








Welcome to the San Francisco Workers' Compensation Council Meeting

**The meeting will begin at 9:00 AM Pacific.
Please mute your lines!**

Workers' Compensation Council Agenda

-  **Call to Order**
-  **Roll Call**
 - Carol Isen, Chair, Human Resources Director**
 - Ashley Groffenberger, Budget Director, Mayor's Office represented by Anna Duning**
 - Carmen Chu, City Administrator represented by Kelly Hernandez, Risk Management Division**
 - Erik Rapoport, Deputy Director, San Francisco Employee Retirement System represented by Caryn Bortnick**
 - Todd Rydstrom, Deputy Controller, Controller's Office**
 - Christine Sacino, Deputy City Attorney**
-  **Discussion Item**
 - Public comment on matters appearing on the agenda**
-  **Action Item**
 - Approval (with possible modifications) of the minutes from June 6, 2022 meeting**
-  **Discussion Item**
 - Report from Workers' Compensation Division (WCD)**
 - Public Comment on Report from Workers' Compensation Division (WCD)**
- ✓ **Discussion Item**
 - Report from SFMTA Workers' Compensation Division**
 - Public comment on report from SFMTA Workers' Compensation Division**
- ✓ **Discussion Item**
 - Opportunity to place items on future agendas**
- ✓ **Discussion Item**
 - Opportunity for the public to comment on any matters within the council's jurisdiction**

Report to the San Francisco Workers' Compensation Council

Peggy Sugarman

Workers' Compensation Director

September 12, 2022





Agenda

- Accomplishments, Initiatives & Challenges
- COVID-19 Report
- Key Performance Indicators
- Financials
- Claim Analytics

Accomplishments, Initiatives & Challenges



Key Accomplishments – 10 Year History

- Organizational restructuring & staffing enhancements to keep up with growing claim volume
- Implementation of Electronic Deposit for employee Workers' Compensation payments
- Implementation of 2 “Carve-Out”/Alternative Dispute Resolution Programs with SFPOA and SFFA Local 798, saving an estimated \$5 million in Year 1 and \$2 million in Year 2
- CCSF Medical Provider Network oversight and administration
- Catastrophic Illness Program Management since 2015
- Implemented mandated state reporting that had been required since Y2K
- Overhauled Medicare Reporting to achieve compliance



Key Accomplishments – 10 Year History

- Implemented 24/7 Nurse Triage/Injury Reporting hotline
- Technology improvements/initiatives
- Integration of Disability Duration/Risk Assessment tool in claims system
- Improved claims oversight, internal & external audits
- Clinical staff now a regular part of WCD/DHR
- Implemented a Pharmacy Benefit Network
- Served the City for COVID-19 management, including CityTestSF, data distribution, Cal/OSHA compliance, medical outreach to ill employees of all departments
- Launched Citywide Safety/Loss Prevention Program
- 26,703 claims opened; 35,052 claims closed – 134% closing ratio!



Key Accomplishments in FY22

- Managed through the largest-ever claim volume increase in our known history, 1,295 additional new claims or 50% increase, with limited additional temporary staffing
- Obtained \$13.1M Supplemental Appropriation for departments hardest hit by rising claim volume and/or severity, including FIR, DPH, SHF and DEM
- Completed an independent, third-party assessment of the organization's structure, scope and duties from G2 Insurance Consulting which compelled staffing and budgetary enhancements approved in the FY22-23 budget
- Launched CompTiger knowledge sharing system for CCSF and Intercare Teams to house our Policies, Procedures, Trainings, Resources and more
- Successfully transitioned Medical Bill and Utilization Review Programs to Allied Managed Care
- Issued updated Policy and Procedures for Reserving, Payment Approval Authorizations, Medicare Reporting, and more
- Retained staff during an exceptionally pressured labor market with very scarce workers' compensation talent



Accomplishments for Q4 FY22

- Medical Provider Reimbursement Enhancements
 - Completed system migration with check printing vendor, Change Healthcare, while maintaining continuity of business
 - Enhanced medical bill remittance documents to add additional layers of bill adjustment detail, updated regulatory language, and support contacts at Allied Managed Care for inquiries/reconsiderations
- Completed actuarial evaluations of the Alternative Dispute Resolution Programs for SF Firefighters Association (Local 798) and SF Police Officers Association
- Re-launched Quarterly Safety Newsletter
- Safety/Loss Prevention Consultations launched
- Achieved highest-ever departmental satisfaction scores on claims administration with 17 departments reporting, near perfect score of 4.94 on scale of 1-5 who “strongly agree” that claims administration is “excellent”



Initiatives for FY22-23

Leadership Transition and Staffing:

- Recruitment & Onboarding of new Workers' Compensation Director and other new management and claims administration positions
- Finalized new organizational structure to support new positions

Policy Development:

- Citywide Temporary Transitional Work Policy to reduce temporary disability
- Catastrophic Illness Program changes under consideration

Reporting:

- Enhanced monthly charge back and loss summary reports
- Department claim dashboards with claim-specific drilldowns

Technology:

- US Bank System Upgrades necessary to maintain existing EFT Payment Program - critical technology being retired by US Bank
- Improve desktop technology skills among WC staff



Initiatives for FY22-23

Operations:

- Converting office spaces for double occupancy and examining floor plan options to add additional workstations to sustain growth in staffing in the Division

Major Contracts:

- Third-Party Claims Administration – Contract negotiations underway with Intercare Holdings on successor contract
- Claim System – Amendment to extend by two-years and increase not-to-exceed amount
- RFP/RFQ for investigation services

Safety:

- Continue implementation of Citywide Safety/Loss Prevention Program

Performance:

- Continue to evaluate performance, satisfaction, and workload/staffing ratios based on increased volume, consistent with G2 Insurance Services Report & Analysis



Challenges Ahead

SB1127:

- Reduces time for determination of presumption claims to 75 days and extends TD cap to 240 weeks, with potential penalties of \$50k for unreasonable denials

SB284:

- Extends PTSD presumption to emergency dispatchers and similar classifications

AB1751:

- Extends COVID-19 presumption to 1/1/24

COVID-19 Report



Citywide COVID-19 Report

Trends since last meeting 6/6/2022:

- Omicron subvariant BA5 surged, dropped very slowly
- Longer persistence of COVID infections in our communities
- Previous disease limiting activities like shelter-in-place and mask mandates are over
- Travel, meeting, congregating are back, school back in session
- Current variant: very mild symptoms, easy to overlook
- Isolation and quarantine 10 days
- Some earlier return to work with negative test after day 5



Citywide COVID-19 Report

Regulatory Updates:

Recognizing that COVID spreads by aerosol, Cal/OSHA has updated:

Close Contact Definition and Requirements:

Exposure to COVID more than 15 min over 24 hours, in **shared indoor airspace**. (Much broader employee exposed group than the previous 6' definition)

- **Required to Mask for 10 days**
 - **Recommend test** on day 3-5 after exposure

Outbreak Testing Requirements:

- An outbreak is defined as three or more COVID-19 cases in an “exposed workplace” within a 14-day period
- **Masking** for all employees in given work area for at least 14 days until over
- **Weekly testing*** to employees
 - *exception: Recent documented COVID infection in past 90 days



Citywide COVID-19 Report

Overall San Francisco COVID cases:

Current 7-day
rolling average
new cases per day

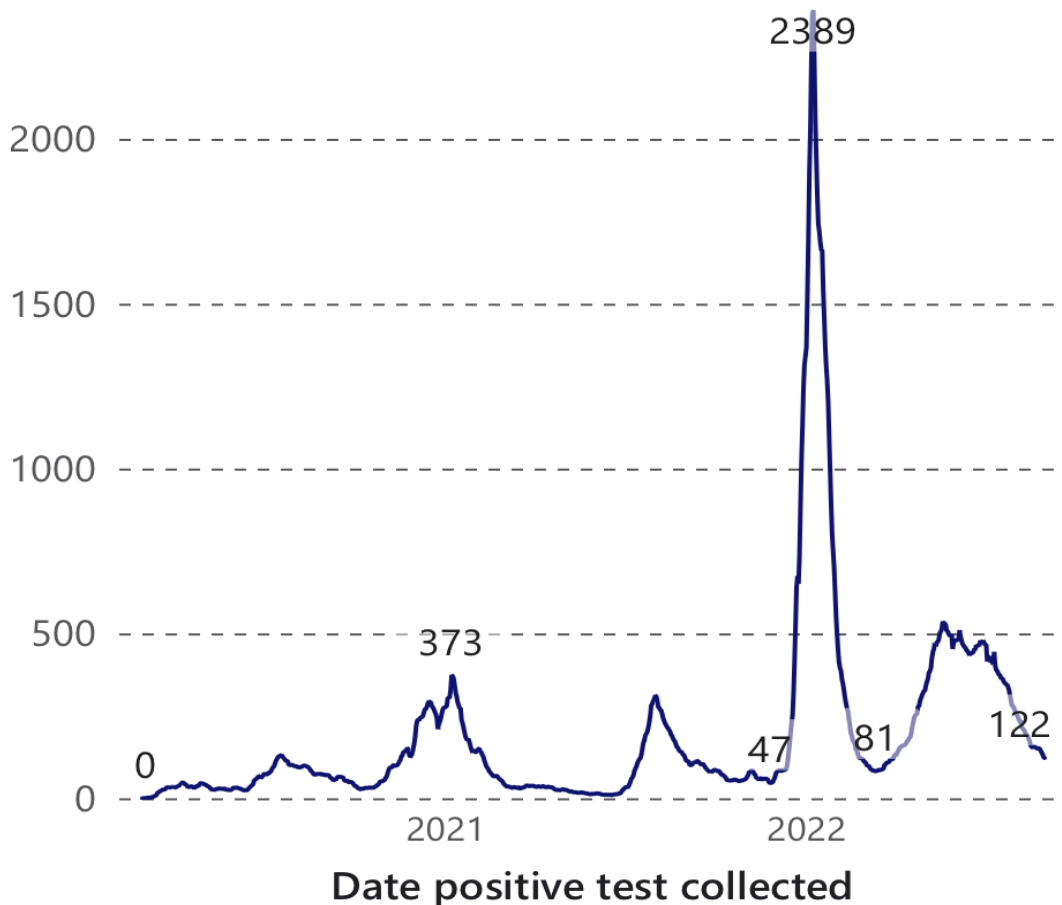
122

8/31/2022

Filter date

- ✓ ☐ 2020
- ✓ ☐ 2021
- ✓ ☐ 2022

7-day rolling average new cases per day





Citywide COVID-19 Report

Trends since last meeting 6/6/2022:

- San Francisco new cases are declining: peaked at 524/day, now 122/day. Though smaller spike than January, was persistent: went on for months
- Test positivity rate: from 10/100 now 6.5/100
- Overall true case numbers are higher as data only captures PCR lab run tests, and does not measure home tests, now abundantly used
- Underestimates of all COVID cases for data totals: local, statewide, national, and international



Citywide COVID-19 Report



Total Cases Reported	Total Deaths	Average New Cases Confirmed Daily	Average Tests Collected Daily	Current COVID-19 Hospitalizations
141,375	879	498	4845	98
176,000	1021	122	2421	63

5,254 CCSF Employee COVID-19 Total Cases
Peak of 567/week (late June) now 73/week

Source: Service Now Contact Tracing & People & Pay Self-Report Tool, Data as of 9-5-2022

3,909 WC Claims

3,512 Accepted, **397** Denied

Source: DHR, Data as of 9-8-2022



Citywide COVID-19 Report

CCSF Outbreaks:

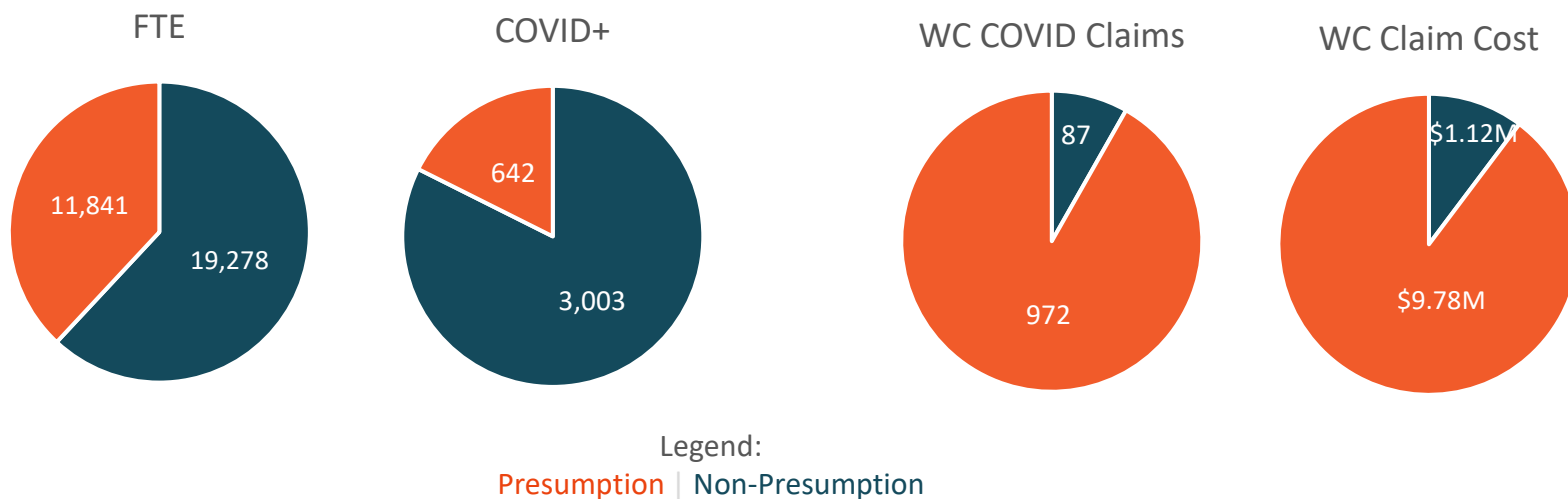
- Updated definition with greater focus on organized, surveillance testing for outbreaks
- Overall increased volume of self report data into People and Pay system: home test and PCR (positive and negative results)
- With many depts having had outbreaks and resulting weekly surveillance results, over 600 tests per week submitted

As of 9/8/22:

- 10 current outbreaks
- 1 major outbreak
- 155 resolved outbreaks

COVID Trends by Cohort

- SB-1159 established COVID-19 as a presumption for first responders and healthcare workers; claim filing trends and experience have varied considerably between the departments with employees protected by presumptions (DPH, POL, FIR, SHF) compared to all other City Departments
- Reviewing the proportion of COVID and WC claims whether presumption or not.
- Under self-reporting of test results among presumption Departments



Data note: FTE, COVID+, WC Claims from March – August period; Claim Costs are Life Totals



Citywide COVID-19 Report

Overall Covid Expenditure Trends

Total Paid on COVID-19 Claims - Citywide				
4850	Expense	Indemnity	Medical	Totals
\$7,430,294	\$360,127	\$1,449,441	\$1,669,291	\$10,909,153

Overall claim cost has primarily been the LC4850 pay versus indemnity or medical expense. The trend over time has been changing:

Average Expense by Reserve for Closed Claims by Year of Illness						
Year of Illness	Claim Count	4850	Expense	Indemnity	Medical	Totals
2020	375	2,573	210	518	989	4,290
2021	676	4,704	227	431	637	5,999
2022 YTD	766	1,601	181	83	315	2,180

Data note: Includes closed claims only; All City Departments

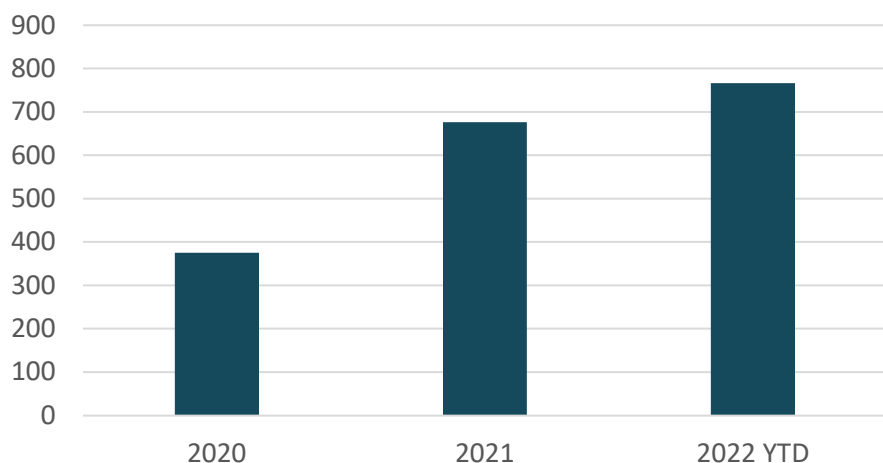
Vaccination requirement in 2021, with resulting lower medical claim cost, and further reduction in 4850 costs with time

Current cases are more frequent, but lower medical costs and less time lost from work

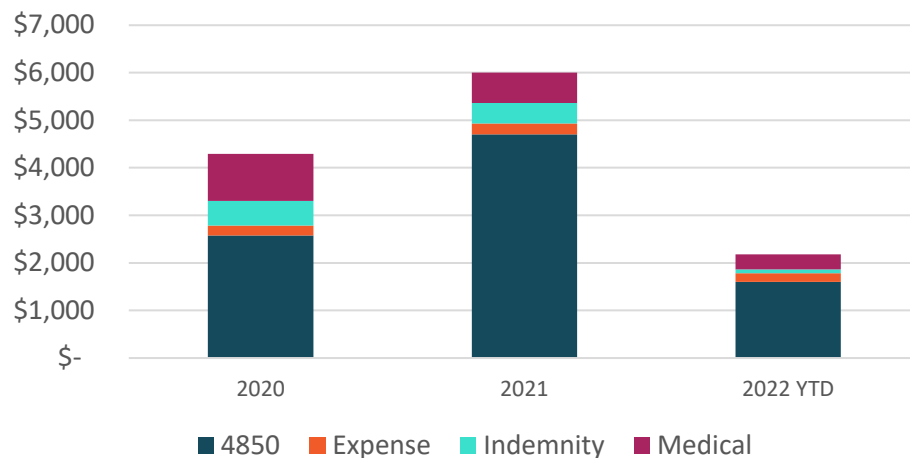


Citywide COVID-19 Report

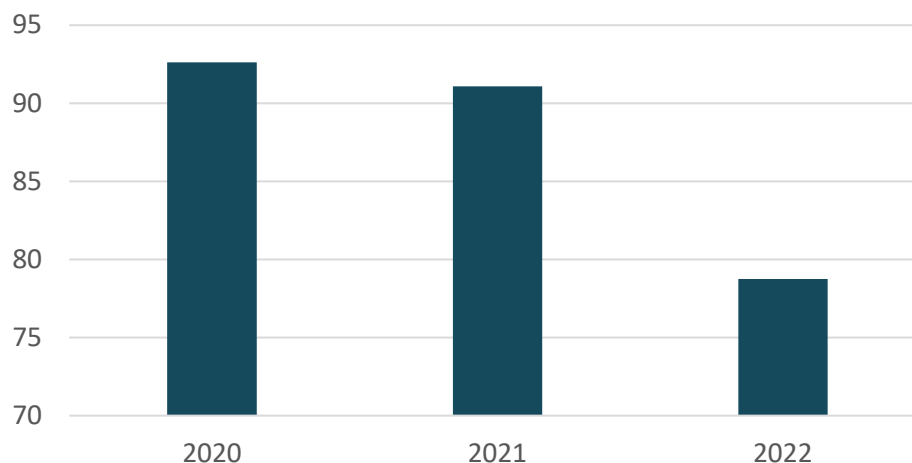
WC Claim Volume by Year



WC Claim Cost by Year of Illness



Days to Close by Year of Injury





Citywide COVID-19 Report

Long COVID:

PASC: Post Acute Sequelae COVID-19

- Diagnosis is persistent non-specific symptoms, only recently identified with its own ICD 10 diagnostic code of U09.9
- 2020-21 estimated up to 25% patients with ongoing symptoms at 1-3 months, seen more in those who were hospitalized
- 2022 estimates at 4%, lower after vaccination and with milder Omicron variant, but not zero
- Difficult to tease out what is true PASC from open claims: due to varied leave use, other coexisting illnesses, and only recently adopted and used diagnosis code



Citywide COVID-19 Report

Monkeypox

- Little effect currently on WC though; lots of employee anxiety as public health emergency contributed to misunderstanding of transmission and risks
- SF with one quarter of California cases
- Education and vax drive successful, dropping cases
- MPX workplace guidance and FAQ
- Particular focus on PPE and high-risk exposure response
- To date, no known workplace originating infections

Key Performance Indicators



FY22 Key Performance Indicators

Fiscal Health

Ratio of Actuals to Budget

FY22 95.2%

FY21 95.0%

Benchmark: 95%

Budget includes FY22 Supplemental Appropriation

Claim Volume

Count of New Claims in Period

3,128 Indemnity Claims

735 Medical Claims

Benchmark: 1,634 Indemnity Claims/FY

935 Medical Claims/FY

Claim Cost

Average Claim Cost in Period

	Indemnity	Medical
FY22	\$9,543	\$769
Benchmark	\$13,978	\$721

Duration

Average Days Open of Claims Closed in Period

167 Days

Benchmark: 216 Days

Notes: All benchmarks based on rolling four-year averages (FY18-22). Fiscal health metric includes overhead and claim expenditures and is based on revised budget, excluding any carryforward. Duration excludes disability retirement and future medical claims.

Financials



Costs by Expenditure Category

	FY20 Actuals	FY21 Actuals	FY22 Actuals	YOY Change (%)
INDEMNITY				
Temporary Disability	9,832,786	13,504,622	17,293,455	23.0%↑
Perm. Disability	15,207,890	14,663,983	17,720,503	17.1%
INDEMNITY SUBTOTAL	25,040,676	28,168,605	35,013,959	20.0%
4850 SALARY CONTINUATION	22,682,962	32,206,988	35,921,457	10.3%
VOCATIONAL REHABILITATION	183,913	159,210	175,685	13.8%
MEDICAL	27,693,325	28,460,327	34,780,846	18.9%↑
EXPENSE	3,332,909	3,103,060	3,515,462	13.0%
RECOVERY	(721,335)	(768,520)	-688,841	-9.8%
GRAND TOTAL	78,212,449	91,329,670	108,718,568	16.4%

Notes:

1. All figures exclude SFMTA



Department Expenditure Trends

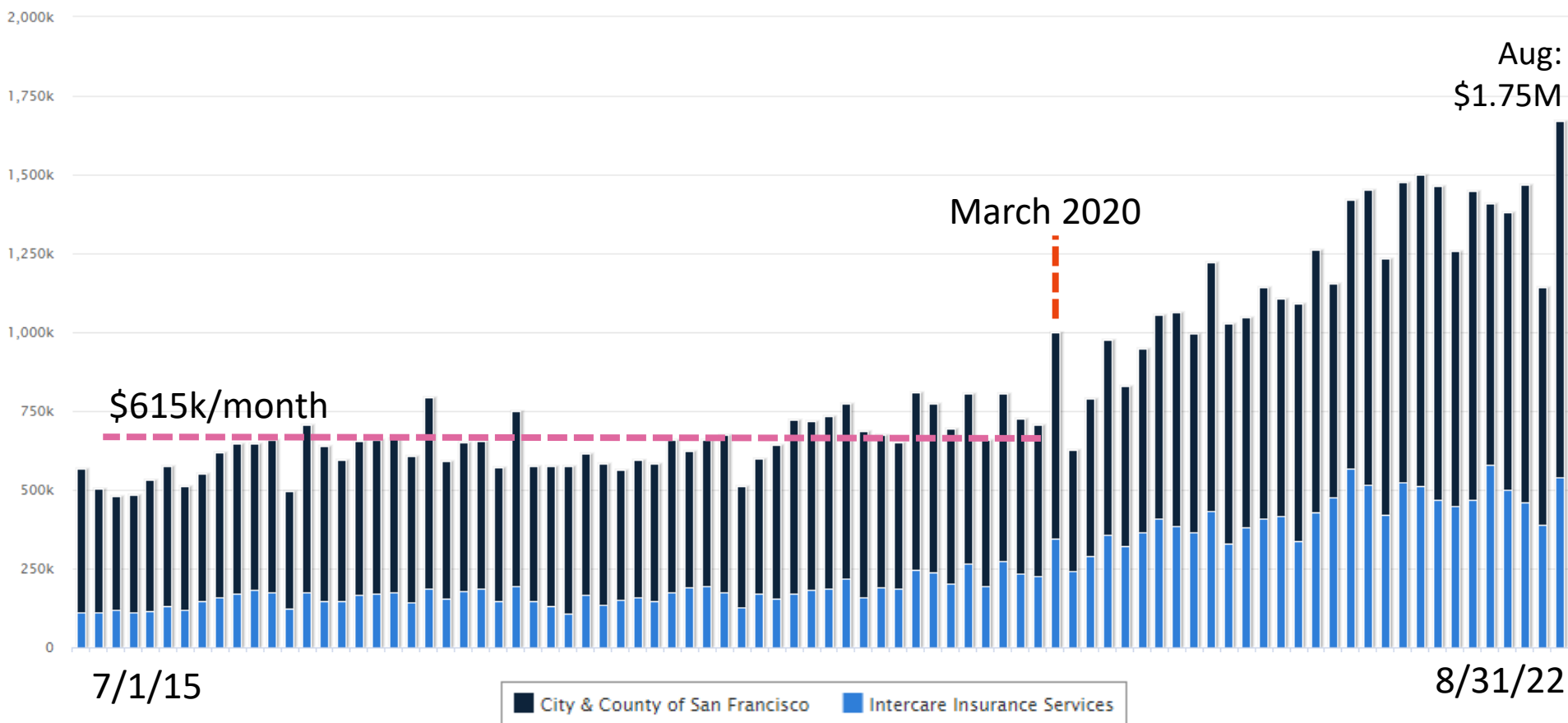
Department	FY21 Revised Budget	FY21 Actuals	FY22 Revised Budget	FY22 Actuals	FY22 Surplus/ (Deficit)	YOY Change
Police	22,698,370	19,790,516	20,588,101	20,307,019	281,082	453,376
Public Health	13,672,873	14,049,714	18,945,730	17,916,563	1,029,167	5,071,761 ↑
Fire	12,086,813	13,513,107	18,237,015	17,049,008	1,188,007	6,207,012 ↑
Sheriff	6,266,796	6,198,821	9,362,379	8,290,933	1,071,445	2,191,450 ↑
Public Works	4,258,317	3,882,782	5,482,454	5,532,181	-49,727	1,703,908
Recreation & Parks	3,400,630	3,437,084	3,654,373	4,541,961	-887,588	1,791,764
Human Services	2,145,873	2,030,203	2,822,301	2,831,064	-8,763	393,352
Airport	3,056,796	2,940,450	4,219,593	4,140,650	78,943	1,302,912
PUC-Water	2,206,452	1,978,327	2,145,664	2,046,395	99,269	136,386
PUC-Wastewater	2,093,076	2,085,008	2,318,588	2,243,452	75,136	449,361
Total Top Ten Departments	72,724,436	69,085,450	87,776,198	84,899,226	2,876,972	19,701,281
Total of All City Departments	82,372,233	77,031,878	98,138,287	93,621,127	4,517,159	20,273,149

Notes:

1. Expenditures exclude LC4850 salary continuation benefits and SF Community College, and include program overhead
2. Departments sorted by FY22 Revised Budget



Temp Disability Expense History



After receding for six months from Dec 21 peak, TD spending spiked in August 2022 to \$1.75M.



Program Overhead

Expense Category	FY 2021	FY 2022	FY2022 %
Salaries & Benefits	9,712,442	9,911,568	45.2%
State Assessment for Self-Insurers	3,926,694	5,886,257 ↑	26.8%
Professional Services	2,760,450	3,238,519	14.8%
Internal Allocated Overhead	1,502,692	1,502,692	6.8%
Interdepartmental Services	1,309,695	1,316,345	6.0%
Materials & Supplies	11,289	92,946	0.4%
	19,223,261	21,948,328	100%

Historical Overhead Rates:

- FY16-17: 31.23%
- FY17-18: 31.01%
- FY18-19: 29.41%
- FY19-20: 33.4%
- FY20-21: 31.9%
- FY21-22: 29.6%

Notes:

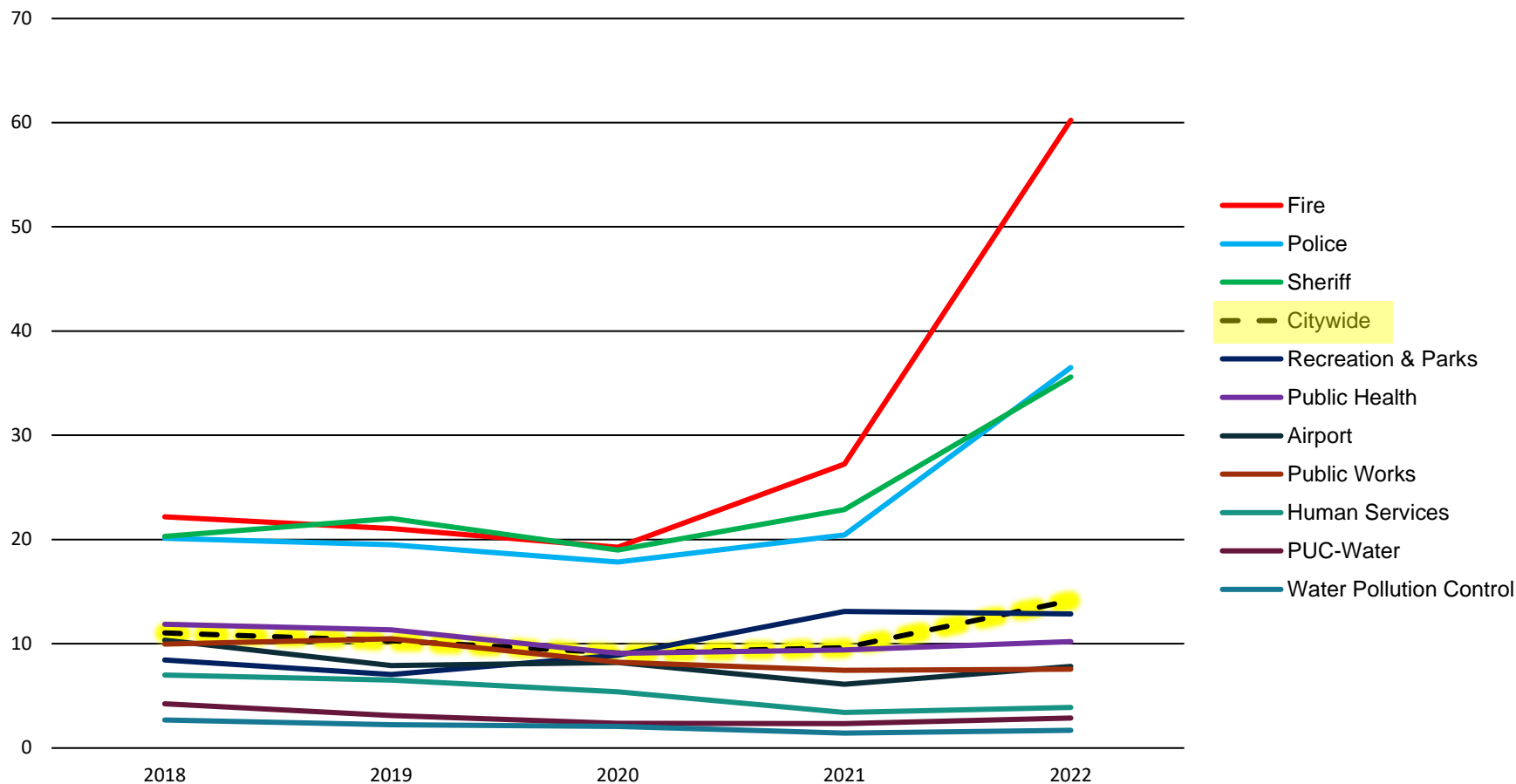
1. Overhead actuals include shared contract expenses with the SFMTA program to support operations

Claim Analytics



Claims Incurred Per 100 FTE

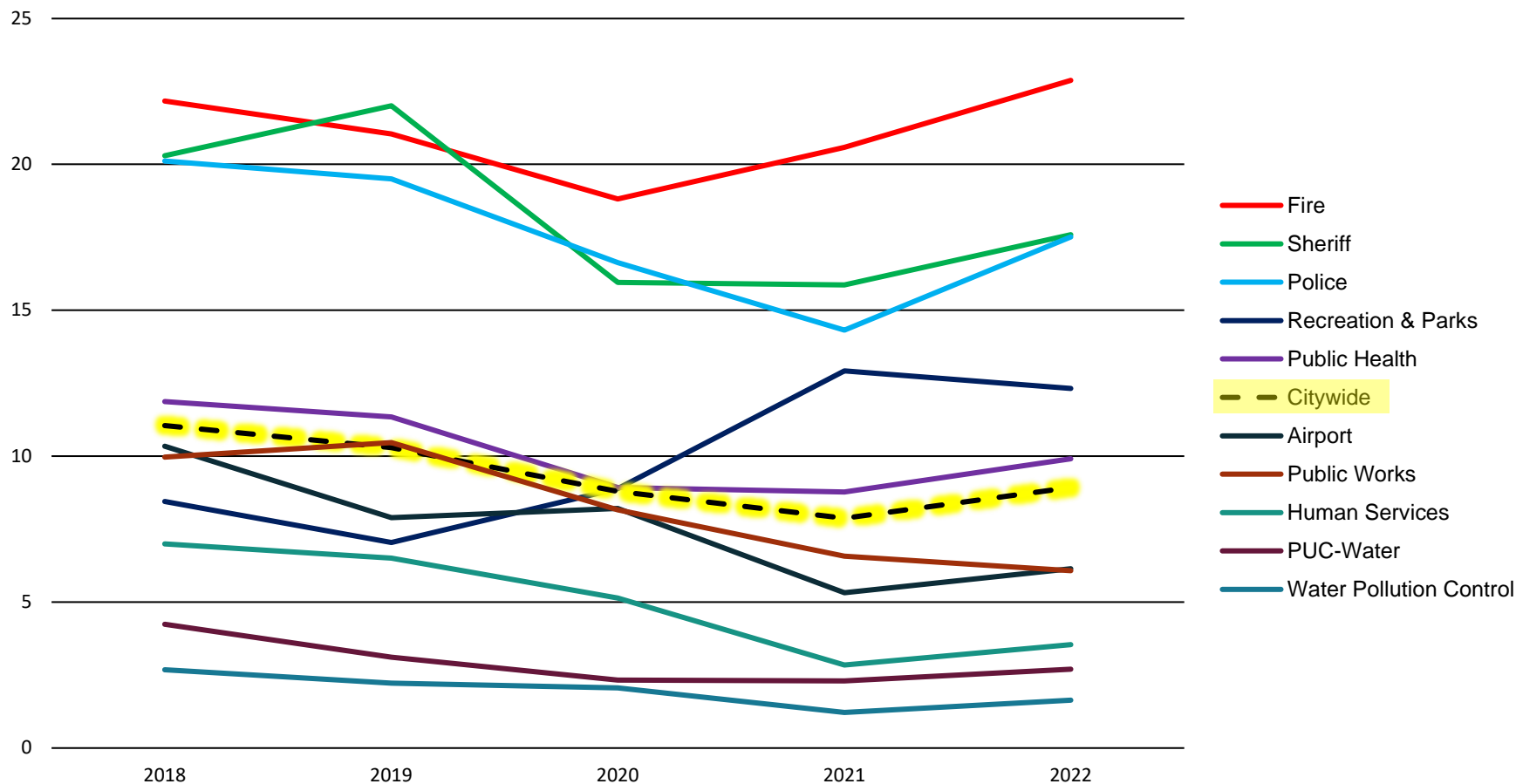
Top 10 Departments



Notes:

Report only claims are excluded

Top 10 Departments w/o COVID

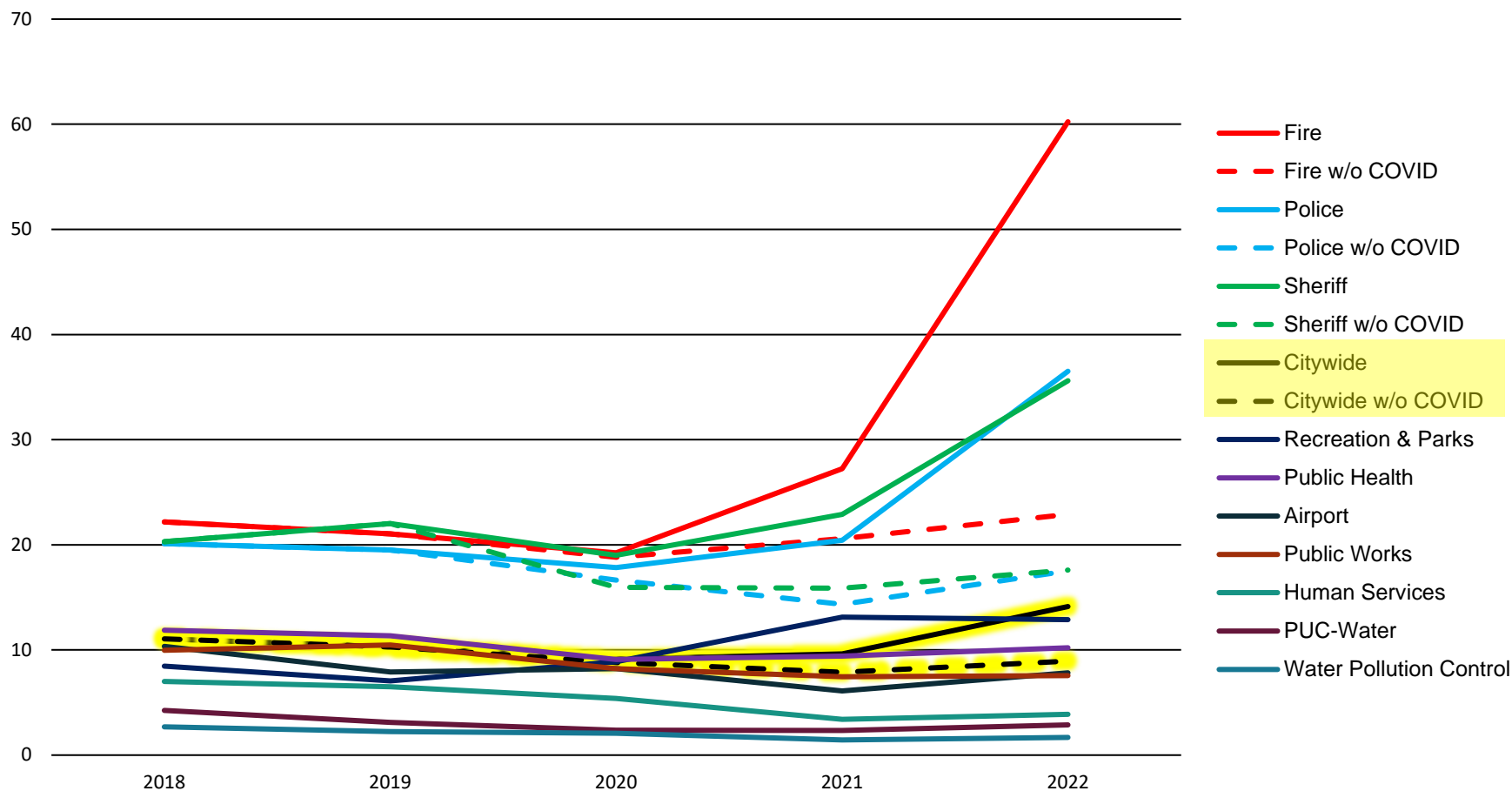


Notes:
Report only claims are excluded



Claims Incurred Per 100 FTE

Top 10 Departments (Top 3: COVID vs w/o COVID)



Notes:
Report only claims are excluded



Claim Filing Frequency

	FY18-21			FY22			FY22 Increase / Decrease		
Department	Average Annual Indemnity Claims	Average Annual Medical Claims	Average Annual Indemnity + Medical Claims	Total Indemnity Claims	Total Medical Claims	Total Indemnity + Medical Claims	Indemnity	Medical	Indemnity + Medical
Police	334	120	454	934	70	1004	600 or 180%	-50 or -42%	550 or 121%
Fire	268	63	331	937	41	978	669 or 250%	-22 or -34%	648 or 196%
Public Health	282	442	723	280	437	717	-2 or -1%	-5 or -1%	-6 or -1%
Sheriff	162	27	188	333	14	347	171 or 106%	-13 or -47%	159 or 84%
Recreation & Parks	98	47	145	102	30	132	4 or 4%	-17 or -36%	-13 or -9%
Airport	82	44	126	97	27	124	15 or 19%	-17 or -39%	-2 or -1%
Public Works	61	56	117	68	37	105	7 or 12%	-19 or -34%	-12 or -10%
Human Services	97	25	122	79	7	86	-18 or -19%	-18 or -72%	-36 or -29%
PUC-Water	32	25	58	42	24	66	10 or 30%	-1 or -5%	9 or 15%
Water Pollution Control	26	10	36	30	7	37	4 or 15%	-3 or -32%	1 or 2%
Citywide	1634	935	2569	3128	735	3863	1495 or 91%	-200 or -21%	1295 or 50%

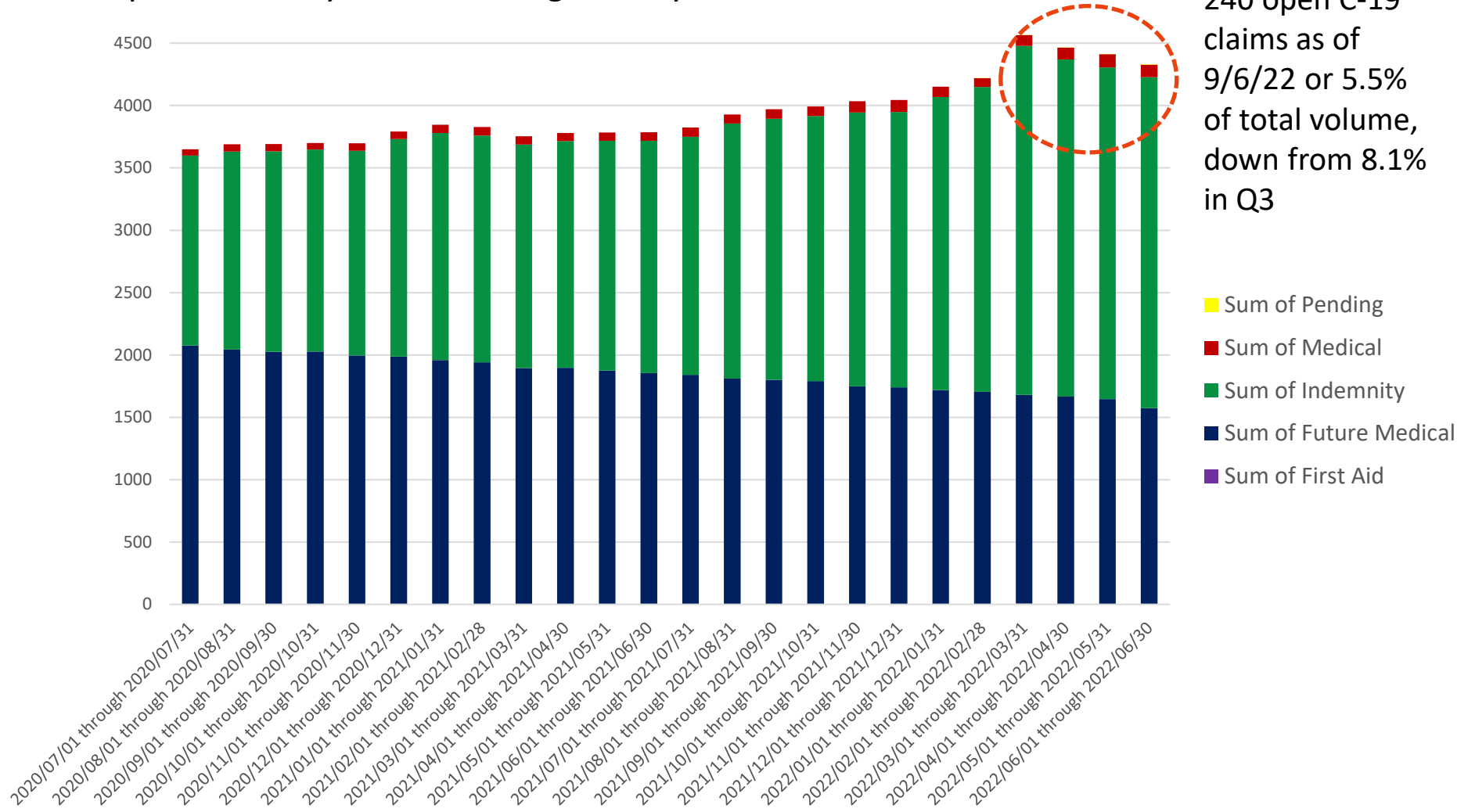


Open Claim Inventory

7/1/2020 – 4/30/2022

Open inventory continues to gradually decline but remains elevated

240 open C-19 claims as of 9/6/22 or 5.5% of total volume, down from 8.1% in Q3





Litigation Statistics

Department	Open Indemnity Claims Added from FY18-FY22	Represented Claims	Represented %	Litigated Claims	Litigated %
Police	465	177	38%	60	13%
Fire	397	124	31%	37	9%
Public Health	369	100	27%	38	10%
Sheriff	313	118	38%	84	27%
Airport	167	48	29%	37	22%
Recreation & Parks	133	45	34%	40	30%
Human Services	102	50	49%	19	19%
Public Works	101	60	59%	26	26%
PUC-Water	58	18	31%	4	7%
Water Pollution Control	50	9	18%	5	10%
Citywide	2454	867	35%	437	18%



Litigated vs Non-Litigated

Average Total Payment / Closed Indemnity Claim

Department	Litigated?	2018	2019	2020	2021	2022
Fire	Y	\$42,108	\$53,612	\$31,623	\$51,566	\$72,282
	N	\$12,827	\$13,996	\$8,255	\$9,393	\$5,432
Public Health	Y	\$108,052	\$84,992	\$51,128	\$68,408	\$100,028
	N	\$4,362	\$3,353	\$4,887	\$5,300	\$9,670
Public Works	Y	\$50,518	\$47,875	\$28,318	\$85,782	\$78,811
	N	\$2,676	\$4,070	\$10,669	\$10,129	\$8,356
Police	Y	\$135,485	\$72,092	\$124,356	\$135,674	\$85,923
	N	\$14,953	\$7,841	\$18,458	\$10,496	\$5,814
Sheriff	Y	\$34,037	\$24,054	\$125,801	\$74,179	\$65,963
	N	\$15,625	\$13,811	\$8,734	\$14,412	\$13,648
Citywide	Y	\$76,637	\$55,132	\$62,913	\$75,227	\$79,738
	N	\$9,626	\$8,011	\$8,618	\$8,617	\$6,844

Note: Latest fiscal year includes data up to the current reporting quarter.



ADR Litigation Statistics

Department	Fiscal Year	Open ADR Indemnity Claims	Represented Claims	Represented %	Litigated Claims	Litigated %
Fire	FY22	185	31	17%	7	4%
	FY18-21	159	68	43%	7	4%
	All	344	99	29%	14	4%
Police	FY22	236	60	25%	11	5%
	FY18-21	151	86	57%	25	17%
	All	387	146	38%	36	9%

Notes:

1. The ADR program for both Police and Fire departments commenced on 7/1/2019.
2. Latest fiscal year includes data up to the current reporting quarter

Workers' Compensation Council Agenda

- ✓ **Call to Order**

- ✓ **Roll Call**

Carol Isen, Chair, Human Resources Director

Ashley Groffenberger, Budget Director, Mayor's Office represented by Anna Duning

Carmen Chu, City Administrator represented by Kelly Hernandez, Risk Management Division

Erik Rapoport, Deputy Director, San Francisco Employee Retirement System represented by Caryn Bortnick

Todd Rydstrom, Deputy Controller, Controller's Office

Christine Sacino, Deputy City Attorney

- ✓ **Discussion Item**

Public comment on matters appearing on the agenda

- ✓ **Action Item**

Approval (with possible modifications) of the minutes from June 6, 2022 meeting

- ✓ **Discussion Item**

Report from Workers' Compensation Division (WCD)

Public comment on report from Workers' Compensation Division (WCD)

- ✓ **Discussion Item**

Report from SFMTA Workers' Compensation Division

Public comment on report from SFMTA Workers' Compensation Division

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Opportunity to place items on future agendas

- ✓ **Discussion Item**

Opportunity for the public to comment on any matters within the council's jurisdiction



SFMTA

SFMTA

Municipal
Transportation
Agency

Workers' Compensation Council

September 12, 2022



SFMTA

Agenda

- Accomplishments & Initiatives
- Challenges
- COVID-19 Report
- Performance Quick Facts
- Claim Analytics
- Financials

Accomplishments, Initiatives, & Challenges



SFMTA

Accomplishments & Initiatives

- SFMTA has hired their WC Claims Manager, please welcome Jim Radding to the SFMTA team.
- The Request for Proposal and interviews were conducted for Third Party Administration services and Intercare is currently in contract negotiations with SFMTA and CCSF.
- The program had a 3% decrease in new indemnity claims reported in FY 2022 and 9% reduction in all reportable claims.
- The team achieved 92% closing ratio in FY 2022, with a five year average of 101%.
- Quarterly claim reviews with SFMTA and the team.
- Collaborating with CCSF to enhance the Medical Provider Network (MPN).
- The WC claims staff now have access to videos from the coach operations.
- We continue to work through electronic workflow for all claim reporting.



SFMTA

Current Challenges

- Rise in Temporary Disability Benefit Maximum is effective 1/1/22 and expected to impact the overall indemnity costs for CY 2022.
- Increase in Temporary Disability Benefits due to wage increases with the union agreements in July 2022.
- Ongoing Review of Assault Claims.
- Returning injured employees to modified duty.

COVID-19 Report



SFMTA

COVID-19 Report

- 183 COVID-19 Workers' Compensation Claims filed in FY 2022.
 - 160 Reported claims only.
 - 23 Indemnity claims
 - 2 Litigated Claims
 - 9 Denied Claims
- 310 *COVID-19 Workers' Compensation Claims filed as of 6/30/22.*
 - 255 *Reported claims only.*
 - 55 *Indemnity claims reported*
 - 3 *Litigated claims*
 - 26 *Denied claims: Negative test or not occupational in nature.*
 - *Average paid per indemnity claim = \$8,405.*
 - *Average Incurred per indemnity claim = \$14,273.*
 - *As of 6/30/22, only 11 claims remained open.*

Performance Quick Facts



SFMTA

FY 22 Performance Quick Facts

Fiscal Health

Ratio of Actuals to Budget

FY 22 99%

Benchmark: 100%

Claim Volume

Count of New Claims in Period

532 Indemnity Claims

25 Medical Claims

Benchmark: 546 Indemnity Claims/Annual

67 Medical Claims/Annual

Claim Cost

Average Claim Cost in Period

	Indemnity	Benchmark	Medical	Benchmark
SFMTA	\$12,821	\$8,263	\$462	\$406

Duration

Average Days Open of Claims Closed in Period

472 Days

Benchmark: 443 Days

Notes: All benchmarks based on rolling five-year averages (FY 17-21). Fiscal health metric includes claim expenditures only and is based on the revised budget, excluding any carry forward and excludes TPA fees. Claim volume, cost and duration excludes first aid, disability retirement and future medical claims.

Claim Analytics

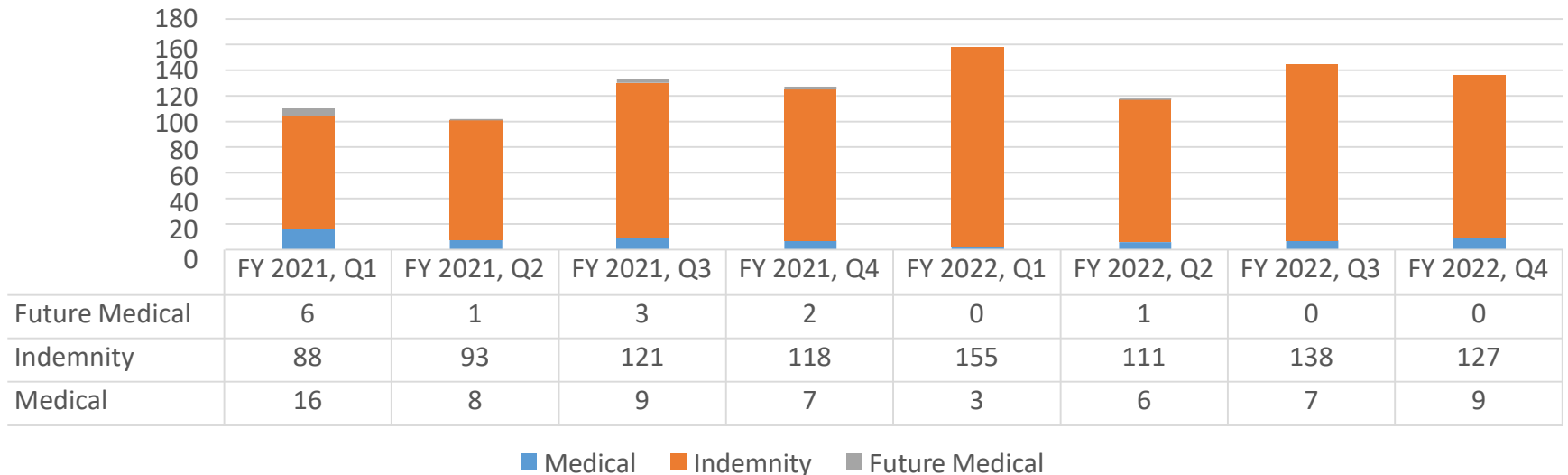


SFMTA

Claim Filing Frequency

	FY 17-21			FY 22			FY 22 Increase / Decrease		
Department	Average Indemnity Claims Per Year	Average Medical Claims Per Year	Average Indemnity + Medical Claims Per Year	Total Indemnity Claims	Total Medical Claims	Total Indemnity + Medical Claims	Indemnity	Medical	Indemnity + Medical
SFMTA	546	67	613	532	25	557	-14 or -3%	-42 or -63%	-56 or -9%

Claims Added 7/1/20 through 6/30/22, valued 6/30/22





SFMTA

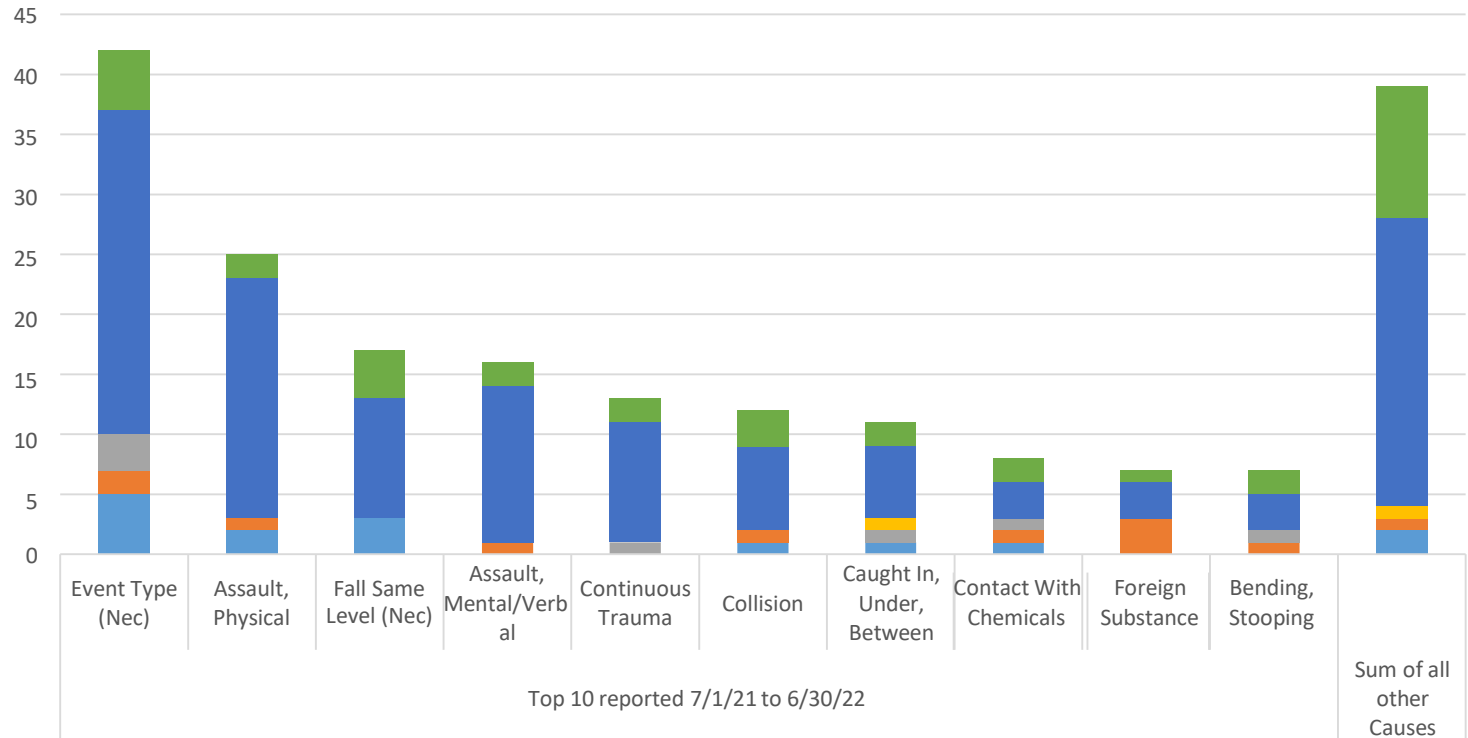
Claims Frequency Per 100 FTE





SFMTA

Claim Cause Distribution



Sum of all other Departments	5	2	4	2	2	3	2	2	1	2	11
Transportation Division (Tran)	27	20	10	13	10	7	6	3	3	3	24
Safety, Security & Enforcement	0	0	0	0	0	0	1	0	0	0	1
Maintenance Division	3	0	0	0	1	0	1	1	0	1	0
Islais Creek	2	1	0	1	0	1	0	1	3	1	1
Enforcement Services	5	2	3	0	0	1	1	1	0	0	2

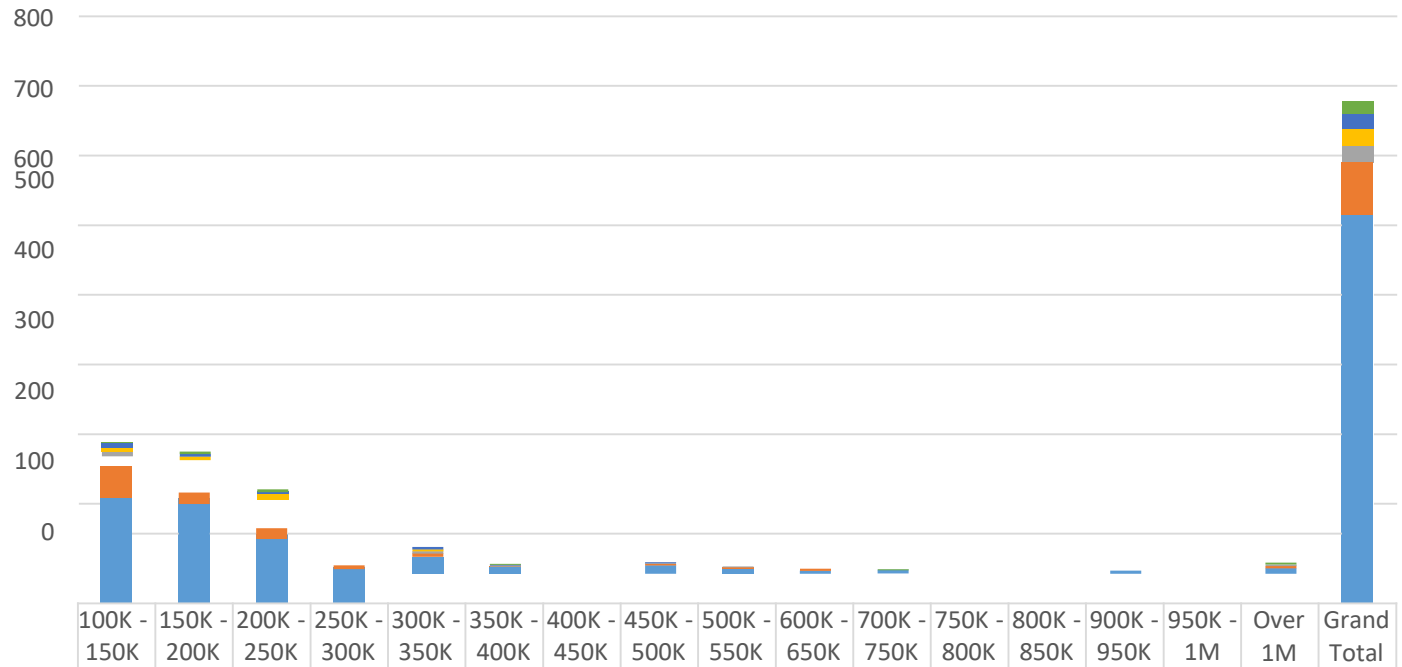
Notes:

1. Claim cause group definitions are listed in Appendix 1



SFMTA

Open Claim Stratification



Notes:

1. \$100K+ Total Incurred = \$200.5 Million
2. All policy years for which incurred costs >=\$100k/claim



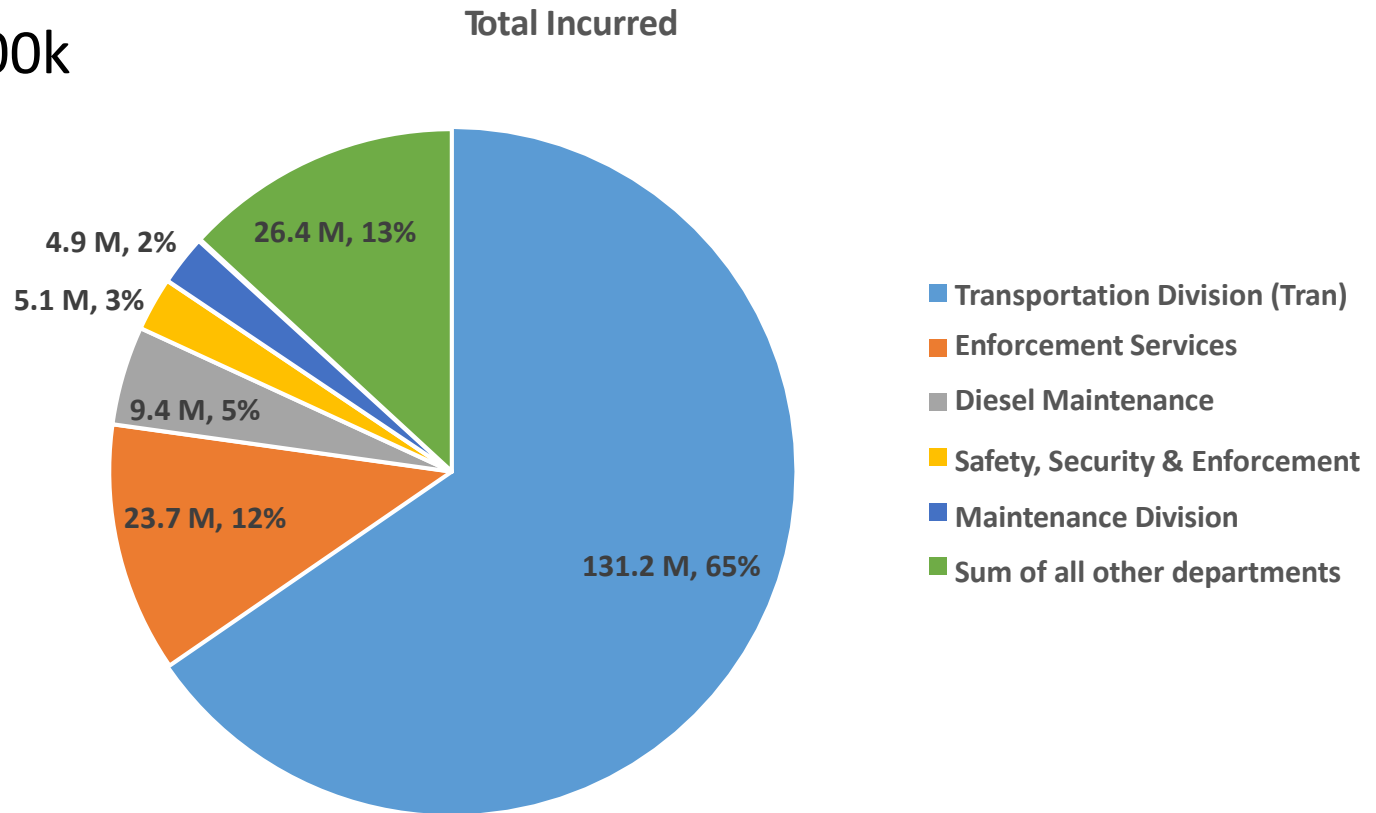
SFMTA

Open Claim Cost Stratification

752 Claims \geq \$100k

\$200.5 Million

Data as of 6/30/2022



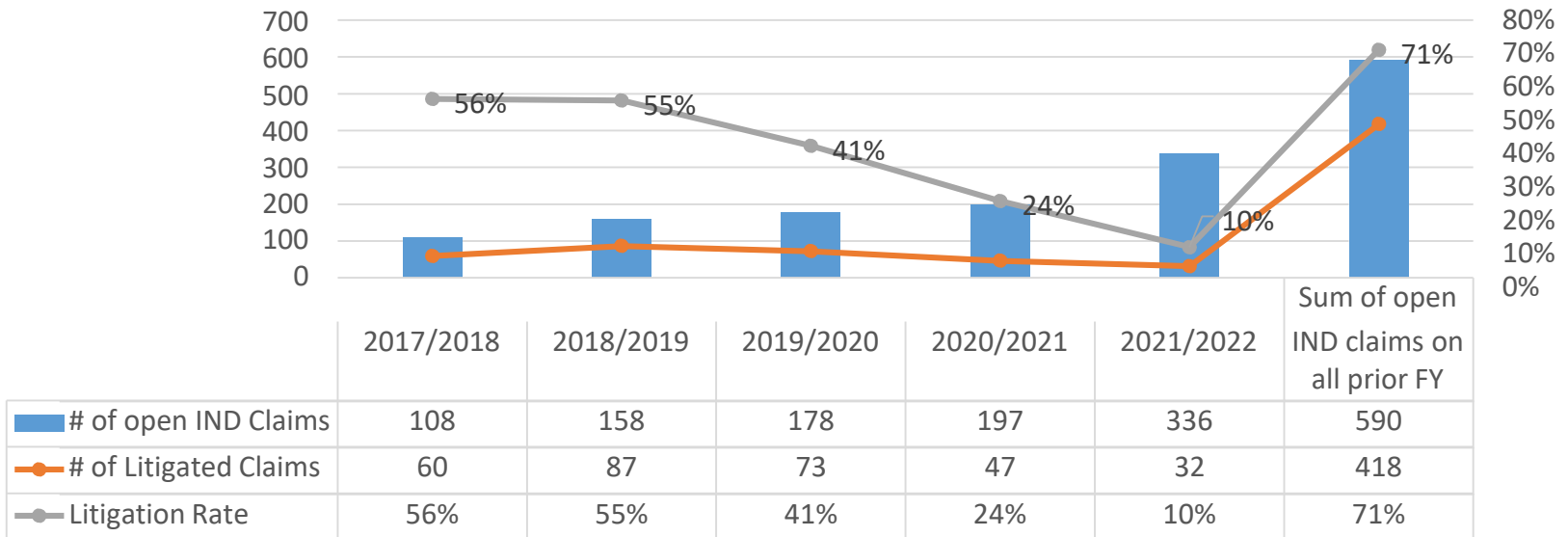
Note: Dollar figures in millions



SFMTA

Litigated vs Non-Litigated

Litigation Rate of Open Indemnity Claims,
sorted by Year Reported, valued 6/30/22



Average Paid on Closed Indemnity Claims in the Period

	Litigated?	2017	2018	2019	2020	2021	2022
SFMTA	Y	\$41,560	\$32,164	\$68,881	\$33,979	\$33,343	\$34,336
	N	\$8,755	\$5,751	\$5,225	\$6,865	\$10,765	\$9,247

Note: Latest fiscal year includes data for the end of the fiscal year.

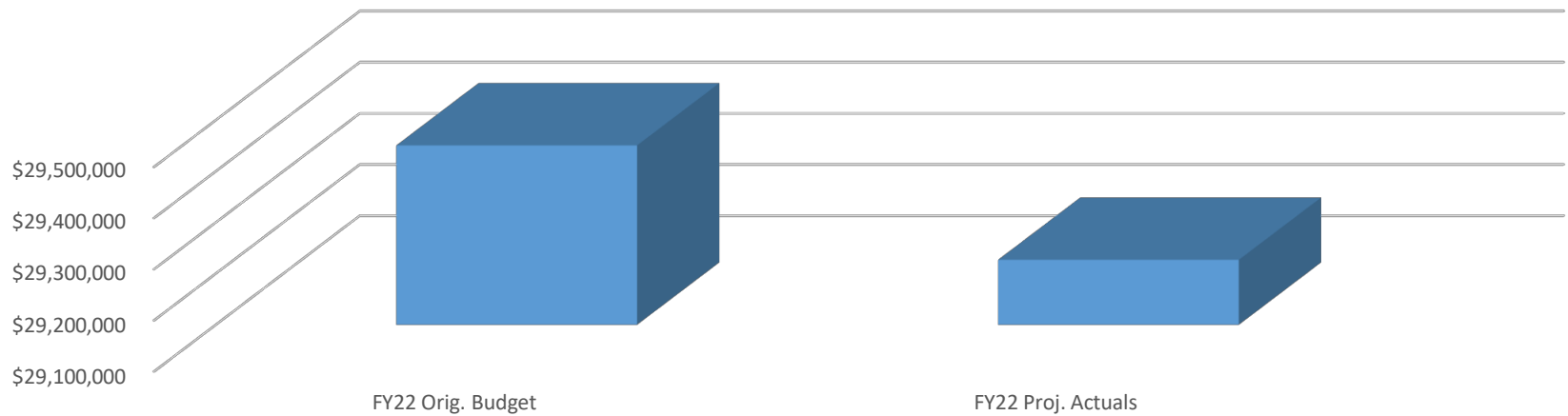
Financials



SFMTA

SFMTA Expenditure Trends

	FY21 Orig. Budget	FY21 Actuals	FY22 Orig. Budget	FY22 Actuals	FY22 Surplus/ (Deficit)
SFMTA	\$22,128,600	\$28,698,631	\$29,450,537	\$29,226,869	\$223,668



**SFMTA**

Costs by Expenditure Category

	FY 19-20 Actuals	FY 20-21 Actuals	FY 22 Actuals	YOY Change (%)
INDEMNITY	\$18,401,620	\$19,147,352	\$18,663,476	-3%
Temporary Disability	\$13,132,765	\$13,834,255	\$13,790,485	
Permanent Disability	\$5,268,855	\$5,313,097	\$4,872,991	
VOCATIONAL REHABILITATION	\$1,243,584	\$33,585	\$53,460	59%
MEDICAL	\$8,724,619	\$8,945,689	\$9,521,676	6%
EXPENSE	\$1,243,584	\$995,718	\$989,692	-1%
RECOVERY	<\$264,068>	<\$423,713>	<\$224,081>	-47%
GRAND TOTAL	\$28,148,829	\$28,698,631	\$29,004,223	1%

Notes:

1. Expenditures reflect benefit payments issued through the Claims Financial System, and do not include overhead or salary continuation benefits.

Workers' Compensation Council Agenda

✓ Call to Order

✓ Roll Call

Carol Isen, Chair, Human Resources Director
Ashley Groffenberger, Budget Director, Mayor's Office represented by Anna Duning
Carmen Chu, City Administrator represented by Kelly Hernandez, Risk Management Division
Erik Rapoport, Deputy Director, San Francisco Employee Retirement System represented by Caryn Bortnick
Todd Rydstrom, Deputy Controller, Controller's Office
Christine Sacino, Deputy City Attorney

✓ Discussion Item

Public comment on matters appearing on the agenda

✓ Action Item

Approval (with possible modifications) of the minutes from June 6, 2022 meeting

✓ Discussion Item

Report from Workers' Compensation Division (WCD)
Public Comment on Report from Workers' Compensation Division (WCD)

✓ Discussion Item

Report from SFMTA Workers' Compensation Division
Public comment on report from SFMTA Workers' Compensation Division

✓ Discussion Item

Opportunity to place items on future agendas

✓ Discussion Item

Opportunity for the public to comment on any matters within the council's jurisdiction



San Francisco Workers' Compensation Council

**Our next meeting will be held on
December 5, 2022**