

# POSTING FOR

August 16, 2021

## Proposed Modifications to Personal Services Contracts

PSC Number	Commission Hearing Date	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
4095 12/13 - MODIFICATIONS	August 16, 2021	DEPARTMENT OF EMERGENCY MANAGEMENT -- ECD	\$600,000	\$2,238,972	The CORES Responder Management System integrates the verification of responder credentials and the deployment of responders during an emergency. The CORES Alert Notification System facilitates mass notification and two-way communication to provide immediate delivery of customized alerts to any number of relevant recipients. The contract will include hours for training and support hours.	07/01/2022	06/30/2025	REGULAR
45087 - 14/15 - MODIFICATIONS	August 16, 2021	DEPARTMENT OF EMERGENCY MANAGEMENT -- ECD	\$600,000	\$2,400,000	This request is to contract with San Francisco Fleet Week Association to help coordinate Fleet Week activities, which will include large-scale event production, facilitation and overall management of a multi-day set of events. The partnership with the San Francisco Fleet Week Association will sustain coordination with external private sector, non-profit and Federal Government partners, including	11/01/2021	12/31/2024	REGULAR

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					members of the Department of Defense (U.S. Navy and Marines). This request will be for three years.			
49836 - 20/21 - MODIFICATIONS	August 16, 2021	DEPARTMENT OF EMERGENCY MANAGEMENT -- ECD	\$1,188,213	\$1,700,213	ProQA is a software created and tested by the Priority Medical Dispatch/International Academy of Emergency Dispatch. It is actually two software protocols we use (Fire and EMS) and it is scripted so call takers can process (evaluate) all calls consistently. The software guides the call takers to ask a series of questions to get a description of the situation and a level of urgency. With each code programed into ProQA, our Medical Director and Fire Department assigns what equipment shall be dispatched and determines the respond time expected for help to arrive. It is based on local policy related to needs and availability. This PSC is relating to the maintenance, training and accreditation of this proprietary software	07/31/2021	06/30/2026	REGULAR
32252 - 17/18 - MODIFICATIONS	August 16, 2021	POLICE -- POL	\$150,000	\$400,000	To comply with the Federal Bureau of Investigations (FBI) requirement of physical media disposal to minimize risk of sensitive information compromise by	09/01/2022	08/31/2024	REGULAR

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					<p>unauthorized individuals, the San Francisco Police Department (SFPD) is seeking a contractor to provide service to all SFPD locations (10 district stations, headquarters, academy, crime lab, and other divisions). The contractor will use a mobile shredding truck to provide on-site shredding and disposal approximately twice a month and destruction and disposal of other physical media on an as-needed basis. Other physical media may include, but not be limited to, body worn cameras, smartphones, computer disks, film, magnetic disks, magnetic tapes, transparencies, and video cassettes. An assigned SFPD employee (sworn officer, facilities coordinator, Public Service Aide or Police Cadet) at each location must physically witness shredding process of contents of confidential bins and destruction of other physical media by contractor employees.</p>			

**TOTAL AMOUNT \$2,538,213**