

POSTING FOR

March 07, 2022

PROPOSED PERSONAL SERVICES CONTRACTS – Modifications

PSC Number	Commission Hearing Date	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
41036 - 14/15 - MODIFICATIONS	March 7, 2022	AIRPORT COMMISSION -- AIR	\$30,000,000	\$67,500,000	The San Francisco International Airport (Airport) Finance Division has a need to set up reimbursement agreements with firms to provide credit and/or liquidity facilities to have access to financial institutions that will provide short term financial loans to the Airport Commission (AC). The financial loans are necessary to ensure that the Airport's variable rate bonds are issued at the lowest possible interest rate.	01/01/2025	12/31/2026	REGULAR
44655 - 13/14 - MODIFICATIONS	March 7, 2022	AIRPORT COMMISSION -- AIR	\$300,000	\$7,800,000	Contractor will provide engineering support services for airfield projects at San Francisco International Airport (SFO), including, but not limited to: special design services, studies, surveys and reports for projects in the planning and design development phases. Anticipated tasks include general, civil, electrical, mechanical, and utility engineering as related to airfield design.	04/15/2023	06/30/2025	REGULAR

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					Engineering support for airfield improvement projects are required for runway, taxiway, apron, infield, and roadway pavements; underground infrastructure; industrial waste, sewer, and drainage pump stations; and telecommunication and high voltage infrastructure.			
42510 - 18/19 - MODIFICATIONS	March 7, 2022	GENERAL SERVICES AGENCY - CITY ADMIN -- ADM	\$166,000	\$300,000	SF311 is the central point of intake for requests from the public. Over 60% of the requests are submitted directly through web or mobile applications. These self-service requests have a higher error rate than those created through phone calls to SF311 Customer Service Representatives. However, the public's use of automated processes is continuing to increase. Vendor will provide a Request Routing and Categorization Service to improve the accuracy of requests routed to departments for resolution. The vendor will create an analysis service that will compare new requests to years of historical requests to validate the service type and correct work queue based on historical trends. The Service will receive	03/01/2019	12/31/2025	REGULAR

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					information from SF311 and respond, in real time, with suggested routing and categorization of the request.			
43482 - 19/20 - MODIFICATIONS	March 7, 2022	GENERAL SERVICES AGENCY - CITY ADMIN -- ADM	\$2,000,000	\$4,000,000	Parking garage operation and management, maintenance of facility, valet parking and collection of parking fees at five parking garages and lots owned by the Real Estate Division. The locations consist of transient and monthly parking for vehicles. The locations are used by the public and City staff.	06/01/2020	05/31/2027	REGULAR
49312 - 15/16 - MODIFICATIONS	March 7, 2022	GENERAL SERVICES AGENCY - CITY ADMIN -- ADM	\$1,330,000	\$4,000,000	The contractor will provide consulting services for the modification and customization of Customer Relationship Management (CRM) proprietary software used to manage the City's service requests. When required, vendor services assist City staff extend the functionality of the application while training staff to make additional improvements.	06/01/2016	12/31/2025	REGULAR
32756 - 17/18 - MODIFICATIONS	March 7, 2022	ECONOMIC AND WORKFORCE DEVELOPMENT -- ECN	\$450,000	\$770,000	The Office of Economic and Workforce Development (OEWD) is seeking nonprofit organizational development consultants to support the City's	07/01/2022	06/30/2026	REGULAR

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					<p>Nonprofit Capacity Building program. The selected consultants will guide organizational diagnostic assessments, provide business counseling and identify capacity-building resources including service providers and/or training services. Specifically, OEWD is seeking consultants with expertise in one or more of the following areas, as they relate to nonprofit capacity building:</p> <ul style="list-style-type: none"> a. Organizational needs assessment & market analysis b. Strategy, vision & impact c. Leadership coaching d. Fund development & resource generation e. Board development f. Equity, diversity & cultural competence g. Staff recruiting, development and retention h. Financial planning, budgeting, oversight & operations i. Succession planning j. Risk assessment k. Organizational design & change management l. Mergers and strategic restructuring m. Evaluation and infrastructure for ongoing program & organizational assessment n. Volunteer management o. Technological infrastructure p. Nonprofit establishment and formation q. Industry specific 			

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					expertise (i.e. economic development, workforce, arts, education, etc.)			
4056-13/14 - MODIFICATIONS	March 7, 2022	PUBLIC LIBRARY -- LIB	\$500,000	\$1,675,000	A. Concise description of proposed work: BiblioCommons is a "Software as a Service" solution to deliver a "social discovery" experience and a much improved search to public library Catalog users. "Social discovery" allows users to comment on materials in the collection. BiblioCommons employees will review comments flagged by users and implement next steps, which may include notification and removal.	04/29/2022	04/30/2025	REGULAR
41789 - 17/18 - MODIFICATIONS	March 7, 2022	PUBLIC LIBRARY -- LIB	\$47,160	\$105,160	Link+ is a consortium of more than 55 public and university member libraries in California and Nevada that freely share 18 million books, providing patrons with a wealth of resources that requires no physical expansion of the member libraries, San Francisco Public Library is one of the libraries participating in the Link+ Consortium. The scope of services to be contracted out is for courier services for the daily pickup from and delivery to Link+ member libraries of bibliographic materials, including books,	01/01/2022	12/31/2023	REGULAR

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					articles, and microfilm/microfiche. Contractor shall also provide overnight delivery service between all participating California and Northern Nevada libraries and two-day service between all participating Southern Nevada libraries. San Francisco Public Library's patrons rely on this service.			
38995 - 19/20 - MODIFICATIONS	March 7, 2022	SHERIFF -- SHF	\$29,700	\$113,670	Kanopi Studios to provide ongoing support for the Public Website of the San Francisco Sheriff's Office.	07/01/2022	06/30/2023	REGULAR
4126-12/13 - MODIFICATIONS	March 7, 2022	GENERAL SERVICES AGENCY - PUBLIC WORKS - DPW	\$0	\$20,558,000	DPW is seeking two qualified teams of A/E consultants to provide architectural engineering design and construction support services for the new Office of Chief Medical Examiner (OCME) Facility and Forensic Services Division & Traffic Company (FSD/TC) Facility. The two contract amounts are approximately \$5,120,000 and \$15,438,000 for the OCME and FSD/TC facilities respectively.	02/01/2022	10/01/2022	REGULAR
30326 - 18/19 - MODIFICATIONS	March 7, 2022	GENERAL SERVICES AGENCY - PUBLIC WORKS -- DPW	\$45,000	\$135,000	Professional services will be charged by Nordsense at \$175/hr rate. Examples of work include upload of historical can data into the Nordsense Platform; development of additional use of the 311	08/11/2022	08/09/2023	REGULAR

					API (Application Programmer Interface); development of any integrations between Nordsense and SFPW (San Francisco Public Works).			
40494 - 19/20 - MODIFICATIONS	March 7, 2022	POLICE -- POL	\$557,440	\$1,622,440	The contractor will provide maintenance and support of the San Francisco Police Department's (SFPD) Body Worn Camera (BWC) System, a law enforcement video data infrastructure with 2200 deployed units. Contracting staff will maintain and support the BWC ecosystem of cameras, charging stations, fiber ring network, Azure cloud for evidence, evidence management through the portal and user/device management, desktop and mobile applications for uploading/tagging of metadata, and integrations with Computer Aided Dispatch for Records Management System.	02/27/2022	02/26/2023	REGULAR

TOTAL AMOUNT \$35,425,300