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Posting For May 21, 2018

Proposed Modifications to Personal Services Contracts

Commission Hearing Date

2018-05-21

APPLY

PSC Number	Commission Hearing Date	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
36554 - 14/15 - MODIFICATIONS	May 21, 2018	PUBLIC UTILITIES COMMISSION -- PUC	\$119,700	\$219,200	<p>To provide various services to enhance the SFPUC's ability to work with the KISTERS products that SFPUC already have in use. The work to be performed includes implementing enhancements to the KISTERS Data Acquisition Tool (KIDAT), performing system changes to the SFPUC WISKI time series management software installation, and providing advance WISKI and KiScridt training to the SFPUC. The is a sole source procurement.</p> <p>Scope Change: Through Amendment 1, SFPUC will procure three additional years of training in Kisters' WISKI software. In addition, Kisters will provide additional services to continue the expansion of the WISKI software database, including: <ul style="list-style-type: none"> • The addition of new data sources; • A clean-up of legacy portions of the database; • Review and clean-up of KiScript (KISTERS scripting language) code base; • Automating quality assurance of data; • Expanding forecasting capabilities; and • Improving architecture of calculation cascades to avoid overloading system. Please see the attached Scope of Work for details regarding the additional scope of work requested through this Amendment 1. </p>	12/01/2017	06/30/2021	REGULAR
4141-11/12 - MODIFICATIONS	May 21, 2018	PUBLIC UTILITIES COMMISSION -- PUC	\$13,100,000	\$22,100,000	<p>Provide the back office services necessary to operate CleanPowerSF, the City's Community Choice Aggregation (CCA) program. In the context of CCA, back office services include comprehensive customer care, account management, billing, and data services for the program. This allows for the tracking of participating customers, recording electric usage and billings via electronic data exchange with PG&E, and managing a customer care call center. Services also include training and support for transitioning CleanPowerSF call center duties to the PUC's Customer Service Bureau, which is anticipated to commence once CleanPowerSF has completed the citywide enrollment process. The PUC anticipates completing the citywide enrollment process by the end of calendar year 2019.</p>	06/01/2018	12/31/2021	REGULAR
	May 21, 2018		\$4,250,000	\$9,000,000		04/11/2018	06/30/2023	REGULAR

PSC Number	Commission Hearing Date	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
4049-11/12 - MODIFICATIONS		PUBLIC HEALTH -- DPH			<p>Provide a series of 1-4 hour (dependent on category of employment) motivational lecture based Service Excellence-Patient Satisfaction training sessions to Four categories of Academic Medical Center Staff at San Francisco General Hospital and Trauma Center (SFGH): 1).Frontline/Non-Management Clinical and Non-Clinical staff; 2). Clinical and Non-Clinical Managers and Supervisors; 3).Academic Physicians in Clinical Practice and 4) Graduate Medical Resident Trainees. The proposed work will include a Train The-Trainer Module in order to ensure a system for sustainability will be embedded within the hospital's organizational culture at the end of the consultative engagement.</p> <p>Scope Change: This modification is for the inclusion of additional trainings in support of the service excellence projects currently underway within the Department of Public Health. Additional trainings will focus on expanding the Kaizen and LEAN trainings(Toyota Production System) in support of the SFGH rebuild, roll out of the Affordable Care Act, and various service delivery integration initiatives underway within the Department.</p>			
3082 11/12 - MODIFICATIONS	May 21, 2018	PUBLIC HEALTH -- DPH	\$150,000	\$300,000	<p>The Contractor will provide on-site at LHH approximately two hundred eighty-eight (288) hours per year of professional audiology services. The Contractor will also provide a minimum of one (1) seven-hour (7 hour) audiology clinic weekly in the Rehabilitation Department at Laguna Honda Hospital, with the hours 8:00a.m. - 5:00p.m., excluding Saturdays and Sundays. Services shall include: audiology evaluation, including speech reception testing, threshold and discrimination testing, pure tone audiometry with complete audiogram, audiometry screening, hearing aid evaluation, dispensing and repair of hearing aids, and hearing therapy.</p>	07/01/2018	06/30/2023	REGULAR

TOTAL AMOUNT \$17,619,700