

Posting For February 07, 2022

PROPOSED PERSONAL SERVICES CONTRACTS – Regular

<u>PSC No</u>	Dept Designation	PSC Amount	Description of Work	PSC Estimated Start Date	PSC Estimated End Date	Type of Approval
48816 - 21/22	AIRPORT COMMISSION	\$3,000,000.00	Contractor will provide propriety software support and maintenance for San Francisco International Airport's (Airport) access control system (SAFE Identity Management System "SAFE"). The access control identity management system interfaces with multiple physical control security systems at the Airport. In addition to providing for continued support and maintenance, this service will allow the SAFE system to integrate with additional security systems, if needed.	February 8, 2022	December 31, 2027	REGULAR
48765 - 21/22	CONTROLLER	\$30,000,000.00	The City has a need for investment banks to perform underwriting, remarketing, and/or commercial paper dealer services for debt issued by the City. The investment banks underwriters will work with potential buyers of the City's bonds to ensure the lowest interest rate.	February 7, 2022	June 30, 2031	REGULAR
49900 - 21/22	DEPARTMENT OF EMERGENCY MANAGEMENT	\$900,000.00	<p>Provide stakeholder engagement, facilitation and training services for community-based organizations, service providers and businesses related to crisis situations and emergency preparedness programs. The contractor will work several organizations to:</p> <ul style="list-style-type: none"> • Provide input and feedback on crisis response plans and operations • Share information about the crisis response and/or emergency preparedness strategy, operations, and outcomes • Develop a shared understanding of community resources that contribute to crisis response and/or emergency preparedness • Assemble and disseminate accessible training materials for a variety of audiences on resources available to people experiencing crisis situations. • Execute a train-the-trainer model to share information with community and business groups • Use a mailing list to send regular tips and information about crisis situations and/or emergency preparedness to the public . • Bring information back to the City about what people need to know more about, what issues are surfacing, and where things are working well. <p>• Concise Description of Proposed Word (Scope of Work/Services to be Contracted Out): Task 1: Project Management</p>	January 1, 2022	June 30, 2026	REGULAR

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			<p>Deliverables:</p> <ul style="list-style-type: none"> • Project Management Plan including project timeline • Project Management Kick-Off Meeting • Bi-weekly project management meetings • Monthly invoices with progress reports <p>Task 2: Meeting/Training Planning and Facilitation</p> <p>Deliverables:</p> <ul style="list-style-type: none"> • Plan meeting/training calendar, including developing monthly agendas and supporting meeting materials, including soliciting necessary information from city and community partners or conducting background research on best practices. • Facilitate workgroup meetings and trainings, including follow-up with workgroup participants if clarification is needed • Maintain workgroup documentation, including development and distribution of meeting minutes, summaries, and action items. • Document feedback, identify issues, and raise them with DEM as they emerge. <p>Task 3: Content Development and Dissemination</p> <p>Deliverables:</p> <ul style="list-style-type: none"> • Assemble and disseminate accessible training materials for a variety of audiences on resources available to people experiencing crisis situations and/or emergency preparedness. • Use a mailing list to send regular tips and information about crisis situations and/or emergency preparedness to the public. <p>Task 4: Analysis and Key Findings</p> <p>Deliverables:</p> <ul style="list-style-type: none"> • Collect, review, and analyze workgroup input and present findings and recommendations. <p>Task 5: Project Close Out</p> <p>Deliverables:</p> <ul style="list-style-type: none"> • Provide project closeout report. • Conduct project closeout meeting. 			
43810 - 21/22	ENVIRONMENT	\$14,300,000.00	Support the implementation of CCSF's Fix Lead SF program, a program to help reduce childhood lead poisoning in San Francisco residential properties. The support functions will include but are not limited to: hiring*, managing, and paying State lead-certified professionals*; and managing tenant relocation.	April 1, 2022	March 31, 2027	REGULAR

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			<p>(Up to 8% of the \$14.3 Million is for contracted program support, the remainder of the funds are to directly pay for certified* lead abatement contractors and relocation providers).</p> <p>*California Health and Safety Code Requirements for Lead-Certified Professionals State regulations require professionals involved in lead work such as the work proposed by Fix Lead SF to have a California Department of Public Health Lead Certificate (CDPH). A list of these certified professionals is found on the CDPH webpage. The Lead Inspectors and the Lead Remediation Supervisors will come from the CDPH lists.</p>			
<u>48611 - 21/22</u>	ENVIRONMENT	\$208,000.00	The San Francisco Department of the Environment (SFE) needs the services of a consultant to assist with process design and facilitation, as well as develop the operational framework and sustainability plan for the Climate Equity Hub. The Climate Equity Hub is intended to be a central clearinghouse for building decarbonization resources that are culturally competent, multilingual, and accessible to all residents, workers, and businesses to support San Francisco's just transition to a renewable net-zero energy system.	January 1, 2022	November 30, 2022	REGULAR
<u>41923 - 21/22</u>	FIRE DEPARTMENT	\$7,000,000.00	<p>Provide complete billing and collection services for all Fire Department paramedic ambulance activities. Receive secured data of Department's Electronic Patient Care Reports and transmittal into billing system; data input, scanning and entry of paper pre-hospital care records; coding and medical necessity leveling of incidents; patient contact for follow-up collections; bill and invoice creation, generation, and distribution; industry research on fee structures and "usual and customary" rates; maintain fluency in payer class allowances, as well as changes and updates in the federal reimbursement structures and fee schedules; analyze revenue and provide assessments and projections to financial staff. Provide and assist with maintaining electronic field data capture system for use by field personnel; collection of Continuous Quality Improvement information.</p> <p>The duration of the contract is for five years only, through 2027. However, the Department may seek to exercise the two-year extension option in the future by obtaining modification approval from DHR and/or Civil Service Commission.</p>	July 1, 2022	June 30, 2027	REGULAR

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44923 - 21/22	FIRE DEPARTMENT	\$150,000.00	<p>Contractor will be responsible for the installation and setup of the EHR Software Integration and Implementation proprietary software, and the conversion of legacy information into the new system for the San Francisco Fire Department - including medical programs and organizational compliance programs.</p> <p>Software support and maintenance will include upgrades to new software versions of the proprietary EHR system, provide additional licenses, provide an interface to the existing systems used by the Fire Department, and other services necessary to maintain and support system functionality.</p>	December 1, 2021	November 30, 2022	REGULAR
40680 - 21/22	MUNICIPAL TRANSPORTATION AGENCY	\$899,760.00	<p>Continue to maintain and upgrade D4 Traffic Signal Software to provide transit priority and emergency preemption throughout the City, including cable car and LRV locations, and prepare signal-timing cards for various intersections, including integration of Type 2070 controllers and rail detection or future Communications Based Train Control system. Continue to ensure communication between the Transportation Management Center (TMC) and the traffic signals in the field, to ensure integration of D4 Traffic Signal Software with the central software system. Continue to provide technical expertise to San Francisco (SF) go to ensure that the TMC communicates with Caltrans, Muni Central Control, and other transit networks; and provide remote and on-site support and training services to software end-users.</p> <p>The Project Manager is working with the Contract and Procurement team on developing the RFP. Attached is the detailed Proposed Scope of Work to be used in developing the RFP</p>	November 1, 2021	December 31, 2031	REGULAR
42459 - 21/22	PUBLIC HEALTH	\$10,000,000.00	Contractors will perform scheduled and as-needed maintenance and support services for leased and owned hospital beds and gurneys above and beyond routine maintenance and repairs performed by Local 39 members. In addition, the contractors will also integrate, maintain, and support all software that is required to operate the beds and gurneys.	December 1, 2021	December 31, 2027	REGULAR
41039 - 21/22	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$10,000,000.00	Consultants will perform highly specialized structural engineering tasks that include non-linear analysis, condition assessment reports, field investigations, peer reviews, value engineering, and consultation for various types of structures within Seismic Zone 4. The maximum term	January 17, 2022	June 30, 2028	REGULAR

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			will be 5 years each. The additional time in the PSC Duration is to allow for any delays in processing and awarding the contracts.			
43677 - 21/22	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$1,600,000.00	Provide specialized services in pavement condition data collection and surveys to support the Public Works Paving Program on an as-needed basis. Work shall include providing expert examination, analysis, reports, graphs, raw data and other information of San Francisco's roadway network.	January 17, 2022	June 30, 2028	REGULAR
49277 - 21/22	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$4,500,000.00	The contract targets licensing/subscription and delivery of configured off-the-shelf software to support Construction and Capital Project Management activities within Public Works, including interactions with construction contractors. The work includes meetings and project management activities to agree upon and deliver the configured and functional solution. The contract also sees as needed customization and integration support to fill gaps in off-the-shelf functionality or integration with related systems. Depending on the subscription or licensing and hosting model, the contract may also include hosting services. Estimated costs for software subscription and module fees are approximately \$3.3 million over eight years. The remaining \$1.2 million are estimated for implementation and as needed support services with over 70% estimated for the initial phase and major component rollouts in the first two years.	March 1, 2022	February 28, 2030	REGULAR
49451 - 21/22	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$1,500,000.00	Provide specialized services in Waterproofing Consultation to support Public Works design staff on an as-needed basis. The Consultants will provide expert waterproofing consultation services to ensure that our projects are designed and constructed to the best quality standards of waterproofing. Periodically, provide independent third-party evaluation of design prepared by City staff from waterproofing perspective.	January 17, 2022	June 30, 2028	REGULAR
41734 - 21/22	PUBLIC UTILITIES COMMISSION	\$30,000,000.00	The project will replace CDD's aging facilities with more efficient facilities that meet current safety standards and offer the opportunity to consolidate CDD operations at a centralized location. The new facilities that will provide operational space needs for 490 employees, will include five structures totaling just under 400,000 gross square, for administrative offices, eight industrial shops, a warehouse and parking garage. The duration for preparation of design documents will be 24 months. During construction, the design team reviews requests for information	February 7, 2022	August 6, 2027	REGULAR

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			and submittals, which will exceed the end of design an additional 30 months. The project includes industrial structures that require specialized technical consultants, and the size and scope of the project necessitates augmented city staff, in order to deliver the project on budget and on time.			
44735 - 21/22	PUBLIC UTILITIES COMMISSION	\$20,000,000.00	<p>The San Francisco Public Utilities Commission (SFPUC) intends to award up to five (5) agreements at \$4 million each to provide construction management (CM) services on an as-needed basis to augment existing SFPUC and City CM teams working on construction projects.</p> <p>The programs/projects that will require CM services include, but are not limited to, the following: Sewer System Improvement Program (SSIP); Hetchy Capital Improvement Program (HCIP); Emergency Firefighting Water System (EFWS); Water and Wastewater Renewal & Replacement (R&R) Programs; Water System Improvement Program (WSIP); and other water, power, and wastewater construction projects.</p> <p>These CM services include, but are not limited to, the following: construction contract administration, construction change management; construction inspection; specialty inspection (e.g., coating, welding, geotechnical, marine, tunnel, etc.); environmental inspection; project controls; supplier quality surveillance; special laboratory testing; testing, startup, and commissioning; surveying; construction safety inspection; and technical data entry and document control including engineering archives.</p>	September 1, 2022	August 31, 2027	REGULAR
45357 - 21/22	PUBLIC UTILITIES COMMISSION	\$7,000,000.00	<p>The consultant will provide civil, electrical, mechanical, and other specialized engineering services for the planning, design, and support during construction of new laboratory and maintenance shop buildings and as-needed improvements of the existing facilities within the Millbrae Yard campus for the Millbrae Yard Laboratory and Shop Improvements Project. The work will address shortage of program space for Water Enterprise staff, increase efficiency of operations, improve employee working environment, improve employee health and safety, and enhance site and building security.</p> <p>The specialized engineering services include geotechnical design support, campus utility design, traffic engineering design, laboratory design, fire protection design, vertical transportation design, security design, system integration design, communications (AV/IT/Telecom) design, code consulting, hazardous materials and environmental</p>	July 1, 2022	June 30, 2030	REGULAR

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			remediation design, resilience design, industrial engineering design, moving coordination, and other services.			
<u>45910 - 21/22</u>	PUBLIC UTILITIES COMMISSION	\$700,000.00	The purpose of this contract is to provide a semi-annual routine maintenance service for five (5) years for the inspection, testing, maintenance, repair of the fixed gas monitoring system. The contract scope also provides all calibration/test materials, labor, equipment and service necessary for inspection and testing of the fixed gas monitoring system at the eight (8) wastewater facilities for the San Francisco Public Utilities Commission (SFPUC) Wastewater Enterprise (WWE).	March 1, 2022	March 1, 2027	REGULAR
<u>47589 - 21/22</u>	PUBLIC UTILITIES COMMISSION	\$9,900,000.00	This contract entails the processing of Class B biosolids into Class A biosolids. Class B biosolids have undergone a reduction in pathogen content to the point where they are safe for certain types of reuse while Class A biosolids have had pathogen content eliminated. There are several technologies which can be used to achieve this under Code of Federal Regulations Title 40 Part 503, the federal regulations which govern biosolids. Once the Class A biosolids product is produced, the contractor is responsible for the distribution of the product to farmers and ranchers. New regulations stemming from SB 1383 restrict the use of biosolids used as cover material in landfills. Alternative, non-landfill uses for biosolids are needed and Contract 63002 ensures there is a management option for biosolids during certain parts of the year.	May 15, 2022	May 14, 2027	REGULAR
<u>47657 - 21/22</u>	PUBLIC UTILITIES COMMISSION	\$350,000.00	An independent review of revenue requirements, costs of service, and rates for the utilities under the jurisdiction of the San Francisco Public Utilities Commission (SFPUC).	March 1, 2022	June 30, 2024	REGULAR
<u>48330 - 21/22</u>	PUBLIC UTILITIES COMMISSION	\$2,000,000.00	Contractor shall develop and implement a comprehensive federal lobbying strategy for the San Francisco Public Utilities Commission (SFPUC) on legislative and regulatory issues related to water, wastewater, power, infrastructure and other issues as directed. Scope includes identifying and advocating for or against legislative and regulatory items of interest; drafting legislative language, comment letters and other materials; and representing the SFPUC before the United States Congress, Federal Administration, regulatory agencies, industry associations and other entities as needed.	July 1, 2022	June 30, 2027	REGULAR

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<u>48868 - 21/22</u>	PUBLIC UTILITIES COMMISSION	\$200,000.00	This AFO system is a full-time monitoring system that detects, records, and locates acoustic events associated with the breaking of pre-stressing wires found in the Pre-stressed Concrete Cylinder Pipe (PCCP) that makes up the San Joaquin Pipeline #3. This system allows Hetchy to monitor potential failures and respond to repairs quickly.	March 1, 2022	August 1, 2025	REGULAR
<u>49296 - 21/22</u>	PUBLIC UTILITIES COMMISSION	\$3,000,000.00	<p>The proposed work would include ROW acquisition services for the projects and programs of the Infrastructure Division, such as the Sewer System Improvement Program and other SFPUC projects that require ROW activities. A full range of ROW work is required, including planning and budgeting, pre-CEQA activities such as obtaining Permits to Enter, ROW estimates, and appraisals; and post-CEQA activities such as acquisitions, relocation services, clerical support services, project tracking, and other, as-needed work.</p> <p>Acquisition work includes, but is not limited to, acquisition of fee and easements, as well as leases, permits, and licenses. Additional work to be performed as needed includes ROW encroachment clearance, condemnation services, land surveying services, property rights research and title services, and support of public meetings and presentations.</p>	April 1, 2022	March 31, 2026	REGULAR
<u>45627 - 21/22</u>	GENERAL SERVICES AGENCY - TECHNOLOGY	\$2,500,000.00	<p>1. To provide professional services to implement and configure modules and processes within the City ServiceNow platform.</p> <p>2. Attain a high level of user adoption</p> <p>Prospective vendors shall provide project plan that would describe how they will guide Project execution. This should include clear outline of the project methodology and approach that will be used along with listing of all the assumptions the vendor makes in preparing the plan/proposal. Furthermore, to gain the full understanding of the overall scope of the project, if selected, prospective vendors are required to:</p> <p>1. Develop Technical Requirements - Conduct/facilitate a Process Workshop to confirm business and technical requirements by analyzing the CCSF business processes and documenting functional requirements. This shall include business analysis and requirements definition, data migration analysis and planning, interface analysis and planning, functional design considerations, as well as training framework/training plan followed by defining the design approach for the functional requirements</p>	May 1, 2022	April 30, 2031	REGULAR

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			<p>2. Design and Develop Solution - Provide detailed designs, configuration of any identified gaps that were agreed to proceed, followed by building and configuring the solution. The proposed design must also be able to scale to meet CCSF's future needs in any of ServiceNow™ categories,</p> <p>3. Conduct Unit, System and User Acceptance Testing - Provide test plan with use cases tracing back to business/functional requirements for testing, incorporating changes as required.</p> <p>4. Training – Participate in knowledge transfer sessions and provide inputs into training plan.</p> <p>5. Solution Implementation/Deployment – Perform dry-run activities, provide detailed deployment plan, preparing users to go live and going live with the solution.</p> <p>6. Post Implementation Support – Monitoring system/application(s) performance and performing necessary action(s) to mitigate any observed, reported issues (showstoppers items) post deployment (deployment of emergency fixes).</p>			
41562 - 21/22	MUNICIPAL TRANSPORTATION AGENCY	\$100,000,000.00	<p>The Train Control Upgrade Project (TCUP) is a ten-year capital program that will procure a new Communications Based Train Control (CBTC) system to replace the aging train control signal system currently installed in the Market Street Subway and expand CBTC to the surface. It will provide operations and service planning staff with the tools necessary to deliver reliable, speedy, high-frequency rail transit to, from, and within downtown San Francisco. When installed, the new CBTC system will cover the entire Muni Metro railway. This system will require long-term support from the supplier in order to meet SFMTA's requirements and ensure safety, reliability, availability, and maintainability at all times.</p> <p>This contract will formalize an agreement to provide technical services, new and refurbished parts, and support for the new CBTC system following its procurement. The services must be provided by the CBTC system supplier, as only the original supplier has detailed knowledge of their own proprietary system, including access to proprietary design documents and software code. The scope of this proposed services contract will include technical support, refurbishment of defective/worn/damaged parts, software updates, obsolescence management, and spare part management. The contract will be performance-based with predefined metrics and service levels that the contractor must meet to receive full payment and may also contain</p>	May 4, 2023	May 4, 2035	REGULAR

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			<p>provisions for additional incentives for exceeding these performance requirements.</p> <p>City employees currently maintain the existing train control system. The SFMTA has a support agreement with our current supplier which covers roughly the same scope of work as will be in the new contract. This contract will continue the status quo where city employees maintain the train control system but are able to use the provisions of this contract to obtain parts and technical support they need from the manufacturer.</p>			
42966 - 21/22	MUNICIPAL TRANSPORTATION AGENCY	\$2,700,000.00	<p>The contractor will provide comprehensive drug and alcohol testing services for taxicab drivers in compliance with the Department of Transportation (DOT) and non-DOT Drug and Alcohol Testing Regulations. The contractor will provide off-site facilities to collect urine and breath samples to conduct pre-employment, post-accident, reasonable suspicion and random testing for taxicab drivers in accordance with Federal and State regulations. California's Government Code section 53075.5 requires a drug and alcohol testing program for taxicab drivers to be substantially consistent with testing requirements of the Federal Code of Regulations, Title 49, Part 40 and Part 382. The contractor will also Substance Abuse Professional (SAP) services to any taxicab or SFMTA driver/operator following a positive test result.</p>	October 1, 2021	September 30, 2026	REGULAR
TOTAL AMOUNT \$262,407,760						