

POSTING FOR

July 19, 2021

PROPOSED PERSONAL SERVICES CONTRACTS – REGULAR

PSC No	Dept Designation	PSC Amount	Description of Work	PSC Estimated Start Date	PSC Estimated End Date	Type of Approval
41252 - 20/21	AIRPORT COMMISSION	\$1,500,000.00	San Francisco International Airport ("Airport") has an ongoing need for hardware, software support and maintenance which must be provided by a Lenel OnGuard Access Control System ("ACS") trained and certified supplier. The Lenel ACS provides measures for controlling access to the secured areas of the Airport through card readers, door locks and sensors. Due to the complexities of the system and consequence of error, the manufacturer does not grant this certification to its end users, but rather certifies third parties as Lenel certified suppliers to perform the work.	October 1, 2021	September 30, 2026	REGULAR
43931 - 20/21	AIRPORT COMMISSION	\$300,000.00	Contractor will provide manufacturer authorized diagnostics and specialty repair services on as-needed basis on City-owned airfield specialty rescue fire apparatus, airfield service vehicles and specialized equipment. The Contractor will provide original equipment manufacturer (OEM) parts and manufacturer authorized technicians to provide required services for specialty brand machinery repairs.	July 1, 2021	June 30, 2025	REGULAR
44952 - 20/21	GENERAL SERVICES AGENCY - CITY ADMIN	\$1,500,000.00	The Office of the Chief Medical Examiner (OCME) seeks to contract with two California Licensed Funeral Establishments to retrieve, transport, cremate, and store of ashes at their facility. This will address the capacity strain at OCME and at hospitals as well as alleviate OCME staff time in facilitating indigent cases including removal,	September 1, 2021	August 31, 2025	REGULAR

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			transportation, cremation, and storage. In addition, well over half of the PSR Amount would create a new "As Needed" capacity to respond to moderate to large Mass Fatality incidents of unpredictable size and duration. Currently the Medical Examiner lacks this ability to quickly add removal, transportation labor.			
46091 - 20/21	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$322,500.00	SF Public Works is in the process to develop a new design for the City's public trashcans – three concept designs have been developed by a previous designer. The consultant to be hired for the next phase of the project will provide technical design and fabrication details based on the three approved concept designs. This consultant will also be responsible to produce the physical prototypes of the trashcans and totes (final deliverables include a total of 15 life size and functional trashcan prototypes and 10 tote prototypes). The prototypes will be tested and evaluated based on their functionality and performance. The consultant will refine the design based on the prototype's performance – where weak features will be enhanced and strong features can be retained or further improved. At the conclusion of the project, the consultant will provide a set of drawings and specifications at a level of detail sufficient for Public Works to procure the trashcans and totes in large quantities via a competitive solicitation.	May 17, 2021	May 16, 2023	REGULAR
48865 - 20/21	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$24,000,000.00	Consultants will perform specialized, critical, and urgent project control and construction management services that include project management, construction management, constructability review, cost estimating, scheduling, claim analysis, partnering, and other related services for various projects managed by Public Works on an as-needed basis. Public Works intends to issue two Request for Qualifications (RFQ): one RFQ under the Regular LBE Program seeking to award up to six (6) contracts for \$3M each and one RFQ through the Micro-	June 1, 2021	May 31, 2027	REGULAR

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			LBE Set Aside Program awarding up 4 contracts to \$1.5M each contract.			
44741 - 20/21	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$110,000.00	<p>The Consultant shall provide consulting and training services for process improvement and change management strategies to San Francisco Public Works staff on the Lean Six Sigma methodologies, techniques, and tools, in alignment with the Malcom Baldrige Excellence Framework.</p> <p>Services may include but are not limited to: development and implementation of a training plan for a process improvement program based on the Lean Six Sigma methodologies and the Baldrige Excellence Framework; providing support, training and mentoring to front line staff, supervisors and managers as they go through various levels of Lean Six Sigma training (white belt, yellow belt, green belt and/or black belt) and change management training; and providing support for leadership and senior management on organizational excellence and process improvement programs following the Baldrige Framework.</p>	July 1, 2021	June 30, 2027	REGULAR
43546 - 20/21	HUMAN SERVICES	\$520,000.00	<p>The Contractor shall provide the following parallel services during the term of this contract: A) SafeMeasures; B) Structured Decision Making; C) Ad Hoc Analytics; and D) On-Site training and coaching to FCS staff, supervisors and managers.</p> <p>A. SafeMeasures: The California Department of Social Services provides the Contractor with bi-weekly extracts from the statewide child welfare database. The Contractor conducts an analysis to display the data in tables that are related to the Division 31 Requirements that regulate child welfare operations. The Contractor organizes the data into a user-friendly, point-and-click format that allows managers, supervisors, and child welfare workers to view data by program, by office site,</p>	July 1, 2021	June 30, 2025	REGULAR

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			<p>by unit, and by individual. The Contractor is one of two entities who has access to the state's database. SafeMeasures is a tool that supports measurement of both processes and outcomes.</p> <p>B. Structured Decision-Making: The FCS program utilizes an actuarial-based safety assessment tool, Structured Decision-Making (SDM) to improve its understanding of child risk and to improve case decision-making. The Contractor manages the data generated by these assessments and produces an annual management report, which compiles information from child welfare assessments. SDM is a logic tool based on probabilities, statistics, and research on outcomes.</p> <p>C. Ad Hoc Analytics: Using data extracts from SafeMeasures and the Structured Decision-Making tools, the Contractor will provide, on a monthly basis or as requested, ongoing reports related to various outcome measures as identified in the Family and Children Services (FCS) System Improvement Plan, including disproportionality, differential response, standardized assessments, and permanency. The Contractor will also provide comprehensive quarterly reports that include information related to foster care placement patterns, with particular focus on racial disproportion, distance of placement from home, adolescents in placement and length of time in care, children in institutional care, and placement moves.</p> <p>D. On-Site training and coaching to FCS staff, supervisors and managers: The Contractor will provide Safety Organized Practice (SOP) to Domestic Violence (DV) training and coaching for Protective Services Workers, coaches and Protective Service Supervisors. The Contractor will also provide management training for leadership development and implementation of the tools. The training will be conducted in connection with the SDM tool, to teach staff how to apply the material in</p>			

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			the evidence-based decision making tool regarding domestic violence and moving it through SOP.			
43940 - 20/21	POLICE	\$2,200,000.00	Software as a Service (SaaS) Subscription-based business model and service delivery: Initial set-up and configuration of the system is included in the subscription costs. The contractor will provide a comprehensive proprietary Software as a Service package with multiple modules to help the San Francisco Police Department (SFPD) improve its early intervention system, internal affairs tracking, SB1421 compliance, other risk management coordination, and community engagement. Pricing for SaaS solutions, generally, is fixed over the term of the agreement such that the provider is likely to have higher costs than are covered in the subscription pricing during the installation phase. The installation phase includes set up, configuration, interface/integration development (although there is a line-item for this cost in the Benchmark quote), and training. The low maintenance, combined with mostly flat subscription fees in subsequent years of the contract, compensates for the initial loss.	August 1, 2021	July 31, 2026	REGULAR
40300 - 20/21	PUBLIC UTILITIES COMMISSION	\$500,000.00	The Power Enterprise seeks consultant services for a short-term study to recommend strategic capital investments over the next 5-10 years assuming the City's successful acquisition of PG&E's distribution assets in San Francisco. Consultants will determine, given the goals and criteria identified by the Power Enterprise in its 2021 business planning efforts, how best to target and prioritize strategic investments in distribution services in the interim period before PG&E distribution assets are acquired and before revenues from such assets are available to Power.	October 1, 2021	October 1, 2024	REGULAR

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			The consultants will work with the Power Enterprise to identify and study various distribution infrastructure development investment scenarios for Hetch Hetchy Power; make recommendations on the magnitude, order, type, and timing of development; and analyze business impacts from infrastructure development options. At the end of the engagement, consultants will deliver a detailed report and accompanying presentation that identifies service options, documents business impacts, and provides specific recommendation for the Power Enterprise to set the stage for Power's distribution investment planning and prioritization over the next several years.			
40577 - 20/21	PUBLIC UTILITIES COMMISSION	\$120,000.00	<p>The City and County of San Francisco, San Francisco Public Utilities Commission (SFPUC) seeks to retain the services of qualified consultants that have expertise in community outreach and communications to underserved residents in San Francisco City and County to assist CleanPowerSF with engaging our hard to reach customers and other community members.</p> <p>This solicitation would help fund communications and community outreach to a winners' members, clients, and other targeted underserved audiences who are also CleanPowerSF's residential customers. CleanPowerSF expects that winners of this solicitation would include CleanPowerSF's key messages into their existing outreach, communications, services, and programs.</p>	January 1, 2022	January 1, 2025	REGULAR
44711 - 20/21	PUBLIC UTILITIES COMMISSION	\$450,000.00	The purpose of this agreement is to allow SFPUC to join The Bay Area Regional Heat Pump Water Heater Contractor Incentive Program, which is a cooperative program implemented by public agencies across the Bay Area that provides workforce development through contractor training and incentives for installation of energy-efficient heat pump water heaters (HPWH). The	August 1, 2021	March 31, 2023	REGULAR

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			<p>program is administered by The Energy Council, a Joint Powers Agency based in Alameda County. The program is currently available in the counties of Alameda, Contra Costa, Marin, Napa, and Solano and the cities of Santa Clara and Tracy.</p> <p>The Energy Council is implementing the program in conjunction with Energy Solutions, a consultant they have contracted with directly. The scope of work with Energy Solutions includes the following: administrative services, including handling incentive applications and processing; program management services, including invoicing and reporting, contractor training and engagement, including developing training content, delivering training to contractors, and encouraging contractors to register in the program's web portal.</p> <p>The Energy Council will be responsible for convening meetings with participating agencies to discuss the program, provide updates, and solicit feedback. The Energy Council will inform participating agencies of new policies and programs in the region or state that impact HPWH sales and will provide trainings on codes for HPWHs to building department staff. Lastly, the Energy Council will hold all funds contributed by participating agencies in an account insured by the Federal Deposit Insurance Corporation.</p>			
45071 - 20/21	PUBLIC UTILITIES COMMISSION	\$160,000,000.00	<p>PSC 49783-19/20 was approved by the Civil Service Commission on June 15, 2020 for the scope of work in this request. PSC 49783-19/20 expires on June 15, 2021, before execution of the SFPUC Contract DB-132. This request will allow the SFPUC to complete execution of Contract DB-132.</p> <p>The San Francisco Public Utilities Commission (SFPUC) intends to award a \$160 million (\$5 million design and \$155 million construction) Design Build (DB) agreement to support SFPUC civil, structural, electrical, process,</p>	June 15, 2021	June 14, 2026	REGULAR

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			<p>mechanical engineering staff, and for other specialized engineering services, such as grit removal, membrane bioreactor (MBR), wetland, solids handling, disinfection, and odor control, needed to assist in the execution and delivery of SFPUC's new Treasure Island (TI) Wastewater Treatment Plant (WWTP) and Recycled Water Facility (RWF).</p> <p>The \$5,000,000 design portion of the DB procurement will complete the detailed design utilizing the bridging documents (~10 to 15% level) provided in the RFP. The duration of the design portion is approximately 6 to 12 months.</p>			
47816 - 20/21	PUBLIC UTILITIES COMMISSION	\$7,500,000.00	<p>The selected as-needed pool of firms will provide specialized, as needed, technical communications responsibilities to augment existing staff during times of peak work loads to support the communication needs of the San Francisco Public Utilities Commission. The SFPUC has developed 14 separate pools of qualified communications/public relations/marketing communications/marketing consulting firms. These services/pools include: Communications Strategy Development to Engage Internal and/or External Stakeholders</p> <p>Research</p> <p>Community Outreach and Engagement</p> <p>Educational Program and Curriculum Development</p> <p>Marketing and Public Awareness/Advertising/Social and Digital Media</p> <p>Internal Communications</p> <p>Translation/Language Access/Interpretive Services</p> <p>Crisis and Emergency Communications</p> <p>Photography/Video/Recording Services</p> <p>Graphic Design Services</p> <p>Printing Services</p> <p>Mailing Services</p> <p>Writing and Copyediting</p>	June 1, 2021	May 31, 2026	REGULAR

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			Meeting administration/facilitation Event planning and/or implementation Training			
48044 - 20/21	PUBLIC UTILITIES COMMISSION	\$2,000,000.00	Participation in an independent technical advisory panel (TAP) to provide independent expertise in areas including dam design/engineering, dam construction and constructability, tunnel design/engineering, tunnel construction and constructability, geotechnical engineering, seismic engineering, seismology/geology, fluid mechanics/hydraulics, hydraulics/hydrology, structural engineering and water/wastewater treatment processes. TAPs are groups of three to five eminent experts specializing in different engineering disciplines, who are brought together on a semi-regular basis to provide a "high level" assessment of the progress and content of the planning, design and construction of particular elements of individual projects. The TAPs are convened to examine the planning, design and construction at particular milestones to offer advice and comment based on the worldwide or industry-wide experience of the members.	May 10, 2021	May 10, 2029	REGULAR
48065 - 20/21	PUBLIC UTILITIES COMMISSION	\$7,500,000.00	PSC 45315-19/20 was approved by the Civil Service Commission on June 15, 2020 for the scope of work in this request. PSC 45315-19/20 expires on June 15, 2021, before execution of the SFPUC Contract PRO.0123. This request will allow the SFPUC to complete execution of Contract PRO.0123. The SFPUC's Wastewater Enterprise Capital Improvement Program (CIP) includes nine Green Infrastructure projects. The Green Infrastructure Projects will require short-term and intermittent engineering effort. All projects will require project engineering design and construction services, including	June 15, 2021	December 14, 2028	REGULAR

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			<p>civil, geotechnical, structural, hydrologic/hydraulic modeling, engineering analysis, and landscape architectural design. One of the projects, the Yosemite Creek Daylighting Project, consists of daylighting approximately 1,700 feet of Yosemite Creek through McLaren Park. The creek channel design requires geomorphology expertise. In addition, the engineering expertise in the design and construction of specialized green infrastructure technologies such as sub-surface capillary rise irrigation systems and alternative storage system is required.</p> <p>For the San Francisco Unified School District (SFUSD) Green Infrastructure Projects, the consultant team will provide professional engineering design services for SFPUC Green Infrastructure Projects on SFUSD properties. Projects include Balboa High School Regional Run-off Reduction Project, A.P Giannini Middle School Green Infrastructure, and others to be identified. The scope of work will include professional engineering services to support project design and construction, including civil, geotechnical, structural, hydrologic/hydraulic modeling, engineering analysis, and landscape architectural services. These engineering services will require expertise on the design and construction of specialized green infrastructure technologies such as sub-surface capillary rise irrigation systems and alternative storage system, as well as experience securing regulatory approvals for California public schools.</p>			
47383 - 20/21	PUBLIC HEALTH	\$1,200,000.00	The Department of Public Health-Behavioral Health Services Psychological Assessment Services (PAS) program is a civil service team of psychologists under the BHS Children, Youth & Families System of Care that provide mandated psychological assessments to child welfare (Human Services Agency) and juvenile probation referrals, as well as specialty mental health	June 1, 2021	December 31, 2025	REGULAR

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			<p>referrals. The referred individuals are either court-ordered to complete an assessment (adults and some adolescents; some covered by Medi-Cal) or are referred for an assessment by their treatment/support team (children, some adolescents and non-minor dependents; most covered by Medi-Cal). The PAS team requires very specific testing materials and tools that can only be purchased through certain vendors, i.e. the assessment tools are proprietary by vendor, and in most cases the vendor is the sole source offering the particular assessment tool. Sometimes, depending on the referral source/purpose, there may be required or prohibited assessment tools.</p> <p>While the PAS team currently primarily utilizes paper assessment forms, and hand scores the results or uploads the results to scoring software siting on PAS staff computers, current technology now allows for the following:</p> <ol style="list-style-type: none"> 1. On-line assessment to be delivered either in person, or through a Tele-Health appointment between the testing psychologist and the client. The PAS psychologist administers the items (or shares the screen for the client to respond to the items), and then enters the information into the on-line platform 2. On-Line Assessment Reporting/Scoring: If the vendor provides an on-line platform for scoring its assessments, it will use its own proprietary software to create a score from the responses submitted. This score(s) is made available in a downloadable format (e.g., PDF) for the PAS psychologist. <p>The purpose of this request is to allow the Department to enter into contracts with multiple vendors, based on the necessary proprietary assessment tool developed by each vendor, and to have access to the proprietary on-line assessment platform for delivering the assessment, and the on-line assessment reporting and scoring</p>			

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			offered by these vendors, for each assessment delivered by the PAS civil service psychologists.			
49742 - 20/21	MUNICIPAL TRANSPORTATION AGENCY	\$70,557,894.00	<ul style="list-style-type: none"> •Procurement of 2,365 solar-powered multi-space pay stations hardware (2,200 for San Francisco Municipal Transportation Agency (SFMTA) and 165 for San Francisco Port) with the fifth-generation (5G) -ready modem technology, and the option to use rechargeable batteries that are expected to last three years between warehouse recharging. •Procurement of 12,100 solar-powered single-space meters hardware with 5G-ready modem technology and a rechargeable battery that is expected to last three years between warehouse recharging. •Five-year warranty for meter hardware, with the option to extend the warranty for five additional years. •Access to the meter management system, payment processing, maintenance notifications, communication of meter data to SFMTA databases, integration with pay-by-phone technology, and general product support. •Procurement of spare parts (e.g. vandalism, batteries, and parts replaced due to wear and tear). •All installation and ongoing maintenance of meter equipment is provided by the SFMTA's Meter Shop, which included classification numbers 	August 1, 2021	July 31, 2031	REGULAR

TOTAL AMOUNT \$280,280,394