

POSTING FOR**November 19, 2018****PROPOSED PERSONAL SERVICES CONTRACTS – REGULAR****Commission Hearing Date**

2018-11-19

APPLY

PSC No	Dept Designation	PSC Amount	Description of Work	PSC Estimated Start Date	PSC Estimated End Date	Type of Approval
47881 - 18/19	AIRPORT COMMISSION	\$3,000,000.00	Provide maintenance, support, and upgrades to the San Francisco International Airport (Airport) Ground Transportation Management System (GTMS). This includes hardware repair and replacement for GTMS subsystem components, such as Automated Vehicle Identification (AVI) readers, license plate recognition (LPR) cameras, and taxi Card Interface Devices (CIDs) for access control. This also includes software support and enhancements for the GTMS operator database, financial management system, vehicle tracking system and system interfaces.	November 5, 2018	June 30, 2024	REGULAR
40890 - 18/19	GENERAL SERVICES AGENCY - CITY ADMIN	\$1,500,000.00	Treasure Island holdings include a number of historic structures which may be impacted by redevelopment activities and require upgrades occurring on the islands. Vendor will provide specialized services on how to preserve or renovate these structures as well as to evaluate what auxiliary and access improvements may be necessary.	April 1, 2019	June 30, 2025	REGULAR
41932 - 18/19	PUBLIC UTILITIES COMMISSION	\$4,374,527.00	<p>The San Francisco Public Utilities Commission (SFPUC) provides retail water and sewer services to San Francisco, wholesale water to three Bay Area Counties, and power to customers in San Francisco. SFPUC's Power Enterprise currently services approximately 3,500 electric customers throughout San Francisco and Moccasin, as well 270 water, wastewater and gas customers located at Treasure Island using Able-Soft Utility Star Enterprise. On 5/28/2018, SFPUC issued a Request for Proposal (RFP PUC.PRO.0113) to replace SFPUC Power Enterprise's current electric billing system with a turn-key billing system. The selected proposer was Enterprise Solutions Consulting LLC (ESC), who will design, code, and implement a new hosted electric billing system. The Project will consist of five major phases, summarized below.</p> <p>Phase 1 – Project Initiation and Planning During this phase, ESC will ensure guidelines, tasks, and activities are defined and completed before involving the full resources of the teams of ESC and SFPUC. Preparation will also involves the development of the project management plan.</p> <p>Phase 2 – Analysis and Design During this phase, each current business process will be analyzed and processed through design sessions commonly known as "Fit/Gap". Based on the "Fit" and "Gap" results, a series of actions will be performed (i.e., configuration, business process change, design development etc.). The tasks identified in this phase are the joint responsibilities of the members of the ESC and SFPUC teams who will need to provide access to their staff with support from various Subject Matter Experts (SMEs). The tasks for this phase include: Configuration; Business Process Documentation; Master Development List Preparation; and Data Conversion and IT Environment Strategizing.</p> <p>Phase 3 – Build Development and Testing This phase represents the most extensive time and effort portion of the project. It is during this phase that the project team performs the detail design, build, test, and rollout of the new system. As part of the Systems Development Life Cycle (SDLC), the phases of development are repeated iteratively. Using this approach, the teams start mapping the business</p>	February 1, 2019	January 31, 2026	REGULAR

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			<p>requirements implemented to the proposed product modules and build small pieces of the system repeatedly until the system is integrated. Using this approach, errors are caught swiftly, quick wins are realized, and system integration is controlled and accurate.</p> <p>ESC's technical resources will validate and gather respective information related to interfaces, conversions, reports, and other technical aspects of project scope. The tasks for this phase include: Data Conversion; Interfaces; Configuration Tools, Algorithms, User Exits and Extensions (Modifications) Training; and System Delivery.</p> <p>Phase 4 – Migration</p> <p>After the completion of all successful testing, the system will be ready for Go-Live. ESC will perform a readiness assessment that validates that the necessary components for Go-Live are complete and correct. The final Go-Live decision is made by the SFPUC based on the documented criteria developed in the Go-Live plan and accepted by SFPUC. Also during this phase, end-user training will be completed, with training validation performed during, up to, and after Go-Live.</p> <p>Phase 5 – Post Implementation Support</p> <p>This phase consists of the major technical and functional activities in which SFPUC and the Implementation team will engage after "Go-Live." Typical post Go-Live issues that may arise after cutover to new systems will be addressed in this phase. Tasks include the following: routine maintenance and support, assistance with resolution of issues and problems as detected, revision and communication of procedures to the user community, and establishment of a help line support and workshops (as needed) for users in the field.</p>			
44148 - 18/19	PUBLIC UTILITIES COMMISSION	\$2,000,000.00	<p>The consulting team will provide the professional engineering services for the Yosemite Creek Daylighting Project, a Phase 1 Sewer System Improvement Program (SSIP) Green Infrastructure Early Implementation Project. The Yosemite Creek Daylighting Project consists of daylighting approximately 1,700 feet of Yosemite Creek between Bacon/Oxford streets and Wayland/University Streets to convey stormwater adjacent to, or within, the right of way and through McLaren Park. The scope of work will include professional engineering services to support project design and construction, including civil, geotechnical, structural, hydrologic/hydraulic modeling, engineering analysis, and landscape architectural services. The consultant will also provide geomorphology services related to creek channel design. In addition, the consultant will provide expertise on the design and construction of specialized green infrastructure technologies such as sub-surface capillary rise irrigation systems and alternative storage system.</p>	February 1, 2019	January 31, 2024	REGULAR
49913 - 18/19	PUBLIC UTILITIES COMMISSION	\$13,500,000.00	<p>Provide a large variety of specialized health, safety and regulatory training by trainers with many years of experience who are licensed by the State and/or certified as appropriate. The San Francisco Public Utilities Commission(SFPUC) does not have the resources or expertise to provide such trainings of various topics to employees in various geographic areas at various timeframes.</p>	February 1, 2019	January 31, 2024	REGULAR
44536 - 18/19	GENERAL SERVICES AGENCY - TECHNOLOGY	\$9,500,000.00	<p>The Department of Technology has projects underway in the areas of: upgrading Wide and Local Area Networks, migrating Telephony systems to the City's new Cisco Call Manager, and moving Departments to new office spaces. The Department of Technology will also begin a project to migrate approximately 15 separate Contact Centers to a unified Enterprise Contact Center system. The awarded Supplier will provide project services for the upgrade, move, and migration project areas utilizing following phased structure: 1) Discovery and Analysis, 2) Planning, 3) Upgrade/Migration, 4) Post Go-Live support and training for handoff to City staff. Supplemental services include reviewing current systems and environments, designing new networks and systems, developing migration plans, configuring, installing, and testing new systems, moving and installing networks in new</p>	January 2, 2019	December 31, 2027	REGULAR

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			locations, providing support and training City staff on how to maintain and operate new systems.			
42035 - 18/19	PUBLIC HEALTH	\$2,000,000.00	Contractor(s) will provide studies to comply with the requirements of City Planning and the Joint Commission, and other regulatory agencies, which will include: assessment and feasibility studies of future uses for DPH buildings after the San Francisco General Hospital re-build; future bond measures; Institutional Master Plan and Zuckerberg San Francisco General (ZSFG) Campus Master Plan updates; code advisory services related to regulatory compliance issues.	October 1, 2018	September 30, 2021	REGULAR
49336 - 18/19	AIRPORT COMMISSION	\$260,000.00	The contractor will provide training to the San Francisco Police Department – Airport Bureau (SFPD-AB) police service canines (K-9 unit) and their handlers on explosives detection in accordance with Transportation Security Administration (TSA) standards. Department of Homeland Security - Transportation Security Administration (TSA) required	November 5, 2018	June 30, 2023	REGULAR

TOTAL AMOUNT \$36,134,527

