

POSTING FOR

December 04, 2023

PROPOSED PERSONAL SERVICES CONTRACTS – REGULAR

<u>PSC No</u>	Dept Designation	PSC Amount	Description of Work	PSC Estimated Start Date	PSC Estimated End Date	Type of Approval
40046 - 23/24	AIRPORT COMMISSION	\$2,000,000.00	Contractor will provide repair and re-upholstery services on an as-needed basis for furnishings located throughout the terminals and facilities at the San Francisco International Airport (Airport). Services will include providing fabrics and filler materials, replacing fabrics, performing minor repairs on upholstered furnishings, assisting Airport staff with assessing conditions and scope of needed repairs to furnishings, and providing/installing pre-fabricated covers and hand-sewn or similar components for existing furnishings.	January 1, 2024	December 31, 2028	REGULAR
41802 - 23/24	AIRPORT COMMISSION	\$1,000,000.00	The U.S. Environmental Protection Agency has classified perfluoroalkyl and polyfluoroalkyl substances (PFAS) as contaminants of emerging concern. PFAS can be found in various products including, but not limited to, firefighting foam, cleaning products, and non-stick cookware. The Airport requires Contractor with PFAS expertise to provide recommendations and support services for: 1) updates/changes to PFAS related laws and regulations, 2) policy development with PFAS treatment and destruction methods, and 3) guidance on remediation. The work also includes PFAS investigation, identify source boundary limits, and cleaning of fixed storage units and fire trucks to remove PFAS contamination.	January 1, 2024	December 31, 2028	REGULAR

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43930 - 23/24	AIRPORT COMMISSION	\$9,000,000.00	Contractor will provide specialized acoustical engineering services for the San Francisco International Airport (SFO or Airport), including independent third-party verification of noise data, assistance with developing procedures for the Airport's Ground Based Augmentation System (GBAS), production of Federal and/or State required reports including quarterly noise reports, providing acoustical litigation support, assistance with preparation of specialized noise studies, and other specialized technical services in support of the Airport's projects designed to reduce the Airport's noise impact area.	January 1, 2024	December 31, 2028	REGULAR
43805 - 23/24	GENERAL SERVICES AGENCY - CITY ADMIN	\$95,800,000.00	The contractor will provide refuse collection and disposal services (recyclables, compostables, and trash) for City and County of San Francisco departments.	July 1, 2024	June 30, 2031	REGULAR
40802 - 23/24	CONTROLLER	\$3,000,000.00	Proposed work is to conduct solid waste rate-setting analysis and cost allocation, conducting solid waste infrastructure needs analysis in San Francisco. This work includes Zero Waste Assistance and Zero Waste Analysis. The contractor will recommend the implementation of programs, technologies, or other solutions to meet Zero Waste goals, such as reducing food waste or construction and demolition debris and other recoverable materials, prepare studies and reports for the refuse rates process, and complete other tasks needed to reduce material generation, increase recovery, or decrease disposal.	December 5, 2023	November 30, 2028	REGULAR
45670 - 23/24	CONTROLLER	\$3,000,000.00	To provide special tax consultant services in connection with (i) City planning for new Community Facilities Districts ("CFDs") including review of any specific plans, development agreements and financing plans, (ii) formation of CFDs including the development of a Rate and Method of	December 5, 2023	November 30, 2028	REGULAR

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			Apportionment (“RMA”), (iii) the annexation of property from the future annexation area into CFDs, (iv) the issuance of Special Tax Bonds and (v) annual administration of CFDs including calculation and preparation of special tax levies and tracking the collection of special taxes on an annual basis.			
41409 - 23/24	PUBLIC HEALTH	\$360,000.00	This contract will cover eyeglasses and as-needed optometric services for all DPH hospitals and clinics. The contractor(s) who are awarded this contract will be fitting eyeglasses for the patients of both hospitals (Zuckerberg San Francisco General Hospital and Laguna Honda Hospital) and providing optometric services on an as-needed basis for patients referred by ZSFGH.	December 1, 2023	November 30, 2030	REGULAR
43595 - 23/24	PUBLIC HEALTH	\$700,000.00	<p>The proposed work will provide new services to members of San Francisco’s transgender, gender-diverse (TGD) community, through three types of programming described below. The target population are TGD clients aged 18 and above who are experiencing homelessness, at risk of homelessness, or transitioning into supportive housing and are considering and/or in the process of engaging in medical or social transitions.</p> <ol style="list-style-type: none"> 1) Behavioral health services expansion 2) Navigation and Outreach for TGD seeking medical and social transition services, and specialized care for gender-affirming surgery. 3) Capacity building and training development of staff and community partners who work with TGD community 	July 1, 2024	June 30, 2026	REGULAR
48385 - 23/24	PUBLIC HEALTH	\$6,000,000.00	The contractor will provide patient safety services, implementing a new security model designed to address racial disparities in patient safety and patient experience to	October 1, 2023	June 30, 2027	REGULAR

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			<p>support a welcoming and healing environment while maintaining safety for patients and staff. Client safety services are part of the Department's delivery of patient-centered services. Staff providing the services will be specifically trained in providing patient safety services following this model, including client greeting, navigation, and de-escalation. Safety Service staff must have both lived experience and good training and support which are essential to successfully providing services to our patients (e.g., lived experience with substance use disorders, housing instability, mental illness, and/or incarceration), and come from the patients' communities. In moving from a traditional security services to this new safety services model and to focus on providing effective patient safety services with minimal law enforcement personnel, DPH will work with the Sheriff's Department to re-assign the current 5.2 FTE (inclusive of backfill) of Sheriff Deputies (job classification 8304) from their present assignments in DPH community clinics to work in the community off-site, with availability to respond to clinic needs when called by clinic staff, which will be based on clear protocols. The services provided by 5.2 FTE of Sheriff Deputy will be provided by 4.4 FTE of community safety officers who would be stationed at the following DPH community clinic sites: Tom Waddell Urgent Care (to become Maria X Martinez Health Service Center), Tom Waddell Urban Health Clinic, Mission Mental Health Clinic and Behavioral Health Services at 1380 Howard Street. DPH Director of Security Basil Price has been in ongoing communication with Sheriff Paul Miyamoto to plan for this transfer of service provision. Once RFP is awarded and a contract executed a transition plan will be developed with sufficient time to ensure continuity of service. Please see attached current Letter Of Agreement (LOA) between the</p>			

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			Department of Public Health (DPH) and the Sheriff's Department for additional detail.			
<u>45214 - 23/24</u>	PUBLIC UTILITIES COMMISSION	\$8,000,000.00	The Customer Care and Billing Transformation project will update the existing Customer Care & Billing System (CCB) to Oracle's Customer Cloud Service (CCS) while analyzing, documenting, and updating the CSB's business processes to find optimizations to reduce manual workload, errors in billing and revenue operations, and improve customer service operations through a better experience, ease of maintenance and leveraging new features and functionality made available through the cloud vendor. The SI will facilitate identifying business processes which can be modified to align with CCS base functionality and limit or minimize customizations of the CCS platform.	May 1, 2024	January 31, 2029	REGULAR
<u>47993 - 23/24</u>	PUBLIC UTILITIES COMMISSION	\$2,000,000.00	The Turlock Irrigation District (TID) and Modesto Irrigation District (MID) (Districts) perform maintenance on the respective canal flow gauging stations. These gauges are needed to perform natural flow calculations for the Tuolumne River. Under the Raker Act, the City is required to maintain gauging stations to perform this calculation. Hetch Hetchy Water and Power, MID and TID are the three water and power operators on the Tuolumne River basin; therefore, coordinated efforts for basin hydrology and meteorological conditions are vital and beneficial to all three parties. In addition, MID and TID are neighboring utility entities that can provide support services in periods of emergencies when one party's resources may be insufficient. The City and County of San Francisco is mandated by the 1913 Raker Act to make payment and "recognize the prior rights of Districts to the natural daily flow of the Tuolumne River...", which is an entity under the Secretary of the	July 1, 2024	December 30, 2028	REGULAR

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			Interior. This Agreement will allow the City and County of San Francisco to meet our legal payment obligation.			
48878 - 23/24	PUBLIC UTILITIES COMMISSION	\$500,000.00	<p>During the course of preconstruction activities for the Alameda Creek Watershed Center, over 70 burials and features were discovered at the site, including over 14,000 artifacts. Several burials and features were also discovered during construction activities at the Sunol Yard. The SFPUC, worked closed with the local Tribe and an archaeology firm to remove the burials, features and artifacts. In addition, the interpretive exhibits were modified with the assistance of Tribal members to reflect the significance of the site to the tribe's ethnohistory.</p> <p>The proposed work will include the following: (1) consultation regarding the reinterment of Native American remains on SFPUC property including site planning and oversight of reinterment (2) monitoring oversight during construction activities (3) development and implementation of and input on education programming.</p>	March 12, 2024	September 12, 2032	REGULAR
46699 - 23/24	GENERAL SERVICES AGENCY - TECHNOLOGY	\$4,000,000.00	<p>Training users on the citywide Enterprise Licensed Geographic Information System (GIS) software products, and Geographic Information System Project consulting, on an as-needed basis. Prior to 2022 CSC did not require departments to include the proprietary licensing and maintenance costs for on-premise and cloud based software products. The totality of this request is \$3.5M for proprietary software licensing and maintenance for both on-premises and cloud software products, as well as up to \$500k in training and consultative services on an as-needed basis. Not all departments actually utilize the 100 hours of technical training and up to 100 hours of learning and service credits. This amount also encompasses the vendors GIS training pass</p>	July 1, 2024	June 30, 2027	REGULAR

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			which includes up to 50 training days per year for client departments use to learn about new features on the software suite of products.			
			TOTAL AMOUNT \$135,360,000			