

Published on *Personal Services Request Database* (<http://apps.sfgov.org/dhrdrupal>)

Home >

Posting For November 19, 2018

Proposed Modifications to Personal Services Contracts

Commission Hearing Date

2018-11-19

APPLY

PSC Number	Commission Hearing Date	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
42264 - 13/14 - MODIFICATIONS	November 19, 2018	JUVENILE PROBATION -- JUV	\$40,000	\$300,000	The Ombudsperson is responsible for resolving grievances submitted by detained youth at Juvenile Probation Department (JPD) detention facilities. Contractor will serve as a neutral and independent agent who is a liaison between detainees, their parents/guardians and Department staff. When a youth files a grievance, contractor shall investigate and resolve through appropriate means including mediation between the youth and the Department and where appropriate shall recommend procedural changes as part of the recommended resolution of a grievance.	10/01/2018	09/30/2020	REGULAR

TOTAL AMOUNT \$40,000