

POSTING FOR

October 04, 2021

PROPOSED PERSONAL SERVICES CONTRACTS – REGULAR

PSC No	Dept Designation	PSC Amount	Description of Work	PSC Estimated Start Date	PSC Estimated End Date	Type of Approval
48600 - 21/22	MUNICIPAL TRANSPORTATION AGENCY	\$900,000.00	Kiepe Electric will provide a post-warranty On-Site Support, Training, and Mentoring Program for the XT40 and XT60 trolley coaches. The proposed services will allow San Francisco Municipal Transportation Agency (SFMTA) to ensure high MDBF(Mean Distance Between Failures) rates of these vehicles. The objective is to outline a plan that focuses on continuous field training of SFMTA staff to grow SFMTA's in-house expertise.	December 1, 2021	March 31, 2025	REGULAR
49748 - 21/22	RECREATION AND PARK COMMISSION	\$8,500,000.00	Provide full Architectural and Engineering services for the Eugene Friend Recreation Center capital improvement project. This includes all services necessary for the following phases of project delivery: schematic design, design development, complete construction documents for permitting, bid / award, construction administration, and closeout.	November 10, 2021	November 2, 2026	REGULAR
48902 - 20/21	PUBLIC HEALTH	\$15,000,000.00	Contractor will provide trainings and services to Department staff so that the Department can continue the implementation and use of Lean as a management strategy to streamline processes and create a more patient-focused system of care that supports timely delivery of treatment and other health care services with optimum quality. By using Lean methodology, the San Francisco Department of Public Health will achieve its True North goals and the highest quality care, through zero defects, the elimination of health disparities, increased patient satisfaction, empowerment of staff, and improvements to financial performance. Contractor will develop, implement and deploy strategies; educate, train, and coach staff; develop internal infrastructure and management system. Services will include approaches and techniques such as Kaizen, Hoshin Kanri (strategic planning process), Value Stream Mapping, and 3P, among others. Services will be in support of various divisions, programs, and service delivery integration initiatives within the Department. In the course of providing these training and consultation services, Contractor will use Lean methodologies to: provide an executive level governance and implementation structure for a portfolio	September 1, 2021	June 30, 2030	REGULAR

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			of projects; support the evolution of the underlying strategy and program design; provide coaching and advisory services to leaders; assist Managers in providing oversight for various projects and executing oversight of all team members across all workstreams, with seasoned program and project management and operational support to drive accountability for timelines and deliverables; facilitate program design with technical expertise, guidance, and coaching; provide communication, strategy, advisory and implementation with coaching and application of technical tools; provide technical guidance and coaching to meet data reporting needs and facilitate solution development to achieve domain-specific goals and strategic objectives.			

TOTAL AMOUNT \$24,400,000