

Published on *Personal Services Request Database* (<http://apps.sfgov.org/dhrdrupal>)[Home >](#)**Posting For November 18, 2019****Proposed Modifications to Personal Services Contracts****Commission Hearing Date**

2019-11-18

APPLY

PSC Number	Commission Hearing Date	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
45026 - 14/15 - MODIFICATIONS	November 18, 2019	AIRPORT COMMISSION -- AIR	\$360,000	\$1,360,000	Provide customer survey data regarding the quality of the San Francisco International Airport's (SFO) Food and Beverage and Retail Services, Parking, and other facilities and services, using the global survey product and methodology associated with the Airport Service Quality (ASQ) Program. ASQ is the only airport survey and services benchmarking program with global reach. The ASQ Program will include conducting 5,600 annual (1400 quarterly) on-site customer interviews. Contractor will use the ASQ Program to produce, execute, and analyze the data, producing results and recommendations to SFO.	07/01/2021	12/31/2025	REGULAR
41068 - 14/15 - MODIFICATIONS	November 18, 2019	PUBLIC HEALTH -- DPH	\$28,000,000	\$52,000,000	The programs will provide opportunities for consumers with behavioral health challenges to engage in work development, training, and placement services to further enhance their path to wellness and recovery. The criteria for services are specified by DPH Behavioral Health Services and the California Department of Rehabilitation and includes San Francisco residents 18 and over, including transitional age youth, adults and older adults. Service coordinators also support the work of Behavioral Health Services clinicians by connecting consumers with community-based vocational, educational, and other services identified as needed by the consumer. Vocational rehabilitation training programs aim to empower consumers toward finding meaningful activities or employment and provide individualized support to address any barriers that may impede their progress toward economic self-sufficiency and achieving vocational goals. The programs utilized evidence-based practices and work in collaboration with the consumer, family member, and other stakeholders to further develop vocational opportunities for consumers.	11/01/2020	10/31/2025	REGULAR
40214 - 15/16 - MODIFICATIONS	November 18, 2019	PUBLIC HEALTH -- DPH	\$1,000,000	\$3,100,000	The Department requires specialized, as-needed auditing services for various Department of Health (DPH) specialty programs, including a comprehensive program review by an independent program auditor of all aspects of the San Francisco General Hospital (SFGH) and DPH community/ambulatory care clinics using the 340B Drug Pricing Program, a federal program which requires drug manufacturers to	09/23/2019	12/31/2021	REGULAR

PSC Number	Commission Hearing Date	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
					provide outpatient drugs to eligible health care organizations/covered entities at significantly reduced prices, enabling covered entities such as SFGH to stretch scarce Federal resources, reach more eligible patients and provide more comprehensive services. Audit services for the 340B program will include all child sites and contract pharmacies, in order to ensure comprehensive program compliance. Services will include evaluation and validation of patient eligibility; procurement, distribution, dispensing, and billing of 340B medications; compliance with GPO prohibitions; proper 340B database registration with Health Resources and Service Administration (HRSA); accurate 340B inventory and record keeping; drug diversion, and duplicate discount compliance. In addition DPH will also need speiclized Information technology service auditors for IT security systems focusing on protected health information, compliance with reimbursement programs, and meaningful use.			

TOTAL AMOUNT \$29,360,000