

POSTING FOR

March 06, 2023

PROPOSED PERSONAL SERVICES CONTRACTS – REGULAR

<u>PSC No</u>	Dept Designation	PSC Amount	Description of Work	PSC Estimated Start Date	PSC Estimated End Date	Type of Approval
42844 - 22/23	GENERAL SERVICES AGENCY - CITY ADMIN	\$250,000.00	The Real Estate Division seeks as-needed qualified brokerage firms to assist in reviewing complex property matters involving the purchase, sale or leasing of public or private real estate. It is the intention of the Division to create a list of pre-qualified firms who will be engaged on an as-needed basis. Pool members will be required to enter into a personal services contract at the time of engagement.	April 4, 2023	March 31, 2028	REGULAR
45413 - 22/23	GENERAL SERVICES AGENCY - CITY ADMIN	\$6,500,000.00	Contractors to perform various repairs and maintenance services on City-owned vehicles in cases when services cannot be done at Central Shops in a timely manner or in cases when the services can only be done by the contractor(s): required by the manufacturer to preserve warranties or due to repair complexity and necessity of proprietary tools. The proposed services also include inspection, maintenance, and repair services on the City-owned fuel stations at the Public Works Yard, Hall of Justice, and Golden Gate Park.	December 5, 2022	December 4, 2027	REGULAR

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45619 - 22/23	GENERAL SERVICES AGENCY - CITY ADMIN	\$2,300,000.00	Contractor(s) to provide crane services to hoist materials, equipment, tools, and supplies from one location to another or to and from a roof. Services shall cover various scopes and complexity of the projects. The weight and type of the materials to be craned and the height and reach of the crane will need to be evaluated for each project. Contractors will provide cranes with certified operators that possess the required certifications based on the types of cranes and levels of expertise. The lifting capacities of cranes can range from 30 tons to 500 tons and heights from 25 feet to over 197 feet. Contract(s) will be available for all City departments where (1) departments do not have cranes and/or operators or (2) departments have a crane but do not have the right crane or certified operator or at times when the crane is out of service.	March 1, 2023	February 28, 2028	REGULAR
45625 - 22/23	GENERAL SERVICES AGENCY - CITY ADMIN	\$500,000.00	Contractor(s) to provide laboratory drug testing analysis and services for a variety of standard drugs and specialty/esoteric drugs. Services include urine and oral fluids laboratory-based confirmation testing for standard and esoteric/specialty drugs, rapid diagnostics drug testing devices, postmortem/human performance laboratory-based testing across a variety of substances (urine, blood, vitreous, tissue), criminal court support, and	February 15, 2023	February 14, 2027	REGULAR

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			employment drug testing services. Categories include: 1) criminal justice & treatment lab services, 2) forensic toxicology lab services, 3) NIDA 5 DOT/Employment lab services, specimen collections and TPA support, and 4) rapid diagnostics drug testing devices and related expert witness, court support services.			
46472 - 22/23	GENERAL SERVICES AGENCY - CITY ADMIN	\$3,000,000.00	Contractor to provide personnel dosimetry badge services to measure, monitor and record occupational exposure to ionized radiation through Ionized Radiation Detection Badge Services & Leak Test Wipe Kits by delivering, analyzing and exchanging thermo-luminescent (TLD) or similar technology whole-body badges, extremity rings, area monitor badges, control badges, fetal monitors and leak test wipe kits to detect and monitor ionized radiation exposure for personnel who work near or around ionized radiation sources. Services include thermo-luminescent (or similar technology) dosimeter badges shipped to City, analysis and monitoring services on a monthly, bi-monthly, quarterly or on an as-exposed basis. Leak Test wipe kits are delivered to test radiation releasing probes or other lab equipment with ionizing radiation and sent back to vendor for analysis. The contractor provides dosimetry badge service maintenance, reading and interpretation services. The	February 15, 2023	February 14, 2028	REGULAR

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			<p>dosimetry badge service shall also provide a robust reporting system that shall comply with all mandated reporting requirements. Personnel dosimetry badge service is an essential part of the radiation safety program to protect health and keep occupational radiation exposures as low as reasonably achievable (ALARA). Departments that use this service would include the Department of Public Health, with 16 sub-groups within Zuckerberg San Francisco General Hospital, 4 groups within Laguna Honda Hospital, Jail Health Services, Environmental Health & Safety, Department of Public Works' Materials Testing Laboratories, Animal Care & Control, Office of the Chief Medical Examiner, emergency response or first responder departments, and any other City departments where a need for monitoring occupational radiation exposure arises.</p>			
48582 - 22/23	GENERAL SERVICES AGENCY - CITY ADMIN	\$6,000,000.00	<p>The Office of Contract Administration (OCA) would like to establish contracts for departments to obtain short-term and intermittent security guard services for special events and locations without existing service. Uniformed security guard services will provide a visible presence to the public and City staff while monitoring the grounds/facilities; protecting the safety of persons on sites; protecting the property against fire, theft, damage, and trespass; and investigating</p>	September 1, 2023	August 31, 2026	REGULAR

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			and reporting unusual or suspicious activities. These services will be available to all City departments requiring a short turnaround and for short-term duration services. Services will not cover long-term or consistent/regular security guard services.			
<u>49798 - 22/23</u>	GENERAL SERVICES AGENCY - CITY ADMIN	\$250,000.00	The Real Estate Division is in need of qualified title insurance companies to assist in completing purchase and sale transactions and to research title issues. It is the intention of the Division to create a list of pre-qualified firm who will be engaged on an as-needed basis. Pool members will be required to enter into a personal services contract at the time of engagement. Title insurance can only be issued by a company licensed to provide such insurance.	April 4, 2023	March 31, 2028	REGULAR
<u>43203 - 22/23</u>	CONTROLLER	\$27,000,000.00	Perform annual financial audit services and reports on the financial statements for 12 Groups of Services such as the City's Comprehensive Annual Financial Report, the City's Single Audit, and departments/funds; perform other required compliance audits of grants, projects, and funds of other City departments; perform actuarial studies of the City's General Liability and Workers Compensation reserves; and perform additional audit procedures.	April 1, 2023	June 30, 2031	REGULAR

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40405 - 22/23	HUMAN RESOURCES	\$925,000.00	Provide expert test development consultation for the Q050 Police Sergeant, Q060 Police Lieutenant, Q080 Police Captain, H20 Fire Lieutenant, H30 Fire Captain, H40 Battalion Chief, and H50 Assistant Chief, selection process and defend that selection process, and if necessary, be available to provide testimony, preparation, and consultation against legal challenges.	January 1, 2023	December 31, 2026	REGULAR
41474 - 22/23	JUVENILE PROBATION	\$2,500,000.00	As-needed temporary security guard services for the San Francisco Juvenile Probation Department's (JUV) Log Cabin Ranch (LCR) in La Honda, San Mateo County. Unarmed security guards are needed 24/7 to patrol the premises and watch for unusual activity and to monitor all entrances and exits of the remote property.	March 1, 2023	February 29, 2028	REGULAR
47382 - 22/23	MUNICIPAL TRANSPORTATION AGENCY	\$500,000.00	Design and software development to support changes to sign software to support transit service in both subways including new shuttle lines and enhanced passenger information. Troubleshooting existing issues with the sign hardware and software.	February 1, 2023	January 31, 2025	REGULAR
41225 - 22/23	MUNICIPAL TRANSPORTATION AGENCY	\$3,500,000.00	The San Francisco Municipal Transportation Agency (SFMTA) will be procuring a Parking Permit Management System (PPMS) that will allow for more	May 1, 2023	May 1, 2030	REGULAR

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			flexible, creative, and customer-friendly approaches to permit policy, issuance, and management for the Residential Parking and Contractor Permit programs, in addition to approximately eight other specialty parking permits administered by the SFMTA. The system will allow for online, by-mail, and in-person application and payment for all parking permits and will integrate with existing parking management systems such as the handheld citation issuance equipment, license plate recognition readers, California Department of Motor Vehicles registration database, and the electronic ticket information system.			
<u>42856 - 22/23</u>	MUNICIPAL TRANSPORTATION AGENCY	\$3,998,000.00	The proposal will provide a full-service, worksite-based, Employee Assistance Program (EAP) to provide clinical supervision and administrative support of the staff of three (3) full-time paid Peers and up to eight (8) volunteer Peers in the Peer Assistance Program (PAP). The contractor will also manage the San Francisco Municipal Transportation Agency's (SFMTA) Critical Incident Services for employees involved in on-the-job incidents such as accidents that result in serious injuries and /or fatalities, or crisis support and/or counseling involving assaults and/or threats. The EAP will provide conflict resolution one to one or in a team as needed. The program is designed to assist in the	December 1, 2023	November 30, 2030	REGULAR

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			identification and resolution of productivity problems associated with employees' personal concerns, including but not limited to health, family, financial, drug and alcohol substance abuse, legal, emotional, stress, or other personal concerns which may adversely affect job performance.			
49565 - 22/23	PUBLIC HEALTH	\$10,000,000.00	Contractor will provide services to expand access to fully integrated outpatient and mental health services, such as treatment for Eating Disorders, Dialectical Behavioral Therapy (DBT), Comprehensive Psychological Assessments, plus access to new specialty clinics that provide evidence-based treatments for Developmental Disorders (Autism Spectrum Disorders), Family Therapy Treatment models, Neurodevelopmental Disorders and Co-occurring Substance Use Disorder Specialists, for San Francisco's Medi-Cal clients in the Children, Youth and Families System of Care (CYF SOC.) CYF SOC will partner with contractor to deliver training and consultation to CYF SOC behavioral health services partners on evidence-based practices.	March 1, 2023	June 30, 2028	REGULAR
40282 - 22/23	PUBLIC UTILITIES COMMISSION	\$90,000,000.00	The SFPUC Infrastructure Division and Wastewater Enterprise (WWE) seeks consultant services to provide specialized program management support for the	September 1, 2022	August 31, 2032	REGULAR

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			Wastewater Capital Improvement Plan. These services are required to continue a number of programmatic functions such as strategic capital planning, risk management, pre-construction technical advice, pre-construction planning and management, labor and contract relations, development and refinement of standards, preparation of programmatic schedules and budgets, analysis of alternative project delivery mechanisms and asset management.			
41213 - 22/23	PUBLIC UTILITIES COMMISSION	\$30,000,000.00	This PSC will be made up of four (4) contracts, each at a value of \$7.5 million. Work will consist of specialized and technical as-needed services in the areas of water supply, storage, delivery, and monitoring; water treatment and waste water treatment services; power services (all systems, generation to transmission /substation /switchyard /distribution); management improvement services; workforce development and outreach; asset management services; inspections and condition assessments of all HHWP assets; land management services; security, asset control, and emergency response services; environmental and regulatory compliance; training; job inspection services; health and safety services, and customer services for the San Francisco Public Utilities	April 15, 2023	October 15, 2028	REGULAR

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			Commission (SFPUC). Each team should be able to respond to the full scope.			
44009 - 22/23	PUBLIC UTILITIES COMMISSION	\$10,000,000.00	O'Shaughnessy Dam is a 344 feet high concrete dam, located 140 miles east of San Francisco and 60 miles east of Sonora in Yosemite National Park, Tuolumne County. The purpose of this project is to provide a bulkhead system to be installed in the upstream inlets to twelve existing gate and valve outlets. The proposed bulkheads will be located in Hetch Hetchy Reservoir between 160 feet and 300 feet deep. The contract work will be performed using the Progressive-Design-Build (PDB) method. The scope of work includes design of bulkheads for each of the twelve outlets; development and preparation of the installation procedure; pre-construction planning; preparation of project cost; fabrication and delivery of the bulkhead; and installation of the bulkheads. Installation of the bulkhead will include underwater construction by divers to remove and clean rust and tubercles, and repair of upstream sealing surface at each inlet and initial test installation and removal of the bulkhead systems.	August 1, 2023	July 31, 2027	REGULAR
41619 - 22/23	PUBLIC UTILITIES COMMISSION	\$12,000,000.00	The San Francisco Public Utilities Commission (SFPUC) intends to award up to three (3) agreements at \$4 million each to provide construction management	September 30, 2023	September 30, 2028	REGULAR

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			<p>(CM) services on an as-needed basis to augment existing SFPUC and City CM teams working on construction projects.</p> <p>This contract will be for the sole use of the Hetchy Capital Improvement Project (HCIP) for CM services.</p> <p>These CM services include, but are not limited to, the following: construction contract management, construction inspection, project controls, environmental inspection, environmental monitoring, specialty inspection (coating, welding, etc.), supplier quality surveillance, special laboratory testing, start-up & testing assistance, commissioning, surveying, construction safety inspection and document control.</p>			
<u>43545 - 22/23</u>	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$2,000,000.00	<p>Provide specialized services in audio-visual, telecom, IT, security, and acoustical design and consultation to support Department of Public Works design staff on an as-needed basis. Audio-visual, Telecom, IT, Security, and Acoustical professionals are specialized consultants who are experts in the area of audio-visual, telecom, IT, security analysis and acoustical engineering. Work may involve measuring noise and vibration levels, calculating and designing engineering noise controls, engineering architectural acoustics to achieve good speech intelligibility and or precise and</p>	March 6, 2023	December 31, 2029	REGULAR

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			accurate sound, preparing environmental noise report, and other related services.			
<u>44632 - 22/23</u>	GENERAL SERVICES AGENCY - TECHNOLOGY	\$8,500,000.00	<p>The Palo Alto software is proprietary so only Palo Alto engineers will provide Platinum Support, Palo Alto's high-end service offering, that will enhance the City's in-house resources with technical experts who are available to support the City's Palo Alto Networks security deployment. Platinum Support offers the optimal level of service for organizations 24/7, year round availability featuring best-in-class response times and advanced assistance.</p> <p>Platinum Support provides access to:</p> <ul style="list-style-type: none"> • Feature releases and software updates: The City's accounts will stay current with the latest features and software updates. • Subscription services updates: The City has the ability to configure devices to automatically download App-ID™ technology, URL Filtering, DNS Security, Threat Prevention, and WildFire® service updates. A • Direct access to a dedicated team of senior engineers: The City has the ability to interact with a senior engineer trained to quickly understand and resolve the City's unique challenges. • Platinum Support availability: Enjoy 24/7 support for issues of all severities, with Platinum senior engineers available around the clock to assist. • Platinum Support response time: Get 15- 	January 25, 2023	December 31, 2028	REGULAR

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			<p>minute response times for critical issues. Platinum Support delivers an enhanced support service-level agreement as specified in table 1. "Response time" is the time between case creation and when the senior engineer begins investigating the case. The City can open cases online or by phone.</p> <ul style="list-style-type: none"> • Online Customer Support Portal: A feature-rich platform provides access to product documentation, problem resolution databases, peer-to-peer interaction, and support case management. • Case management: Submit, update, check status, and manage support cases for all your supported Palo Alto Networks products via the online Customer Support Portal. • Documentation and FAQs: Access product manuals, technical guides, software release notes, and frequently asked questions (FAQs) to streamline deployments and incident resolution. • Security Assurance: When you detect suspicious activity in your network, Security Assurance gives you access to our security experts who will help orient initial investigations, facilitate collection of logs and IOCs, and expedite handoff to the City's preferred incident response vendor. • Planned event assistance: If scheduled at 			

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			<p>least seven days in advance, Platinum senior engineers can assist with proactive maintenance, such as software upgrades or feature activation. Platinum engineers can also be on call to assist during business events.</p> <ul style="list-style-type: none"> • On-site assistance for critical issues: For Severity 1 issues outside the capabilities of remote troubleshooting, a field engineer may be dispatched to the City's location at the discretion of the Palo Alto Networks Platinum Support management team. • Failure analysis: In the event of hardware failure, upon request, Palo Alto Networks will analyze the replaced unit and send the City the results of the investigation. • Next-business-day delivery for parts and hardware replacement: The City can get fast turnaround for hardware replacement. Next-Business-Day Delivery Service is subject to certain limitations. For an additional fee, hardware replacement services can be upgraded to four-hour shipment for rapid RMA turnaround. 			
<u>44966 - 22/23</u>	GENERAL SERVICES AGENCY - TECHNOLOGY	\$7,000,000.00	The Department of Technology intends to enter into a multi-year citywide enterprise agreement for Commvault software, software maintenance, SaaS, hardware, hardware maintenance, cloud services and professional services. Commvault software provides enterprise-grade	June 1, 2023	May 31, 2032	REGULAR

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			<p>backup, protection and recovery of virtual machines, containers, databases, applications (including cloud), endpoints and files. The software allows customers to manage back-up data and workloads efficiently and securely, both on-premises and in the cloud. Commvault's portfolio also includes software as a service, where City departments access software licenses through an online application instead of downloading it onto its own servers.</p> <p>In addition to the above, Commvault offers professional services to help departments train on, implement and configure the software to specific department needs. This service will be provided on an as-needed basis, and by Commvault engineers. These services require technical expertise and knowledge of proprietary Commvault software products that City employees do not have. City employees do not have Commvault deployment rights, access from an architectural level, or access to source code which are required to perform these functions.</p> <p>The total amount of possible professional services is estimated to be 6.8% of the contract amount requested herein. The remaining 93.2% of the estimated cost will be used to purchase proprietary software licenses, software maintenance, hardware, hardware maintenance, and software-as-a-service licenses. There are</p>			

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			no professional services associated with these later categories.			
45582 - 22/23	TREASURER/TAX COLLECTOR	\$250,000.00	The Office of the Treasurer and Tax Collector (TTX) runs a unique college savings program for all San Francisco students in SFUSD, the Kindergarten to College Savings Program (K2C). In the current school year (2022-23), the inaugural cohort of K2C participants will graduate from high school and the program will disburse funds at scale for the first time. The TTX-K2C team now requires an experienced consultant to conduct a multi-phase evaluation of the K2C program to examine the impact and efficacy of the program, as well as offer a blueprint for future analysis.	March 21, 2022	March 20, 2027	REGULAR
			TOTAL AMOUNT \$226,973,000			