

POSTING FOR

December 18, 2023

PROPOSED PERSONAL SERVICES CONTRACTS – REGULAR

<u>PSC No</u>	Dept Designation	PSC Amount	Description of Work	PSC Estimated Start Date	PSC Estimated End Date	Type of Approval
48621 - 23/24	AIRPORT COMMISSION	\$15,000,000	Contractor will provide complex environmental analysis, assessments, compliance monitoring and reporting tasks including but not limited to: obtaining regulatory permits and approvals, assisting with consultations with other public agencies and performing outreach, producing environmental studies and specialized natural resource investigations, preparing wildlife hazard assessments and triggering strike evaluations, and monitoring of construction sites and project mitigation sites in accordance with appropriate federal, state, and local environmental regulations.	January 1, 2024	December 31, 2028	REGULAR
44165 - 23/24	GENERAL SERVICES AGENCY - CITY ADMIN	\$7,000,000	This contract is for as-needed Citywide pathogen-positive site cleaning services. Contractors will provide cleanup services in settings that are confirmed to be exposed/contaminated by harmful infectious agents or pathogens, including, but not limited to, COVID-19 and Ebola. Contractors will also be available 24 hours a day, seven days a week, to provide on-call emergency response services for infectious agent cleanup in a variety of settings and situations including but not limited to: residences, emergency housing, mobile homes, hotel rooms, emergency response vehicles, public transportation vehicles, and hospitals/clinics.	February 1, 2024	January 30, 2029	REGULAR
45162 - 23/24	GENERAL SERVICES	\$4,000,000	Work to be performed is as-needed maintenance and repair services for the City's fleet of small and medium boats for	April 1, 2024	March 31, 2029	REGULAR

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	AGENCY - CITY ADMIN		departments such as PUC, Recreation and Park, Port, the San Francisco Police Department, and the San Francisco Fire Department. Proposed work to include (but not limited to): Hauling and launching of vessels; High-pressure washing and hand/mechanical scraping of underwater hull and jets to remove hard fouling; Removal and installation of hull, engine/jet anodes; Repair of all fiberglass cracks, holes, or other damage; Diagnosis of engine operation faults, error codes, and failures, and repairs to all electronic and mechanical systems as needed; Removal and replacement of engine and related control systems as needed.			
<u>49543 - 23/24</u>	GENERAL SERVICES AGENCY - CITY ADMIN	\$8,000,000	Proposed work includes performing manual cleaning tasks in public buildings, facilities, and surrounding areas that engage in specialty services such as COVID hotels, vaccine sites, homeless and supportive housing as specified by the specialty needs of the department requesting the service and where existing civil service or temporary as-needed employees are unavailable to perform the work. The services are as needed, infrequent and small in scope and as such, the frequency of service varies and is up to the department to establish with the contractor. The frequency of service may range from daily, weekly, monthly, quarterly, or annually but are always small in scope and specialty in nature. The scope of work includes but is not limited to: sweeping, mopping, and spot-cleaning hard floors, vacuuming rugs and carpets, dusting and polishing cabinets and furniture, and emptying and cleaning waste receptacles limited to the aforementioned facilities. Additional services, such as cleaning after water floods and removing hazardous waste, may be required of the contractor.	February 1, 2024	January 30, 2029	REGULAR

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<u>41020 - 23/24</u>	DEPARTMENT OF EMERGENCY MANAGEMENT	\$1,500,000	Year round 24/7/365 software maintenance with 1 hour response for priority 1 issues. Includes periodic software updates or modifications as necessary.	December 1, 2024	November 30, 2029	REGULAR
<u>49798 - 23/24</u>	HUMAN SERVICES	\$1,400,000	<p>The work is Social Security Administration benefits advocacy, screening, maintenance, administration and management assistance for children and youth involved with the San Francisco Foster Care system. The proposed work covers three main areas: Supplemental Security Income (SSI) advocacy, screening and eligibility, county and systems coordination, and information technology for children and youth</p> <p>For SSI services, the tasks include: provide staff daily to review hard copy and electronic child welfare files to identify those that may be eligible to receive SSI benefits, create and maintain options for referrals, coordinate and implement screening on behalf of foster children, provide support options to facilitate the completion of the application, collect and copy information needed to support SSI application and re-assessments, process payee changes, maintain records on each child, provide direction for over and under payments, provide legal support, review all denied cases, provide advocacy and provide recommendations to the County and research and problem solve to ensure accurate benefits.</p> <p>For County and System coordination, the tasks include: assist county to design, implement, coordinate, prioritize and maintain application reviews, maintain and develop system to monitor all youth turning 18 and youth in care at 16.5 for screening, create and implement annual rescreening, provide clear accounting of benefits from SSI, ensure financial integration with County financial and social service programs, monitor all SSI accounts, monitor and research emerging Social Security benefit and related</p>	July 1, 2024	June 30, 2029	REGULAR

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			child welfare regulations, policies and procedures, conduct annual full system review to ensure optimal alignment, accuracy and efficiency. For Information Technology (IT) tasks, provide IT tools and data maintenance techniques and solutions to assist in the continual improvement in identifying, maintaining and monitoring benefits.			
40706 - 23/24	PUBLIC HEALTH	\$5,800,000	Contractor will create a Community Assistance, Recovery and Empowerment (CARE) Court program that will provide comprehensive clinical case management to severely mentally ill adults who have been court ordered or entered into a CARE Agreement through CARE Court. The goal of this program is to provide intensive outpatient services to consumers in order to improve their quality of life and support them with connecting to the appropriate level of care to prevent further psychiatric hospitalizations and incarcerations.	January 1, 2024	December 31, 2025	REGULAR
49897 - 23/24	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$30,000,000	Architectural services on an as-needed basis, for public building projects including but not limited to master plans, environmental reviews, programming and planning studies, assessments of existing facilities, green building evaluations, utility studies, design drawings, specifications, cost estimates, project schedules, adaptive re-use of existing facilities, modifications to life safety systems and other infrastructure, and new facilities.	December 18, 2023	June 30, 2030	REGULAR
44459 - 23/24	RECREATION AND PARK COMMISSION	\$250,000	This service will provide community education and outreach to city residents interested in urban gardening. A .4FTE Master Gardener Program Coordinator from University of California Cooperative Extension (UCCE) will facilitate highly trained volunteers to provide	November 1, 2023	October 31, 2025	REGULAR

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			education and outreach services in support of demonstration, community, home, and school gardens.			
<u>48829 - 23/24</u>	GENERAL SERVICES AGENCY - TECHNOLOGY	\$15,000,000	<p>This request is for UP TO 5 contractors to be awarded each a \$3M contract (total for Personal Services Contract is to cover all possible 5 vendors awarded). This is to create a Pool of contractors to select from to ensure that a firm is available if and when the need arises to obtain additional staffing to complete projects on time. In 2017 a \$10M approval was granted, but only a total of \$1.5M was actually utilized from the 3 vendors selected.</p> <p>The Department of Technology (DT) performs telecommunications-related work for City departments. As part of these duties, the Department of Technology performs cabling installation, inbuilding and outdoor cable installation and security systems. The Department of Technology will contract for additional cabling installation, inbuilding and outdoor cable installation and security systems personnel for special projects or in times of extraordinary workload. This Request for Proposal solicits qualifications for the cabling installation, communication systems and safety systems portion of DT'S work.</p> <p>All work performed by the Contractor will be under the direct supervision of the Department of Technology staff. Work is performed within new or existing City buildings that are either City-owned or City-occupied. Work required of the Contractor will be industry communication systems installation and telecommunications industry standard cabling, including but not limited to:</p> <ul style="list-style-type: none"> • installation of conduit, copper and fiber related wiring to all communication systems; • installation of Local Area Network (LAN) cable; • installation of data cable (cable only, no data transport services); 	February 1, 2024	January 31, 2029	REGULAR

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			<ul style="list-style-type: none"> • installation of underground or feeder cable utilizing both micro trenching and traditional trenching methods; • installation of fiber optic cable; • installation of video and coaxial cable; • installation of overhead copper and fiber cable; • installation of wireless systems; • installation and maintenance of shared Wi-Fi and Fiber to Affordable Housing components 			
<u>49418 - 22/23</u>	GENERAL SERVICES AGENCY - TECHNOLOGY	\$22,000,000	<p>The purpose of this 14-year enterprise agreement is to allow city depts to purchase Salesforce cloud-based licenses only at a negotiated volume discount. The agreement does not include any professional services.</p> <p>Salesforce product licenses enable City Departments to access customizable cloud-based software that can be used to quickly automate multiple business process. These products can deliver substantial value to the City at a relatively low cost because solutions can be built quickly simply by buying individual annual licenses in line with business needs rather than requiring the purchase of full software suites at a great cost. The scalability and flexibility of Salesforce software makes these products valuable to many City Departments as they are able to address the different needs of City agencies</p> <p>In 2016 when the enterprise agreement was first inked, CSC did not impose a requirement that cloud-based software was subject to CSC review and approval. To the extent that cloud-based software and proprietary software support are now subject to CSC review and approval, DT is seeking CSC approval at this time for this entire 14-year agreement and its contract value.</p>	July 1, 2016	June 30, 2030	REGULAR
TOTAL AMOUNT \$109,950,000						