAL 21, AFL-CIO**

**Introduction**

San Francisco faces an unprecedented challenge: to restore its aging water system to ensure a reliable Bay Area water supply and avoid system outages which could be caused by natural disasters. The City faces similar challenges in maintaining, restoring, and improving other essential City infrastructure components.

The parties recognize that achievement of this goal requires an extraordinary level of labor-management cooperation, and that disagreements regarding contracting out, terms and conditions of employment, hiring and promotion methods, and other matters have the potential to interfere with implementation of the City's capital projects. The parties further recognize that the success of the City's capital projects will require new and innovative approaches in many employment-related areas including recruitment, hiring, promotion, training, work rules, compensation, evaluation, and management.

The purpose of this Agreement is to promote the efficiency of design, construction management and project management operations for the City's capital projects and provide for efficient resolution of labor disputes and grievances, thereby promoting the public interest in assuring the timely and economical completion of capital projects.

**Findings**

WHEREAS, the City is or will be engaged in a number of significant capital projects in the coming years which will require that work proceed in an efficient manner without delay or disruption because of disagreements between the City and the Union; and

WHEREAS, the largest capital project the City faces is the modernization and repair of the Hetch Hetchy water supply system;

WHEREAS, the voters passed Propositions A and E, ensuring that funding is available to complete this ambitious program in a timely manner; and

WHEREAS, the voters have found that “the protection, maintenance and repair of the [Hetch Hetchy water supply] system are among their highest priorities”; and



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WHEREAS, the PUC CIP consists of approximately 38 infrastructure improvement projects for regional water and approximately 39 infrastructure improvement projects for local water and may in the future also consist of a Clean Water Improvement Program and a Repair and Replacement Program; and

WHEREAS, successful completion of the PUC CIP is of the utmost importance to the general public in the San Francisco Bay Area and the state; and

WHEREAS, the Public Utilities Commission (PUC), the Department of Public Works (DPW) and the Department of Human Resources are strategic partners on the PUC CIP and have entered into MOUs memorializing their agreements to share responsibility for completion of the PUC CIP; and

WHEREAS, successful completion of City capital projects is of the utmost importance to the general public; and

WHEREAS, the interests of the general public, the City and County of San Francisco and IFPTE, Local 21 are best served if the work on all capital projects proceeds in an efficient manner without delay or disruption because of disagreements between the City and the Union; and

WHEREAS, the City and the Union desire to establish specific and unique terms and conditions of employment to ensure the City's capital projects are completed with utmost quality, with in-house staff to the greatest extent practicable and on-time and on-budget; and

WHEREAS, through this Agreement, the City and the Union desire to encourage close cooperation which ensures that a satisfactory and harmonious relationship will exist among the parties; and

WHEREAS, the current collective bargaining agreement between Local 21 and the City shall be amended by the Board of Supervisors to incorporate this Agreement; and

WHEREAS, this Agreement shall not replace, interfere, abrogate, diminish or modify the terms and conditions of the parties' existing collective bargaining agreement except as specifically amended; and

WHEREAS, the parties signatory to this Agreement pledge their full good faith and trust to work towards a mutually satisfactory completion of the City's capital projects.

NOW, THEREFORE, IT IS AGREED BETWEEN AND AMONG THE PARTIES HERETO, AS FOLLOWS:

**ARTICLE I - DEFINITIONS**

- 1.1 "Agreement" means "Capital Improvement Plan Projects MOU Addendum" between the City and Local 21 covering the City's capital projects.
- 1.2 "Capital Improvement Program" or "CIP" means the Capital Improvement Program of the San Francisco Public Utilities Commission which consists of approximately 38 infrastructure improvement projects for regional water and approximately 39 infrastructure improvement projects for local water, all of which will be bond funded. The CIP may also in the future include a bond-funded Clean Water Improvement Program and a Repair and Replacement Program in which annual water revenues will be utilized for ongoing maintenance of these regional and water projects.
- 1.3 "Major Capital Projects" as used herein mean those capital projects with budgets for construction, professional /personal services, purchase, or installation that continue over a multi-year period and that provide facilities, systems or equipment with a useful life of three years or more or extend the useful life of a facility, system or equipment for three years or more and that: 1) exceed five (5) million dollars (\$5,000,000.00); or 2) exceed one million dollars (\$1,000,000.00) and which are certified by the Appointing Officer and the City Administrator's Office as so significantly complex as to merit additional compensation for those employees working on such projects. Significantly complex projects are those projects that involve three or more engineering disciplines and that:
- i. carry a high degree of consequence of error that could result in potentially significant bond penalties or potential loss of significant grant or bond funding; and or,
  - ii. require significant involvement in negotiation and consensus building among a variety of stakeholders, including regulatory agencies; involve complex, unusual or unique construction or fabrication methods; and that are generally highly visible.
- 1.4 The decision of the Appointing Officer and/or City Administrator's Office regarding the complexity of a capital project as provided in paragraph 1.3 above shall not be subject to the grievance procedures under this Agreement or to interest arbitration.
- 1.5 "City" means City and County of San Francisco.
- 1.6 "CSC" means the Civil Service Commission of the City and County of San Francisco.
- 1.7 "Day" means calendar days, unless otherwise expressly provided.
- 1.8 "DHR" means Department of Human Resources, a department of the City.
- 1.9 "DPW" means Department of Public Works, a department of the City.
- 1.10 "MTA" means Municipal Transportation Agency.

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- 1.11 "Emergency" means unanticipated event or delay that impacts the functionality of the water system.
- 1.12 "JUCC" means Joint Union-City Committee, a joint labor management committee between the City and Local 21.
- 1.13 "Local 21" means "Union" or "International Federation of Professional and Technical Engineers (IFPTE), Local 21."
- 1.14 "MMBA" means the Meyers-Miliias-Brown Act, Government Code section 3500 et seq.
- 1.15 "MOU" means the memorandum of understanding between the City and Local 21.
- 1.16 "Parties" means the City and County of San Francisco and the International Federation of Professional and Technical Engineers (IFPTE), Local 21.
- 1.17 "Planning" means the activities of employees in the classes covered by this Agreement during the pre-design and/or planning phase of the City's capital projects.
- 1.18 "PUC" means Public Utilities Commission, a department of the City.
- 1.19 "RFP" or "RFQ" means Request for Proposal or Request for Qualifications.
- 1.20 "UCRC" means Union/City Relations Committee.

**ARTICLE II – SCOPE OF AGREEMENT**

- 2.1 Parties. Subject to approval by the Board of Supervisors and ratification by the Union, the Agreement shall apply to the City and County of San Francisco and IFPTE, Local 21.
- 2.2 Covered Classifications. This Agreement shall govern the following Local 21 represented design, construction management and project management classifications.

- 5120 Architectural Administrator
- 5174 Administrative Engineer
- 5201 Junior Engineer
- 5203 Assistant Engineer
- 5205 Associate Materials Engineer
- 5207 Associate Engineer
- 5211 Senior Engineer
- 5212 Principal Engineer
- 5218 Structural Engineer
- 5219 Senior Structural Engineer
- 5241 Engineer
- 5260 Architectural Assistant I

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5261 Architectural Assistant II  
5262 Landscape Architect Associate I  
5265 Architectural Associate I  
5266 Architectural Associate II  
5268 Architect  
5270 Senior Architect  
5272 Landscape Architect Associate II  
5273 Principal Architect  
5274 Landscape Architect  
5275 Senior Landscape Architect  
5304 Materials Testing Aide  
5305 Materials Testing Technician  
5310 Survey Assistant I  
5312 Survey Assistant II  
5314 Survey Associate  
5216 Chief Surveyor  
5342 Mechanical Engineering Assistant I  
5350 Electrical Engineering Assistant I  
5362 Civil Engineering Assistant  
5364 Civil Engineering Associate I  
5366 Civil Engineering Associate II  
5502 Project Manager I  
5504 Project Manager II  
5506 Project Manager III  
5508 Project Manager IV  
5601 Utility Analyst  
5602 Utility Specialist  
5620 Regulatory Specialist  
6318 Construction Inspector  
6319 Senior Construction Inspector  
6335 Disability Access Coordinator  
9195 Light Rail Vehicle Equipment Engineer  
9196 Senior Light Rail Vehicle Engineer  
9197 Signal & Systems Engineer

This Agreement may also cover other classes for which 50% or more of assigned duties of the incumbents are devoted to major capital projects. Such classes shall be recommended by the JUCC, the Assistant General Manager for Infrastructure and the Deputy Director for Engineering to the Human Resources Director for approval after appropriate consultation with affected Departments.

- 2.3 Covered Departments. Subject to the limitations of Charter Section 8A.104, this Agreement shall govern all City departments engaging in major capital projects; except for Article IV (Contracting) and Article VI (JUCC), which shall govern only the PUC and DPW. The San Francisco Unified School District and the Community College District are not covered by the Agreement.

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### 2.4 Exclusions

- 2.4.1 Except as set forth herein, the Agreement is not intended to, and shall not affect Local 21 represented classes not covered in Section 2.2.
- 2.4.2 This Agreement shall not abrogate, diminish or modify the jurisdiction and requirements of the State Constitution, State Codes, Charter, the Administrative Code and the Civil Service Commission and Civil Service Commission Rules. Matters within the jurisdiction of the Civil Service Commission as set forth in Charter Section A8.409-3 are not subject to any interest or grievance arbitration procedure.
- 2.4.3 This agreement shall not apply where acceptance of funding from a state or federal agency precludes its application.

## **ARTICLE III – STAFFING**

### 3.1 Principles

- 3.1.1 The parties agree that in order to maximize City employment opportunities, it is necessary to hire and promote highly qualified employees quickly and efficiently. The parties acknowledge that many employees involved in capital projects possess state licenses in engineering, architecture and other specialties; such licenses often establish a candidate's minimum qualifications for employment; and, with respect to licensed professionals, employment and promotional decisions are best addressed at the departmental level.
- 3.1.2 The parties agree that the hiring methods employed on the CIP and other capital projects throughout the City should be fair, should honor the merit system, should command public confidence, and should be focused on creating a talented city workforce.
- 3.1.3 The parties agree that this Article covers matters within the jurisdiction of the Civil Service Commission and shall be administered subject to Civil Service Commission Rules and procedures.

### 3.2 Hiring

- 3.2.1 **Continuous Testing.** As permitted under Civil Service Rule III, the Union agrees to the use of continuous testing for all classes covered by this agreement.
- 3.2.2 **Certification Rules.** In accordance with Civil Service Rule 113, the parties agree to the following certification rules for covered classes:

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- a. Rule of the List. Classes 5211 (Senior Engineer), 5212 (Principal Engineer), 5270 (Senior Architect), 5273 (Principal Architect) and 5275 (Senior Landscape Architect) shall utilize the Rule of the List.
- b. Rule of Seven scores. Classes 5174 (Administrative Engineer), 5241 (Engineer), 5268 (Architect) and 5274 (Landscape Architect) shall utilize a ranked list and the Rule of Seven scores.
- c. Rule of Five scores. Classes 5266 (Architectural Assistant II) and 5272 (Landscape Architect Associate II) shall utilize a ranked list and the same certification rule (Rule of Five scores) currently used by Class 5207 (Associate Engineer).
- d. Rule of Three scores. Classes 5260 (Architectural Assistant I), 5261 (Architectural Assistant II), 5262 (Landscape Architectural Associate I) and 5265 (Architectural Associate I) shall utilize a ranked list and the same certification rule (Rule of Three scores) currently used for Class 5201 (Junior Engineer) and Class 5203 (Assistant Engineer).
- e. Other Covered Classes. Consistent with Civil Service Rules, the basic certification will be Rule of Three scores unless the parties mutually agree to a broader certification rule. All other covered classes shall continue to utilize existing certification rules. All certification rules may be modified by mutual agreement.

3.2.3 Selection by Appointing Authority. In accordance with Civil Service Rule 113, the Departments shall apply merit-based criteria in considering all qualified candidates for a position including procedures similar to those utilized for provisional hiring. Such procedures shall be developed, promulgated and distributed by the Department of Human Resources.

3.2.4 MTA. In accordance with Charter Section 8A.104, MTA's human resources director assumes the powers and duties of the City's Director of Human Resources, including those related to testing, certification and selection, for service critical classes at MTA.

3.2.5 Appeals. Nothing herein shall waive an employee's right to pursue available remedies before the Civil Service Commission in accordance with Civil Service Commission Rules. The Union agrees not to appeal to the Civil Service Commission the utilization of continuous lists or the application of the certification rules set forth in this Agreement. Neither hiring decisions nor any other provision of this Section shall be grievable under either the provisions of this Agreement or the parties' MOU.

### 3.3 Technical Engineers

3.3.1 The parties agree that employees in technical engineering classifications are necessary and critical to the successful completion of the CIP. The City and the Union conducted a utilization study of the technical engineering classifications and have agreed to implement some of the recommendations.

**ARTICLE IV – CONTRACTING**

4.1 Principles

- 4.1.1 The parties commit to delivering the CIP and related projects with the highest quality and on-time and on-budget.
- 4.1.2 The parties commit to use in-house staff to perform engineering, planning, architectural, construction management, program management and project management work where feasible and practicable given the needs and schedule of the CIP and related projects.
- 4.1.3 The parties agree that contracting-out may be necessary in some circumstances and that disagreements over decisions to contract-out shall be fact-based and shall utilize the criteria set forth herein.
- 4.1.4 The parties acknowledge that the process set forth herein is intended as a pilot designed to improve communication and decision making with regard to contracting issues at PUC and DPW.
- 4.1.5 The parties acknowledge that this is a pilot process limited to contracting decisions at PUC and DPW, but mutually desire that successful outcomes will motivate other City departments to utilize this pilot process or related processes for contracting decisions.

4.2 Standards for Contracting-Out. The parties recognize that under Civil Service Commission guidelines contracting-out work may be necessary for the following reasons:

- 4.2.1 Specialized Expertise. The City may contract-out specialized services for which City staff do not possess the necessary specialized skills or experience.
- 4.2.2 Peak Workloads. The City may contract-out to address temporary peak workloads. Temporary peak workloads are situations where City staff are capable of providing needed services, but sufficient staff are not available to meet project deadlines and the work is not forecasted to be sufficient to sustain the hiring of additional, qualified permanent employees without risk of layoff or displacement.
- 4.2.3 Emergencies and/or Unanticipated Events or Delays. The City may contract-out work necessary to address emergencies, unanticipated events or delays.

4.3 Process for Contracting-Out. The City commits to engage in the following process with the Union before issuing an RFP/RFQ for outside engineering, planning, architectural, construction management, program management and project management or related services:

- 4.3.1 Specialized Expertise. Before determining the RFP/RFQ is necessary because the City lacks specialized expertise to handle specialized work or projects the PUC and DPW will:

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- a. Poll other City departments to see if such specialized expertise exists;
- b. Engage in forecasting with other City departments to assess whether an in-house position with the specialized expertise can be supported;
- c. Post the need for specialized skills on email or other systems to enable in-house employees to apply for specialized positions;
- d. Determine the extent to which on-going training by City-staff and existing contractors to employees seeking new skills or job opportunities can mitigate the need to rely upon additional contractors for such specialized expertise;
- e. To the extent applicable, use information contained in the PUC-developed Skills Bank to determine staff availability and training needs.

4.3.2 **Peak Workload.** Before determining the RFP/RFQ is necessary to address a peak workload, the PUC and DPW will engage in forecasting with other City departments to determine whether the City can sustain the hiring of additional permanent employees without risk of layoff or displacement.

4.3.3 **Emergencies, Unanticipated Events or Delays.** Before determining the RFP/RFQ is necessary to address emergencies, unanticipated events or delays, the PUC and DPW will articulate to the union, in writing, the nature of the emergency or unanticipated delay and explain how the RFP/RFQ is designed to cure that emergency or unanticipated delay. For emergencies that imminently threaten health and safety, the procedures set forth in this Article shall be followed at the earliest practicable time after imminent health and safety concerns have been addressed.

4.3.4 The PUC and DPW will endeavor to regularly present its contracting needs to the JUCC Staffing and Contracting Subcommittee with as much advance notice as practicable. At a minimum, the PUC and DPW will notify the Subcommittee, by providing a draft RFP/RFQ, at least 11 working days prior to publicly advertising or requesting Civil Service Commission approval (whichever is earlier) for an RFP/RFQ for engineering, planning, architectural, project management, program management, construction management or related services, unless such minimum period is waived by Local 21. In the notice, the PUC and DPW will identify the need for such contracting consistent with the criteria in Sections 4.2 and 4.3. The Subcommittee will meet to discuss the rationale for contracting-out within five working days of notice being provided. The Subcommittee may recommend modifications or alternatives to such contracting, provided that such recommendations or alternatives be forwarded to the Assistant General Manager for Infrastructure at PUC or the Deputy Director of Engineering at DPW within 11 working days of notice, except by mutual agreement.

4.4 **Prop. J Contracts.** Nothing herein is intended to alter or diminish the City's rights or obligations with respect to contracting under Charter Section 10.104 (15).



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- 4.5 Appeals. If the Union disagrees with the decision to contract out, it may pursue available remedies before the Civil Service Commission or the Board of Supervisors with respect to Prop J. contracts desired under Charter Section 10.104 (15). The decision to contract out shall not be grievable.

**ARTICLE V – COMPENSATION**

5.1 Principles

- 5.1.1 Recognizing the challenging goals of the CIP and other major capital projects, the parties agree that a flexible compensation structure is necessary. In particular, incentives may be appropriate to encourage and recognize employees who assume additional responsibilities, develop and utilize specialized skills through classroom and on-the-job training, and exhibit leadership, initiative and creativity in their field.
- 5.1.2 The parties further acknowledge that although basic compensation levels are established through their existing MOU, the needs and resources of the CIP and related major capital projects are unique.

5.2 Leadership Pay

5.2.1 Eligibility

- a. Subject to the conditions herein, employees directed to perform any of the assignments referenced and defined in sub-section 5.2.2 shall receive a premium equal to 5% of base salary for hours that such duties are actually performed. Such incentives are intended to recognize additional responsibilities and/or special skills on the CIP and other major capital projects. Leadership pay shall be considered as part of an employee's salary for the purpose of computing retirement benefits and retirement contributions.
- b. An Employee is not eligible to receive Leadership Pay if:
- i. The employee is receiving acting assignment pay pursuant to MOU section III.B.2 (Acting Assignment Pay) or a supervisory differential pursuant to MOU section III.B.4 (Supervisory Differential Adjustment).
  - ii. The employee is receiving Lead Person Pay under MOU Section III.B.5 (Lead Person Pay) on the same day.
  - iii. The employee is assigned or appointed to a project manager classification.
- c. All assignments eligible for Leadership Pay must be made in writing and approved by the Appointing Officer or designee. Such assignments are at the sole discretion of the Appointing Officer or designee.

- d. It is understood that additional compensation is intended for the hours that such additional duties are performed. An employee who believes he or she qualifies for such a premium, and the premium has not been paid, shall address the issue in accordance with Article III.B.3 (Acting Assignment Exceptions) of the parties' MOU.
- e. Employees shall have no expectation of continued payment once such additional responsibilities have been completed. The termination or removal of such responsibilities shall not be subject to the grievance procedure.
- f. Leadership pay shall be calculated on base pay.

#### 5.2.2 Leadership Assignments

- a. Project Engineer/Architect/Landscape Architect. Employees assigned to function as the Project Engineer/Architect/Landscape Architect of a major capital project shall receive a premium equal to 5% of base salary while actually engaged in such assignments. The Project Engineer/Architect/Landscape Architect (PE) is supervised by the Functional Manager and reports to a Project Manager for project budget, and schedule issues. The PE is responsible for ensuring that Design Lead Engineers/Architects/Landscape Architects and other support groups, including consultants and other City engineering groups produce integrated work products that meet project goals. The PE ensures the integrity and timely completion of the critical engineering calculations, QA, presentations, and progress reporting.
- b. Resident Engineer. Employees assigned to function as a resident engineer/architect/landscape architect (RE) of a major capital project shall receive a premium equal to 5% of base salary while actually engaged in such functions. The Resident Engineer (RE) shall be responsible for overall construction management oversight and completion of the construction project. The function includes construction team coordination, negotiations, reporting, enforcement of codes and regulations, monitoring of construction quality, budget and schedule, and construction close-out; however, inspection duties are not considered a part of the function. The RE reports to the Construction Manager (CM) for construction issues and the Project Manager (PM) for financial issues. The RE is the primary point of contact for the Field Contractor.
- c. CAD Manager. Employees in technical engineering classifications shall receive a premium equal to 5% of base salary when assigned to direct the work of one or more employees in the same or a higher class, or has lead responsibility for continuous improvement and enforcement of departmental CAD standards, while actually engaged in such assignments on major capital projects.
- d. Flexible Lead. Employees covered by this Agreement shall receive a premium equal to 5% of base salary when assigned to direct the work of three or more employees in the same or a higher class, while actually engaged in such assignments on major capital projects.

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5.3 Special Skills Pay

5.3.1 Eligibility

- a. Employees directed to substantially perform any of the assignments referenced and defined in sub-section 5.3.2 shall receive a premium equal to 5% of base salary for the duration of the assignment. Such incentives are intended to recognize additional responsibilities and/or special skills on the CIP and other capital projects. Special skills pay shall be considered as part of an employee's salary for the purpose of computing retirement benefits and retirement contributions.
- b. An employee is not eligible to receive Special Skills Pay if:
  - i. The employee is receiving acting assignment pay pursuant to MOU section III.B.2 (Acting Assignment Pay) or a supervisory differential pursuant to MOU section III.B.4 (Supervisory Differential Adjustment).
  - ii. The employee is assigned or appointed to a project manager classification.
- c. All Special Skills Pay assignments must be made in writing and approved by the Appointing Officer or designee. Such assignments are at the sole discretion of the Appointing Officer or designee.
- d. An employee who believes he or she qualifies for such a premium, and the premium has not been paid, shall address the issue in accordance with Article III.B.3 (Acting Assignment Exceptions) of the parties' MOU.
- f. Employees shall have no expectation of continued payment once such additional responsibilities have been completed. The termination or removal of such responsibilities shall not be subject to the grievance procedure.
- g. Special skills pay shall be calculated on base pay.

5.3.2 Special Skills Assignments. All of the following special skills assignments shall receive a premium of 5% above base wage for the duration of the assignment on a major capital project.

- a. Scheduler. The Scheduler is responsible for preparing detailed and complex project or construction schedules using Primavera or similar computer software, or is responsible for detailed analysis and evaluation of such schedules prepared by others. The Scheduler performs analysis and evaluation of the impacts of construction activities at the site and their impact on normal operations at the site. The Scheduler performs analysis and evaluation of change orders, claims, and other project events and reports on their impacts on the construction quality and schedule.
- b. Cost Estimator. The Cost Estimator prepares detailed cost estimates of major capital projects during all phases of projects, from conceptual design estimates through

change order estimates during construction. Such cost estimates shall be based on industry standard cost estimating databases, supplemented by local cost data and experience, using formats and methodologies consistent with current industry practices.

- c. **Geotechnical Engineer.** The Geotechnical Engineer performs geotechnical engineering services including subsurface investigations, geotechnical analysis and report preparation, manages personal services contracts and provides oversight and direction to geotechnical consultants, and performs field inspections of landslide and rock-fall events. The Geotechnical Engineer shall have a Geotechnical Engineer License issued by the State of California.
- d. **Other Specialty.** The parties recognize that additional special skills requiring a 5% incentive may be identified by the City or the JUCC. Such additional special skills shall be entitled to receive the above premium upon approval of the City's Human Resources Director after appropriate consultation with affected Departments.

## **ARTICLE VI – JOINT UNION-CITY COMMITTEE**

### **6.1 Principles**

- 6.1.1 The parties agree that a Joint Union-City Committee (JUCC) shall be a forum for communication and cooperation to support the joint mission to deliver high quality, cost effective services to PUC and DPW major capital projects.
- 6.1.2 The parties agree that both parties bring value, talent and the resources necessary to provide excellent public service in furtherance of the CIP's primary objectives.
- 6.1.3 The parties agree that the JUCC will help further the parties' following mutual interests:
  - a. To improve our relationship;
  - b. To provide a supportive, productive, challenging, high-quality work environment in which all employees are treated with dignity and respect and are valued for their individual and team contributions;
  - c. To ensure gains in efficiency, effectiveness and accountability thereby helping to ensure that the PUC CIP and other capital projects are delivered with the highest quality, on-time and on-budget;
- 6.1.4 The parties agree that the JUCC is vital to the success of this Agreement and that the primary mission of the JUCC shall be to ensure that this Agreement functions effectively

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and that disputes are resolved expeditiously in support of the PUC CIP's primary objectives.

6.1.5 The parties incorporate by reference the Agreement between the PUC and the Union dated November 16, 2001 which describes the participants in and scope of the JUCC. The parties further agree to incorporate by reference the Memorandum of Understanding between the PUC and DPW, dated October 9, 2002 which also addresses the JUCC. To the extent inconsistencies exist between either the November 16, 2001 Agreement or the October 9, 2002 MOU and this Agreement, this Agreement shall supercede.

### 6.2 JUCC Steering Committee

6.2.1 The JUCC shall consist of a steering committee consisting of five representatives selected by the City and five representatives selected by Local 21. Each side may select one alternate.

6.2.2 The JUCC shall be co-chaired by the Assistant General Manager for Infrastructure or designee and the Executive Director of IFPTE, Local 21 or designee.

6.2.3 The JUCC may appoint additional City and Local 21 representatives to staff sub-committees or to participate in JUCC matters as necessary.

### 6.3 Scope of Issues.

6.3.1 The parties agree that the JUCC shall be an advisory body charged with the following responsibilities:

- a. review of CIP and – other major capital projects' core labor issues including staffing, contracting, recognition, working conditions and organizational process improvements;
- b. advice and recommendations regarding the meaning, interpretation, or application of this Agreement;
- c. advice and recommendations regarding issues which both the City and the Union agree to submit to the JUCC;
- d. advice and recommendations regarding necessary specialty assignments as described in Section 5.3.2(d);
- e. review of DPW and PUC RFP's and/or RFQ's for Personal Service Contracts for services pertaining to the delivery of major capital projects.
- f. advice and recommendations regarding the City's forecasts of capital project workloads and staffing availability.
- g. creation, deletion or modification of necessary sub-committees.

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6.3.2 The parties acknowledge that the JUCC does not in any way displace the City's UCRC or grievance procedures described in the collective bargaining agreement between the parties.

6.4 Sub-Committees.

6.4.1 The JUCC shall initially include the following sub-committees, subject to change as set forth in Section 6.3.1 (f). The composition and membership of each sub-committee shall be subject to the discretion of the steering committee.

- a. Staffing and Contracting
- b. Performance Recognition and Incentive Programs
- c. Working Conditions
- d. Organization and Process Improvement

6.4.2 The "Quality Initiatives Council" (QIC) shall be incorporated into the JUCC. The "Process Improvement Teams" (PIT's) of the QIC shall be reconstituted as subcommittees of the JUCC subject to the provisions of 6.3.1(f) and 6.4.1.

6.5 Meetings. The JUCC Steering Committee and all subcommittees shall meet as required but not less than quarterly except by mutual agreement.

**ARTICLE VII – EXPEDITED GRIEVANCE PROCEDURE**

7.1 Except where specifically excluded, all disputes between Local 21 and the PUC or DPW covered by this Agreement which cannot be addressed through the JUCC may be submitted by mutual agreement to expedited arbitration as set forth in Article I.E.(10) of the MOU.

7.2 All other disputes involving the application or interpretation of the parties' MOU shall be resolved pursuant to the grievance procedures set forth in Article I.E. of the MOU.

**ARTICLE XIII – SAVINGS CLAUSE**

8.1 The parties agree that in the event any article, provision, clause sentence or word of the Agreement is determined to be illegal or void as being in contravention of any applicable law, by a court of competent jurisdiction, the remainder of the Agreement shall remain in full force and effect. The parties further agree that if any article, provision, clause, sentence or word of the Agreement is determined to be illegal or void, by a court of competent jurisdiction, the parties shall substitute, by mutual agreement, in its place and stead, an article, provision, clause, sentence

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or word which will meet the objections to its validity and which will be in accordance with the intent and purpose of the article, provision, clause, sentence or word in question.

- 8.2 The parties further agree that in the event that a decision of a court of competent jurisdiction materially alters the terms of the Agreement such that the intent of the parties is defeated, then the entire Agreement shall be null and void.

**ARTICLE IX – TERM**

- 9.1 This Agreement shall continue in full force and effect through June 30, 2014.

**APPENDIX D: PSC ADDENDUM**

WHEREAS, the City and the Union acknowledge the need to reduce the cost of Personal Service Contracts in the City budget, and desire to preserve the employment of City employees;

NOW, THEREFORE, IT IS AGREED BETWEEN AND AMONG THE PARTIES HERETO, AS FOLLOWS:

1. In any budget proposal for FY 2009-2010, the Mayor will reflect a reduction of the aggregate dollar value of Professional and Specialized Services (including Personal Service Contracts (PSCs)) paid through the General Fund by not less than \$25 million and, if practicable, by as much as \$30 million relative to the value of such services in FY 2008-2009.
2. The City has recommended to the Board the elimination of the CPI for contracts, materials, and supplies for FY 09-10. (Est. \$13.5 million)
3. Through FY 2009-2010, the City agrees to use its best efforts to establish opportunities for individuals on the holdover list for Local 21 classifications to obtain employment in the City's enterprise departments.
4. During FY 2009-2010, the City will subject departmental requests for requisition approval by general fund departments to increased scrutiny. The process, involving the Mayor's Office and the Department of Human Resources, requires submissions of organizational charts and additional justification to obtain approvals. Approvals will be based on criteria including: (i) whether the positions are revenue-generating; (ii) whether they are needed to meet safety-related, legal or contractual requirements; (iii) the extent to which the position affects a core City function; and (iv) the impact of filling the positions on the general fund.
5. The City will meet quarterly with the Union to provide information on its efforts pursuant to paragraph 3, and on all departmental requests and approvals under paragraph 4.
6. The Mayor's Chief of Staff will conduct a review by July 1, 2009 to determine whether the design and construction management work proposed by the Recreation and Park Department at Palega Playground should be performed by the Department of Public Works and to explore possible ways to resolve any future disputes involving the MOU between DPW and Rec and Park. As part of this review, the Chief of Staff shall chair a meeting of representatives of Local 21, DPW and Rec and Park. The Chief of Staff will prepare a document memorializing his determinations. Nothing in this paragraph shall prejudice the Union's right to pursue legal action against the Civil Service Commission with respect to its decision to permit a PSC contract covering the Palega Playground work.
7. The City and Local 21 agree to establish a special joint citywide Labor-Management subcommittee to the PEC joint labor management committee created in section 7a. of this appendix:



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- a. Review areas of General Fund and Enterprise PSCs and other city contracts affecting Local 21 members with the goal of ensuring appropriate use of Local 21 represented Civil Service classifications in construction management, inspection, and other work performed by Local 21 represented classifications.
- b. Explore establishing workload forecasting by city departments.
- c. Review PSC processes, form(s) and tracking of PSCs, and RFP notice requirements.

The Committee will be formed with three representatives from the Union and three from management. Release time is to be provided for work of this Committee.

- 7a. The City and the PEC shall form a joint labor management committee on personal service and construction/maintenance contracts to do the following:
  - 7b. a. Review areas of General Fund and Enterprise PSCs and other city contracts, including construction/maintenance contracts, affecting members with the goal of ensuring appropriate use of Civil Service classifications.
  - 7c. b. Explore establishing workload forecasting by city departments.
  - 7d. c. Review PSC processes, form(s) and tracking of PSCs, and RFP notice requirements and recommend improvements.
  - 7e. d. Existing committees set out in individual union MOUs shall continue as sub-committees under this provision but shall take on specific areas of concern so as to avoid redundant efforts. Parties agree to set meeting agendas in advance to increase efficiency.
  - 7f. e. The Committee will be comprised of eight (8) members of the Public Employee Committee and eight (8) City representatives. Release time is to be provided for work of this Committee. The Committee will complete its work by June 30, 2012.

Update as of July 1, 2012

The joint Labor-Management committee on personal services contracts as described above in paragraph 7 met as agreed and successfully concluded their work early, establishing the attached non-grievable letter of understanding executed on March 28, 2012. Said letter of understanding is attached for informational purposes only and is not subject to the grievance procedures under this Agreement or to interest arbitration. Further, the parties agree that the letter of understanding is not intended to and shall not be interpreted to impinge on matters within the jurisdiction of the Civil Service Commission as specified in Charter Section A8.409-3.

**APPENDIX E: SUBSTANCE ABUSE PREVENTION POLICY**

1. MISSION STATEMENT

- a. Employees are the most valuable resource in the City's effective and efficient delivery of services to the public. The parties have a commitment to prevent drug or alcohol impairment in the workplace and to foster and maintain a drug and alcohol free work environment. The parties also have a mutual interest in preventing accidents and injuries on the job and, by doing so, protecting the health and safety of employees, co-workers, and the public.
- b. In agreeing to implement this Substance Abuse Prevention Policy (SAPP), the parties affirm their belief that substance abuse is a treatable condition. The City is committed to identifying needed resources, both in and outside of the City, for employees who voluntarily seek assistance in getting well. Those employees who voluntarily seek treatment prior to any testing shall not be subject to any repercussions or any potential adverse action for doing so. However, seeking treatment will not excuse prior conduct for which an investigation or disciplinary proceedings have been initiated.
- c. The City is committed to preventing drug or alcohol impairment in the workplace, and to fostering and maintaining a safe work environment free from alcohol and prohibited drugs at all of its work sites and facilities. In addition, the City maintains a drug and alcohol free workplace policy in its Employee Handbook.

2. POLICY

- a. To ensure the safety of the City's employees, co-workers and the public, no employee may sell, purchase, transfer, possess, furnish, manufacture, use or be under the influence of alcohol or illegal drugs at any City jobsite, while on City business, or in City facilities.
- b. Any employee, regardless of how his/her position is funded, who has been convicted of any drug/alcohol-related crime that occurred while on City business or in City facilities, must notify his/her department head or designee within five (5) days after such conviction. Failure to report within the time limitation shall subject the employee to disciplinary action, up to and including termination.

3. DEFINITIONS

- a. "Accident" (or "post-Accident") means an occurrence associated with the Covered Employee's operation of Equipment or the operation of a vehicle (including, but not limited to, City-owned or personal vehicles) used during the course of the Covered Employee's work day where the City concludes that the occurrence may have resulted from human error by the Covered Employee, or could have been avoided by reasonably alert action by the Covered Employee, and:

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- (1) There is a fatality, loss of consciousness, medical treatment required beyond first aid, medical transport, or other significant injury or illness diagnosed, or treated by, a physician, paramedic or other licensed health care professional; or
  - (2) With respect to an occurrence involving a vehicle, there is disabling damage to a vehicle as a result of the occurrence and the vehicle needs to be transported away from the scene by a tow truck or driven to a garage for repair before being returned to service; or
  - (3) With respect to an occurrence involving Equipment, there is damage to the Equipment exceeding three thousand dollars (\$3,000); or
  - (4) With respect to an occurrence involving structures or property, there are damages exceeding ten thousand dollars (\$10,000) to the structures or property.
- b. “Adulterated Specimen” means a specimen that contains a substance that is not expected to be present in oral fluid, or contains a substance expected to be present but is at a concentration so high that it is not consistent with oral fluid.
- c. “Alcohol” means the intoxicating agent in beverage alcohol, ethyl alcohol or other low molecular weights alcohol including methyl or isopropyl alcohol. (The concentration of alcohol is expressed in terms of grams of alcohol per 210 liters of breath as measured by an evidential breath testing device.)
- d. “Cancelled Test” means a drug or alcohol test that has a problem identified that cannot be or has not been corrected or which 49 C.F.R. Part 40 otherwise requires to be cancelled. A cancelled test is neither a positive nor a negative test.
- e. “City” or “employer” means the City and County of San Francisco.
- f. “Collector” means an on-site employee trained to collect a drug or alcohol specimen, or the staff of the collection facility under contract with the City and County of San Francisco’s drug testing contractor.
- g. “Covered Employee” means an employee in a represented covered classification as stated in Section 4.
- h. “CSC” means the Civil Service Commission of the City and County of San Francisco.
- i. “Day” means working day, unless otherwise expressly provided.
- j. “DHR” means the Department of Human Resources of the City and County of San Francisco.
- k. “Diluted Specimen” means a specimen with creatinine and specific gravity values that are lower than expected for oral fluid.
- l. “EAP” means the Employee Assistance Program offered through the City and County of San Francisco.

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- m. “Equipment” includes any vehicle (including, but not limited to any City-owned vehicle or personal vehicle used during the course of the employee’s paid work time); firearms when a firearm is required, and approved by the Appointing Officer, to be carried and used by the Covered Employee; banding tools; band-it; power tools; bucket truck; or equipment that is used to change the elevation of the Covered Employee more than five (5) feet.
- n. “Illegal Drugs” or “drugs” refer to those drugs listed in Section 5.0. Section 8.a. lists the drugs and alcohol and the threshold levels for which a Covered Employee will be tested. Threshold levels of categories of drugs and alcohol constituting positive test results will be determined using the applicable Substance Abuse and Mental Health Services Administration (“SAMHSA”) (formerly the National Institute of Drug Abuse, or “NIDA”) threshold levels, or U.S. government required threshold levels where required, in effect at the time of testing, if applicable. Section 8.a. will be updated periodically to reflect the SAMHSA or U.S. government threshold changes, subject to mutual agreement of the parties.
- o. “Invalid Drug Test” means the result of a drug test for an oral fluid specimen that contains an unidentified adulterant, or an unidentified substance, that has abnormal physical characteristics, or that has an endogenous substance at an abnormal concentration -preventing the laboratory from completing or obtaining a valid drug test result.
- p. “MRO” means Medical Review Officer who is a licensed physician certified by the Medical Review Officers Certification Council or U.S. Department of Transportation responsible for receiving and reviewing laboratory results generated by an employer’s drug testing program and evaluating medical explanations for certain drug test results.
- q. “Non-Negative Test” or “positive test” means a test result found to be Adulterated, Substituted, Invalid, or positive for alcohol or drug metabolites.
- r. “Oral Fluid” means saliva or any other bodily fluid generated by the oral mucosa of an individual.
- s. “Parties” means the City and County of San Francisco and the International Federation of Professional and Technical Engineers, Local 21, AFL-CIO.
- t. “Policy” means “Substance Abuse Prevention Policy” or “Agreement” between the City and County of San Francisco and the Union and attached to the parties’ Memorandum of Understanding (“MOU”).
- u. “Prescription Drug” means a drug or medication currently prescribed by a duly licensed healthcare provider for immediate use by the person possessing it that is lawfully available for retail purchase only with a prescription.

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- v. “Refusal to Submit,” “Refusing to Submit,” “Refuse to Test,” or “Refusal to Test” means a refusal to take a drug and/or alcohol test and includes, but is not limited to, the following conduct:
  - i. Failure to appear for any test within a reasonable time.
  - ii. Failure to remain at the testing site until the test has been completed.
  - iii. Failure or refusal to take a test that the Collector has directed the employee to take.
  - iv. Providing false information.
  - v. Failure to cooperate with any part of the testing process, including obstructive or abusive behavior or refusal to drink water when directed.
  - vi. Failure to provide adequate oral fluid or breath samples, and subsequent failure to undergo a medical examination as required for inadequate breath or oral fluid samples, or failure to provide adequate breath or oral fluid samples and subsequent failure to obtain a valid medical explanation.
  - vii. Adulterating, substituting or otherwise contaminating or tampering with an oral fluids specimen.
  - viii. Leaving the scene of an Accident without just cause prior to submitting to a test.
  - ix. Admitting to the Collector that an employee has Adulterated or Substituted an oral fluid specimen.
  - x. Possessing or wearing a prosthetic or other device that could be used to interfere with the collection process.
  - xi. Leaving work, after being directed to remain on the scene by the first employer representative, while waiting for verification by the second employer representative under section 6.I.b.
  
- w. “Safety-Sensitive Function” means a job function or duty where a Covered Employee either:
  - (1) is operating a vehicle during paid work time on more than fifty-percent (50%) of the Covered Employee’s work days on average over the prior three (3) months. Vacation, sick leave, administrative leave time and all other leave shall be excluded when determining whether a Covered Employee operates a vehicle on more than fifty-percent (50%) of his or her work days; or,
  - (2) is actually operating, ready to operate, or immediately available to operate Equipment other than a vehicle during the course of the Covered Employee’s paid work time.
  
- x. “Substance Abuse Prevention Coordinator” (SAPC) means a licensed physician, psychologist, social worker, certified employee assistance professional, or nationally certified addiction counselor with knowledge of and clinical experience in the diagnosis and treatment of drug and alcohol-related disorders. The SAPC will be chosen by the City.
  
- y. “Split Specimen” means a part of the oral fluid specimen in drug testing that is retained unopened for a confirmation test (if required) or in the event that the employee requests that it be tested following a verified positive test of the primary specimen or a verified Adulterated or Substituted Specimen test result.

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- z. “Substituted Specimen” means a specimen with laboratory values that are so diminished that they are not consistent with oral fluid and which shall be deemed a violation of this policy, and shall be processed as if the test results were positive.

4. COVERED CLASSIFICATIONS

All employees shall be subject to post-Accident testing under this Agreement. All employees who perform Safety-Sensitive Functions, as defined in this Policy, shall be subject to reasonable suspicion testing.

5. SUBSTANCES TO BE TESTED

- a. The City shall test, at its own expense, for alcohol and/or the following drugs:

- (1.) Amphetamines
- (2.) Barbiturates
- (3.) Benzodiazepines
- (4.) Cocaine
- (5.) Methadone
- (6.) Opiates
- (7.) PCP
- (8.) THC (Cannabis)

- b. Prescribed Drugs or Medications.

The City recognizes that Covered Employees may at times have to ingest prescribed drugs or medications. If a Covered Employee takes any drug or medication that a treating physician, pharmacist, or health care professional has informed the employee (orally or on the medication bottle) will interfere with job performance, including driving restrictions or restrictions on the use of Equipment, the employee is required to immediately notify the designated Department representative of those restrictions before performing his/her job functions.

- (1) Upon receipt of a signed release from the Covered Employee’s licensed healthcare provider, the department representative may consult with Covered Employee’s healthcare provider to confirm specific job duties that the employee can perform while on prescribed medication. If the employee’s healthcare provider is not readily available, or none is given, the department representative may consult with any City-licensed healthcare provider before making a final determination whether the employee may perform his/her job functions. However, if an employee, at the time of notification, brings in a medical note from the healthcare provider who prescribed the medication clearing the employee to work, then the City shall not restrict that employee from performing his or her job functions.
- (2) If a Covered Employee is temporarily unable to perform his or her job because of any potential side effects caused by prescribed medication, the employee shall be reassigned

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to perform a temporary modified duty assignment consistent with the employee's medical restrictions without loss of pay until either the employee is off the prescribed medication or is cleared by a licensed healthcare provider. This temporary modified duty reassignment shall last for a period of no more than thirty (30) working days. If, after thirty (30) working days, the employee is still on said medication and/or has not been cleared by a licensed healthcare provider to return to work without restrictions, the City may extend the temporary modified duty assignment for a period not to exceed thirty (30) working days, provided that the healthcare provider certifies that the employee is reasonably anticipated to be able to return to work without restrictions after that thirty (30) day period. Employees who are unable to return to work under this provision shall be referred to the Department's human resources representative designated to engage with employees regarding possible reasonable accommodation under state and federal disability laws.

### 6. TESTING

#### I. Reasonable Suspicion Testing

- a. Reasonable suspicion to test a Covered Employee will exist when contemporaneous, articulable and specific observations concerning the symptoms or manifestations of impairment can be made. These observations shall be documented on the Reasonable Suspicion Report Form attached to this Appendix as Exhibit B. At least three (3) indicia of drug or alcohol impairment must exist, in two (2) separate categories, as listed on the Reasonable Suspicion Report Form. In the alternative, the employer representatives must confirm direct evidence of drug or alcohol impairment as listed on the Reasonable Suspicion Report Form.
- b. Any individual or employee may report another employee who may appear to that individual or employee to be under the influence of alcohol or drugs. Upon receiving a report of possible alcohol or drug use or impairment in the workplace, two (2) trained supervisory employer representatives will independently verify the basis for the suspicion and request testing in person. The first employer representative shall verify and document the employee's appearance and behavior and, if appropriate, recommend testing to the second employer representative. The second employer representative shall verify the contemporaneous basis for the suspicion. If reasonable suspicion to test a Covered Employee arises between 11:00 p.m. and 7:00 a.m., or at a location outside the geographic boundaries of the City and County of San Francisco (excluding San Francisco International Airport), and where a second trained supervisory employer representative cannot reasonably get to the location within thirty (30) minutes, then the second employer representative shall not be required to verify the basis for the suspicion in person, but instead shall verify by telephone or email. After completing the verification, and consulting with the first employer representative, the second employer representative has final authority to require that the Covered Employee be tested.
- c. If the City requires an employee under reasonable suspicion to be tested, then the employee may ask for representation. Representation may include, but is not limited to, union representatives and shop stewards. If the employee requests representation, the City shall allow

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a reasonable amount of time from the time the employee is notified that he or she will be tested (up to a maximum of one hour) for the employee to obtain representation. Such request shall not delay the administration of the tests for more than one hour from the time the employee is notified that he or she will be tested.

- d. Department representative(s) shall document the incident. If a Covered Employee Refuses to Submit to testing, then the City shall treat the refusal as a positive test, and shall take appropriate disciplinary action pursuant to the attached discipline matrix.

### II. Post-Accident Testing

- a. The City may require a Covered Employee who caused, or may have caused, an Accident, based on information known at the time of the Accident, to submit to drug and/or alcohol testing.
- b. Following an Accident, all Covered Employees subject to testing shall remain readily available for testing. A Covered Employee may be deemed to have refused to submit to substance abuse testing if he or she fails to remain readily available, including failing to notify a supervisor (or designee) of the Accident location, or leaving the scene of the Accident prior to submitting to testing.
- c. Nothing in this section shall delay medical attention for the injured following an Accident or prohibit an employee from leaving the scene of an Accident for the period necessary to obtain assistance in responding to the Accident or to obtain necessary emergency medical care.
- d. If the City requires a Covered Employee to be tested post-Accident, then the employee may ask for representation. Representation may include, but is not limited to, union representatives and shop stewards. If the employee requests representation, the City shall allow a reasonable amount of time from the time the employee is notified that he or she will be tested (a maximum of one hour) for the employee to obtain representation provided that the union representative meet the employee at the Accident site, work location or testing center as determined by the City. Such request shall not delay the administration of the tests for more than one hour from the time the employee is notified that he or she will be tested.
- e. As soon as reasonably possible after the occurrence of an Accident, the supervisor or other City representative at the Accident scene shall make best efforts to contact the Department of Human Resources (DHR) or designee, and DHR or designee shall then make best efforts to telephone the union(s) first designated representative on file with DHR representing the Covered Employee(s) involved in the Accident. If the first designated representative does not answer, DHR or designee shall leave a voice mail message notifying the union of the Accident and telephone the union(s) second designated representative on file with DHR. For purposes of this paragraph, a designated representative shall be any union officer or employee whose telephone number is on file with DHR for the purpose of Accident review. The union may change the designated representative, in writing, as necessary from time to time, but it is the



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sole responsibility of the union to ensure that a current telephone number (with voice mail capability) for two designated representatives are on file with DHR.

### 7. TESTING PROCEDURES

#### I. Collection Site

- a. If there is a trained Collector available on site, the City may conduct “on-site” tests (alcohol breathalyzer testing and oral fluid testing). If any of those tests are “Non-Negative,” a confirmation test will be performed. The on-site tests may enable the Covered Employee and the City to know immediately whether that employee has been cleared for work.
- b. If a trained Collector is not available on-site, the staff of a collection facility under contract to the City, or the City's drug testing contractor shall collect oral fluid samples from Covered Employees to test for prohibited drugs.
  - (1.) A Covered Employee presenting herself/himself at the approved drug collection site must have a minimum of one piece of government-issued photo identification and may not leave the collection site for any reason – unless authorized by the collection agency – until (s)he has fully completed all collection procedures. Failure to follow all collection procedures will result in the employee classified as a “Refusal to Submit.”
- c. Covered Employees who Refuse to Test may be subject to disciplinary action, up to and including termination, pursuant to Exhibit A.
- d. Alcohol and drug testing procedures.
  - (1.) Alcohol Testing Procedure. Tests for alcohol concentration on Covered Employees will be conducted with a National Highway Traffic Safety Administration (NHTSA)-approved evidential breath testing device (EBT) operated by a trained breath alcohol technician (BAT). Alcohol tests shall be by breathalyzer using the handheld Alco-Sensor IV Portable Breath Alcohol Analyzer device, or any other U.S. Department of Transportation (DOT) approved breath analyzer device.
  - (2.) Drug Testing Procedure. Tests for drugs shall be by oral fluid collection. The oral fluid specimens shall be collected under direct visual supervision of a Collector and in accordance with the testing device manufacturer’s recommended procedures for collection. Screening results may be provided by the Collector or by a laboratory. Confirmation tests shall be conducted at a laboratory.
  - (3.) The Covered Employee being tested must cooperate fully with the testing procedures.

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- (4.) A chain of possession form must be completed by the Collector, hospital, laboratory and/or clinic personnel during the specimen collection and attached to and mailed with the specimens.
  - e. After being tested for drugs, the Covered Employee may be barred from returning to work until the department is advised of the final testing result by the MRO. During that period, the Covered Employee will be assigned to work that is not safety-sensitive or placed on paid administrative leave for so long as the Covered Employee is eligible for such leave under the terms of the applicable provision of the City's Administrative Code. The test shall be deemed a negative test if the MRO has not advised of the final testing result by the time the Covered Employee's paid leave has expired under the terms of the applicable provision of the City's Administrative Code.

### II. Laboratory

- a. Drug tests shall be conducted by laboratories licensed and approved by SAMSHA which comply with the American Occupational Medical Association (AOMA) ethical standards. Upon advance notice, the parties retain the right to inspect the laboratory to determine conformity with the standards described in this policy. The laboratory will only test for drugs identified in this policy. The City shall bear the cost of all required testing unless otherwise specified herein.
- b. Tests for all controlled substances, except alcohol, shall be by oral fluid testing and shall consist of two procedures, a screen test and, if that is positive, a confirmation test.
- c. To be considered positive for reporting by the laboratory to the City, both samples must be tested separately in separate batches and must also show positive results on the confirmatory test.
- d. In the event of a positive test, the testing laboratory will perform an automatic confirmation test on the original specimen at no cost to the Covered Employee. In addition, the testing laboratory shall preserve a sufficient specimen to permit an independent re-testing at the Covered Employee's request and expense. The same, or any other, approved laboratory may conduct re-tests. The laboratory shall endeavor to notify the designated MRO of positive drug, alcohol, or adulterant tests results within five (5) working days after receipt of the specimen.

### III. Medical Review Officer (MRO)

- a. All positive drug, or Substituted, Adulterated, positive-Diluted Specimen, or Invalid Drug Test, as defined herein, will be reported to a Medical Review Officer (MRO). The MRO shall review the test results, and any disclosure made by the Covered Employee, and shall attempt to interview the individual to determine if there is any physiological or medical reason why the result should not be deemed positive. If no extenuating reasons exist, the MRO shall designate the test positive.

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- b. When the laboratory reports a confirmed positive, Adulterated, Substituted, positive-Diluted, or Invalid test, it is the responsibility of the MRO to: (a) make good faith efforts to contact the employee and inform him or her of the positive, Adulterated, Substituted, positive-Diluted, or Invalid test result; (b) afford the employee an opportunity to discuss the test results with the MRO; (c) review the employee's medical history, including any medical records and biomedical information provided by the Covered Employee, or his treating physician, to the MRO; and (d) determine whether there is a legitimate medical explanation for the result, including legally prescribed medication. Employees shall identify all prescribed medication(s) that they have taken. If the Covered Employee fails to respond to the MRO within three (3) days, the MRO may deem the Covered Employee's result as a positive result.
- c. The MRO has the authority to verify a positive or Refusal To Test without interviewing the employee in cases where the employee refuses to cooperate, including but not limited to: (a) the employee refused to discuss the test result; or (b) the City directed the employee to contact the MRO, and the employee did not make contact with the MRO within seventy-two (72) hours. In all cases, previously planned leaves may extend this time. The MRO's review of the test results will normally take no more than three (3) to five (5) days from the time the Covered Employee is tested.
- d. If the testing procedures confirm a positive result, as described above, the Covered Employee and the Substance Abuse Prevention Coordinator (SAPC) for the City and departmental HR staff or designee will be notified of the results in writing by the MRO, including the specific quantities. The results of a positive drug test shall not be released until the results are confirmed by the MRO. The Covered Employee may contact the SAPC, or the MRO, to request a drug or adulterant retest within seventy-two (72) hours from notice of a positive test result by the MRO. The requesting party will pay costs of re-tests in advance.
- e. A drug test result that is positive and is a Diluted Specimen will be treated as positive. All drug test results that are determined to be negative and are Diluted Specimens will require that the employee take an immediate retest. If the retest yields a second negative Diluted Specimens result, the test will be treated as a normal negative test, except in the case of subsection (f).
- f. If the final test is confirmed negative, then the Employee shall be made whole, including the cost of the actual laboratory re-testing, if any. Any employee who is subsequently determined to be subject of a false positive shall be made whole for any lost wages and benefits, and shall have their record expunged.
- g. The City shall assure that all specimens confirmed positive will be retained and placed in properly secured long-term frozen storage for a minimum of one (1) year, and be made available for retest as part of any administrative proceedings.
- h. All information from a covered employee's drug and/or alcohol test is confidential for purposes other than determining whether this policy has been violated or pursuing disciplinary action based upon a violation of this policy. Disclosure of test results to any other person, agency, or

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organization is prohibited unless written authorization is obtained from the Covered Employee or as required by law.

**8. RESULTS**

a. Substance Abuse Prevention and Detection Threshold Levels.

For post-Accident or reasonable suspicion testing where the Covered Employee was operating a commercial motor vehicle, any test revealing a blood/alcohol level equal to or greater than 0.04 percent, or the established California State standard for commercial motor vehicle operations, shall be deemed positive. For all other post-Accident or reasonable suspicion testing, any test revealing a blood/alcohol level equal to, or greater than, 0.08 percent, or the established California State standard for non-commercial motor vehicle operations, shall be deemed positive. Any test revealing controlled substance confirmation level as shown in the chart below shall be deemed a positive test.

| <b>CONTROLLED SUBSTANCE *</b>  | <b>SCREENING LEVEL</b>  | <b>CONFIRMATION LEVEL</b> |
|--|-------------------------|---------------------------|
| Amphetamines   | 25 ng/ml **             | 5 ng/ml**                 |
| Barbiturates   | 50 ng/ml***             | 20 ng/ml***               |
| Benzodiazepines  | 20 ng/ml***             | 0.5 ng/ml***              |
| Cocaine  | 12 ng/ml **             | 8 ng/ml**                 |
| Methadone  | 50 ng/ml***             | 10 ng/ml***               |
| Opiates  | 20 ng/ml**              | 10 ng/ml **               |
| PCP<br>(Phencyclidine)   | 10 ng/ml **             | 5 ng/ml**                 |
| THC (Cannabis)   | 25 ng/ml and 2 ng/ml*** | 10 ng/ml and 2 ng/ml***   |
| * All controlled substances including their metabolite components.<br>** SF Fire Department standards<br>***Industry standards |                         |                           |

b. The City reserves the right to discipline in accordance with the chart set forth in Exhibit A for abuse of prescribed and over-the-counter drugs or medications, pursuant to the testing procedures described above, as determined by the MRO.

**9. CONSEQUENCES OF POSITIVE TEST RESULTS**

For post-Accident or reasonable suspicion, a Covered Employee shall be immediately removed from performing his or her job or, in the alternative, may be temporarily reassigned to work that is not safety-sensitive if such work is available. The Covered Employee shall be subject to disciplinary action, and shall meet with the SAPC, as set forth in Exhibit A, and section 10 below, if the Covered Employee:

1. Is confirmed to have tested positive for alcohol or drugs;
2. Refuses to Submit to testing; or

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3. Has submitted a specimen that the testing laboratory report is an Adulterated or Substituted Specimen.
  - a. If the Union disagrees with the proposed disciplinary action, it may use the grievance procedure as set forth in the parties' MOU, provided, however, that such a grievance must be initiated at the Employee Relations Director step, unless the parties otherwise mutually agree.
  - b. All proposed disciplinary actions imposed because of a positive drug/alcohol test(s) shall be administered pursuant to the disciplinary matrix set forth in Exhibit A. Subject to good cause, the City may impose discipline for conduct in addition to the discipline for a positive drug/alcohol test. The positive test may be a factor in determining good cause for such additional discipline.
  - c. In the event the City proposes disciplinary action, the notice of the proposed discipline shall contain copies of all laboratory reports and any other supporting documentation upon which the City is relying to support the proposed discipline.

### 10. RETURN TO DUTY

The SAPC will meet with a Covered Employee who has tested positive for alcohol and/or drugs. The SAPC will discuss what course of action may be appropriate, if any, and assistance from which the employee may benefit, if any, and will communicate a proposed return-to-work plan, if necessary, to the employee and department. The SAPC may recommend that the Covered Employee voluntarily enter into an appropriate rehabilitation program administered by the Covered Employee's health insurance carrier prior to returning to work. The Covered Employee may not return to work until the SAPC certifies that he or she has a negative test prior to returning to work. In the event that the SAPC does not schedule a return-to-work test before the Covered Employee's return-to-work date, the SAPC shall arrange for the Covered Employee to take a return-to-work test within three (3) working days of the Covered Employee notifying the SAPC in writing of a request to take a return-to-work test. If a Covered Employee fails a return-to-work test, he or she shall be placed on unpaid leave until testing negative but shall not be subject to any additional discipline due to a non-negative return-to-work test. The SAPC will provide a written release to the appropriate department or division certifying the employee's right to return to work.

### 11. TRAINING

The City or its designated vendor shall provide training on this policy to first-line, working supervisors and up to the Deputy Director level as needed. In addition, all Covered Employees shall be provided with a summary description of the SAPP notifying them of their right to union representation in the event that they are required to be tested.

### 12. ADOPTION PERIOD

This Policy shall go into effect on June 30, 2014.

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13. JOINT CITY/UNION COMMITTEE

The parties agree to work cooperatively to ensure the success of this policy. As such, a Joint City/Union Committee shall be established with two (2) members from the City and two (2) members from each Union, except that no Union shall be required to participate. The Committee shall meet on an annual basis and, in addition, on an as-needed basis to address any implementation issues and review available data concerning the implementation of this policy.

14. SAVINGS CLAUSE

Notwithstanding any existing substance abuse prevention programs, if any provision of an existing department policy, rule, regulation, or resolution is inconsistent with or in conflict with any provision of this policy, this policy shall take precedence. Should any part of this policy be determined contrary to law, such invalidation of that part of this policy will not invalidate the remaining parts. If operational barriers arise that make implementation of any part of this policy impossible or impracticable, such operational barriers will not invalidate the remaining parts of this policy. In the event of a determination that a part of the policy is contrary to law or if operational barriers arise, the parties agree, with the intent of the parties hereto, to immediately meet and negotiate new provision(s) in conformity with the requirements of the applicable law, or which will remove the operational barrier. Should the parties fail to agree on a resolution, the matter will be submitted to binding arbitration using the factors set forth in Charter section A8.409-4(d), and, as appropriate, Charter section 8A.104(n). Otherwise, this policy may only be modified by mutual consent of the parties. Such amendment(s) shall be reduced to writing.

**EXHIBIT A**

**CONSEQUENCES OF A POSITIVE TEST/OCCURRENCE**

| <b>Testing Types/Issues</b>   | <b>First Positive/Occurrence</b>   | <b>Second Positive/Occurrence within Three (3) Years</b>   |
|---|--|--|
| Post-Accident and Reasonable Suspicion  | Suspension of no more than ten (10) working days; Referred to Substance Abuse Prevention Coordinator (SAPC); SAPC may Recommend Treatment; <sup>1</sup> Return to Duty Test. | Will be subject to disciplinary action greater than a ten (10) working- day suspension, up to and including termination except where substantial mitigating circumstances exist. |
| Refusal to Test or Alteration of Specimen ("Substituted," "Adulterated" or "Diluted") | Suspension of no more than ten (10) working days; Referred to Substance Abuse Prevention Coordinator (SAPC); SAPC may Recommend Treatment; <sup>1</sup> Return to Duty Test. | Will be subject to disciplinary action greater than a ten (10) working- day suspension up to and including termination except where substantial mitigating circumstances exist.  |

<sup>1</sup>. Employee may use accrued but unused leave balances to attend a rehabilitation program.

## EXHIBIT B

### REASONABLE SUSPICION REPORT FORM

This checklist is intended to assist a supervisor in referring a person for reasonable suspicion/cause drug and alcohol testing. The supervisor must identify at least three (3) contemporaneous indicia of impairment in two separate categories (e.g., Speech and Balance) in Section II, and fill out the Section III narrative. In the alternative, the supervisor must identify one of the direct evidence categories in Section I, and fill out the Section III narrative.  
*~Please print information~*

Employee Name: \_\_\_\_\_

Department: \_\_\_\_\_; Division and Work Location: \_\_\_\_\_

Date and Time of Occurrence: \_\_\_\_\_; Incident Location: \_\_\_\_\_

#### Section I – Direct Evidence of Drug or Alcohol Impairment at Work

- Smells of Alcohol
- Smells of Marijuana
- Observed Consuming/Ingesting Alcohol or Drugs at work.

#### Section II

#### Contemporaneous Event Indicating Possible Drug or Alcohol Impairment at Work: (Check all that apply)

1. **SPEECH:**

- Incoherent/Confused
- Slurred

2. **BALANCE:**

- Swaying
- Staggering
- Arms raised for balance
- Reaching for support
- Falling
- Stumbling

3. **AWARENESS:**

- Confused
- Lack of Coordination
- Sleepy/Stupor/ Excessive Yawning or Fatigue
- Paranoid
- Cannot Control Machinery/Equipment
- An observable contemporaneous change in the Covered Employee's behavior that strongly suggests drug or alcohol impairment at work. [Such observable change(s) must be described in Section III below.]

4. **APPEARANCE:**

- Red Eyes
- Dilated (large) Pupils
- Constricted (small) Pupils
- Frequent Sniffing



**Section III – NARRATIVE DESCRIPTION**  
**(MUST be completed in conjunction with Section I and/or Section II)**  
*~Please print information~*

Describe contemporaneous and specific observations regarding the Covered Employee’s symptoms or manifestations of impairment which may include: (a) any observable contemporaneous change in behavior suggesting drug or alcohol impairment; (b) any comments made by the employee; (c) specific signs of drug or alcohol use; (d) recent changes in behavior that have led up to your contemporaneous observations; and (e) the name and title of witnesses who have reported observations of drug or alcohol use. [Attach documentation, if any, supporting your reasonable suspicion determination]

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**Section IV**

In addition to completing the narrative in Section III above:

- For Section I, you will need to identify at least one (1) contemporaneous observations (**direct evident/sign(s) that occurs that causes you to test today**) regarding the manifestations of impairment to initiate a test; or
- For Section II, you will need to identify at least three (3) contemporaneous observations, (**signs that occur that causes you to test today**), in two (2) separate categories, regarding the manifestations of impairment to initiate a test.

Make note of date and time of the incident. Obtain concurrence of second supervisor and record their signature as noted.

**Conduct a brief meeting with the employee to explain why he or she must undergo reasonable suspicion drug and alcohol tests. Escort the employee to the collection site. DO NOT LET THEM DRIVE.**

Print name of first on-site Supervisor Employee Representative \_\_\_\_\_

Signature \_\_\_\_\_ DATE: \_\_\_\_\_

Print name of second Supervisor Employer Representative \_\_\_\_\_

Signature \_\_\_\_\_ DATE: \_\_\_\_\_

**APPENDIX F: TechHire Pilot Program**

Effective July 1, 2016, the City will implement a two year TechHire Pilot Program (“Program”) to speed recruitment and filling vacancies in technologist classifications, expand training opportunities for employees in those classifications, foster diversity of the City’s technology workforce, and ensure exempt technologist hiring conforms to Charter requirements.

1. Training: The City will establish a Technologist Training Fund under the purview and administration of the Department of Technology, for the purpose of upgrading the skills and competencies of City technologists. The City will allocate not less than \$100,000 annually for Fiscal Year 2016-2017 and 2017-2018, as noted below:

| Funding Department                      | Amount    |
|---|-----------|
| Citywide General Fund                   | \$50,000  |
| Public Utilities Commission (“PUC”)     | \$10,000  |
| Airport Commission (“Airport”)          | \$10,000  |
| Port of San Francisco (“Port”)          | \$10,000  |
| Municipal Transportation Agency (“MTA”) | \$20,000  |
| Total Committed Funding                 | \$100,000 |

Funds from the PUC, Airport, Port, and MTA will be used solely for employees of the respective departments.

2. Revision of IT Series Classification Specifications: The Union agrees not to oppose revised minimum qualifications for technology classifications. In turn, the City agrees that salary comparisons used in labor negotiations involving technology classifications will base job matches on job functions and responsibilities and not on minimum qualifications.

3. Demographic Report: At least once annually, the City will provide the Information Technology Advisory Committee (ITAC) with reports on the demographics of the City’s technologist workforce, in a manner that protects employee privacy.

4. Quarterly Meeting: The City and the Union will devote one ITAC meeting each quarter to the Program, in which results of the Program will be reviewed. The parties will review success in:

- a) speed in recruitment and filling vacancies;
- b) training efforts;

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- c) fostering the diversity of the technology workforce; and
- d) ensuring exempt technologist hiring conforms to City Charter Requirements.

5. Review of Classifications Categorized as Exempt from the Civil Service: The City will review the list of classifications that the Union believes may be inappropriately categorized as exempt from civil service, and will engage in good faith efforts to remedy appointments in any such classes if the City determines the class is inappropriately categorized.

**APPENDIX G: UNION ACCESS TO NEW EMPLOYEES PROGRAM**

I. Purpose

The purpose of this agreement is to memorialize the rights and obligations of the City and the Union in accordance with CA Government Code Sections 3555-3559, through the creation of a single, City-wide Union Access to New Employees Program applicable to all City Agencies and all City Employee Unions.

II. Notice and Access

- A. The City shall provide the Union written notice of, and access to, new employee orientations (hereinafter NEOs) as set forth below. It is the City's policy that NEOs are mandatory for all newly-hired employees. It is the City's intent that NEOs take place as promptly as possible after the first day of employment. Within thirty (30) calendar days of the start of employment, newly-hired employees will be scheduled to attend the next available NEO. NEOs shall be scheduled during an employee's regularly scheduled, paid time. In the event that a newly-hired employee's regular schedule is outside of a scheduled NEO, the Department may make a one-time adjustment to the employee's work schedule in order to accommodate this requirement.

In the event an employee does not attend the NEO that the employee was scheduled to attend, said employee will be automatically enrolled to attend the next available NEO. If the employee does not attend the subsequently scheduled NEO, the Union NEO Coordinator may contact the Departmental NEO coordinator to arrange a meeting with the employee pursuant to Section F., below.

- B. Application: New employees include, but are not limited to, newly-hired employees whose positions are permanent, temporary, full-time, part-time, per diem, seasonal, provisional, or as-needed.

C. Notice

1. Single Point of Contact: The Union agrees to provide the City with a single point of contact (hereinafter, Union NEO Coordinator) and the City agrees to provide the Union with a single point of contact for each Department (hereinafter, Departmental NEO Coordinator), which will be updated by the City and the Union on an as-needed basis.
2. Notice of Schedule: For any NEO that takes place on a regular, recurring schedule, the sponsoring Department shall be responsible for providing annual notice to the Union. For NEOs that are not offered on a regular, recurring schedule, the sponsoring Department shall provide no less than ten (10) business days' notice. Said notices shall be provided by email, to the Union NEO Coordinator. This requirement shall apply to all NEOs in which City personnel provide newly-hired employees with information regarding

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employment status, rights, benefits, duties, responsibilities, or any other employment-related matters.

3. Notice of Enrollment: Notice shall include a list of new employees represented by the Union scheduled to attend the NEO. If practical, the City agrees to provide additional identifying information including, but not limited to, classification and department. Six months from enactment, in the event the City is unable to provide classification and department information in the Notice of Enrollment, the Union can reopen this Agreement for the sole purpose of meeting and conferring over the identifying information provided in this Section II.C.3 Notice of Enrollment. Said meeting and conferring shall not be subject to the impasse procedures in Government Code Section 3557. The Department sponsoring the NEO shall provide the foregoing information no less than five (5) business days prior to the NEO taking place. The Department will make best efforts to notify the Union NEO Coordinator of any last-minute changes. Onboarding of individual employees for administrative purposes is excluded from this notice requirement.
- D. Citywide and Departmental NEOs: New employees in those Departments identified in Attachment A shall attend a citywide NEO, sponsored by the Department of Human Resources. This citywide NEO shall take place at minimum on a monthly basis. Departments identified in Attachment B will conduct respective Departmental NEOs. At the City's discretion, Departments may be added to or removed from either Attachment A or Attachment B. For the citywide NEO, DHR will adhere to the Department notice requirements in Section C., above. The City will provide the Union with thirty (30) calendar days' notice prior to moving a Department from Attachment A to B, or vice versa. Every City Department shall be listed on either Attachment A or Attachment B.
- E. Access and Presentation: At all NEOs, the Union shall be afforded thirty (30) minutes to meet with represented new employees who are present, unless the Union's Memorandum of Understanding (MOU) provides for more than thirty (30) minutes. The right of the Union to meet with newly-hired employees is limited to only those employees whose classifications fall within the Union's bargaining unit. The City shall ensure privacy for the Union's orientation, and it shall take place without City representatives present. This requirement can be met by providing either a private room or a portion of a room with sufficient distance from other activities in the room to limit disruption. The Department responsible for scheduling the NEO shall be responsible for including Union presentations on the agenda. The Union's presentation shall occur prior to any meal break, and will not be conducted during a scheduled break time. One (1) of the Union's representatives may be a Union member designated by the Union. Such member(s) shall be released to attend under the terms and conditions specified in the MOU. If not otherwise provided for in the MOU, the Union may request release of a Union-designated member to attend the NEO. Release time shall not be unreasonably withheld. Said request shall be made to the Employee Relations Division no less than three (3) business days in advance of the scheduled NEO. The Union agrees to limit its presentation to only those matters stated in Section H., below.

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F. **Alternate Procedures:** In the event the Union identifies one or more new employees who did not attend the Union's presentation as described in Section E., above, the Union may contact the Departmental NEO coordinator to schedule a mutually-agreeable fifteen (15) minute time slot for the Union to meet privately with the new employee(s). If the number of such identified employees is five (5) or more at a particular location, the Union NEO Coordinator and Departmental NEO Coordinator will work together to schedule a mutually agreeable thirty (30) minute time slot for the private meeting. One (1) of the Union's representatives may be a Union member designated by the Union, and such member shall be released to attend under the terms and conditions specified in the MOU. If not otherwise provided for in the MOU, the Union may request release of a Union-designated member as provided for in Section E., above. This alternate procedure shall also apply to any employee who has promoted or transferred into the bargaining unit.

1. The Union NEO Coordinator shall coordinate with the new employee(s) referenced in the preceding paragraph and the Departmental NEO Coordinator to schedule a fifteen (15) minute meeting during normally scheduled hours, which shall not be during employee's break or meal period, for the Union representative(s) to meet privately with, and provide materials and information to, the new employee(s). City representatives shall not be present during said meeting. The Union agrees to limit its presentation to only those matters stated in Section H., below.
2. In the event the proposed time cannot be accommodated, the Union NEO Coordinator and the Departmental NEO Coordinator shall work together to find a mutually agreeable time within ten (10) business days of the Union's request.
3. **Department of Elections:** Any new employee of the Department of Elections who is classified as Temporary Exempt (Category 16), whose duration of appointment is one (1) pay period or less, and works on an as-needed work schedule will receive written materials provided by the Union in lieu of attending a Citywide or Departmental NEO, a private meeting with the Union as provided for in Section F., above, or a Periodic Union Orientation as provided for in Section G., below.

G. **Process for Periodic Union Orientations:** By mutual agreement, the Union NEO Coordinator and the Departmental NEO Coordinator may schedule periodic thirty (30) minute Union orientations. Periodic Union orientations may be scheduled on an every-other-month, quarterly, or other basis.

The following Departments shall maintain existing Union orientation arrangements:  
Department of Emergency Management; Sheriff's Department; and Police Department.

The 311 Customer Service Call Center shall maintain existing practice with respect to Union access to 311 Customer Service Agent Training.

H. **Union Orientation Presentations:** The Union agrees to limit its presentation to a general introduction to its organization, history, by-laws, and benefits of membership. The Union agrees not to engage in campaigning on behalf of an individual running for public elected office and

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ballot measures during the NEO, or other topics that would be considered beyond general discussion on the benefits of Union membership.

III. Data Provisions

Subject to the limitations contained in CA Government Code Section 3558, the City shall provide the Union with all required information on newly-hired employees to the extent it is made available to the City. In addition, within ten (10) business days of the conclusion of each NEO, the City agrees to provide the Union with a stand-alone report containing a list of employees, including classification code and division, who were scheduled to, but did not attend each NEO.

IV. Hold Harmless

The Union agrees to hold the City harmless for any disputes that arise between the Union and any new employee over application of this Agreement.

ATTACHMENT A

|   |                                       |
|---|---------------------------------------|
| Adult Probation                               | Department of Technology              |
| Arts Commission                               | District Attorney's Office            |
| Asian Art Museum                              | Ethics Commission                     |
| Airport Commission                            | Fine Arts Museum                      |
| Board of Appeals                              | Fire Department (Non-Sworn)           |
| Board of Supervisors                          | General Services Agency               |
| Office of Economic & Workforce<br>Development | Health Service System                 |
| California Academy of Sciences                | Human Rights Commission               |
| Child Support Services                        | Juvenile Probation Department         |
| Children, Youth and Their Families            | Library                               |
| City Attorney's Office                        | Mayor's Office                        |
| City Planning Department                      | Office of the Assessor-Recorder       |
| Civil Service Commission                      | Office of the Controller              |
| Commission on the Status of Women             | Office of the Treasurer/Tax Collector |
| Department of Building Inspection             | Port of San Francisco                 |
| Department of Environment                     | Public Defender's Office              |
| Department of Elections                       | Rent Arbitration Board                |
| Department of Homelessness                    | SF Children and Families Commission   |
| Department of Human Resources                 | SF Employees' Retirement System       |
| Department of Police Accountability           | War Memorial & Performing Arts        |



**ATTACHMENT B**

|                                    |                                 |
|------------------------------------|---------------------------------|
| Airport                            | Municipal Transportation Agency |
| Department of Emergency Management | Public Utilities Commission     |
| Department of Public Health        | Recreation & Parks Department   |
| San Francisco Public Works         | Police Department (Non-Sworn)   |
| Human Services Agency              |                                 |

**SIDELETTER**

**Health at Home Productivity**

The National Association for Home Care and Hospice and the California Association for Health Services at Home provide best practices and guidelines for health at home programs and recommend basing patient visits per day on factors like geography and patient acuity. To better ensure the financial sustainability of the Health at Home program and to be consistent with best practices for providing high-quality care to patients, the Department of Public Health (DPH) and the Union are committed to moving towards such an acuity-based and geography-based model to determine patient visits per day for employees who work in the Health at Home program.

DPH will meet with affected staff to review alternate models and to solicit recommendations for implementation of a new model. Prior to implementation of the new model, DPH will provide notice to Local 21 regarding any changes in developing the model, negotiate over matters within the scope of bargaining, and meet and confer with the Union on any impacts of the change.

Until the new model is implemented, productivity standards shall be as described herein:

The Productivity Standard for Health at Home is the following (or its equivalent):

- Four (4) case manager revisits per day, or
- Five (5) non-case manager revisits per day (Carry-calls)

It is understood, reflecting the Oasis paperwork required on these visits that, in calculating the above standard:

1. A new referral or new admission is equal to two (2.0) revisits.
2. A re-certification visit is equal to 1.5 revisits.
3. A resumption of care visit is equal to 1.5 revisits.

These standards will expire and will no longer be applicable effective October 1, 2014 or as soon as practicable thereafter should more time be needed to implement the new model.