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## Posting For December 16, 2019

### Proposed Modifications to Personal Services Contracts

Commission Hearing Date

2019-12-16

**APPLY**

PSC Number	Commission Hearing Date	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approv Type
46550 - 17/18 - MODIFICATIONS 2019	December 16, 2019	TREASURER/TAX COLLECTOR -- TTX	\$1,500,000	\$2,350,000	Perform supplemental collection services on delinquent business and medical accounts referred by various city departments; also perform credit reporting, skip tracing, and negotiation of payment plans. Contractor shall receive a maximum of 25% of collected funds as a commission fee. The amount of commission fees for medical debt collections will not exceed 250K. The remaining 600K for delinquent business accounts would not be an expense to the City, but instead a commission fee based on the collected funds.	01/01/2024	01/01/2024	REGULA
41338 - 13/14 - MODIFICATIONS 2019	December 16, 2019	PUBLIC HEALTH -- DPH	\$28,800,000	\$54,400,000	Services will include Third Party Pharmacy Adjudication (TPA) of claims and 340B Drug Pricing Program services for the Department of Public Health's (DPH's) integrated service delivery division, the San Francisco Health Network (SFHN). The SFHN provides health care services to San Francisco residents who are not eligible for and/or do not have third party coverage for outpatient medication such as Medi-Cal or private insurance, including members of the San Francisco Health Plan (SFHP). TPA services will include verifying patient and provider eligibility status and adjudicate online claims 24/7. The 340B Drug Pricing Program requires drug manufacturers to provide outpatient drugs to eligible health care organizations at significantly reduced prices. 340B Program services will include inventory management, outpatient prescription claims adjudication services, and 340B contract pharmacy network management.	07/01/2021	06/30/2026	REGULA
48070 - 13/14 - MODIFICATIONS 2019	December 16, 2019	PUBLIC HEALTH -- DPH	\$19,000,000	\$37,504,869	Contractor will utilize its legal staff to provide representation directly to clients to maximize client income in order to stabilize client living situations and provide client access to healthcare. The Department of Public Health (DPH) provides these advocacy services in administrative hearings and related legal processes in collaboration with the Human Services Agency (HSA) and other service providers, as these agencies are often serving the same clients, and among these partners, DPH Behavioral Health Services (BHS) contributes its clear experience and expertise in serving clients with behavioral health and HIV/AIDS diagnoses. Clients will be received primarily from referrals from HSA, DPH (civil service) mental health centers and/or providers serving People Living with HIV/AIDS (PLWHA) in San Francisco, and who are uninsured, underinsured, or at risk of losing insurance, in order to obtain or maintain Supplemental Security Income/Supplemental Disability Income/Cash Assistance for Immigrants (SSI/SSDI/CAPI) income and corresponding Medi-Cal/Medicare coverage. Clients likely will include people who have multiple diagnoses, have been incarcerated, have documented substance use disorders, who are homeless, single parents, people of color, immigrants, women, and/or part of the Lesbian/Gay/Bisexual/Transgender (LGBT) community, and may be monolingual or limited English-speaking, with fluency in a range of languages, including Spanish, Cantonese, Mandarin and Tagalog.	07/01/2022	06/30/2027	REGULA
48652 - 16/17 - MODIFICATIONS 2019	December 16, 2019	PUBLIC HEALTH -- DPH	\$175,800,000	\$367,880,000	These services will be provided by contractors responding to a new RFP to create a Drug Medi-Cal Organized Delivery System (DMC-ODS) pilot, which tests a new paradigm for the organized delivery of health care services for Medicaid eligible individuals with a substance use disorder. Its purpose is to demonstrate how such a system will increase the success of DMC beneficiaries while decreasing other system health care costs. Critical elements include: --Providing a continuum of care modeled after the American Society of Addiction Medicine (ASAM) Criteria for Substance Use Disorder (SUD) treatment services, which describes specific service levels within Opioid Treatment, Intensive Outpatient, and Residential SUD services; --Increasing local control and accountability, creating utilization controls, and increasing program oversight and	07/01/2022	06/30/2027	REGULA

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					integrity; --Requiring evidence-based practices and increasing coordination with other systems of care, including primary care and mental health; --Expanding the SUD treatment workforce by including Licensed Practitioners of Healing Arts; and --Providing more intensive services for the criminal justice population. Services will: --Prioritize services to specific populations, including persons who are Black/African American, homeless, incarcerated or involved with the criminal/juvenile justice systems/Drug Court, adolescents aged 10-18 years old, Transitional Aged Youth (TAY) aged 18-24 years old, Lesbian/Gay/Bisexual/Transgender/Queer/Questioning/Intersex/Ally/Two-Spirit, Pregnant/Parenting women with children, and/or whose primary substance is alcohol. --Prioritize services in specific geographic areas, including Hayes Valley/Tenderloin/North of Market, South of Market, Bernal Heights/Inner Mission/94110, Bayview Hunter's Point/94124, and Southeast/Visitacion Valley/Sunnydale/94134 --Include patient engagement and peer support, medication assisted treatment, withdrawal management, case management, and recovery services and supports, with appropriate integration of adolescent-specific considerations, pregnant women and women with dependent children residential treatment requirements, evidence-based practices, DMC-ODS compliant policies and regulations, electronic health records and data systems, evaluation and quality improvement, workforce development and staffing, ancillary treatment and outreach services.			
2014-08/09 - MODIFICATIONS 2019	December 16, 2019	PUBLIC HEALTH -- DPH	\$250,000	\$781,600	Contractors will provide 24-hour perinatal, neonatal and pediatric consultation and transport services, consultation services: nursing, social services and respiratory therapy. They will also provide preceptorship programs to the perinatal outreach program, and full-day didactic classes to UCSF's Nursing Education and Training Program. Included will be comprehensive maternity care, e.g., physicians and certified nurse midwives for outpatient obstetrical visits, antenatal assessments, labor, delivery, obstetrically-related inpatient visits, and postpartum outpatient visits within eight weeks of delivery.	09/09/2019	continuing	CONTIN

**TOTAL AMOUNT \$225,350,000**