

**POSTING FOR**

September 17, 2018

**PROPOSED PERSONAL SERVICES CONTRACTS – REGULAR****Commission Hearing Date**

2018-09-17

**APPLY**

PSC No	Dept Designation	PSC Amount	Description of Work	PSC Estimated Start Date	PSC Estimated End Date	Type of Approval
40194 - 17/18	AIRPORT COMMISSION	\$1,800,000.00	The Contractor will design, implement, and facilitate the Airport-wide guest surveys, research, and fieldwork services at the San Francisco International Airport (Airport), to measure satisfaction and understand the quality of guest experience and the Airport's facilities and services. The Contractor will produce, execute, and analyze survey data and present the results to Airport senior staff. The contractor will also perform all fieldwork services associated with Airports Council International's Airport Services Quality Global Survey and Benchmarking Program, which may include; but not be limited to, fieldwork planning, data collection at boarding areas, questionnaire management, and quality control.	January 1, 2019	June 30, 2026	REGULAR
42680 - 17/18	AIRPORT COMMISSION	\$2,000,000.00	The consultant will provide as-needed exterior envelope and waterproofing consulting services to several capital projects. San Francisco International Airport (SFO or Airport) staff receives numerous requests to fix roof leaks and water intrusion issues in buildings across the Airport campus. The consultant would support Airport staff in inspecting the affected buildings and evaluate the causes, determine the extent of water damage, propose design solutions and review details of remediation of exterior building envelopes. The consultant will also advise on future assessments of new and proposed building projects.	August 20, 2018	August 19, 2023	REGULAR
43103 - 18/19	AIRPORT COMMISSION	\$500,000.00	The Transportation Security Administration (TSA) under federal regulation Part 1542 and the Federal Aviation Administration (FAA) under federal regulation Part 139 requires the Airport to provide security and safety trainings to airlines, tenants, vendors, constructors and government employees in order to receive an airport security badge and operate in the Airport environment. The Contractor will update and develop computer based training (CBT) course content for security and safety training modules in Security Identification Display Area (SIDA), Security Awareness, Authorized Signatory, Non-Movement Driving in Air Operations Area, Movement Driving in Air Operations Area, Fueling, Escort Privileges, and Passenger Boarding/Jet Bridge courses. The Contractor will also provide maintenance to the operating software/system of the CBT known as iLS (Instructional Learning System), update course content and develop additional program as required by regulatory changes.	September 1, 2018	June 30, 2023	REGULAR
46751 - 17/18	AIRPORT COMMISSION	\$3,400,000.00	The Contractor will design, implement, deliver, and facilitate a specialized Airport-wide Guest Services Training Program at the San Francisco International Airport (Airport), on an intermittent basis, to improve customer service delivery of all airport employees to include, but not limited to, airport tenants, concessions, and all other customer-facing employees. The Contractor will also establish and administer the Mystery Shopping Program with concessions, security, and aviation support services at the Airport, and collect and analyze mystery shopping-related data. Additionally, the Contractor will develop and facilitate quarterly consultation sessions to provide Mystery Shopping	January 1, 2019	June 30, 2026	REGULAR

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			results. The Contractor will also produce a customer service video to promote the Airport's guest experience culture and service.			
26741 - 18/19	ADULT PROBATION	\$2,000,000.00	<p>Comprehensive sex offender/containment model services to clients supervised by the San Francisco Adult Probation Department (SFAPD). Starting in July 2012, registered sex offenders on parole or probation are required to participate in sex offender management programs (California Penal Code, § 290.09). Also taking effect in July 2012 was a modification to Chelsea's Law, Assembly Bill 1844, which requires all defendants who are Registered Sex Offenders currently on formal probation for a 290 PC registerable offense to actively participate in a California Sex Offender Management Board (CASOMB) approved Sex Offender Management Program (California Penal Code Sections 1203.067, 290.09, 9003). Chelsea's Law codified a system called The Containment Model that requires collaboration and communication with a team comprised of the sex offender treatment provider, probation officer, polygraph examiner, and a victim advocate when appropriate.</p> <p>The Containment Model is considered a best practice when working with the sex offender population. This approach utilizes professionals from the fields of specialized mental health treatment, certified postconviction polygraphers, and specially trained community supervision officers (Probation/Parole). These professionals work together to "contain" the offender's behavior while in the community. The Containment Model is an additional tool the supervision officer uses to assess the risk an offender poses and develop a plan to mitigate that risk.</p>	November 1, 2018	October 31, 2023	ANNUAL
41388 - 17/18	GENERAL SERVICES AGENCY - CITY ADMIN	\$190,000.00	<p>Contractor will provide the Department of Real Estate with complete "Green Rooftop" landscaping services at three City buildings. The department is seeking a one-stop shop that will provide the landscaping, all necessary maintenance and services to provide all three buildings with attractive green rooftops. The Contractor will service all green roofs on bi-monthly basis. The services will include pruning, weeding watering, and inspection of watering equipment to ensure proper irrigation schedule. Contractor will inspect and maintain the roof membranes to prevent compromising penetrations that could allow water to damage the building. For one building, contractor will also maintain and operate a cistern that collects rainwater and releases it for the plants.</p>	July 1, 2018	June 30, 2022	REGULAR
45366 - 18/19	HUMAN RESOURCES	\$400,000.00	<p>Contractor will provide web-based computer software licenses and software support for a proprietary training program for City Supervisors and managers that meet the requirements of California Government Code Section 12950.1.</p>	August 1, 2018	July 31, 2026	REGULAR
40295 - 18/19	DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING	\$999,999.00	<p>The awarded contractor will provide transportation services for homeless adults and families. Transportation services include transporting shelter and Navigation Center users from Access Points or other sites to Shelters and Navigation Centers and back.</p>	July 1, 2018	June 30, 2022	REGULAR
49961 - 18/19	HUMAN SERVICES	\$911,625.00	<p>Contractor will respond to case referrals from Adult Protective Services (APS) representative to inspect the CLIENT RESIDENCE and provide a written assessment detailing the evaluations of environment, a service plan, and a cost estimate of the Service(s).</p> <p>The services required for this contract include, but are not limited to:</p> <ol style="list-style-type: none"> <li>1). Heavy cleaning- which may include removal of debris and clutter, cleaning/washing of walls and surfaces if necessary;</li> <li>2). Property preparation- which may include laundry, packaging of personal effects prior to pest control treatment;</li> </ol>	July 1, 2018	June 30, 2023	REGULAR

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			3). Coordination of pest control treatment for bedbugs, lice, roaches, fleas, rodents, and/or other pests as specified and coordinated by APS representative.			
46107 - 17/18	MUNICIPAL TRANSPORTATION AGENCY	\$200,000.00	To provide federally mandated urine analysis for safety-sensitive employees with the San Francisco Municipal Transportation Agency (SFMTA).	August 1, 2018	July 31, 2023	REGULAR
41422 - 17/18	POLICE	\$1,000,000.00	The San Francisco Police Department (SFPD) Crime Lab requires a contractor to perform as-needed Y-Chromosome Short Tandem Repeat (Y-STR) testing on sexual assault kits to identify male suspects and other as-needed deoxyribonucleic acid (DNA) testing. A contractor will bridge the gaps when caseloads surge or there is insufficient staffing to meet state mandated turnaround time.	July 1, 2019	June 30, 2023	REGULAR
43498 - 17/18	POLICE	\$900,000.00	The Contractor will provide controlled substance testing for the San Francisco Police Department (SFPD). Testing will be performed with chemical and scientific processes within American Society of Crime Lab Directors (ASCLD) standards. Controlled substance testing consists of, but is not limited to, maintaining chain-of-custody, weighing or measuring, testing, analysis, documenting, and completing reports. Contractor staff will work with investigators and the San Francisco District Attorney's Office, and provide expert court testimony.	March 1, 2019	February 28, 2023	REGULAR
47395 - 17/18	PUBLIC UTILITIES COMMISSION	\$8,000,000.00	The San Francisco Public Utilities Commission (SFPUC) intends to award a \$8 million agreement to support SFPUC civil, structural, electrical, process, mechanical engineering staff, and for other specialized engineering services needed to assist in the design and support during construction of a new raw water ozonation system at SFPUC's Sunol Valley Water Treatment Plant (SVWTP) to address long-term taste and odor issues. Design scope includes new cryogenic oxygen tanks, liquid oxygen vaporizers, ozone generators, ozone injectors, an ozone contactor, an ozone building, an ozone destruct system, electrical power facilities, associated piping/appurtenances, associated automatic controls (I&C), related facilities, and power generation consisting of solar panels atop the Treated Water Reservoir and nearby SVWTP facilities to offset the increased power load. The Sunol valley power supply and usage will need to be analyzed and upgraded at San Antonio Pump Station and the Calaveras Substation to accommodate the new plant power loads. The contract will also address identified plant process limitations and make modifications to improve the plant reliability.	December 1, 2018	December 1, 2024	REGULAR
47705 - 18/19	PUBLIC UTILITIES COMMISSION	\$4,000,000.00	Water resources and conservation planning and program support. Specialized and technical services will support efficient use and reliability of existing surface water supplies as well as development and ongoing management of alternate water supplies, including groundwater, recycled water, non-potable water, and purified water. Services will include preparation and review of technical and investigative reports, studies, and documents; development of outreach, informational, and training materials; development and review of conceptual engineering plans; water customer site assessments; development and updates to data models; data analyses, review, and interpretation; regulatory review; financial analysis of water supply opportunities, including comparative evaluation of the unit cost of water and the valuation of investment options; grant administration; operations and outreach coordination; and cross-connection control testing assistance. California-licensed geologists, engineering geologists, hydrogeologists and/or engineers with appropriate subject area expertise will be required for preparation of certain regulatory reports.	January 1, 2019	December 31, 2023	REGULAR

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48095 - 17/18	PUBLIC UTILITIES COMMISSION	\$20,000,000.00	This as-needed PSC will be made up of four (4) contracts, each at a value of \$5 million. Work will consist of specialized and technical as-needed services in the areas of water supply, storage, and transport services; water quality services; water treatment services, wastewater treatment services; power; and division operations and management services for the Hetch Hetchy Water and Power Division of the SFPUC Water Enterprise (HHWP).	November 1, 2018	October 31, 2023	REGULAR
49000 - 18/19	PUBLIC UTILITIES COMMISSION	\$41,000,000.00	The scope of this design-build is to bring in a qualified design-build team that includes designer and contractor to complete detailed design and construction for Phase 2 of the Bay Corridor Transmission and Distribution (BCTD) Project. The BCTD allows San Francisco Public Utilities Commission (SFPUC) to deliver electrical power to identified future customers including University of California - San Francisco and Southeast wastewater treatment plant. The BCTD project elements include high voltage electrical transformer stations, underground electrical duct banks and cables. The cost breakdown is \$1.5M for all professional services and \$39.5M is for construction.	December 12, 2018	December 31, 2019	REGULAR
43877 - 18/19	PUBLIC HEALTH	\$3,240,000.00	Contractor(s) will provide as-needed, short-term, and/or intermittent assistance related to Information Technology (IT) security, operations and health network development in managed care strategic planning and implementation. Contractor(s) will assist the Department of Public Health (DPH) San Francisco Health Network (SFHN) as it further implements the Office of Managed Care, develops strategies to enter into contracts with managed care providers and other payers (e.g., Covered California payers), requires updated and comprehensive technology information, and implements strategies needed for the Department to respond to the changing health care environment and State legislation.	September 17, 2018	September 30, 2021	REGULAR
45859 - 17/18	PUBLIC HEALTH	\$28,000,000.00	Public Health Primary Care connects with community based organizations and the University of California at San Francisco (UCSF) to better serve patients and clients who may not have access to Public Health Primary Care Clinic sites or who need additional care coordination or support services in order to connect them with primary care, and to implement short-term project-based work. Contractors will provide public health services integrated with primary care services, including: primary medical care, psychosocial support, peer navigation, care coordination, mental health counseling, dental care, medical case management, non-medical case management, home health care, medical nutrition therapy, health education, transitional services, outreach services, and referrals for health care and supportive services, as well as grant writing, quality improvement support, and technical consulting.	July 1, 2018	June 30, 2023	REGULAR
44970 - 18/19	HUMAN RESOURCES	\$400,000.00	The contractors will conduct nation-wide executive searches to identify highly qualified candidates to participate in the selection processes.  In collaboration with the Department of Human Resources (DHR), the contractor shall identify, recruit, screen, recommend candidates, coordinate the interview process, conduct detailed reference checks, and provide assistance during the hiring process for the City and County of San Francisco (City). The contractor will develop a detailed candidate profile for the recruitment and selection process. The contractor will perform the initial selection and assessment of candidates and present top candidates to the City for final selection.	August 1, 2018	June 30, 2020	REGULAR

**TOTAL AMOUNT \$118,941,624**

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