

POSTING FOR

September 19, 2022

PROPOSED PERSONAL SERVICES CONTRACTS – MODIFICATIONS

PSC Number	Commission Hearing Date	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
45340 - 13/14 - MODIFICATIONS	September 19, 2022	AIRPORT COMMISSION -- AIR	\$400,000	\$1,595,000	The San Francisco International Airport ("Airport") is seeking to contract with a vendor for an advanced mass notification and emergency response management system ("System"). The System will serve to notify critical stakeholders in the event of an emergency and will allow the Airport to more effectively manage such emergencies through improved communication. The System must have the capacity to support a subscriber base of 20,000 users in a multi-jurisdictional area (including Airport staff, emergency responders from multiple counties, and members of the surrounding community) exist in a web-based "cloud" environment, provide unlimited message templates	02/20/2025	12/31/2027	REGULAR

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					and message distributions, allow for remote development of a messaging script in the event of airport network failures, and allow for multiple methods of communication (e.g. text and phone messaging, email, RSS feeds, etc.).			
31841 - 18/19 - MODIFICATIONS	September 19, 2022	GENERAL SERVICES AGENCY - CITY ADMIN -- ADM	\$0	\$167,000	The Digital Services Division promotes the development of new digital services to help meet the needs of all who use City and County of San Francisco (CCSF) on line services. Digital Services relies on user research as a fundamental means of understanding each customer's story and needs, which informs the design of accessible and intuitive on line services. Vendor will create and coordinate a User Testing Program to help CCSF departments bring public input into the design of City services. Vendor will recruit, engage and compensate residents for user testing. Target users will include residents who are low income, English as Second Language speakers, seniors, and people with disabilities. Through	03/15/2019	07/01/2023	REGULAR

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					this program, Digital Services will conduct user testing by testing its web products on members of these groups and use research results to make its products more accessible by members of these groups. Vendor will assess the program at regular intervals.			
49016 - 18/19 - MODIFICATIONS	September 19, 2022	GENERAL SERVICES AGENCY - CITY ADMIN -- ADM	\$4,450,000	\$5,000,000	GSA Fleet Management Division has an ongoing need to provide comprehensive services for emergency and non-emergency hazardous waste management. The service is needed at our 6 shop locations for labor, materials, and equipment necessary to collect a wide range of used motor oil and industrial wastes, to provide transportation, and delivery of environmental sustainable washing and maintenance service with specialty equipment and chemicals for proper recycling, reuse, or disposal to permitted disposal facilities on an intermittent and as-needed basis. Additionally, hazardous waste emergency spill response	08/05/2022	06/30/2024	REGULAR

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					service is needed on an as-needed basis.			
43367 - 17/18 - MODIFICATIONS	September 19, 2022	HUMAN SERVICES -- DSS	\$0	\$26,000,000	Services are for the design, access, and support of information technology system solutions for the Human Services Agency. Information technology system solutions are defined as technology based systems that assist the HSA staff and clients by providing Database Applications; Client Management Software; Management Information Systems; Client Assessment Systems; Program Evaluation Systems; Program Assessment Systems ; IT System Consulting; Cloud Services;Transportation Management/Scheduling Software; Website Creation & Content Development Applications; and other ancillary services including training, technical support, installations, and upgrades of HSA's information technology system solutions.	07/01/2018	06/30/2026	ADMINISTRATIVE APPROVAL

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34881 - 21/22 - MODIFICATIONS	September 19, 2022	PUBLIC UTILITIES COMMISSION -- PUC	\$100,000	\$200,000	<p>The switchgear was installed in 2017 to serve new construction and residential loads, but was never energized due to absence of electric load from developer delays. SFPUC's Utility Field Services (UFS) was tasked with this work, but recently informed us that they lack resources and cannot get this done. Denial of this contract request could result in losing these loads to PG&E retail service.</p> <p>Scope Change: The switchgear was installed in 2017 to serve new construction, commercial and residential loads, but was never energized due to absence of electric load from developer delays. SFPUC's Utility Field Services (UFS) was historically tasked with this work, but PG&E is now requiring testing and certification from a qualified third party. This new requirement also applies, and may not be limited to, transformers, circuit breakers, interrupters and reclosers.</p>	10/24/2022	10/24/2027	REGULAR

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30360 - 17/18 - MODIFICATIONS	September 19, 2022	GENERAL SERVICES AGENCY - PUBLIC WORKS -- DPW	\$40,000	\$154,000	<ul style="list-style-type: none"> Enhance the Decovery Mobile App which collects data for the post-earthquake evaluation of structures Enhance the Database Management Software that can collect and process the data information sent by users of the Mobile App Host the software and data on an off-site hosting service provider. Provide training to City and County of San Francisco personnel and provide technical support 	06/01/2023	05/31/2024	REGULAR
44102 - 15/16 - MODIFICATIONS	September 19, 2022	GENERAL SERVICES AGENCY - PUBLIC WORKS -- DPW	\$300,000	\$2,550,000	Develop construction documents, including plans and specifications, for the seismic rehabilitation of San Francisco General Hospital Building 5 (Former Main Hospital and M-Wing) to enhance seismic performance and to satisfy the UC Seismic Safety Policy standards for leased buildings to be occupied by UC employees. This will be procured as a Sole Source contract to be awarded to SOHA Engineers.	12/04/2021	12/06/2025	REGULAR
4083 12/13 - MODIFICATIONS	September 19, 2022	TREASURER/TAX COLLECTOR -- TTX	\$1,200,000	\$8,200,000	The Gross Receipts Tax and Business Registration Fees Ordinance (2012 Proposition E) was approved by San	08/19/2022	05/30/2023	REGULAR

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					Francisco voters on November 6, 2012. It mandates that the City implement changes to local business taxes and registration fees by January 1, 2014 with a phased implementation through 2018. The Treasurer & Tax Collector has previously procured proprietary software that requires data migration and business process development to meet the requirements of the Ordinance.			
41074 - 15/16 - MODIFICATIONS	September 19, 2022	TREASURER/TAX COLLECTOR -- TTX	\$750,000	\$2,750,000	The proposed work includes hosting and supporting payment application IVR (Interactive Voice Response), Internet, and in person payment applications, as well as ensuring the security and privacy of all transaction-related data. The selected respondent(s) will also ensure 24 hours a day 7 days per week availability to the public through many City and County of San Francisco (CCSF) websites, physical locations, and IVR that will allow payments for property taxes, fees, licenses, reservations, and other	07/19/2022	04/16/2026	REGULAR

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					goods or services using credit/debit cards or by E-Check. Complex programs and applications that address each department's specific needs will be developed as part of this project.			

TOTAL AMOUNT \$7,240,000